



# Hassle-free claims service

At ICBC, our goal is to make your claims experience hassle-free. If your vehicle is damaged or stolen, we're here for you.

- 24 hours a day/seven days a week claims handling across B.C., Canada and the U.S. through Dial-a-Claim.
- Guaranteed repairs through ICBC-approved repair shops.
- If you're not satisfied with the outcome of your claim, you can have the decision reviewed.
- Friendly and knowledgeable service in person at our 41 claims service locations throughout B.C.

Report your claim 24/7

Lower Mainland: 604-520-8222  
Outside the Lower Mainland: 1-800-910-4222



building trust. driving confidence.

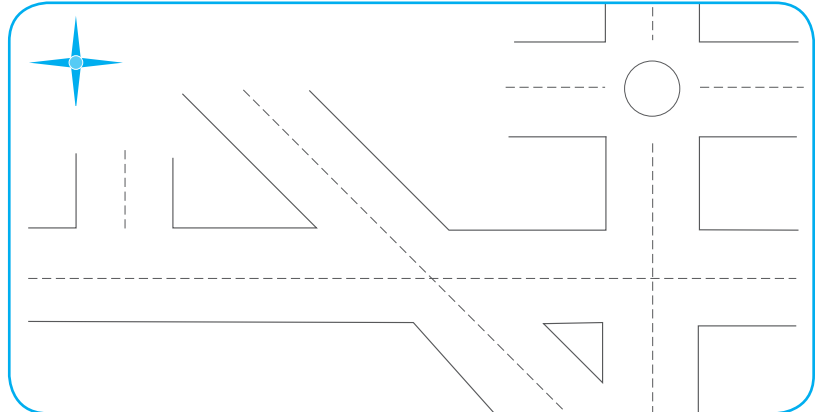
## Help us help you

Here is some helpful information.

**Important:** Please call 911 if necessary.

Use the diagram below to tell us what happened at the location where the crash took place.

- What was the other vehicles' direction of travel?
- What was the position of any pedestrians/witnesses and nearby road signs?



date \_\_\_\_\_ time \_\_\_\_\_  am  pm

location \_\_\_\_\_

\_\_\_\_\_

weather conditions \_\_\_\_\_

## Other vehicle(s)

make \_\_\_\_\_ model \_\_\_\_\_

licence plate no. \_\_\_\_\_ driver's licence no. \_\_\_\_\_

driver's name \_\_\_\_\_ telephone \_\_\_\_\_

vehicle owner's name \_\_\_\_\_ telephone \_\_\_\_\_

insurance company \_\_\_\_\_ policy no. \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## Independent witness info

name \_\_\_\_\_ telephone \_\_\_\_\_

name \_\_\_\_\_ telephone \_\_\_\_\_

name \_\_\_\_\_ telephone \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## Your vehicle

driver's name \_\_\_\_\_

driver's licence no. \_\_\_\_\_

licence plate no. \_\_\_\_\_

make \_\_\_\_\_

model \_\_\_\_\_

telephone \_\_\_\_\_

\_\_\_\_\_

## Crash details

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_