



Insurance Corporation of British Columbia

Year Ended: December 31, 2009

Statements and Schedules of Financial Information

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statement of financial information approval

The undersigned represents the Board of Directors of the Insurance Corporation of British Columbia and approves the information contained in the Statements and Schedules of Financial Information prepared in accordance with the Financial Information Act.

A handwritten signature in black ink, appearing to read "Nancy McKinstry". The signature is fluid and cursive, with a large, sweeping flourish at the end.

Nancy McKinstry
Chair of the Board of Directors
June 1, 2010

management's responsibility for financial statements

Scope of Responsibility

Management prepares the accompanying consolidated financial statements and related information and is responsible for their integrity and objectivity. The statements are prepared in conformity with Canadian generally accepted accounting principles. These consolidated financial statements include amounts that are based on management's estimates and judgements, particularly our reserves for unpaid claims. We believe that these statements present fairly ICBC's financial position, results of operations, and cash flows, and that the other information contained in the annual report is consistent with the consolidated financial statements.

Internal Controls

We maintain and rely on a system of internal accounting controls designed to provide reasonable assurance that assets are safeguarded and transactions are properly authorized and recorded. The system includes written policies and procedures, an organizational structure that segregates duties, and a comprehensive program of periodic audits by the internal auditors, who independently review and evaluate these controls. There is a quarterly risk assessment process, the results of which influence the development of the internal audit program. We continually monitor these internal accounting controls, modifying and improving them as business conditions and operations change. Policies that require employees to maintain the highest ethical standards have also been instituted. We recognize the inherent limitations in all control systems and believe our systems provide an appropriate balance between costs and benefits desired. We believe our systems of internal accounting controls provide reasonable assurance that errors or irregularities that would be material to the financial statements are prevented or detected in the normal course of business.

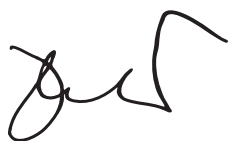
Board of Directors and Audit Committee

The Audit Committee, composed of members of the Board of Directors, oversees management's discharge of its financial reporting responsibilities. The Committee recommends for approval to the Board of Directors the appointment of the external auditors and the external actuaries, and fee arrangements. The Committee meets no less than quarterly with management, our internal auditors, and representatives of our external auditors to discuss auditing, financial reporting and internal control matters. The Audit Committee receives regular reports on the internal audit results and evaluation of internal control systems and it reviews and approves major accounting policies including alternatives and potential key management estimates or judgements. Both internal and external auditors have access to the Audit Committee without management's presence. The Audit Committee has reviewed these financial statements prior to recommending approval by the Board of Directors. The Board of Directors has reviewed and approved the financial statements.

Independent Auditors and Actuary

Our independent auditors, PricewaterhouseCoopers LLP, have audited the financial statements. Their audit was conducted in accordance with Canadian generally accepted auditing standards, which includes the consideration of our internal controls to the extent necessary to form an independent opinion on the financial statements prepared by management.

Eckler Ltd. is engaged as the appointed actuary and is responsible for carrying out an annual valuation of ICBC's policy liabilities which include a provision for claims and claims expenses, unearned premiums and deferred premium acquisition costs. The valuation is carried out in accordance with accepted actuarial practice and regulatory requirements. In performing the evaluation, the actuary makes assumptions as to the future rates of claims frequency and severity, inflation, reinsurance recoveries, and expenses taking into consideration the circumstances of ICBC and the insurance policies in force. The actuary, in his verification of the underlying data used in the valuation, also makes use of the work of the external auditor.



Jon Schubert
President and Chief Executive Officer

April 1, 2010



Geri Prior
Chief Financial Officer

April 1, 2010

auditors' report

**Minister of Public Safety and Solicitor General
Minister Responsible for the Insurance Corporation of British Columbia
Province of British Columbia**

We have audited the consolidated statement of financial position of the Insurance Corporation of British Columbia as at December 31, 2009 and the consolidated statements of operations, equity, and cash flows for the year then ended. These consolidated financial statements are the responsibility of the Corporation's management. Our responsibility is to express an opinion on these consolidated financial statements based on our audit.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In our opinion, these consolidated financial statements present fairly, in all material respects, the financial position of the Corporation as at December 31, 2009 and the results of its operations and its cash flows for the year then ended in accordance with Canadian generally accepted accounting principles.

PricewaterhouseCoopers LLP

Chartered Accountants
Vancouver, British Columbia
April 1, 2010

actuary's report

I have valued the policy liabilities in the consolidated statement of financial position of the Insurance Corporation of British Columbia as at December 31, 2009 and their changes in its consolidated statement of operations for the year then ended in accordance with accepted actuarial practice, including selection of appropriate assumptions and methods.

In my opinion, the amount of the policy liabilities makes appropriate provision for all policyholder obligations, and the consolidated financial statements fairly present the results of the valuation.



William T. Weiland

Fellow, Canadian Institute of Actuaries
Eckler Ltd.

Vancouver, British Columbia
April 1, 2010

Consolidated Statement of Financial Position

As at December 31, 2009

| (\$ THOUSANDS) | 2009 | 2008 |
|---|----------------------|----------------------|
| Assets | | |
| Cash and investments (note 4) | \$ 11,129,061 | \$ 10,056,546 |
| Accrued interest | 57,950 | 62,232 |
| Amount recoverable from reinsurers (notes 5 & 8) | 7,807 | 17,643 |
| Premiums and other receivables (note 5) | 1,022,530 | 945,806 |
| Deferred premium acquisition costs and prepaid expenses (note 12) | 207,104 | 206,113 |
| Accrued pension benefits (note 10) | 127,039 | 100,515 |
| Property, equipment, and intangible assets (note 7) | 92,108 | 87,637 |
| | <u>\$ 12,643,599</u> | <u>\$ 11,476,492</u> |
| Liabilities and equity | | |
| Liabilities | | |
| Cheques outstanding | \$ 41,723 | \$ 40,573 |
| Accounts payable and accrued charges | 240,353 | 221,102 |
| Bond repurchase agreements (note 4) | 861,786 | 844,299 |
| Accrued post-retirement benefits (note 10) | 131,734 | 123,708 |
| Premiums and fees received in advance | 55,888 | 52,035 |
| Unearned premiums | 1,730,958 | 1,713,838 |
| Provision for unpaid claims (note 8) | 5,964,342 | 5,729,555 |
| | <u>9,026,784</u> | <u>8,725,110</u> |
| Equity | | |
| Retained earnings | 3,214,655 | 2,651,711 |
| Accumulated other comprehensive income (note 6) | 402,160 | 99,671 |
| | <u>3,616,815</u> | <u>2,751,382</u> |
| | <u>\$ 12,643,599</u> | <u>\$ 11,476,492</u> |
| Contingent liabilities and commitments (note 15) | | |

The accompanying notes are an integral part of these financial statements.

Approved by the Board



T. Richard Turner
Chair of the Board of Directors



T. Michael Porter
Director

Consolidated Statement of Operations

For the year ended December 31, 2009

| (\$ THOUSANDS) | 2009 | 2008 |
|---|---------------------|---------------------|
| Revenues | | |
| Net premiums written | | |
| Vehicle | \$ 3,649,874 | \$ 3,623,734 |
| Driver | 17,271 | 15,953 |
| | <u>\$ 3,667,145</u> | <u>\$ 3,639,687</u> |
| Net premiums earned | | |
| Vehicle | \$ 3,633,560 | \$ 3,614,623 |
| Driver | 16,465 | 16,592 |
| | <u>3,650,025</u> | <u>3,631,215</u> |
| Service fees | 58,807 | 69,174 |
| Total earned revenues | <u>3,708,832</u> | <u>3,700,389</u> |
| Claims and operating costs | | |
| Provision for claims occurring in the current year (note 8) | 2,648,193 | 2,646,191 |
| Prior years' claims adjustments (note 8) | 2,355 | (136,447) |
| Net claims incurred (note 8) | <u>2,650,548</u> | <u>2,509,744</u> |
| Claims services | 263,243 | 259,385 |
| Road safety and loss management services | 56,334 | 50,009 |
| | <u>2,970,125</u> | <u>2,819,138</u> |
| Operating costs – insurance (note 11) | 169,158 | 148,332 |
| Premium taxes and commissions (note 12) | 434,824 | 412,089 |
| | <u>3,574,107</u> | <u>3,379,559</u> |
| Underwriting income | 134,725 | 320,830 |
| Investment income (note 6) | 532,477 | 280,449 |
| Income – insurance operations | <u>667,202</u> | <u>601,279</u> |
| Non-insurance operations | | |
| Provincial licences and fines (note 13) | 517,314 | 519,841 |
| Licences and fines transferable to the Province (note 13) | 517,314 | 519,841 |
| Operating costs – non-insurance (note 11) | 79,840 | 80,244 |
| Commissions (note 12) | 24,418 | 23,596 |
| | <u>621,572</u> | <u>623,681</u> |
| Loss – non-insurance operations | <u>(104,258)</u> | <u>(103,840)</u> |
| Net income for the year | <u>\$ 562,944</u> | <u>\$ 497,439</u> |

The accompanying notes are an integral part of these financial statements.

Consolidated Statement of Equity

For the year ended December 31, 2009

| (\$ THOUSANDS) | 2009 | 2008 |
|--|---------------------|---------------------|
| Retained earnings | | |
| Balance, beginning of year | \$ 2,651,711 | \$ 2,154,272 |
| Net income ¹ | 562,944 | 497,439 |
| Balance, end of year | 3,214,655 | 2,651,711 |
| Accumulated other comprehensive income (note 6) | | |
| Balance, beginning of year | 99,671 | 278,975 |
| Other comprehensive income | | |
| Net change in unrealized gains (losses) on available for sale securities ¹ | 302,489 | (179,304) |
| Balance, end of year | 402,160 | 99,671 |
| Total equity | \$ 3,616,815 | \$ 2,751,382 |
| ¹ Comprehensive income (net income and net change in accumulated other comprehensive income) | \$ 865,433 | \$ 318,135 |

The accompanying notes are an integral part of these financial statements.

Consolidated Statement of Cash Flows

For the year ended December 31, 2009

| (\$ THOUSANDS) | 2009 | 2008 |
|--|--------------------|--------------------|
| Cash flow from operating activities | | |
| Cash received for: | | |
| Vehicle premiums and others | \$ 3,990,492 | \$ 4,025,875 |
| Licence fees | 484,517 | 486,742 |
| Social service taxes | 98,365 | 122,112 |
| | <u>4,573,374</u> | <u>4,634,729</u> |
| Collection for receivables, subrogation, and driver penalty point premiums | 163,106 | 158,504 |
| Salvage sales | 51,958 | 48,645 |
| Interest | 341,368 | 354,164 |
| Dividends and other investment income | 36,104 | 38,415 |
| | <u>5,165,910</u> | <u>5,234,457</u> |
| Cash paid to: | | |
| Claimants or third parties on behalf of claimants | (2,539,258) | (2,489,651) |
| Province of BC for licence fees, fines, and social service taxes collected | (613,709) | (644,255) |
| Suppliers of goods and services | (209,617) | (205,785) |
| Employees for salaries and benefits | (408,689) | (391,089) |
| Agents for commissions | (304,042) | (297,317) |
| Policyholders for premium refunds | (316,015) | (317,850) |
| Province of BC for premium taxes | (162,964) | (164,697) |
| | <u>(4,554,294)</u> | <u>(4,510,644)</u> |
| Cash flow from operating activities | <u>611,616</u> | <u>723,813</u> |
| Cash flow used in investing activities | | |
| Purchase of investments | (6,662,821) | (7,604,627) |
| Proceeds from sales of investments | 5,900,468 | 6,886,629 |
| Securities sold (purchased) under repurchase agreements | 12,142 | (32,018) |
| Payments to vendors of property and equipment | (19,175) | (18,695) |
| Proceeds from sale of property and equipment | 60 | 62 |
| | <u>(769,326)</u> | <u>(768,649)</u> |
| Decrease in cash and cash equivalents during the year | (157,710) | (44,836) |
| Cash and cash equivalents, beginning of year | 139,089 | 183,925 |
| Cash and cash equivalents, end of year | <u>\$ (18,621)</u> | <u>\$ 139,089</u> |
| Represented by: | | |
| Investments – cash and cash equivalents (note 4) | \$ 23,102 | \$ 179,662 |
| Cheques outstanding | (41,723) | (40,573) |
| | <u>\$ (18,621)</u> | <u>\$ 139,089</u> |

The accompanying notes are an integral part of these financial statements.

Notes to Consolidated Financial Statements

For the year ended December 31, 2009

1. Purpose

The Insurance Corporation of British Columbia (the Corporation or ICBC) is a Crown corporation, not subject to income taxes under the *Income Tax Act (Canada)*, incorporated in 1973 and continued under the *Insurance Corporation Act*, R.S.B.C. 1996 chapter 228. The Corporation operates and administers plans of universal compulsory automobile insurance and optional automobile insurance as set out under the *Insurance (Vehicle) Act*, and is also responsible for non-insurance services under the *Insurance Corporation Act* and the *Motor Vehicle Act*. Non-insurance services include vehicle licensing, registration, and issuance of driver licences. As a result of amendments to the *Insurance Corporation Act* in 2003, the Corporation is subject to regulation by the British Columbia Utilities Commission (BCUC) with respect to universal compulsory automobile insurance rates and services (note 16).

Universal compulsory automobile insurance (Basic) includes the following coverage: \$200,000 third party liability protection (higher for some commercial vehicles), access to accident benefits including a maximum of \$150,000 for medical and rehabilitation expenses and up to \$300 per week for wage loss, \$1,000,000 underinsured motorist protection, and also protection against uninsured and unidentified motorists within and outside the Province of British Columbia (the Province). The Corporation also offers insurance in a competitive environment (Optional), which includes, but is not limited to, the following coverages: extended third party liability, comprehensive, collision and loss of use. The Corporation's Basic and Optional insurance products are distributed by approximately 900 independent brokers located throughout the Province. The Corporation has the power and capacity to act as an insurer and reinsurer in all classes of insurance; however, the Corporation currently only acts as a primary automobile insurer.

2. Summary of Significant Accounting Policies

Basis of reporting

The consolidated financial statements of the Corporation are prepared in accordance with Canadian generally accepted accounting principles (Canadian GAAP) as required by the *Insurance Corporation Act*. The consolidated financial statements include the accounts of the Corporation and its wholly-owned subsidiary companies. As required by the *Insurance Corporation Act*, the Corporation reports the revenues and expenses attributable to universal compulsory automobile insurance and non-insurance separately from the other operations of the Corporation (note 16).

The following are the significant accounting policies adopted by the Corporation:

a) Premiums earned

The Corporation recognizes vehicle premiums, net of reinsurance premiums, over the term of each vehicle policy written. The driver premiums are earned over the driver's penalty point year. Unearned premiums are the portion of premiums relating to the unexpired term, net of any premium refunds.

b) Service fees

Service fees on ICBC's Payment Plan are recognized monthly over the term of the policy. For six or twelve month term Autoplan policies, ICBC's Payment Plan enables customers to make monthly or quarterly payments.

c) Reinsurance

The Corporation reflects reinsurance balances on the consolidated statement of financial position on a gross basis to indicate the extent of credit risk related to reinsurance and its obligations to policyholders, and on the consolidated statement of operations on a net basis to indicate the results of its retention of premiums written.

The amount of reinsurance recoverable from reinsurers is recorded as an asset on the consolidated statement of financial position. A provision for adverse deviations (PFAD) (note 2e) is included in the discounted amount recoverable from reinsurers consisting of one of the three elements as set out in the Standards of Practice of the Canadian Institute of Actuaries; a reinsurance recovery portion that reflects considerations relating to the ceded claims ratio and potential collectability issues with reinsurers. The other two elements as set out in the Standards of Practice of the Canadian Institute of Actuaries are used in the PFAD to calculate the provision for unpaid claims (note 2e).

d) Deferred premium acquisition costs

To the extent premium acquisition costs such as commissions and premium taxes are recoverable from unearned premiums, they are deferred and amortized to income over the term of the related policies. An actuarial evaluation is performed to determine the amount allowable for deferral. The method in determining the deferred costs limits the amount of the deferral to the amount recoverable from unearned premiums derived from each of the Basic and Optional coverages, after giving consideration to the investment income, claims costs, and adjustment expenses expected to be incurred as the premiums are earned. A premium deficiency exists when future claims and related expenses are expected to exceed unearned premiums. Premium deficiencies are recognized first by writing down the deferred premium acquisition costs with any remaining premium deficiency recognized as a liability. The Corporation presents deferred premium acquisition costs and any premium deficiency reserves on a net corporate basis in the consolidated statement of financial position.

e) Provision for unpaid claims

The provision for unpaid claims represents the estimated amounts required to settle all unpaid claims, including an amount for unreported claims and claims expenses, and is gross of the recovery for reinsurance (note 2c). Claims liabilities are established according to accepted actuarial practice in Canada. They are carried on a discounted basis (note 8) and therefore reflect the time value of money, and include a PFAD.

To recognize the uncertainty in establishing best estimates, the Corporation includes a PFAD, consisting of two of the three elements, as set out in the Standards of Practice of the Canadian Institute of Actuaries: a claims development portion that reflects considerations relating to the Corporation's claims practices, the underlying data and the nature of the lines of business written and a portion for the investment return rate that reflects uncertainty in the investment portfolio yield, the investment climate in general and the rate at which claims are paid. The PFAD margins used are determined by evaluating the above considerations.

The margin for claims development is a percentage of the unpaid claims gross of reinsurance, excluding the PFAD. The margin for investment return rate is a reduction from the expected rate of return per annum.

In common with the insurance industry in general, the Corporation is subject to litigation arising in the normal course of conducting its insurance business, which is taken into account in establishing the provision for unpaid claims and other liabilities. As with any insurance company, the provision for unpaid claims is an estimate subject to random volatility which could be material in the near term. Variability can be caused by receipt of additional information, significant changes in the average cost or frequency of claims over time, the timing of claims payments, and future rates of investment return. All changes to the estimate are recorded as incurred claims and prior years' claims adjustments in the current period. Methods of estimation have been used which the Corporation believes produce reasonable results given current information.

The estimation of claims development involves assessing the future behaviour of claims, taking into consideration the consistency of the Corporation's claims handling procedures, the amount of information available, and historical delays in reporting claims. In general, the longer the term required for the settlement of a group of claims, the more variable the estimates will be. Short settlement term claims are those which are expected to be substantially paid within a year of being reported.

The ultimate cost of long settlement liability claims is challenging to predict for several reasons, which include some claims not being reported until many years after a policy term, or changes in the legal environment, case law or legislative amendments. Provisions for such difficult to estimate liabilities are established by examining the facts of tendered claims and are adjusted in the aggregate for ultimate loss expectations based upon historical experience patterns, current socio-economic trends and structured settlements provided in the form of consistent periodic payments as opposed to lump sum payments.

f) Investments and investment income

The Corporation designates its financial instruments as available for sale (AFS), held for trading (HFT) or loans and receivables (Loans). The Corporation's financial assets and liabilities, including any derivatives, are recorded on the consolidated statement of financial position at fair value on initial recognition and subsequently accounted for based on their classification as follows:

Available for Sale

AFS are financial assets that are available for sale and are not classified as loans, held to maturity, or held for trading. The Corporation has designated its cash and cash equivalents, money market securities, and its bond and equity portfolios, which comprise the majority of the Corporation's assets, as AFS.

AFS financial assets are measured at fair value based upon available information. When neither

an active market nor independent prices are available, the Corporation applies other valuation techniques to estimate fair value.

Changes in the fair value of AFS securities are recorded in other comprehensive income (OCI) in the consolidated statement of equity, until the financial asset is disposed of or becomes other than temporarily impaired, at which time the gain or loss will be recognized in the consolidated statement of operations.

Held for Trading

HFT financial assets are purchased for short-term investment objectives. The Corporation does not have any HFT financial assets. Financial assets and derivatives classified as HFT are carried at fair value on the consolidated statement of financial position with realized and unrealized gains and losses recognized in investment income.

Loans and Receivables

Loans are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. Mortgages not traded in an active market are classified as loans and carried at amortized cost using the effective interest rate method.

Real estate held for investment consists of income-producing properties, which are recorded at amortized cost.

Income on interest-bearing securities is accrued daily. Dividends on equity investments are recognized as income on their ex-dividend dates. Transaction costs are included in the initial carrying amount of the item with the exception of transaction costs related to assets classified as HFT, which are recognized in net income. For AFS financial assets that have fixed or determinable payments, the transaction costs are amortized to net income using the effective interest rate method. If the AFS financial assets do not have fixed or determinable payments, the transaction costs are recognized in net income when the assets are sold.

If an AFS investment suffers a loss in value that is other than temporary, the unrealized loss is reclassified from other comprehensive income and recognized as a charge to earnings. For investments carried at cost that suffer a loss in value that is other than temporary, the difference between the cost and fair value is recognized as a charge to earnings.

The Corporation also participates in the sale and repurchase of Government of Canada, Provincial and United States Treasury bonds which are sold and simultaneously agreed to be repurchased at a future date with the market repurchase rate determining the forward contract price. These sale and repurchase arrangements are accounted for as financial liabilities. The difference between the sale price and the agreed repurchase price on a repurchase contract is recognized as interest income or expense.

g) Hedging and derivative instruments

A derivative financial instrument derives its value from the value of other financial instruments. The Corporation may use derivative financial instruments to hedge interest rate risk and currency risks associated with its investment portfolio. Interest rate swaps may be used to create a hedge to match a liability or an asset, and may contain a cross-currency component. Interest rate swaps involve the exchange of fixed and floating interest rate payments based on a notional amount. Cross-currency interest rate swaps involve the exchange of both principal and fixed and floating interest rate payments in two different currencies.

The Corporation may use basis swaps and forward foreign exchange contracts to hedge foreign exchange risk. Basis swaps involve the exchange of principal and interest payments in two different currencies. ICBC may use short-term forward foreign exchange contracts to fix the rate of exchange of expected future foreign currency cash flows.

The Corporation does not enter into derivative financial instruments for speculative purposes. Specific swap derivatives that qualify under Canadian Institute of Chartered Accountants (CICA) Handbook Section 3865, "Hedges", have been designated as hedging items. All derivative financial instruments that do not qualify as an effective hedge have been designated as HFT in accordance with the CICA Handbook Section 3855, "Financial Instruments – Recognition and Measurement". These derivative financial instruments that qualify as HFT are recognized at their fair value on the consolidated statement of financial position, with changes in fair value reflected in the consolidated statement of operations during the period in which they arise.

For purposes of meeting the requirements of CICA Handbook Section 3865, "Hedges", all hedges are hedging relationships that have been designated, and documentation exists detailing the risk management objective and strategy for undertaking the hedge. The documentation specifically identifies the asset or liability being hedged, the type of derivative used, and the effectiveness of the hedge. All hedges are fair value hedges as they are used to hedge changes in interest rate risk. Also, there is a formal assessment at the inception of the hedge and on an ongoing basis as to whether the derivatives used in the hedges are highly effective in offsetting changes in fair values or cash flows of hedged items throughout the term of the relationship.

The income or expense resulting from the derivative transactions is recognized in interest income when the hedged item is recognized in earnings. In the event that the hedging relationship is no longer effective, the resulting realized or unrealized gain or loss from a swap would be recognized in the consolidated statement of operations as part of investment income. The associated derivative instrument would be subsequently recognized in the consolidated statement of financial position at fair value.

h) Pensions and post-retirement benefits

The cost of pension and post-retirement benefits earned by employees is actuarially determined using the projected benefit method pro-rated based on services and management’s best estimate of expected plan investment performance, compensation levels, retirement ages of employees and expected healthcare costs.

The expected return on plan assets is calculated using the expected long-term rate of return on plan assets and the fair value of the assets.

Past service costs from plan amendments are amortized on a straight-line basis over the expected average remaining service period of employees active at the date of amendment.

The excess of the net actuarial gain or loss over 10% of the greater of the accrued benefit obligation and the fair value of plan assets at the beginning of the year is amortized over the expected average remaining service period of active employees.

The transitional asset, created when the Corporation adopted the recommendations of CICA Handbook Section 3461, “Employee Future Benefits” in 2000, is amortized on a straight-line basis over the average remaining service period of employees expected to receive benefits under the benefit plan.

Certain employees, formerly of the Motor Vehicle Branch, belong to the BC Public Service Pension Plan. The cost of this plan is accounted for on a cash basis.

i) Property, equipment, and intangible assets

Property and equipment are recorded at cost less accumulated amortization. Software development costs, which are comprised of labour and material costs for design, construction, testing, implementation and other related costs, are capitalized for major infrastructure projects expected to be of continuing benefit to the Corporation, or expensed where the potential future benefits are uncertain or not quantifiable.

Capitalized software that is an integral part of the operating system equipment is accounted for as equipment. Capitalized software that is not an integral part of the operating system equipment is accounted for as an intangible asset.

Amortization is provided on a straight-line basis which will amortize the cost of each asset over its estimated useful life at the following annual rates:

| | |
|----------------------------------|-------------------|
| • Buildings | 5 – 10% |
| • Furniture and equipment | 10 – 33% |
| • Intangible assets ¹ | 10 – 33% |
| • Leasehold improvements | Term of the lease |

¹ includes software that is not an integral part of the operating system

j) Cash and cash equivalents

For purposes of the consolidated statement of cash flows, the Corporation considers all cash on hand, deposits with financial institutions that can be withdrawn without prior notice or penalty and money market securities with a term less than 90 days from the date of acquisition, net of outstanding cheques as equivalent to cash.

k) Translation of foreign currencies

Foreign currency investments are translated at exchange rates at the date of purchase. Other foreign currency assets and liabilities considered as monetary items are translated at exchange rates in effect at the year-end date. Foreign currency revenues and expenses are translated at transaction date exchange rates. All realized exchange gains and losses, as well as unrealized exchange gains and losses on HFT and Loans, are included in the determination of net income. Unrealized exchange gains and losses on AFS securities are included in other comprehensive income.

l) Use of estimates

The preparation of financial statements in conformity with Canadian GAAP requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities, revenues and expenses. The more subjective of such estimates and assumptions are provisions for unpaid claims and the related net claims incurred, provisions for doubtful accounts, impairment of investments, discount rate, accrued pension benefits, accrued post-retirement benefits, and deferred premium acquisition costs. Management believes its estimates and assumptions to be appropriate; however, actual results may be significantly different and would be reflected in future periods.

m) Fair value

Fair value is the amount of the consideration that would be agreed upon in an arm's length transaction between knowledgeable, willing parties who are under no compulsion to act. The fair value of financial instruments, other than those identified in note 4, provision for unpaid claims (note 8), amount recoverable from reinsurers (notes 5 and 8), and post-retirement benefits (note 10) approximate their carrying value.

3. Changes in Accounting Policy**a) New accounting pronouncements**

Effective January 1, 2009, the Corporation adopted the following new and amended CICA Handbook Sections:

- 1) Section 3064, "Goodwill and Intangible Assets" – This new section was created to establish standards for the recognition, measurement, presentation and disclosure of goodwill and intangible assets. As a result of the adoption at January 1, 2009, the Corporation at the date of transition has identified and reclassified certain property and equipment as intangible assets (note 7).
- 2) Section 3862, "Financial Instruments – Disclosures" – This section was amended to improve disclosure requirements for fair value measurements and liquidity risk disclosures associated with financial instruments. The new requirements in Section 3862 establish a fair value hierarchy which classifies financial instruments measured at fair value into one of three levels according to the relative reliability of the inputs used to estimate the fair values. Level 1 fair values are quoted prices in active markets for identical assets or liabilities, Level 2 fair values are based on quoted prices for similar assets and liabilities in active markets, and inputs that are observable for the asset or liability, either directly or indirectly, and Level 3 fair values are based on unobservable market data inputs for the asset or liability. The Corporation has included these new disclosures in note 4.

b) International Financial Reporting Standards

The Canadian Accounting Standards Board has confirmed that, on January 1, 2011, International Financial Reporting Standards (IFRS) will replace Canadian GAAP for publicly accountable enterprises. The Public Sector Accounting Board (PSAB) has amended the Introduction to the Public Sector Accounting Handbook to confirm the direction previously provided to government business enterprises, as self-sustaining commercial operations, to adhere to the standards for publicly accountable enterprises.

ICBC, as a government business enterprise, has embarked on a project to assess and evaluate IFRS to determine the changes required to comply with the direction of PSAB. The Corporation will continue to review changes to standards and apply them, as applicable. Throughout 2010, the Corporation will revisit its timelines, processes and accounting policy choices or elections to ensure it is fully prepared to comply with PSAB direction.

4. Financial Instruments

a) Cash and investments

| (\$ THOUSANDS) | | 2009 | 2008 |
|-----------------------------------|----------------|----------------------|----------------------|
| | Classification | Carrying Value | Carrying Value |
| Cash and investments | | | |
| Cash | AFS | \$ 23,102 | \$ 11,331 |
| Cash equivalents | AFS | – | 168,331 |
| Cash and cash equivalents | | 23,102 | 179,662 |
| Money market securities | AFS | 166,479 | 105,206 |
| Bonds | | | |
| Canadian | | | |
| Federal | AFS | 3,011,822 | 3,096,032 |
| Provincial | AFS | 918,359 | 816,513 |
| Municipal | AFS | 9,905 | 11,177 |
| Corporate ¹ | AFS | 2,653,886 | 2,364,924 |
| Total Canadian bonds | | 6,593,972 | 6,288,646 |
| United States | AFS | 543,197 | 498,391 |
| Total bonds | | 7,137,169 | 6,787,037 |
| Mortgages | Loans | 904,517 | 830,409 |
| Equities | | | |
| Canadian | AFS | 1,487,514 | 1,063,860 |
| United States | AFS | 588,124 | 432,425 |
| Europe, Australia, Far East | AFS | 550,651 | 448,249 |
| Total equities | | 2,626,289 | 1,944,534 |
| Real estate | Other | 271,505 | 209,698 |
| Total cash and investments | | \$ 11,129,061 | \$ 10,056,546 |

¹ effective January 21, 2009, the Corporation exchanged \$29.9 million of its Asset Backed Commercial Paper (ABCP) for long-term floating rate notes which remain in the Corporate bond portfolio

The carrying value of investments for 2009 approximates their fair value except for real estate that has an estimated net fair value of \$340.4 million (2008 – \$280.0 million), and mortgages that have an estimated fair value of \$921.5 million (2008 – \$843.2 million).

The following table presents the fair value hierarchy for financial assets and liabilities measured at fair value in the consolidated statement of financial position. There were no movements between Level 1 and Level 2 during the year.

| Description | Fair Value Measurements at Reporting Date | | | |
|-----------------------------------|---|--|--|--|
| | Fair Value Dec 31, 2009 | Quoted Prices in Active Markets for Identical Assets (Level 1) | Significant Other Observable Inputs (Level 2) | Significant Unobservable Inputs (Level 3) |
| Money market securities | \$ 166,479 | \$ - | \$ 166,479 | \$ - |
| Bonds | 7,137,169 | - | 7,127,774 | 9,395 |
| Equities | 2,626,289 | 2,625,469 | - | 820 |
| Total financial assets | \$ 9,929,937 | \$ 2,625,469 | \$ 7,294,253 | \$ 10,215 |
| Bond repurchase agreements | \$ 861,786 | \$ - | \$ 861,786 | \$ - |

The following table shows the movements of financial assets where fair value has been determined based upon significant unobservable inputs (Level 3):

| (\$ THOUSANDS) | Fair Value Measurements using Level 3 Inputs | |
|---------------------------------|--|---------------|
| | Bonds | Equities |
| Opening balance | \$ 31,526 | \$ 3,812 |
| Total gains (losses) | | |
| -in net income | 5 | 424 |
| -in other comprehensive income | (2,496) | (982) |
| Settlements | (35,961) | - |
| Purchases | 29,873 | - |
| Transfer out | (13,552) | - |
| Other than temporary impairment | - | (2,434) |
| Closing balance | \$ 9,395 | \$ 820 |

The estimated fair value of money market securities is cost. The estimated fair value for bonds and equities is based on quoted market values. The estimated fair value for mortgages is based upon the net present value of the payment stream using mortgage rates currently available. The estimated fair value of ICBC's real estate investments is based on independent appraisals made during the year, and when not available, on discounted cash flows using current market capitalization rates. Where an active market does not exist, and quoted bid prices are unavailable, fair values are determined using valuation techniques that refer to observable market data. When observable market data is unavailable, the estimated fair value is the lower of cost or expected net realizable value.

Derivative financial instruments are reported in the consolidated financial statements at their fair values. As at December 31, 2009 and 2008, there were no derivative financial instruments.

b) Other financial assets

Other financial assets include accrued interest, amount recoverable from reinsurers, and premiums and other receivables. The fair values of other financial assets approximate their carrying values.

c) Financial liabilities

Financial liabilities include cheques outstanding, accounts payable and accrued charges and bond repurchase agreements. The fair values of these financial liabilities approximate their carrying values.

5. Financial Instruments Risk Management

As a provider of automobile insurance products, effective risk management is fundamental in protecting earnings, cash flow, and ultimately shareholder value. The Corporation, through its financial assets and liabilities, is exposed to various types of risks. The following outlines the Corporation’s financial risks and related exposures:

a) Equity price risk

General economic conditions, political conditions and other factors affect the equity market, thereby also affecting the fair value of the securities held by the Corporation. Fluctuations in the value of equity securities impact the recognition of both realized and unrealized gains and losses on securities held. At December 31, 2009, the impact of a 10% change in equity prices, with all other variables held constant, would result in an estimated corresponding change in other comprehensive income of approximately \$263.0 million (2008 – \$194.0 million).

The Corporation has policies in place to limit and monitor its exposure to individual issuers.

b) Interest rate risk

Fluctuation in interest rates will have a larger market value impact on instruments with a long duration compared with instruments with a short duration. Fluctuations in interest rates have a direct impact on the market valuation of the Corporation’s fixed income portfolio. When interest rates increase or decrease, the market value of fixed income securities will decrease or increase respectively.

The carrying values reported in the consolidated statement of financial position for cash and cash equivalents, accounts receivable, accounts payable, and bond repurchase agreements approximate their fair values and are not significantly impacted by fluctuations in interest rates.

In 2009 and 2008, the Corporation did not use derivative financial instruments to hedge interest rate risk on its investment portfolio.

| | 2009 | | 2008 | |
|---------------------------|-------------------|------------------|-------------------|------------------|
| | Average Yield (%) | Duration (Years) | Average Yield (%) | Duration (Years) |
| Bonds | | | | |
| Canadian | | | | |
| Federal | 2.7 | 2.6 | 3.6 | 3.6 |
| Provincial | 3.6 | 3.1 | 4.1 | 4.3 |
| Municipal | 3.7 | 3.3 | 5.1 | 4.7 |
| Corporate | 4.4 | 2.3 | 4.7 | 2.5 |
| United States | 2.6 | 2.5 | 2.2 | 2.7 |
| Total bonds | 3.4 | 2.6 | 3.9 | 3.2 |
| Mortgages | 5.6 | 2.5 | 5.4 | 2.8 |
| Total bonds and mortgages | 3.7 | 2.5 | 4.1 | 3.2 |

As at December 31, 2009, a 100 basis point change in interest rates would result in a corresponding change of approximately \$204.0 million (2008 – \$217.0 million) in the fair value of the Corporation's fixed income portfolio and a corresponding impact of approximately \$204.0 million (2008 – \$217.0 million) on other comprehensive income.

Service fees earned on the ICBC Payment Plan are also impacted by changes in the interest rate. A change in the Bank of Canada average prime rate of 100 basis points would result in an estimated corresponding change in income of approximately \$10.8 million (2008 – \$11.0 million).

c) Credit risk

Credit risk is the potential for financial loss to the Corporation if the counterparty in a transaction fails to meet its obligations. Financial instruments that potentially give rise to significant concentrations of credit risk include money market securities, fixed income securities, accounts receivable, reinsurance receivables and recoverable, and structured settlements (note 15).

Money market and fixed securities

The Corporation mitigates its exposure to credit risk by placing money market securities and fixed income securities with high-quality institutions with investment grade credit ratings. Credit risk in mortgages is addressed through a stringent underwriting process that incorporates an internal credit scoring mechanism, and all mortgages are subject to an independent review annually.

The credit quality of financial assets that are neither past due nor impaired can be assessed by reference to external credit ratings, where available, or to historical information about counterparty default rates.

The following table highlights the cash equivalents and money market securities, and bonds by credit quality according to the Dominion Bond Rating Service at December 31, 2009:

| (\$ THOUSANDS) | 2009 | | 2008 | |
|--|------|----------------|------|----------------|
| | | Carrying Value | | Carrying Value |
| Cash equivalents and money market securities | | | | |
| R1 – HIGH | \$ | 156,496 | \$ | 196,000 |
| R1 – MID | | 9,983 | | 20,766 |
| R1 – LOW | | – | | 37,108 |
| A-1+ | | – | | 19,663 |
| | \$ | 166,479 | \$ | 273,537 |
| Bonds | | | | |
| AAA | \$ | 3,878,051 | \$ | 4,167,409 |
| AA | | 1,511,123 | | 1,309,476 |
| A | | 1,415,085 | | 1,129,344 |
| BBB | | 323,580 | | 150,521 |
| Other ¹ | | – | | 29,873 |
| Not rated | | 9,330 | | 414 |
| | \$ | 7,137,169 | \$ | 6,787,037 |

¹ effective January 21, 2009, the Corporation exchanged its ABCP for long-term floating rate notes

Accounts receivables

The Corporation has a diverse customer base as it provides basic insurance to all drivers in British Columbia. While there is no significant concentration of credit risk, the Corporation's accounts receivable can be comprised of customers with varying financial conditions. Subrogation recoveries and recoveries from customers in respect of violation of their policies are fully provided for due to the uncertainty of collection. The credit risk for premium receivables is mitigated as a customer's policy may be cancelled if the customer is in default of a payment.

As at December 31, 2009, the Corporation considered \$34.9 million (2008 – \$36.3 million) of its accounts receivables to be uncollectible and have provided for them. The following table outlines the aging of these accounts receivables as at December 31, 2009:

(\$ THOUSANDS)

| | Current | Past Due 1 – 30 days | Past Due 31 – 60 days | Over 60 days | Total |
|-----------------------------------|---------------------|-------------------------|--------------------------|-----------------|---------------------|
| 2009 | | | | | |
| Premiums and other receivables | \$ 1,013,716 | \$ 4,160 | \$ 767 | \$ 38,832 | \$ 1,057,475 |
| Provision on accounts receivables | (423) | (406) | (470) | (33,646) | (34,945) |
| | <u>\$ 1,013,293</u> | <u>\$ 3,754</u> | <u>\$ 297</u> | <u>\$ 5,186</u> | <u>\$ 1,022,530</u> |
| 2008 | | | | | |
| Premiums and other receivables | \$ 940,313 | \$ 1,795 | \$ 2,342 | \$ 37,683 | \$ 982,133 |
| Provision on accounts receivables | (623) | (567) | (692) | (34,445) | (36,327) |
| | <u>\$ 939,690</u> | <u>\$ 1,228</u> | <u>\$ 1,650</u> | <u>\$ 3,238</u> | <u>\$ 945,806</u> |

Reinsurance receivables and recoverable

Failure of reinsurers to honour their obligations could result in losses to the Corporation. The Corporation has policies which require reinsurers to have a minimum credit rating of A-. No single reinsurer represents more than 15% of the total reinsurers' share of the provision for unpaid claims and adjusting expenses in a contract year. As at December 31, 2009, the amount recoverable from reinsurers is \$7.8 million (2008 – \$17.6 million) (note 8). No amount owing from the reinsurers has been considered impaired at December 31, 2009.

d) Liquidity risk

A significant business risk of the insurance industry is the ability to match the cash inflows of premiums and the investment portfolio with the cash requirements of the policy liabilities and operating expenses. The timing of most policy liability payments is not known, and may take considerable time to determine precisely, and may be paid in partial payments.

The Corporation has taken the overall historical liability settlement pattern as a basis to define diversification and duration characteristics of the investment portfolio.

To meet the cash requirements for claims and operating expenses, the Corporation has policies to limit and monitor its exposure to individual issuers or related groups and to ensure that assets and liabilities are broadly matched in terms of their duration.

Liquidity risk is further controlled by holding Government bonds and other highly liquid investments. The following table summarizes the maturity profile as at December 31, 2009 of the Corporation's financial instruments by contractual maturity or expected cash flow dates:

(\$ THOUSANDS)

| | Within One Year | One Year to Five Years | After Five Years | Total |
|------------------------|--------------------|---------------------------|---------------------|--------------|
| 2009 | | | | |
| Bonds | | | | |
| Canadian | | | | |
| Federal | \$ – | \$ 3,011,822 | \$ – | \$ 3,011,822 |
| Provincial | – | 912,586 | 5,773 | 918,359 |
| Municipal | – | 9,905 | – | 9,905 |
| Corporate ¹ | 568,209 | 2,059,977 | 25,700 | 2,653,886 |
| United States | 14,109 | 524,646 | 4,442 | 543,197 |
| Total bonds | 582,318 | 6,518,936 | 35,915 | 7,137,169 |
| Mortgages | 117,225 | 672,695 | 114,597 | 904,517 |
| | \$ 699,543 | \$ 7,191,631 | \$ 150,512 | \$ 8,041,686 |
| 2008 | | | | |
| Bonds | | | | |
| Canadian | | | | |
| Federal | \$ – | \$ 2,964,834 | \$ 131,198 | \$ 3,096,032 |
| Provincial | 20,260 | 665,865 | 130,388 | 816,513 |
| Municipal | – | 5,367 | 5,810 | 11,177 |
| Corporate ¹ | 436,176 | 1,818,350 | 110,398 | 2,364,924 |
| United States | 13,110 | 467,361 | 17,920 | 498,391 |
| Total bonds | 469,546 | 5,921,777 | 395,714 | 6,787,037 |
| Mortgages | 104,146 | 585,554 | 140,709 | 830,409 |
| | \$ 573,692 | \$ 6,507,331 | \$ 536,423 | \$ 7,617,446 |

¹ effective January 21, 2009, the Corporation exchanged \$29.9 million of its ABCP for long-term floating rate notes which remain in the Corporate bond portfolio

e) Currency risk

Currency risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates. The Corporation is exposed to foreign exchange risk on its cash and cash equivalents, its international equity portfolio and its fixed income portfolios.

A 10% change in the United States exchange rate at December 31, 2009 would change the fair value of these investments and a corresponding change in other comprehensive income of approximately \$113.0 million (2008 – \$93.8 million). As all other foreign currency investments comprise less than five per cent of the total investment portfolio in both 2009 and 2008, the impact of a change in the exchange rate of these currencies is not expected to have a material impact on the portfolio.

The Corporation has policies in place to limit and monitor its exposure to currency risks. These policies include the maintenance of United States dollar denominated assets to generate cash flows to satisfy United States dollar ongoing operational cash flow requirements. The Corporation may also use derivative financial instruments to hedge its exposure to currency risks. At December 31, 2009, no derivatives were in place to hedge currency risk.

6. Investment Income

| (\$ THOUSANDS) | | 2009 | 2008 |
|---|----------------|-------------------|-------------------|
| | Classification | Total | Total |
| Interest | | | |
| Money market | AFS | \$ 4,987 | \$ 11,246 |
| Bonds | AFS | 247,755 | 274,261 |
| Mortgages | Loans | 47,973 | 45,859 |
| | | <u>300,715</u> | <u>331,366</u> |
| Gains (losses) on the sale of investments | | | |
| Equities | AFS | 47,187 | (174,199) |
| Bonds | AFS | 110,832 | 76,150 |
| Foreign exchange | AFS | 24,297 | 60,848 |
| | | <u>182,316</u> | <u>(37,201)</u> |
| Dividends and other income (expenses) | | | |
| Equities | AFS | 67,786 | 68,774 |
| Real estate | Other | 12,413 | 11,455 |
| Investment management fees | Other | (9,135) | (6,706) |
| Other than temporary impairment | AFS | (14,876) | (83,824) |
| Other | Other | (6,742) | (3,415) |
| | | <u>49,446</u> | <u>(13,716)</u> |
| Total investment income | | <u>\$ 532,477</u> | <u>\$ 280,449</u> |

| (\$ THOUSANDS) | 2009 | 2008 |
|--|----------------|---------------|
| Accumulated other comprehensive income | | |
| Balance, beginning of year | \$ 99,671 | \$ 278,975 |
| Unrealized gains (losses) | 484,805 | (216,505) |
| Realized (gains) losses | (182,316) | 37,201 |
| | <u>402,160</u> | <u>99,671</u> |
| Balance, end of year | \$ 402,160 | \$ 99,671 |

During the year, the Corporation reduced its investment assets by \$14.9 million (2008 – \$83.8 million) for an other than temporary impairment loss which decreased investment income. The Corporation did not accrue interest income for securities that were considered impaired.

The Corporation may participate in a securities lending program managed by a federally regulated financial institution whereby it lends securities it owns to other financial institutions to allow them to meet delivery commitments. The Corporation receives securities of equal or superior credit quality as collateral for securities loaned and records commission on transactions as earned. At December 31, 2009, there were no securities loaned or received as collateral.

7. Property, equipment, and intangible assets

| (\$ THOUSANDS) | 2009 | | 2008 | |
|--------------------------------|-------------------|------------------|-------------------|------------------|
| | Cost | Net Book Value | Cost | Net Book Value |
| Land | \$ 32,943 | \$ 32,943 | \$ 28,794 | \$ 28,794 |
| Buildings | 151,538 | 31,188 | 148,905 | 32,233 |
| Furniture and equipment | 102,496 | 20,554 | 94,785 | 21,504 |
| Intangible assets ¹ | 40,656 | 5,645 | 37,168 | 3,162 |
| Leasehold improvements | 10,567 | 1,778 | 10,073 | 1,944 |
| | <u>\$ 338,200</u> | <u>\$ 92,108</u> | <u>\$ 319,725</u> | <u>\$ 87,637</u> |

¹ includes software that is not an integral part of the operating system

The balances in property, equipment, and intangible assets include \$9.2 million (2008 – \$3.2 million) in assets under construction. Amortization expense for the year ended December 31, 2009 amounted to \$14.7 million (2008 – \$14.2 million).

8. Provision for Unpaid Claims

The changes in the provision for unpaid claims recorded in the consolidated statement of financial position and their impact on claims incurred for the year are as follows:

| (\$ THOUSANDS) | 2009 | 2008 |
|--|---------------------|---------------------|
| Unpaid claims net — beginning of year | \$ 5,711,912 | \$ 5,582,055 |
| Change in estimates for losses occurring in prior years | | |
| Prior years' claims adjustments | (54,679) | (244,143) |
| Increase in claims incurred in prior years due to a reduction in the discount rate | 57,034 | 107,696 |
| | <u>2,355</u> | <u>(136,447)</u> |
| Provision for claims occurring in the current year | 2,648,193 | 2,646,191 |
| Net claims incurred | <u>2,650,548</u> | <u>2,509,744</u> |
| Less: | | |
| Net payments on claims incurred in the current year | 933,585 | 959,395 |
| Net payments on claims incurred in prior years | 1,472,340 | 1,420,492 |
| | <u>2,405,925</u> | <u>2,379,887</u> |
| Unpaid claims net — end of year | 5,956,535 | 5,711,912 |
| Amount recoverable from reinsurers | <u>7,807</u> | <u>17,643</u> |
| Unpaid claims gross — end of year | <u>\$ 5,964,342</u> | <u>\$ 5,729,555</u> |

The Corporation discounts its provision for unpaid claims at an investment rate of return of 4.64% (2008 – 4.80%). The Corporation determines the discount rate based upon the expected return on its investment portfolio of assets and uses assumptions for interest rates relating to reinvestment of maturing investments.

The following table shows the effect of discounting on the provision for unpaid claims:

(\$ THOUSANDS)

| | Undiscounted | Effect of Present Value | PFADs | Discounted |
|------------------------------------|---------------------|-------------------------|-------------------|---------------------|
| 2009 | | | | |
| Provision for unpaid claims | \$ 5,945,600 | \$ (646,035) | \$ 656,970 | \$ 5,956,535 |
| Amount recoverable from reinsurers | 7,895 | (969) | 881 | 7,807 |
| | <u>\$ 5,953,495</u> | <u>\$ (647,004)</u> | <u>\$ 657,851</u> | <u>\$ 5,964,342</u> |
| 2008 | | | | |
| Provision for unpaid claims | \$ 5,733,044 | \$ (643,060) | \$ 621,928 | \$ 5,711,912 |
| Amount recoverable from reinsurers | 21,291 | (2,719) | (929) | 17,643 |
| | <u>\$ 5,754,335</u> | <u>\$ (645,779)</u> | <u>\$ 620,999</u> | <u>\$ 5,729,555</u> |

The effect of the decrease in the investment rate of return from 4.80% at December 2008 to 4.64% at December 2009 is an increase to the provision for net unpaid claims of \$22.4 million.

9. Reinsurance

The Corporation maintains casualty and catastrophe reinsurance to protect against significant losses.

The Corporation entered into one year casualty and catastrophe reinsurance contracts beginning January 1, 2009 as follows:

- for catastrophic occurrences, portions of losses up to \$225.0 million in excess of \$25.0 million; and
- for individual casualty loss occurrences, portions of losses up to \$45.0 million in excess of \$5.0 million.

The Corporation entered into one year casualty and catastrophe reinsurance contracts beginning January 1, 2008 as follows:

- for catastrophic occurrences, portions of losses up to \$325.0 million in excess of \$25.0 million; and
- for individual casualty loss occurrences, portions of losses up to \$45.0 million in excess of \$5.0 million.

These reinsurance arrangements do not discharge the Corporation's obligation as primary insurer. The Corporation evaluates the financial condition of its reinsurers to minimize the exposure to significant loss from reinsurer insolvency.

10. Pension Plans and Post-Retirement Benefits

The Corporation sponsors a defined benefit registered pension plan for its current and former management and confidential employees (the Management and Confidential Plan). In addition it sponsors two supplemental pension plans for certain employees.

The Corporation also contributes to two other defined benefit pension plans for which it is not the sponsor. Current and former employees of the Corporation who are or were members of the Canadian Office & Professional Employees Union (COPE) Local 378 are members of the COPE 378 / ICBC Pension Plan (the COPE Plan). The COPE Plan is a jointly trusteed plan. Trustees of the plan are appointed by each of the Corporation and COPE Local 378.

Certain current and former employees of the Corporation who were formerly employed in the Motor Vehicle Branch are members of a separate plan, the BC Public Service Pension Plan.

The Corporation is the legal administrator of the Management and Confidential Plan and the two supplemental pension plans. The Corporation has no fiduciary responsibility for, or role in the governance of, the COPE Plan or the BC Public Service Pension Plan.

The Corporation pays Medical Services Plan, life insurance premiums, extended healthcare and dental costs as post-retirement benefits for its retirees. Benefit entitlements differ for management and confidential, and bargaining unit staff.

Total cash payments for employee future benefits for 2009, consisting of cash contributed by the Corporation to all of the funded pension plans and in respect of its unfunded pension and post-retirement benefits were \$32.8 million (2008 – \$29.1 million).

The Corporation measures its accrued benefit obligations and the fair value of plan assets for accounting purposes as at December 31 of each year. Actuarial valuations of the pension plans for funding purposes are performed periodically. The Management and Confidential Plan had an actuarial valuation as of December 31, 2007 which was extrapolated to December 31, 2009. The COPE Plan had an actuarial valuation as of December 31, 2008 which was extrapolated to December 31, 2009. The post-retirement benefits had an actuarial valuation as of December 31, 2006 which was extrapolated to December 31, 2009.

Information regarding the pension plans and post-retirement benefits is as follows:

| (\$ THOUSANDS) | Pension Plans | | Post-Retirement Benefits | |
|---|-------------------|-------------------|--------------------------|---------------------|
| | 2009 | 2008 | 2009 | 2008 |
| Plan assets | | | | |
| Fair value at beginning of year | \$ 896,362 | \$ 1,017,573 | \$ – | \$ – |
| Actual return on plan assets | 114,235 | (136,991) | – | – |
| Employer contributions | 28,680 | 25,779 | 3,109 | 2,340 |
| Employees' contributions | 20,260 | 18,031 | – | – |
| Benefits paid | (26,511) | (28,030) | (3,109) | (2,340) |
| Fair value at end of year | \$ 1,033,026 | \$ 896,362 | \$ – | \$ – |
| Accrued benefit obligation | | | | |
| Balance at beginning of year | \$ 754,464 | \$ 913,229 | \$ 106,504 | \$ 128,053 |
| Current service cost | 12,348 | 27,058 | 3,759 | 5,069 |
| Employees' contributions | 20,260 | 18,031 | – | – |
| Interest cost | 57,028 | 51,501 | 8,023 | 7,191 |
| Actuarial losses (gains) | 121,387 | (227,325) | 44,154 | (31,469) |
| Plan adjustments | 324 | – | – | – |
| Benefits paid | (26,511) | (28,030) | (3,109) | (2,340) |
| Balance at end of year | \$ 939,300 | \$ 754,464 | \$ 159,331 | \$ 106,504 |
| Estimated accrued benefit obligation – end of year with: | | | | |
| 1% increase in healthcare trend rate | | | \$ 178,464 | |
| 1% decrease in healthcare trend rate | | | \$ 142,897 | |
| Funded status – plan surplus (deficit) | | | | |
| Unamortized net actuarial losses (gains) | \$ 93,726 | \$ 141,898 | \$ (159,331) | \$ (106,504) |
| Unamortized plan adjustments | 71,913 | 6,526 | 28,602 | (15,998) |
| Unamortized transitional asset | 324 | – | (1,005) | (1,206) |
| | (38,924) | (47,909) | – | – |
| Accrued benefit asset (liability) | \$ 127,039 | \$ 100,515 | \$ (131,734) | \$ (123,708) |

The pension plans' assets consist of:

| | Percentage of Plan Assets | |
|---------------------------|---------------------------|------|
| | 2009 | 2008 |
| Cash and accrued interest | 1% | 1% |
| Equities | | |
| Canadian | 31% | 27% |
| Foreign | 24% | 22% |
| Fixed income | | |
| Government | 23% | 26% |
| Corporate | 8% | 9% |
| Mortgages | 7% | 7% |
| Real estate | 6% | 8% |
| | 100% | 100% |

The following amounts are included in the accrued benefit obligation in respect of plans that are not funded:

| (\$ THOUSANDS) | Pension Plans | | Post-Retirement Benefits | |
|---|---------------|----------|--------------------------|------------|
| | 2009 | 2008 | 2009 | 2008 |
| Accrued benefit obligation and plan deficit | \$ 10,228 | \$ 7,352 | \$ 159,331 | \$ 106,504 |

The Corporation's net benefit plan expense for the pension plans and post-retirement benefits is as follows:

| (\$ THOUSANDS) | Pension Plans | | Post-Retirement Benefits | |
|--|------------------------|------------------------|--------------------------|-----------|
| | 2009 | 2008 | 2009 | 2008 |
| Current service cost | \$ 12,348 ¹ | \$ 27,058 ¹ | \$ 3,759 | \$ 5,069 |
| Interest cost | 57,028 | 51,501 | 8,023 | 7,191 |
| Expected return on plan assets | (59,576) | (67,381) | - | - |
| Amortization of transitional asset | (8,985) | (8,985) | - | - |
| Plan adjustments | - | - | (201) | (201) |
| Amortization of net actuarial losses (gains) | 1,341 | 27 | (446) | 242 |
| Net expense | \$ 2,156 | \$ 2,220 | \$ 11,135 | \$ 12,301 |

Estimated net expense with:

| | |
|--------------------------------------|-----------|
| 1% increase in healthcare trend rate | \$ 12,357 |
| 1% decrease in healthcare trend rate | \$ 9,748 |

¹ net of employees' contributions of \$20,260 (2008 - \$18,031)

The Corporation contributed \$1.0 million in 2009 (2008 – \$1.0 million) to the BC Public Service Pension Plan.

The significant actuarial assumptions adopted in measuring the Corporation's accrued benefit obligations are as follows (weighted-average assumptions as of December 31):

| | Pension Plans | | Post-Retirement Benefits | |
|--|---------------|-------|--------------------------|-------|
| | 2009 | 2008 | 2009 | 2008 |
| Discount rate | 6.61% | 7.38% | 6.61% | 7.38% |
| Expected long-term rate of return on plan assets | 7.5% | 6.6% | n/a | n/a |
| Rate of compensation increase | 3.8% | 3.8% | 3.8% | 3.8% |
| Inflation rate | 2.5% | 2.5% | 2.5% | 2.5% |

In 2009, the Medical Services Plan trend rate is assumed to be six per cent per annum for the first 10 years, decreasing to three per cent per annum thereafter. In 2008, the Medical Services Plan trend rate was assumed to be zero per cent per annum.

In 2009, the extended healthcare trend rate is assumed to be 10.0% per annum for the first three years, decreasing linearly over eight years to six per cent per annum thereafter. In 2008, the extended healthcare trend rate was assumed to be 10.0% in the first year, decreasing linearly over six years to six per cent per annum thereafter.

11. Operating Costs

The Corporation's activities include insurance and non-insurance operations as described in note 1. Details of the expenses are as follows:

| (\$ THOUSANDS) | 2009 | 2008 |
|--|-------------------|-------------------|
| Operating costs – insurance | | |
| Administrative and other expenses | \$ 106,053 | \$ 91,130 |
| Insurance services | 63,105 | 57,202 |
| | <u>\$ 169,158</u> | <u>\$ 148,332</u> |
| Operating costs – non-insurance | | |
| Administrative and other expenses | \$ 33,370 | \$ 33,457 |
| Driver licensing | 46,470 | 46,787 |
| | <u>\$ 79,840</u> | <u>\$ 80,244</u> |

12. Deferred Premium Acquisition Costs and Prepaid Expenses

| (\$ THOUSANDS) | 2009 | 2008 |
|------------------------------------|-------------------|-------------------|
| Deferred premium acquisition costs | \$ 199,100 | \$ 196,800 |
| Prepaid expenses | 8,004 | 9,313 |
| | <u>\$ 207,104</u> | <u>\$ 206,113</u> |

As at December 31, 2009, there were premium acquisition costs of \$207.7 million (2008 – \$202.6 million) related to future periods. An actuarial valuation determined that \$199.1 million (2008 – \$196.8 million) of this amount is allowable for deferral. The allowable amount for deferral is comprised as follows:

| (\$ THOUSANDS) | 2009 | 2008 |
|----------------|-------------------|-------------------|
| Optional | \$ 134,800 | \$ 130,900 |
| Basic | 64,300 | 65,900 |
| | <u>\$ 199,100</u> | <u>\$ 196,800</u> |

The commission and premium tax expenses reflected in the consolidated statement of operations are as follows:

| (\$ THOUSANDS) | Commissions | Premium Taxes | Total |
|---|-------------------|-------------------|-------------------|
| 2009 | | | |
| Amount payable | \$ 298,962 | \$ 162,580 | \$ 461,542 |
| Amortization of prior year deferred premium acquisition costs | 123,548 | 73,252 | 196,800 |
| Deferred premium acquisition costs | (126,092) | (73,008) | (199,100) |
| Premium taxes and commission expense | <u>\$ 296,418</u> | <u>\$ 162,824</u> | <u>\$ 459,242</u> |
| Represented as: | | | |
| Insurance | \$ 272,000 | \$ 162,824 | \$ 434,824 |
| Non-insurance | 24,418 | – | 24,418 |
| | <u>\$ 296,418</u> | <u>\$ 162,824</u> | <u>\$ 459,242</u> |
| 2008 | | | |
| Amount payable | \$ 294,513 | \$ 161,322 | \$ 455,835 |
| Amortization of prior year deferred premium acquisition costs | 110,164 | 66,486 | 176,650 |
| Deferred premium acquisition costs | (123,548) | (73,252) | (196,800) |
| Premium taxes and commission expense | <u>\$ 281,129</u> | <u>\$ 154,556</u> | <u>\$ 435,685</u> |
| Represented as: | | | |
| Insurance | \$ 257,533 | \$ 154,556 | \$ 412,089 |
| Non-insurance | 23,596 | – | 23,596 |
| | <u>\$ 281,129</u> | <u>\$ 154,556</u> | <u>\$ 435,685</u> |

13. Related Party Transactions

The Corporation acts as agent for the Ministry of Finance regarding the collection of social service taxes on privately sold used vehicles and motor vehicle related debts. The Corporation is the sole provider of Basic automobile insurance (note 1) in the Province and, therefore, insures, at market rates, an indeterminate number of vehicles owned or leased by the government of the Province and its controlled entities. As a consequence of these relationships, the Corporation has, at any time, amounts owing to or from various government departments or ministries in the ordinary course of business.

The Corporation is responsible for collecting all vehicle-related income for acquiring and distributing licence plates and decals including permit and other fees under the *Motor Vehicle Act* and fines under the *Offence Act* and these are remitted in full to the Province. Income from the issuance of drivers and other licences and permits and from fines is recognized on an accrual basis. The costs associated with the licensing and compliance activities conducted on behalf of the Province are borne by the Corporation and are included in the consolidated statement of operations as operating costs, non-insurance (note 11).

Other related party transactions have been disclosed elsewhere in the notes to the consolidated financial statements.

14. Capital Management

The Corporation's capital is comprised of retained earnings and accumulated other comprehensive income.

The Corporation's objectives for managing capital are to maintain financial strength and protect its claims paying ability. The British Columbia Government's Special Direction IC2 requires the Corporation to achieve by December 31, 2014, and to maintain after that date, capital available equal to at least 110% of the minimum capital test (MCT), as defined by the Office of the Superintendent of Financial Institutions.

The MCT utilizes a risk-based formula to assess the solvency of an insurance company by defining the capital available that is required to meet the minimum standards. ICBC has set an internal management target for MCT of a minimum of 180.0% for 2009. As at December 31, 2009, the Corporation's MCT was 239.6% (2008 – 208.6%).

Subsequent to the year-end, the Government of British Columbia is revising ICBC's legislation to reflect current industry practice with respect to the MCT, and has determined that Optional capital in excess of the MCT determined by its actuaries in accordance with federal regulatory guidance, and validated by ICBC's independent actuary, less any approved deductions by the Treasury Board, will be transferred to the Government of British Columbia. As a further protection to Basic insurance ratepayers, the revisions will stipulate that distribution of excess capital can only come from Optional capital. Pending legislative and regulatory changes, this new framework takes effect as of April 1, 2010. As a result, the 2010 – 2012 targets for both Optional and Total Company MCT will be determined after the framework is in place.

15. Contingent Liabilities and Commitments

- a) A number of more serious injury claims are settled through the use of structured settlements which require the Corporation to provide the claimant with periodic payments, usually for a lifetime. The Corporation purchases an annuity from an approved life insurance company to make these payments. In the event the life insurance company fails in its obligation, the risk to the Corporation is mitigated as the claimant will continue to receive payments, up to certain limits, from a not-for-profit organization that is funded by the insurance industry and endorsed by the Federal Government. The Corporation is only responsible for making payments for the excess, if any, between the claimant's annuity payments and the payment from the not-for-profit organization. At present, four federally licensed life insurance companies are approved for use by the Corporation. The list of approved insurance companies is determined by an ongoing analysis of total assets, credit rating analysis, and past service history. The present value of these structured settlements at December 31, 2009 is approximately \$0.96 billion (2008 – \$1.01 billion), which are not recorded in the financial statements of the Corporation. To date, the Corporation has not experienced any losses resulting from these arrangements, nor are any anticipated.

b) The Corporation has entered into operating leases of certain rental properties for varying terms. The annual rental payments pursuant to these leases over the next five years are as follows:

(\$ THOUSANDS)

| | | |
|------|----|---------------|
| 2010 | \$ | 11,039 |
| 2011 | | 9,875 |
| 2012 | | 8,108 |
| 2013 | | 5,732 |
| 2014 | | 3,502 |
| | \$ | <u>38,256</u> |

16. Rate Regulation

As discussed in note 1, the Corporation is subject to regulation by BCUC. BCUC has jurisdiction over the Corporation's rates and services for Basic insurance, and responsibility for ensuring that the Basic insurance business does not subsidize the Corporation's Optional insurance business. In addition, BCUC sets rates for Basic insurance that allow it to achieve the regulated capital targets and is responsible for directing ICBC to achieve regulated targets for total Corporation and Optional insurance.

For the regulation of the Corporation's Basic insurance rates, BCUC is required to ensure that the rates are just, reasonable, not unduly discriminatory and not unduly preferential. BCUC is required to fix rates on the basis of accepted actuarial practice, to pay for certain specified costs, to ensure the Corporation maintains the required capital, to ensure rates are not based on age, gender or marital status, and to ensure increases or decreases in rates are phased in, in a stable and predictable manner.

BCUC requires the Corporation to follow the financial allocation methodology it has approved with respect to allocating costs between Basic and Optional insurance business, and non-insurance business.

It also requires the Corporation to file actuarial certificates attesting to the fact that capital available for Basic insurance, Optional insurance and the total Corporation meets regulatory targets.

BCUC initiates regulatory processes on its own initiative or upon application by the Corporation. It uses oral hearing, written hearing, or negotiated settlement processes to review applications and subsequently issue legally binding decisions.

The Corporation is required to incur a portion of BCUC's general operating expenses as well as its costs associated with each ICBC proceeding. BCUC can also order the Corporation to reimburse other proceeding participants for specified costs such as legal and expert witness fees.

Allocation of Basic and Optional amounts

The Corporation operates its business using an integrated business model. Although the majority of premium revenues and costs are specifically identifiable as Basic or Optional (note 1), certain costs are not tracked separately. For those revenues and costs that are not specifically identified as Basic or Optional, a pro-rata method of allocation has been used to allocate the revenues and costs between the two lines of business. This method allocates revenues and costs to each line of business based on the drivers of those revenues and costs, the degree of causality and any BCUC directives. BCUC directives have been applied on a prospective basis.

Included in Basic are non-insurance costs, as the Corporation is required to provide non-insurance services such as driver and vehicle licensing and vehicle registration.

| (\$ THOUSANDS) | Basic Coverage | | Optional Coverage | | Total | |
|--|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| | 2009 | 2008 | 2009 | 2008 | 2009 | 2008 |
| Revenues | | | | | | |
| Net premiums written | \$ 2,071,259 | \$ 2,049,215 | \$ 1,595,886 | \$ 1,590,472 | \$ 3,667,145 | \$ 3,639,687 |
| Net premiums earned | \$ 2,061,254 | \$ 2,047,635 | \$ 1,588,771 | \$ 1,583,580 | \$ 3,650,025 | \$ 3,631,215 |
| Service fees | 32,167 | 37,838 | 26,640 | 31,336 | 58,807 | 69,174 |
| Total earned revenues | 2,093,421 | 2,085,473 | 1,615,411 | 1,614,916 | 3,708,832 | 3,700,389 |
| Claims and operating costs | | | | | | |
| Net claims incurred during the year (note 8) | 1,716,107 | 1,684,668 | 932,086 | 961,523 | 2,648,193 | 2,646,191 |
| Prior years' claims adjustment (note 8) | 1,575 | (92,411) | 780 | (44,036) | 2,355 | (136,447) |
| Claim services, road safety and loss management services | 212,334 | 203,262 | 107,243 | 106,132 | 319,577 | 309,394 |
| | 1,930,016 | 1,795,519 | 1,040,109 | 1,023,619 | 2,970,125 | 2,819,138 |
| Operating costs – insurance (note 11) | 83,408 | 76,853 | 85,750 | 71,479 | 169,158 | 148,332 |
| Premium taxes and commissions (note 12) | 140,140 | 116,734 | 294,684 | 295,355 | 434,824 | 412,089 |
| | 2,153,564 | 1,989,106 | 1,420,543 | 1,390,453 | 3,574,107 | 3,379,559 |
| Underwriting income (loss) | (60,143) | 96,367 | 194,868 | 224,463 | 134,725 | 320,830 |
| Investment income (note 6) | 339,875 | 183,066 | 192,602 | 97,383 | 532,477 | 280,449 |
| Income – insurance operations | 279,732 | 279,433 | 387,470 | 321,846 | 667,202 | 601,279 |
| Loss – non-insurance operations | (104,258) | (103,840) | – | – | (104,258) | (103,840) |
| Net income for the year | \$ 175,474 | \$ 175,593 | \$ 387,470 | \$ 321,846 | \$ 562,944 | \$ 497,439 |
| Equity | | | | | | |
| Retained earnings, beginning of year | \$ 1,158,958 | \$ 983,365 | \$ 1,492,753 | \$ 1,170,907 | \$ 2,651,711 | \$ 2,154,272 |
| Net income for the year | 175,474 | 175,593 | 387,470 | 321,846 | 562,944 | 497,439 |
| Retained earnings, end of year | 1,334,432 | 1,158,958 | 1,880,223 | 1,492,753 | 3,214,655 | 2,651,711 |
| Accumulated other comprehensive income | 262,464 | 65,061 | 139,696 | 34,610 | 402,160 | 99,671 |
| Total equity | \$ 1,596,896 | \$ 1,224,019 | \$ 2,019,919 | \$ 1,527,363 | \$ 3,616,815 | \$ 2,751,382 |

| (\$ THOUSANDS) | Basic Coverage | | Optional Coverage | | Total | |
|-----------------------------|----------------|--------------|-------------------|--------------|--------------|--------------|
| | 2009 | 2008 | 2009 | 2008 | 2009 | 2008 |
| Liabilities | | | | | | |
| Unearned premiums | \$ 969,205 | \$ 959,200 | \$ 761,753 | \$ 754,638 | \$ 1,730,958 | \$ 1,713,838 |
| Provision for unpaid claims | \$ 4,470,409 | \$ 4,318,049 | \$ 1,493,933 | \$ 1,411,506 | \$ 5,964,342 | \$ 5,729,555 |

17. Role of the Actuary and Auditors

The responsibility of the Board appointed actuary is to carry out an annual valuation of the Corporation's policy liabilities which include provisions for claims and claims expenses, unearned premiums and deferred premium acquisition costs in accordance with accepted actuarial practice and regulatory requirements, and report thereon. In performing the valuation, the actuary makes assumptions as to the future rates of claims frequency and severity, inflation, reinsurance recoveries, and expenses taking into consideration the circumstances of the Corporation and the insurance policies in force. The actuary, in his verification of the underlying data used in the valuation, also makes use of the work of the external auditors. The actuary's report outlines the scope of his work and opinion.

The external auditors have been appointed by the Board of Directors. Their responsibility is to conduct an independent and objective audit of the consolidated financial statements in accordance with generally accepted auditing standards and report thereon. In carrying out their audit, the auditors also make use of the work of the actuary when considering the provision for claims and claims expenses, unearned premiums, and deferred premium acquisition costs. The auditors' report outlines the scope of their audit and their opinion.

corporate governance

Governance defines the roles, relationships, powers and accountability among shareholders, the Board of Directors and management. Governance of a Crown corporation also requires that responsibility be clearly articulated for meeting public policy objectives.

ICBC's relationship to government

At the highest level, governance of a Crown corporation is defined through legislation applicable to all Crown corporations, such as the *Budget Transparency and Accountability Act*, the *Financial Administration Act*, the *Financial Information Act*, and the *Freedom of Information and Protection of Privacy Act*. Under these provincial laws, ICBC is accountable for making public our strategic plan (i.e. Service Plan) and performance against the plan (i.e. Annual Report), as well as providing financial and other information as the legislation requires.

Individual Crown entities are governed by legislation specific to each Crown corporation. The specific legislation to which ICBC must adhere includes:

- the *Insurance Corporation Act*
- the *Insurance (Vehicle) Act*
- the *Motor Vehicle Act*
- the *Motor Vehicle (All Terrain) Act*
- the *Commercial Transport Act*
- the *Sales Tax Act (of BC)* and
- the *Offence Act*.

ICBC was created under the *Insurance Corporation Act*. This legislation was amended in 2003 to establish the BCUC as the independent regulator for Basic insurance rates. As ICBC is the sole provider of Basic insurance in BC, this regulatory environment is important, providing customers with an independent and transparent review of our Basic insurance operations and an opportunity to be involved in the review. The non-insurance services we provide on behalf of the provincial government are set out in a Service Agreement between ICBC and the Province and are funded by Basic insurance premiums.

Individual Crown entities are also governed by the Shareholder's Letter of Expectations established between each Crown corporation and the minister responsible. The Shareholder's Letter of Expectations is an agreement on the respective roles and responsibilities of the provincial government and the corporation. It outlines high-level performance and reporting expectations, public policy issues and strategic priorities, as well as providing direction specific to ICBC in several key areas.

As demonstrated through the results reported in ICBC's 2009 Annual Report, ICBC has complied with the performance expectations outlined in our 2009 Shareholder's Letter of Expectations. This includes the specific items outlined on the following page.

| shareholder's letter of expectations | icbc alignment |
|---|---|
| legislative framework | |
| <ul style="list-style-type: none"> • Comply with applicable legislation and regulations, including the Optional insurance framework under the <i>Insurance (Vehicle) Act</i>, and data-sharing provisions authorized by the Minister under that act. • Comply with direction from the BCUC in its regulation of ICBC's Basic insurance rates. | <ul style="list-style-type: none"> • ICBC is in compliance with the Optional insurance framework and is working with the Insurance Bureau of Canada and the General Insurance Statistical Agency on data-sharing provisions. • ICBC continues to comply with BCUC direction on Basic insurance rates. |
| climate change | |
| <ul style="list-style-type: none"> • Contribute to the BC Provincial Government's climate action objectives and comply with requirement for Crown agencies to achieve carbon neutrality by 2010. | <ul style="list-style-type: none"> • ICBC has established the 2007 baseline of the company's carbon footprint and is implementing government's SMARTTool, a greenhouse gas measurement and reporting tool, in order to track and report the company's greenhouse gas emissions. • ICBC is working to become carbon neutral by 2010. To do so, ICBC is undertaking a range of initiatives including energy retrofits, greater use of recycled paper, and building a LEED Gold Driver Licensing Centre. • ICBC campaigns help drivers understand how good driving practices can reduce fuel costs, carbon emissions and improve road safety. |
| service agreement | |
| <ul style="list-style-type: none"> • Operate within the Service Agreement between the Ministry of Public Safety and Solicitor General, on behalf of the Province, and ICBC. | <ul style="list-style-type: none"> • ICBC continues to operate within the terms and conditions of the Service Agreement and to work with the provincial government on any changes. |
| insurance rates | |
| <ul style="list-style-type: none"> • Operate the business in an efficient and effective manner to keep rates low and stable. • Provide auto insurance rates that are not based on age, gender or marital status. • Develop and implement effective strategies to manage rising bodily injury insurance costs. | <ul style="list-style-type: none"> • ICBC operates in a fiscally responsible manner to help keep rates low and stable for the benefit of customers. • ICBC continues to provide insurance rates that are not based on age, gender or marital status. • ICBC continues to monitor, develop and implement effective strategies to manage rising bodily injury costs. |
| driver licensing | |
| <ul style="list-style-type: none"> • Continue to address driver licensing priorities, including Canadian Driver Licensing Agreement (CDLA) commitments, and the enhanced driver's licence for land/water border crossings between Canada and the United States. | <ul style="list-style-type: none"> • ICBC works with the provincial government to implement a number of driver licensing enhancements, including new card technology, changes to meet CDLA standards and the enhanced driver's licence. |
| road safety | |
| <ul style="list-style-type: none"> • Deliver road safety initiatives that provide claims savings and work with the shareholder on initiatives that complement its road safety objectives. | <ul style="list-style-type: none"> • ICBC continues to deliver a number of road safety programs that provide claims savings and is working with the provincial government on road safety initiatives. |
| material damage research and training facility | |
| <ul style="list-style-type: none"> • Address recommendations made by PricewaterhouseCoopers (PwC) in their independent review, and build public and stakeholder trust and confidence. | <ul style="list-style-type: none"> • ICBC has been proactive in dealing with this situation and has focused on moving forward by implementing the recommendations of the PwC report. |

The 2010 Shareholder's Letter of Expectations is posted on our website at icbc.com. It continues ICBC's mandate to provide Basic and Optional auto insurance in an integrated manner with rates that are not based on age, gender or marital status, and to provide vehicle registration and licensing, driver licensing, violation ticket administration and government fine collection services on behalf of the provincial government. It also continues many of the expectations from the 2009 Shareholder's Letter of Expectations and, for 2010, includes new directions regarding:

- reinvesting in critical business systems and processes;
- systems and business process changes to support road safety initiatives;
- complying with the provincial government's general expectations of Crown agencies regarding the Healthier Choices Initiative, *Freedom of Information and Protection of Privacy Act* requests, Payment Card Data Security Standards, and requirements related to reporting and information-sharing, Board appointment processes, *Public Sector Employers Act* requirements, and rules related to lobbyists; and
- other initiatives of the provincial government, including a new regulatory framework for off-road vehicles, promotion of the Enhanced Driver's Licence Program, and transferring excess Optional capital to the provincial government.

icbc board governance

The Board of Directors guides ICBC in fulfilling its mandate and sets our corporate direction. The Board and management approve our vision, mission, and values that guide us. The Board sets goals for our performance and these goals and associated objectives are the basis upon which accountability and performance are evaluated. Performance against these goals is reviewed and reported regularly.

As a Crown corporation, ICBC's Board members are appointed by the Lieutenant Governor-in-Council. The Board of Directors consists of nine members with a broad range of expertise and experience. The individual members each play an important role and also contribute as members of committees of the Board. The chart on page 76 shows ICBC's Board of Directors and its committees, members and mandates.

The governance processes and guidelines outlining how the Board will carry out its duties of stewardship and accountability are set out in the Board Governance Manual, which is updated annually by the Governance Committee. ICBC's Board complies with the provincial government's "Board Resourcing and Development Office Guidelines" and has adopted the guiding principles of the "Governance Framework for Crown Corporations: Best Practices Governance and Disclosure Guidelines". Additional information is available on our website at icbc.com.

ICBC's Board of Directors has adopted the guiding principles included in the provincial government's "Governance Framework for Crown Corporations". These principles provide an understanding of the roles and responsibilities for all parties that are part of the Crown corporation governance environment:

- Stewardship, leadership and effective functioning of the Board
- Clarity of roles and responsibilities
- Openness, trust and transparency
- Service and corporate citizenship
- Accountability and performance
- Value, innovation and continuous improvement

schedule of guarantees and indemnities as at December 31, 2009

There were no guarantees or indemnities provided by the Corporation during the fiscal year 2009.

schedule of debts as at December 31, 2009

There were no long term debts secured by the Corporation at December 31, 2009.

financial information reconciliation for the year ended December 31, 2009

(\$ THOUSANDS)

Consolidated statement of cash flows (see page 8)

| | | |
|---|--|---------------|
| Cash paid | | \$ 4,554,294 |
| Payments to vendors of property and equipment | | <u>19,175</u> |
| Total payments | | \$ 4,573,469 |

Adjustments:

| | | |
|---|------------------|--------------------|
| Payments to claimants and third parties on behalf of claimants and other adjustments | \$ (1,580,334) | |
| Policyholders for premium refunds | <u>(316,015)</u> | |
| | (1,896,349) | <u>(1,896,349)</u> |

Total payments after adjustments **\$ 2,677,120**

Amounts paid per the Financial Information Act schedules

| | | |
|----------------------------------|--|------------------|
| Employees | | \$ 369,638 |
| Board of Directors | | 403 |
| Suppliers for Goods and Services | | <u>2,307,079</u> |

Total payments **\$ 2,677,120**

Remuneration and expenses paid to employees for the year ended December 31, 2009

| EMPLOYEE NAME | REMUNERATION | EXPENSES | EMPLOYEE NAME | REMUNERATION | EXPENSES |
|------------------|--------------|----------|-------------------|--------------|----------|
| ABEL E. | 82,487 | 7,044 | BENINCASA J. | 91,233 | 4,620 |
| ABID M.S. | 83,272 | 503 | BENSON L. | 110,391 | 8,750 |
| ABRAHAM A. | 95,457 | 703 | BERBESI M. | 83,067 | 0 |
| ABRAMS D. | 85,303 | 0 | BERGMAN J. | 75,038 | 6,548 |
| ACCLI B.M. | 84,039 | 158 | BEST V. | 111,066 | 158 |
| ADAMS R.W. | 95,390 | 2,679 | BESZEDES D. | 76,737 | 5,129 |
| ADLKIRCHNER A.G. | 82,304 | 0 | BESZEDES G. | 100,803 | 7,863 |
| AHERN P.A. | 118,230 | 3,209 | BETKER J. | 88,871 | 6,167 |
| AIMERS K. | 125,529 | 4,068 | BIEBERSTEIN A. | 106,885 | 3,424 |
| AITKEN R. | 100,976 | 16,034 | BIEHLER J.L. | 77,431 | 2,211 |
| ALBANESE V. | 150,605 | 1,955 | BISHOP C. | 82,584 | 245 |
| ALLEN R.C. | 96,430 | 113,044 | BISHOP S. | 126,969 | 1,784 |
| ALLISON S.D. | 75,579 | 1,846 | BJELDE C. | 85,663 | 1,052 |
| ALTWASSER F.P. | 99,407 | 2,019 | BLACK G. | 135,187 | 3,235 |
| ANDERSEN C.L. | 135,130 | 2,496 | BLACK J. | 96,201 | 3,348 |
| ANDERSEN J.C. | 146,048 | 6,535 | BLACKLOCK J. | 76,314 | 2,683 |
| ANDERSON C.R. | 87,362 | 823 | BLINKARN T. | 154,001 | 3,593 |
| ANDERSON D.R. | 119,422 | 1,822 | BOAN D. | 126,244 | 4,267 |
| ANDERSON W. | 120,511 | 3,637 | BODIN G.E. | 98,074 | 4,461 |
| ARAI B. | 94,457 | 1,491 | BODNAR C.P. | 110,475 | 2,209 |
| ARCHIBALD J. | 99,439 | 2,788 | BODNAR L. | 102,085 | 2,949 |
| ARTS M.A. | 80,507 | 125 | BOORMAN R. | 75,954 | 1,658 |
| ASAOKA S.M. | 79,090 | 725 | BOOTH B.A. | 98,513 | 1,034 |
| ASHLEY-PRYCE D. | 85,230 | 385 | BOOYENS J. | 106,994 | 951 |
| ATHERTON J.P. | 124,048 | 294 | BOURNE J.R. | 78,855 | 13,135 |
| ATKINS P.L. | 94,280 | 612 | BOWEN A. | 114,982 | 2,530 |
| AUGUSTINE B. | 81,212 | 869 | BRANDT T.E. | 76,389 | 3,345 |
| AUVACHE C. | 87,131 | 257 | BREARLEY A. | 93,904 | 1,280 |
| BACHAND J. | 98,672 | 5,027 | BREWER S.C. | 75,002 | 0 |
| BADANIC D.J. | 76,157 | 381 | BRIGGS S.K. | 77,000 | 368 |
| BADOWSKI R.L. | 77,951 | 0 | BROVERMAN M. | 97,612 | 440 |
| BAIN S.L. | 109,993 | 4,126 | BROWN C. | 242,471 | 7,099 |
| BAINS J. | 126,571 | 2,977 | BROWN G.G. | 91,024 | 7,599 |
| BAIRD P. | 76,560 | 0 | BROWN K. | 91,292 | 6,988 |
| BAKER L. | 79,887 | 15,390 | BROWN M. | 80,876 | 2,030 |
| BAKER L.M. | 144,548 | 682 | BROWN-MACKAY T.L. | 75,873 | 0 |
| BALL K. | 115,856 | 4,917 | BROWNE M. | 90,494 | 419 |
| BALLANCE K. | 109,274 | 2,954 | BRUDER G. | 91,986 | 1,731 |
| BANKS M. | 96,377 | 4,875 | BRUNAC-WHITE S. | 77,685 | 4,238 |
| BANNISTER G. | 86,927 | 6,378 | BRUNEAU M. | 78,227 | 3,178 |
| BARKLEY D.M. | 79,254 | 560 | BRUNI N.C. | 75,007 | 1,636 |
| BARRETT G.W. | 118,805 | 4,096 | BRUNSCH S. | 124,918 | 1,291 |
| BASRA S.S. | 96,190 | 354 | BRYAN M. | 94,979 | 11,442 |
| BATH S. | 149,384 | 3,424 | BUCKBERRY D.J. | 98,489 | 4,190 |
| BATISTA F. | 125,989 | 4,062 | BUDD B. | 81,511 | 75 |
| BAUER G.W. | 87,130 | 258 | BULHOES G. | 77,712 | 622 |
| BEAQUE C. | 161,978 | 4,054 | BUMSTEAD D.L. | 163,992 | 28,472 |
| BEATON D. | 151,560 | 1,964 | BURNETT D.E. | 125,493 | 1,934 |
| BEAUDET L.R. | 76,530 | 0 | BURNETT P. | 111,313 | 3,299 |
| BEAUDOIN D. | 140,277 | 24,750 | BURRILL S. | 84,339 | 0 |
| BEAULIEU A. | 123,984 | 6,956 | BURT A. | 82,615 | 79 |
| BECK J.R. | 116,061 | 8,331 | BUTLER G. | 159,334 | 9,824 |
| BEECH R. | 79,512 | 0 | CALBICK L. | 77,663 | 456 |
| BEGGS J. | 150,916 | 10,528 | CALLAGHAN P.J. | 134,170 | 1,961 |

Remuneration and expenses paid to employees for the year ended December 31, 2009

| EMPLOYEE NAME | REMUNERATION | EXPENSES | EMPLOYEE NAME | REMUNERATION | EXPENSES |
|------------------|--------------|----------|----------------------|--------------|----------|
| CAMPBELL B.J. | 100,865 | 5,528 | CLARK C. | 98,531 | 3,909 |
| CAMPBELL E.J. | 80,296 | 57 | CLARKE E. | 80,747 | 6,136 |
| CAMPBELL J.H. | 143,108 | 1,326 | CLAXTON J.C. | 82,863 | 811 |
| CANOFARI S. | 109,796 | 3,332 | CLEMENTS-HARRISON D. | 91,224 | 6,281 |
| CARAVETTA M. | 115,181 | 4,255 | CLENAHAN D.A. | 103,381 | 3,462 |
| CAREY D. | 78,218 | 356 | CLENDENAN K. | 117,324 | 1,327 |
| CARKENER J. | 101,337 | 1,312 | CLEVELAND K. | 149,195 | 37,571 |
| CARLE S.M. | 258,069 | 5,803 | CLIFFORD R. | 125,473 | 7,918 |
| CARPENETTI A. | 75,304 | 434 | CLOUTIER J.N. | 75,894 | 6,161 |
| CARSTENS N.L. | 103,812 | 8,783 | COATES W. | 94,833 | 4,583 |
| CARSWELL G. | 93,587 | 236 | COELHO L.M. | 96,082 | 2,568 |
| CARTER J. | 147,651 | 5,953 | COLANGELI B. | 133,560 | 2,130 |
| CARTER L. | 82,794 | 1,674 | COLLINS B. | 120,161 | 1,564 |
| CARTER M.G. | 113,164 | 13,121 | COMBERBACH S. | 100,524 | 16,270 |
| CARUSI A. | 76,159 | 1,814 | CONNAGHAN S.P. | 98,988 | 9,486 |
| CARUSI J. | 103,132 | 5,127 | CONSTABLE C. | 83,674 | 1,797 |
| CASSAP L.M. | 77,563 | 5,552 | CONWAY L.J. | 89,732 | 4,043 |
| CASWELL D. | 138,799 | 2,065 | COOK C. | 80,334 | 609 |
| CATALANO R. | 84,147 | 8,753 | COOPER D. | 81,128 | 99 |
| CATHCART M. | 97,392 | 1,238 | COOPER P.J. | 152,362 | 397 |
| CELIO A. | 97,883 | 761 | COPP D. | 76,098 | 0 |
| CHAN B.R. | 84,302 | 619 | COTE K.J. | 115,554 | 1,119 |
| CHAN J.K. | 84,386 | 0 | COULING G. | 77,847 | 1,708 |
| CHAN M. | 75,275 | 0 | CRABTREE S. | 91,799 | 0 |
| CHAN M.D. | 81,777 | 4,621 | CRAIG B. | 103,711 | 3,323 |
| CHAN R. | 85,120 | 415 | CRAN G. | 108,460 | 0 |
| CHAN S. | 84,745 | 2,745 | CRAVER S.A. | 197,367 | 12,226 |
| CHAN S.Y. | 98,432 | 1,590 | CRETNEY L.J. | 75,991 | 1,395 |
| CHAN T. | 139,590 | 3,243 | CRIPPS L. | 75,321 | 931 |
| CHANDANI S. | 98,407 | 577 | CROCKOCK P. | 120,877 | 6,532 |
| CHANDRA S. | 83,453 | 2,998 | CROOKS L.J. | 84,625 | 0 |
| CHANG P. | 77,119 | 0 | CROSS T. | 83,276 | 787 |
| CHANG R.K. | 114,349 | 0 | CRYSLER E. | 76,900 | 2,899 |
| CHAPMAN S. | 81,703 | 74 | CUDLIP A.G. | 120,940 | 0 |
| CHASE P.B. | 99,339 | 9,402 | CULOS E.R. | 91,101 | 1,725 |
| CHAUDHRY A. | 289,810 | 8,269 | CUPIDIO J.H. | 112,022 | 7,474 |
| CHEN A. | 113,649 | 4,994 | CURLL S. | 89,479 | 0 |
| CHEN S. | 120,157 | 15,367 | CURRAN J. | 76,478 | 155 |
| CHENG B. | 154,532 | 4,670 | CURRIE D. | 90,053 | 56,501 |
| CHESNEY B. | 80,561 | 0 | DAKIN M. | 129,926 | 7,584 |
| CHEUNG P. | 93,817 | 6,300 | DAMON C.L. | 81,862 | 233 |
| CHICOINE M.W. | 187,245 | 18,763 | DANIELS P. | 87,632 | 595 |
| CHIU C. | 115,643 | 11,167 | DAVIDSON B. | 76,900 | 192 |
| CHIU G.L. | 81,337 | 0 | DAVIS S.G. | 92,874 | 3,002 |
| CHOW B. | 78,730 | 0 | DAVIS T. | 98,147 | 0 |
| CHOW M. | 101,368 | 1,115 | DE ZEN R. | 111,781 | 2,672 |
| CHOW R.Y. | 75,385 | 3,426 | DEAN K. | 83,578 | 1,120 |
| CHRISTENSEN A. | 83,939 | 8,848 | DEAR K. | 96,610 | 344 |
| CHRISTENSEN H.F. | 76,657 | 2,018 | DELL A. | 111,258 | 3,323 |
| CHRISTENSEN L. | 111,995 | 888 | DENIS P.K. | 95,208 | 2,254 |
| CHU E. | 84,503 | 0 | DERBY L. | 82,640 | 1,294 |
| CHUNG D. | 89,866 | 1,155 | DESABRAIS B. | 135,937 | 1,690 |
| CICCOZZI F. | 93,152 | 2,199 | DESHANE R. | 93,971 | 363 |
| CLANCY D. | 149,693 | 3,709 | DEVRIES K.R. | 76,694 | 1,657 |

Remuneration and expenses paid to employees for the year ended December 31, 2009

| EMPLOYEE NAME | REMUNERATION | EXPENSES | EMPLOYEE NAME | REMUNERATION | EXPENSES |
|----------------|--------------|----------|------------------|--------------|----------|
| DHANANI Y. | 95,061 | 357 | FANG M. | 76,073 | 2,860 |
| DHANDA A. | 78,416 | 0 | FANTINIC N.A. | 78,241 | 19 |
| DI TOSTO R.S. | 96,685 | 5,676 | FARLEY G.E. | 201,112 | 955 |
| DICESARE J. | 90,280 | 2,006 | FARRELL S.M. | 86,546 | 15,463 |
| DICKINSON J. | 193,381 | 9,289 | FAST L. | 89,120 | 441 |
| DICKSON P. | 84,002 | 2,800 | FAVARO R. | 79,998 | 1,200 |
| DILWORTH J. | 92,634 | 1,513 | FAZEKAS A. | 89,167 | 2,934 |
| DIVES S. | 81,914 | 0 | FEARS E.M. | 92,566 | 1,329 |
| DIXON B.J. | 78,477 | 6,256 | FEDERICO E. | 82,973 | 1,218 |
| DIXON C.J. | 82,738 | 7,917 | FEDOROFF G. | 113,734 | 1,120 |
| DIXON T. | 98,703 | 3,114 | FELIX N.D. | 90,714 | 1,932 |
| DOLINSKY R. | 94,606 | 465 | FENRICH R. | 198,815 | 7,744 |
| DOMES J.M. | 98,136 | 152 | FERGUSON M. | 78,410 | 4,715 |
| DONALDSON C. | 100,653 | 1,508 | FERNANDES C. | 79,887 | 110 |
| DONG J. | 108,300 | 2,465 | FERRARI D. | 121,443 | 2,145 |
| DORAN A. | 200,987 | 2,019 | FERRISS J.A. | 75,083 | 4,857 |
| DORICIC J. | 143,498 | 12,241 | FIDANZA G. | 78,693 | 0 |
| DOUGLAS E.R. | 78,936 | 4,309 | FILIATRAULT D.D. | 80,933 | 3,712 |
| DOWLE G. | 98,436 | 0 | FINNERTY D.S. | 99,355 | 574 |
| DOWNEY M. | 88,520 | 6,022 | FISHER R. | 109,614 | 12,421 |
| DOWNING D.J. | 203,871 | 5,751 | FLEMING G. | 139,014 | 777 |
| DRAPER L. | 95,409 | 923 | FLORO S. | 104,393 | 1,896 |
| DREYER P. | 149,331 | 12,793 | FLOYD J. | 84,485 | 1,706 |
| DU PLESSIS A. | 135,921 | 2,293 | FLYNN W. | 98,103 | 1,781 |
| DUBE D.M. | 200,571 | 2,364 | FOLEY J. | 79,735 | 2,940 |
| DUDGEON D. | 103,497 | 2,386 | FOORT A. | 77,540 | 1,385 |
| DUFFIELD J. | 99,254 | 735 | FORBES I. | 124,271 | 10,604 |
| DUGAY A. | 78,393 | 0 | FORD D. | 90,452 | 5,961 |
| DUNSTAN M. | 129,362 | 4,749 | FORMAN J. | 97,900 | 2,514 |
| DUNWOODY P.C. | 141,435 | 12,210 | FORREST L. | 89,496 | 762 |
| DUTCHYN D.W. | 75,938 | 642 | FORSTER D. | 81,407 | 103 |
| DYCK M.H. | 106,439 | 10,396 | FOWLER J.L. | 75,158 | 202 |
| DYKSTRA J. | 102,219 | 4,139 | FRANCIS M.J. | 143,815 | 17,350 |
| EASDOWN J. | 89,244 | 3,226 | FRASER S. | 80,723 | 140,326 |
| EASTWOOD G. | 170,974 | 8,013 | FREEMAN S. | 94,308 | 5,311 |
| EDDIN S. | 294,009 | 5,203 | FREZELL C. | 98,453 | 878 |
| EDWARDS B. | 96,829 | 899 | FRIDAY L. | 98,227 | 62 |
| EILERS K.E. | 120,267 | 1,919 | FRITZ J. | 93,823 | 718 |
| EKELUND D.A. | 98,071 | 1,109 | FUKAKUSA G. | 93,191 | 2,464 |
| ELDER J. | 165,968 | 2,785 | FULLERTON S. | 100,951 | 2,875 |
| ELKIN R.A. | 113,180 | 2,606 | FUNG B. | 102,632 | 304 |
| ELLIOTT G. | 97,128 | 364 | FURLONG D. | 97,926 | 928 |
| ENG M. | 75,903 | 1,653 | FYFE M. | 75,176 | 8,527 |
| ENQVIST C.D. | 94,861 | 6,300 | GABAS M. | 86,905 | 2,252 |
| ERICKSON D.M. | 83,417 | 1,547 | GACIU G. | 90,629 | 2,569 |
| EUGENE H.B. | 78,995 | 477 | GAIRNS G.K. | 113,797 | 5,206 |
| EUPER V. | 149,979 | 5,928 | GALLANT C.L. | 102,699 | 1,235 |
| EVANS A. | 91,680 | 2,687 | GALLOWAY J. | 81,113 | 475 |
| EVANS J.L. | 89,412 | 1,791 | GALUSKA J.A. | 76,921 | 292 |
| EVANS J.R. | 81,850 | 3,206 | GAMBLE B.J. | 97,843 | 603 |
| EVERELL H. | 105,070 | 9,394 | GAMBLE J. | 102,681 | 1,945 |
| FABRO S. | 126,444 | 8,699 | GARDINER G.G. | 109,713 | 431 |
| FAIRBRIDGE C. | 118,441 | 2,966 | GARDNER J. | 105,285 | 2,920 |
| FAIRHURST R.G. | 97,991 | 1,090 | GARDNER P. | 145,948 | 3,588 |

Remuneration and expenses paid to employees for the year ended December 31, 2009

| EMPLOYEE NAME | REMUNERATION | EXPENSES | EMPLOYEE NAME | REMUNERATION | EXPENSES |
|-----------------|--------------|----------|----------------|--------------|----------|
| GARTNER P. | 76,372 | 8,777 | GULLETT L. | 88,742 | 4,149 |
| GASTER H.R. | 85,059 | 980 | GUSTAFSON C.L. | 76,645 | 4,397 |
| GAULEY K. | 82,977 | 4,643 | GUYMER D.R. | 91,799 | 1,653 |
| GEBERT M. | 98,877 | 1,742 | GWILT M. | 78,247 | 2,238 |
| GELIN K. | 87,476 | 1,228 | HACKETT P.W. | 85,333 | 1,281 |
| GERMAN A.J. | 90,180 | 8,329 | HALE R. | 87,737 | 1,168 |
| GHAELI R. | 85,412 | 647 | HALL K. | 111,295 | 4,051 |
| GIBSON C. | 138,160 | 19,849 | HALL T. | 112,066 | 1,206 |
| GIBSON M. | 112,561 | 1,941 | HALPAPE T.J. | 95,131 | 875 |
| GILFILLAN S. | 81,600 | 7,121 | HAMILTON R. | 79,283 | 112 |
| GILKINSON B. | 112,677 | 2,844 | HAMILTON T. | 142,036 | 6,609 |
| GILL A.M. | 111,160 | 3,351 | HANCOCK C.S. | 111,850 | 12,895 |
| GILL G. | 75,443 | 0 | HANCOCK M. | 191,815 | 3,809 |
| GILL H. | 81,787 | 331 | HANDEL R.D. | 104,296 | 621 |
| GILLETTE J. | 117,385 | 24,037 | HANER C.D. | 103,381 | 1,646 |
| GILLIES A. | 75,772 | 53 | HARRINGTON D. | 131,055 | 3,370 |
| GIN J. | 91,410 | 0 | HARRINGTON S. | 122,743 | 5,559 |
| GINTER G. | 118,987 | 7,215 | HARRIS J.F. | 130,563 | 3,428 |
| GIRARD D.E. | 104,344 | 2,408 | HARRISON P.A. | 95,037 | 982 |
| GIRARD M.A. | 147,021 | 9,385 | HARRON R.W. | 139,359 | 14,029 |
| GLANVILLE D. | 82,922 | 9,260 | HART A. | 102,238 | 2,817 |
| GLASS D. | 81,261 | 0 | HART J.P. | 98,076 | 512 |
| GODARD M. | 75,168 | 0 | HATCHER J. | 98,953 | 2,852 |
| GONTES E.H. | 75,887 | 0 | HATTON K. | 119,205 | 700 |
| GOODMAN P. | 78,572 | 8,614 | HAUKA L. | 124,836 | 2,071 |
| GORCHYNSKI D.K. | 195,752 | 10,008 | HAUSCH K. | 88,181 | 1,645 |
| GORDON D. | 77,791 | 4,926 | HAUTAMAKI K. | 98,493 | 238 |
| GORDON T. | 123,258 | 25,011 | HAWKINS C. | 77,049 | 268 |
| GORMAN K. | 124,973 | 3,333 | HAYDEN M. | 104,376 | 7,461 |
| GORMICAN D.F. | 135,938 | 7,367 | HAYWARD G. | 113,781 | 369 |
| GOSLING G. | 119,877 | 2,435 | HAYWARD T. | 83,793 | 2,372 |
| GOSSIP P. | 99,934 | 307 | HAZLETT M.W. | 100,339 | 1,119 |
| GOULD A. | 293,021 | 5,464 | HEATHER S.R. | 134,096 | 4,149 |
| GOVETT D. | 210,460 | 4,384 | HEESE R. | 77,237 | 0 |
| GRAHAM C. | 116,176 | 15,830 | HEINEKEY J. | 115,025 | 10,605 |
| GRAHAM L. | 111,501 | 574 | HEINZ E.R. | 101,173 | 7,027 |
| GRAMS L. | 93,458 | 549 | HEISKANEN B. | 76,014 | 233 |
| GRANT B. | 87,912 | 11,163 | HEMBROUGH S.D. | 94,454 | 35 |
| GRANT D. | 82,418 | 152 | HENDERSON D. | 127,590 | 255 |
| GRAVES J. | 81,458 | 15,181 | HENNIG I. | 115,855 | 3,927 |
| GRAY D. | 75,633 | 1,056 | HENRICKSON L. | 94,507 | 2,682 |
| GRAY J.S. | 114,782 | 1,578 | HEPHER K.A. | 105,841 | 377 |
| GRAY S. | 79,537 | 727 | HERBOSA W. | 78,992 | 0 |
| GRAYSON K. | 95,586 | 819 | HERITAGE R. | 116,967 | 2,027 |
| GREEF B. | 75,895 | 0 | HERTSLET D. | 95,288 | 5,637 |
| GREEN J. | 97,898 | 367 | HESS F. | 263,718 | 11,752 |
| GREER M.G. | 110,125 | 15,344 | HEUCHERT T. | 84,380 | 4,168 |
| GREGOIRE J. | 78,019 | 2,945 | HEWITT B.A. | 75,982 | 316 |
| GREGSON H.A. | 79,818 | 1,754 | HIBBERT L. | 90,950 | 4,010 |
| GREWAL R. | 77,293 | 0 | HIEBERT B. | 78,988 | 2,012 |
| GROSSE L. | 119,010 | 1,501 | HIEBERT D.A. | 82,272 | 34 |
| GROSSMAN A. | 96,744 | 1,139 | HILL G. | 109,850 | 6,577 |
| GUENTER R. | 75,853 | 0 | HILLIAM K.J. | 80,595 | 1,634 |
| GUILLEMIN M.B. | 98,554 | 7,471 | HINTON M. | 85,774 | 4,391 |

Remuneration and expenses paid to employees for the year ended December 31, 2009

| EMPLOYEE NAME | REMUNERATION | EXPENSES | EMPLOYEE NAME | REMUNERATION | EXPENSES |
|----------------|--------------|----------|----------------|--------------|----------|
| HO C.K. | 81,671 | 1,104 | JONES R.A. | 98,038 | 2,575 |
| HO D. | 75,365 | 396 | JORGENSON K.A. | 140,654 | 1,488 |
| HODGINS E. | 151,177 | 1,658 | JOSEPH M. | 102,371 | 7,223 |
| HOEFLOK A. | 75,457 | 9,285 | JOYCE D. | 134,185 | 2,876 |
| HOLLAND G. | 97,718 | 1,714 | JOYS K. | 87,485 | 0 |
| HOLLAND S. | 84,599 | 482 | JUDGE J. | 87,375 | 343 |
| HONEYBUNN K. | 94,483 | 2,263 | JUMA A. | 81,696 | 337 |
| HONG F. | 99,365 | 319 | JUNG D. | 115,919 | 952 |
| HOOTON A. | 120,613 | 57 | JUNG M.N. | 93,925 | 298 |
| HOPKINS D.P. | 98,737 | 505 | JUNG S. | 80,198 | 3,911 |
| HORNE J. | 128,970 | 13,570 | KAHLON R. | 106,119 | 2,049 |
| HORNTVEDT R.G. | 91,929 | 2,354 | KAILA J. | 105,267 | 3,258 |
| HORTON C. | 380,987 | 14,605 | KAILA N.S. | 123,003 | 5,303 |
| HOSKINS B.D. | 82,198 | 683 | KAJI J.H. | 85,736 | 0 |
| HOWARD A. | 97,126 | 3,877 | KAN C. | 106,789 | 3,168 |
| HUBER D. | 81,901 | 5,800 | KAN J. | 79,383 | 440 |
| HUDSON M. | 88,204 | 40 | KAN R. | 94,711 | 196 |
| HUGH J. | 75,582 | 4,406 | KAPPERS J. | 84,895 | 5,124 |
| HUI J. | 75,505 | 6,559 | KARASIUK J. | 89,235 | 1,120 |
| HUI K.Y. | 79,514 | 304 | KASSAM A. | 96,299 | 10,931 |
| HUTSON J.R. | 79,573 | 615 | KATO N.K. | 102,068 | 839 |
| HUXLEY K. | 103,655 | 2,427 | KAUFMANN K. | 101,689 | 1,742 |
| IACOBAZZI E. | 94,563 | 1,684 | KAUFMANN N. | 76,793 | 697 |
| IBBOTSON B. | 85,730 | 520 | KAYSER T. | 78,054 | 6,737 |
| IRWIN K. | 284,267 | 22,977 | KEGLER B. | 109,814 | 1,555 |
| ISAAC G. | 76,051 | 2,767 | KEKS L.G. | 95,649 | 2,253 |
| ISAAC T.R. | 103,308 | 2,226 | KELENY R. | 95,230 | 907 |
| ISBISTER R. | 76,568 | 1,877 | KELLER J. | 97,403 | 1,056 |
| ISMAEL K. | 91,752 | 490 | KELLETT T. | 95,356 | 734 |
| JACKSON C.C. | 83,907 | 1,132 | KELLIHER M. | 104,601 | 1,331 |
| JACKSON C.L. | 84,208 | 90 | KELLY M. | 80,040 | 618 |
| JACKSON D. | 87,954 | 0 | KENNEDY D. | 102,976 | 2,701 |
| JACOBS M. | 89,412 | 1,087 | KENNEDY P.A. | 76,531 | 96 |
| JAFFRAY G. | 79,763 | 183 | KETLER S. | 106,443 | 6,561 |
| JAN VREM M. | 119,029 | 1,592 | KILMARTIN K. | 95,726 | 3,865 |
| JANDL R.D. | 80,003 | 951 | KILPATRICK J. | 106,413 | 1,824 |
| JANSEN A. | 82,719 | 65,846 | KIM H. | 75,131 | 0 |
| JARVIS B. | 261,928 | 10,085 | KIM J. | 79,289 | 250 |
| JAVER K.R. | 84,661 | 8 | KING R. | 87,255 | 9,167 |
| JENSEN L. | 76,983 | 1,686 | KIRKHAM R. | 138,052 | 2,293 |
| JERICK E. | 75,273 | 10,182 | KIRKNER A. | 257,356 | 17,347 |
| JESSA S. | 79,557 | 819 | KIRKPATRICK S. | 77,175 | 1,524 |
| JETTE D. | 108,057 | 955 | KLASSEN M.H. | 88,630 | 0 |
| JIMENEZ N. | 195,006 | 12,206 | KLETCHKO M. | 77,730 | 4,893 |
| JIVRAJ R. | 118,392 | 1,988 | KOENEN A.J. | 94,262 | 4,668 |
| JOHAL C. | 75,343 | 2,194 | KOONTS D. | 104,283 | 3,303 |
| JOHANNESSEN B. | 90,489 | 2,193 | KOSKI M.W. | 78,448 | 362 |
| JOHE A. | 89,984 | 130 | KOSTUR J. | 81,622 | 6,700 |
| JOHL J. | 76,504 | 1,841 | KOSTUR S.P. | 83,980 | 0 |
| JOHNSTON D. | 141,141 | 2,764 | KOWALEWSKI A. | 94,306 | 1,607 |
| JOHNSTONE D.M. | 209,548 | 2,882 | KOWEY B. | 81,700 | 524 |
| JONES D.L. | 105,868 | 2,219 | KRALJ C. | 79,981 | 1,178 |
| JONES K. | 138,094 | 11,713 | KRATCHMER P. | 98,858 | 2,465 |
| JONES R. | 98,178 | 1,060 | KRECSY G. | 103,400 | 1,540 |

Remuneration and expenses paid to employees for the year ended December 31, 2009

| EMPLOYEE NAME | REMUNERATION | EXPENSES | EMPLOYEE NAME | REMUNERATION | EXPENSES |
|-----------------|--------------|----------|---------------|--------------|----------|
| KRIMMER K. | 77,896 | 593 | LEE-HANSEN D. | 79,703 | 1,646 |
| KRISDAPHONGS K. | 90,154 | 484 | LEESON B. | 90,270 | 600 |
| KROEKER-HALL J. | 119,558 | 14,492 | LEHMANN R.I. | 91,188 | 3,079 |
| KRUSEL R. | 82,765 | 0 | LENDERMAN M. | 85,507 | 21,706 |
| KUCHER L. | 97,756 | 2,960 | LEONG C.L. | 88,794 | 0 |
| KUHN J.L. | 97,404 | 402 | LEONG P. | 175,244 | 2,837 |
| KUHN L. | 77,952 | 1,559 | LEONG S. | 119,927 | 1,897 |
| KULCHESKI R. | 83,962 | 5,364 | LEPAGE V. | 149,470 | 3,704 |
| KULLMAN N. | 86,209 | 5,987 | LEROSE J. | 120,337 | 2,770 |
| KUMAR R. | 77,197 | 25 | LERVOLD C. | 106,707 | 11,323 |
| KUNG M. | 86,270 | 726 | LESKE M.C. | 89,476 | 0 |
| KUNG R. | 76,327 | 1,409 | LETKEMAN F. | 106,654 | 7,028 |
| KUNZER A. | 76,448 | 503 | LEUNG W.W. | 84,159 | 1,176 |
| KUSMER F. | 117,242 | 1,472 | LEW J. | 77,212 | 207 |
| KUXHOUSE Y. | 76,120 | 764 | LEWICKI C. | 104,243 | 2,851 |
| KWAN A. | 78,560 | 170 | LEWIS C. | 83,219 | 2,000 |
| KWAN H. | 82,034 | 69 | LEWKO A. | 79,795 | 1,511 |
| KWAN J.Y. | 115,422 | 18,196 | LEZICA M. | 82,400 | 3,009 |
| LABERMEYER J. | 80,037 | 641 | LI A. | 100,403 | 1,977 |
| LALLY B.M. | 109,749 | 150 | LI A.C. | 87,555 | 8,211 |
| LAM K.K. | 80,296 | 0 | LI C. | 88,424 | 0 |
| LAMBERT P. | 94,941 | 599 | LI E. | 83,682 | 1,435 |
| LAMBERTON R.T. | 94,871 | 7,455 | LI J.K. | 138,984 | 6,043 |
| LANGEVIN Y. | 76,755 | 294 | LIEDL R.V. | 83,183 | 517 |
| LANGILLE B.A. | 113,935 | 25,780 | LILBURN P. | 113,378 | 263 |
| LANGTRY P.R. | 82,759 | 545 | LIM H. | 77,618 | 171 |
| LAPAIRE D. | 105,580 | 4,940 | LIM S. | 105,246 | 415 |
| LAPEYRE C.A. | 102,748 | 10,492 | LINDEN M. | 78,743 | 832 |
| LARKE J. | 103,381 | 1,729 | LINDEN R.C. | 84,324 | 2,692 |
| LARSEN P.G. | 115,362 | 4,911 | LINDROOS R. | 75,937 | 39 |
| LAU E. | 75,155 | 0 | LINDSAY B. | 92,519 | 1,907 |
| LAUBE A. | 85,611 | 1,768 | LINTON N. | 129,331 | 4,454 |
| LAUDADIO S. | 109,314 | 3,953 | LISE R. | 79,228 | 2,891 |
| LAUPLAND L. | 107,790 | 4,280 | LIVINGSTON P. | 81,672 | 1,014 |
| LAURIE C. | 117,264 | 5,634 | LO F. | 75,026 | 0 |
| LAW W. | 126,835 | 19,892 | LOACH A. | 149,098 | 3,980 |
| LAWS L. | 75,146 | 925 | LODER M.J. | 106,860 | 5,789 |
| LAWSON E.M. | 107,237 | 0 | LOGUE S. | 99,986 | 1,583 |
| LAYLAND M. | 93,077 | 1,240 | LOISELLE S. | 90,914 | 2,121 |
| LEACH S.W. | 75,282 | 0 | LOO A.A. | 75,904 | 121 |
| LEBRUN D. | 101,787 | 2,779 | LOPEZ H.S. | 89,262 | 0 |
| LEE AL. | 103,811 | 2,696 | LOPEZ-DEE M. | 83,545 | 600 |
| LEE ANI. | 79,249 | 864 | LOPHTHIE T.L. | 97,811 | 3,895 |
| LEE ANN. | 151,359 | 5,508 | LORINCZI R.J. | 97,215 | 2,104 |
| LEE D. | 103,828 | 329 | LOUGHEED G. | 81,009 | 3,076 |
| LEE E. | 80,174 | 5,478 | LOWTHER V. | 76,643 | 3,441 |
| LEE F. | 82,751 | 143 | LU C. | 80,632 | 823 |
| LEE J. | 78,027 | 1,034 | LUCAS S. | 207,579 | 5,808 |
| LEE J.C. | 110,661 | 445 | LUCHIES J. | 97,780 | 1,802 |
| LEE M. | 129,222 | 5,457 | LUCIER P. | 79,367 | 57 |
| LEE P.K. | 87,438 | 642 | LUFT E. | 81,082 | 3,236 |
| LEE R. | 108,695 | 14,128 | LUI E. | 89,998 | 0 |
| LEE S.W. | 80,296 | 0 | LUNDBEK C. | 77,925 | 3,598 |
| LEE V. | 169,742 | 2,910 | LUPTON V.L. | 93,563 | 820 |

Remuneration and expenses paid to employees for the year ended December 31, 2009

| EMPLOYEE NAME | REMUNERATION | EXPENSES | EMPLOYEE NAME | REMUNERATION | EXPENSES |
|-----------------|--------------|----------|----------------|--------------|----------|
| LUXTON B. | 111,425 | 449 | MCGRATH G. | 112,105 | 4,137 |
| LYREN S. | 169,298 | 2,705 | MCGRATH J.E. | 105,026 | 944 |
| MA S.S. | 83,898 | 0 | MCILDOON A. | 141,120 | 3,972 |
| MACDOWELL P. | 82,845 | 18 | MCINTOSH H.E. | 91,880 | 443 |
| MACFARLANE C. | 104,242 | 1,842 | MCINTOSH S. | 85,134 | 0 |
| MACFARLANE W. | 138,885 | 5,488 | MCKAY J. | 96,585 | 2,388 |
| MACKAY D.K. | 97,946 | 2,669 | MCKINNEY T. | 98,858 | 3,061 |
| MACKAY W.D. | 85,308 | 12,370 | MCKINNON K. | 117,948 | 6,166 |
| MACKINNON C. | 80,978 | 10,166 | MCLAUGHLIN K. | 78,254 | 2,791 |
| MACMILLAN D. | 97,908 | 825 | MCLEAN C. | 112,853 | 466 |
| MACNEIL C. | 93,276 | 4,079 | MCLENNAN R. | 135,462 | 5,678 |
| MACTAVISH G.L. | 112,239 | 1,716 | MCLEOD G. | 98,559 | 925 |
| MAGAS U.M. | 104,793 | 3,891 | MCMILLAN P. | 115,962 | 5,748 |
| MAITLAND R. | 97,849 | 1,887 | MCNICHOLLS P. | 127,267 | 31,952 |
| MAK L. | 101,209 | 780 | MCPHERSON R.E. | 78,341 | 816 |
| MAKAROWSKI R.W. | 81,161 | 0 | MCQUARRIE A. | 125,966 | 3,721 |
| MAKHIJANI B.M. | 82,609 | 1,021 | MCRAE D. | 75,189 | 0 |
| MAR T.T. | 113,658 | 2,249 | MEADE A. | 81,840 | 3,156 |
| MARA M. | 108,426 | 3,375 | MEGALLI A. | 140,928 | 66,599 |
| MARCHI J. | 127,941 | 11,309 | MEHROTARA H. | 76,944 | 10,200 |
| MARION C. | 77,219 | 328 | MELLOW G. | 89,480 | 3,986 |
| MAROCCHI R. | 96,043 | 2,067 | METCALFE T. | 82,359 | 3,536 |
| MARSH J. | 76,992 | 0 | MEYER C. | 80,419 | 679 |
| MARTIN J. | 131,983 | 22,379 | MICELI M. | 166,567 | 3,897 |
| MARTIN K. | 134,426 | 3,987 | MIHAJLOVIC R. | 107,684 | 3,059 |
| MARTIN M. | 92,163 | 42 | MIKAELSEN R. | 83,628 | 1,136 |
| MARTON F. | 81,529 | 13,114 | MIKKELSEN B. | 81,361 | 0 |
| MARWICK C.E. | 97,493 | 169 | MILLAR C.A. | 93,722 | 1,495 |
| MARWICK G. | 128,505 | 226 | MILLER D. | 76,304 | 1,144 |
| MASON B. | 111,648 | 0 | MILLER G. | 118,624 | 2,443 |
| MASON D.J. | 141,079 | 7,616 | MILLER S. | 204,638 | 2,575 |
| MATHESON C. | 112,330 | 1,036 | MILLS P.L. | 98,343 | 1,266 |
| MATHESON D.G. | 90,024 | 2,201 | MILNER M. | 87,057 | 3,073 |
| MATHIESON D. | 110,357 | 2,063 | MINA M. | 130,699 | 1,754 |
| MATSUMURA R. | 78,111 | 1,335 | MINGO L. | 96,145 | 2,861 |
| MATTHEWS K. | 88,495 | 2,000 | MINHAS G. | 77,269 | 1,581 |
| MATTHEWS L. | 145,088 | 527 | MINOGUE C. | 338,960 | 13,931 |
| MATTHEWS M. | 97,795 | 5,963 | MITCHELL S. | 77,301 | 3,263 |
| MATTHEWS N. | 88,024 | 954 | MITCHNER L.M. | 99,843 | 5,488 |
| MAZALEK T. | 80,640 | 5,245 | MITTON L.A. | 149,100 | 4,944 |
| MCANDREW J. | 83,325 | 2,630 | MODERA S. | 92,625 | 297 |
| MCATEER A. | 99,344 | 1,639 | MOEN G.D. | 81,344 | 1,666 |
| MCCARTHY M.J. | 81,124 | 0 | MOEN R. | 136,035 | 3,910 |
| MCCREERY L. | 133,672 | 3,339 | MOFFAT M. | 96,231 | 4,542 |
| MCDANIEL J. | 121,391 | 2,977 | MOLLET K.C. | 88,609 | 4,610 |
| MCDONALD L. | 112,167 | 1,504 | MOLSTAD L.J. | 211,758 | 2,225 |
| MCDONALD S.A. | 76,082 | 0 | MONTGOMERIE K. | 75,993 | 3,741 |
| MCDUGALL P. | 84,194 | 0 | MOORE J.N. | 87,567 | 107 |
| MCEACHRYN T. | 86,948 | 4,103 | MOORES D.A. | 131,829 | 12,700 |
| MCFARLANE S.A. | 107,657 | 578 | MORRALL G. | 94,167 | 2,230 |
| MCGACHIE J. | 93,101 | 440 | MORRIS P. | 93,849 | 6,533 |
| MCGINN D. | 149,327 | 984 | MORTON C.A. | 175,662 | 7,273 |
| MCGINNIS J.C. | 196,259 | 11,340 | MOSCATO J. | 99,206 | 634 |
| MCGINNIS Y. | 89,342 | 0 | MOSHER P.A. | 104,991 | 464 |

Remuneration and expenses paid to employees for the year ended December 31, 2009

| EMPLOYEE NAME | REMUNERATION | EXPENSES | EMPLOYEE NAME | REMUNERATION | EXPENSES |
|----------------|--------------|----------|----------------|--------------|----------|
| MOSLEY G. | 81,549 | 268 | O'REGAN M. | 80,869 | 11,991 |
| MUNN K. | 80,725 | 5,516 | OCKENDEN T. | 112,744 | 15,830 |
| MUNRO C. | 124,908 | 5,089 | OLIVA T. | 94,115 | 2,673 |
| MUNRO D. | 89,870 | 1,283 | OLIVER J.T. | 81,963 | 0 |
| MURDOCK G. | 96,073 | 968 | OLLEY L. | 106,947 | 4,911 |
| MURPHY M. | 126,210 | 3,374 | OLSEN G. | 110,214 | 2,948 |
| MURRU L.F. | 84,142 | 875 | OLSON M.J. | 94,886 | 486 |
| MYRICK L. | 81,651 | 0 | ONG S. | 87,086 | 5,490 |
| NABATA G. | 81,939 | 0 | OREA R. | 77,827 | 5,294 |
| NADALIN E. | 100,300 | 5,716 | OSADCZUK S. | 91,067 | 1,660 |
| NADEAU D.P. | 104,640 | 5,949 | OTTO L. | 98,860 | 5,943 |
| NAMISLO J. | 75,031 | 7,327 | OUELLETTE G.M. | 234,770 | 19,346 |
| NASVADI G. | 80,352 | 1,540 | OYE G. | 81,642 | 6,501 |
| NATHAN V. | 89,150 | 857 | PAINTER N. | 78,851 | 5,188 |
| NAVARRO M. | 89,969 | 1,811 | PALK S. | 82,716 | 0 |
| NAYLOR G.A. | 161,493 | 2,225 | PALTIEL C. | 87,249 | 625 |
| NEEDHAM R. | 141,519 | 624 | PAN J. | 130,626 | 5,627 |
| NELSON K. | 94,943 | 5,090 | PARFENIUK O.E. | 149,057 | 10,787 |
| NELSON L.G. | 99,814 | 2,601 | PARKES M. | 78,689 | 3,656 |
| NELSON M. | 192,324 | 10,883 | PARSLOW K. | 202,680 | 4,074 |
| NELSON V. | 82,026 | 0 | PASHA N. | 80,296 | 725 |
| NEUDORF B.J. | 83,635 | 0 | PASQUALE S. | 99,788 | 7,658 |
| NEVILLE M. | 86,916 | 50 | PATEL A.K. | 87,795 | 0 |
| NEWBY D.L. | 117,841 | 260 | PATEL J. | 81,997 | 392 |
| NEWHOOK P.M. | 76,629 | 620 | PATEL S. | 78,169 | 5,824 |
| NEWMAN B. | 94,845 | 792 | PATTERSON M.H. | 89,801 | 293 |
| NEWMAN T. | 84,927 | 2,381 | PAULIK T.J. | 120,377 | 2,684 |
| NEWTON W.A. | 113,643 | 7,949 | PAXTON B. | 76,641 | 372 |
| NG C. | 85,170 | 588 | PAYNTER E. | 97,661 | 4,707 |
| NG H. | 123,160 | 5,531 | PEACHEY A. | 92,973 | 2,398 |
| NG JANI. | 99,686 | 2,184 | PEACOCK A. | 91,575 | 517 |
| NG JANN. | 92,764 | 0 | PEARCE C. | 85,095 | 4,298 |
| NG N.C. | 75,687 | 0 | PEDERSEN M.E. | 86,326 | 5,670 |
| NG P. | 86,703 | 0 | PEEBLES M.R. | 75,299 | 746 |
| NGAI C. | 86,034 | 247 | PELLOW H.G. | 78,935 | 774 |
| NICK R. | 90,866 | 1,266 | PELTON E.A. | 83,217 | 254 |
| NICKASON N. | 111,806 | 5,841 | PENNINGTON C. | 98,076 | 316 |
| NICOL H. | 100,113 | 1,381 | PENSATO J. | 110,979 | 2,394 |
| NICOLL S.E. | 90,044 | 0 | PENTECOST B. | 92,301 | 2,735 |
| NIEWELER E. | 77,428 | 0 | PEPA B. | 75,476 | 5,268 |
| NOEL D. | 149,689 | 1,626 | PEPIN N. | 92,624 | 0 |
| NOORIZADEH M. | 114,322 | 380 | PER G.R. | 117,272 | 7,547 |
| NORMAN B. | 83,369 | 0 | PEREIRA F. | 145,941 | 2,684 |
| NOUJAIME R. | 81,634 | 784 | PEREIRA S. | 88,364 | 3,548 |
| NOVAK E. | 184,528 | 17,944 | PETCH D. | 79,016 | 1,854 |
| NOVAKOVIC G. | 83,426 | 0 | PETTERSEN D. | 90,349 | 2,632 |
| NUSCHE M.G. | 105,734 | 1,892 | PHILLIPS D.B. | 79,708 | 0 |
| NUYTS D.A. | 126,272 | 4,153 | PHILLIPS M. | 109,629 | 25,284 |
| NYKIFORUK V.V. | 98,071 | 3,537 | PICKARD G. | 132,423 | 2,062 |
| O'BRIEN M.A. | 113,164 | 5,122 | PIERCE J.M. | 77,979 | 0 |
| O'BRIEN M. | 103,156 | 18,188 | PIERCE S. | 99,319 | 0 |
| O'BRIEN T. | 252,920 | 3,548 | PIETRAMALA A. | 103,700 | 4,133 |
| O'BYRNE K. | 132,424 | 135 | PINIACH P. | 81,054 | 1,273 |
| O'CONNOR L.R. | 77,102 | 1,872 | PIRY D. | 89,772 | 152 |

Remuneration and expenses paid to employees for the year ended December 31, 2009

| EMPLOYEE NAME | REMUNERATION | EXPENSES | EMPLOYEE NAME | REMUNERATION | EXPENSES |
|-----------------|--------------|----------|-----------------|--------------|----------|
| POITRAS G. | 101,445 | 3,447 | RICHER A.P. | 104,930 | 4,182 |
| POLLARD R. | 75,245 | 957 | RICKEY C. | 98,194 | 2,352 |
| POLLOCK K. | 116,496 | 4,317 | RIDDLE C. | 119,163 | 3,014 |
| POLLOCK L.M. | 103,596 | 2,887 | RIDLEY N.F. | 118,918 | 13,651 |
| PONTALETTA A.G. | 75,437 | 0 | RINKE C.R. | 97,225 | 1,997 |
| POOLE R. | 81,230 | 0 | RITHALER J.K. | 95,762 | 2,692 |
| PORTER D.C. | 97,923 | 2,145 | ROBERTSON J. | 105,552 | 6,044 |
| PORTER J. | 99,617 | 3,667 | ROBICHAUD K. | 75,188 | 0 |
| PORTERFIELD B. | 86,670 | 1,029 | ROBICHAUD P.C. | 75,044 | 0 |
| POSYNIAK L. | 314,910 | 15,872 | ROBINSON K. | 90,864 | 11,658 |
| POWER G. | 126,227 | 3,378 | ROBINSON M.J. | 102,384 | 1,134 |
| POWERS R.E. | 93,276 | 9,666 | ROBSON P. | 85,328 | 963 |
| POZER D. | 77,122 | 9,328 | ROMERO R. | 99,848 | 2,346 |
| PRICE A. | 120,001 | 6,580 | ROSENGREN F.H. | 77,845 | 130 |
| PRICE K.N. | 98,434 | 1,129 | ROSS R. | 103,199 | 2,059 |
| PRINGLE D. | 104,863 | 222,025 | ROTH C. | 136,876 | 7,868 |
| PRIOR G.K. | 443,736 | 25,458 | ROTHER W. | 76,622 | 285 |
| PRIOR W. | 78,003 | 1,408 | ROYLE D.A. | 75,055 | 0 |
| PROVENZANO T.A. | 81,544 | 8,992 | ROZA-PEREIRA M. | 85,421 | 10 |
| PRZYBYLSKI M. | 139,700 | 0 | ROZAK D. | 77,029 | 0 |
| PSUTKA J. | 90,882 | 2,277 | RUDANCE K.A. | 98,328 | 711 |
| PUMP J. | 121,752 | 9,511 | RUMBLE G. | 111,637 | 2,735 |
| PUTNEY C. | 141,951 | 5,858 | RUSSELL E. | 79,902 | 0 |
| PYLMAN H. | 203,436 | 7,464 | RUSSELL S. | 178,485 | 6,113 |
| QUAIL B. | 96,400 | 688 | RYAN C.M. | 124,967 | 2,528 |
| RACHEY D.J. | 75,382 | 1,859 | RYE K. | 169,427 | 1,686 |
| RADFORD D. | 117,586 | 8,572 | RYUJIN H. | 95,973 | 980 |
| RADOS T. | 148,082 | 488 | SABET S. | 75,175 | 545 |
| RAFI A. | 80,500 | 3,373 | SADRA M. | 76,441 | 1,091 |
| RAI S. | 93,238 | 1,480 | SAHOTA H. | 97,019 | 0 |
| RAIMO M. | 83,215 | 3,601 | SAITO R. | 106,619 | 274 |
| RAJWANI K. | 103,296 | 2,190 | SAMMEL J.G. | 95,086 | 5,318 |
| RAMSAY M.V. | 170,346 | 1,824 | SAMSON K. | 77,008 | 350 |
| RATCLIFFE K. | 95,984 | 1,104 | SANDHU K. | 100,111 | 0 |
| RAUTIO R. | 109,643 | 5,302 | SANDILANDS G. | 78,108 | 1,343 |
| RAW M. | 139,863 | 450 | SANDRIN R.J. | 93,367 | 4,721 |
| RAYMOND V. | 84,085 | 0 | SANGHA H. | 76,366 | 0 |
| RAYMOND W. | 76,881 | 658 | SARGENT M.B. | 90,691 | 4,123 |
| READ S. | 134,490 | 580 | SARTORE J. | 81,562 | 1,829 |
| REDDY J.G. | 81,123 | 539 | SATHER L. | 113,793 | 8,506 |
| REDMOND L.M. | 138,939 | 3,400 | SAUNDERS V.A. | 94,824 | 5,436 |
| REEVE M. | 80,734 | 0 | SAVAGE K. | 119,770 | 2,236 |
| REGUSH H. | 103,331 | 5,539 | SAWYER A.L. | 77,304 | 1,818 |
| REID D. | 78,022 | 40,381 | SAXON C.A. | 103,050 | 686 |
| REID D.J. | 120,881 | 2,162 | SAYERS T. | 80,835 | 1,301 |
| REID G.M. | 105,301 | 1,430 | SCACCIA L. | 80,408 | 284 |
| REILLY K. | 84,206 | 2,508 | SCHEDL V.R. | 107,382 | 34,307 |
| REIMER C. | 121,239 | 995 | SCHMIDT C. | 75,906 | 436 |
| REIMER D. | 126,938 | 2,489 | SCHMIDT V.H. | 84,514 | 57 |
| RENGIFO J. | 109,751 | 8,890 | SCHNEIDER W. | 75,184 | 0 |
| RENNIE A.R. | 83,664 | 514 | SCHOEMAN H. | 110,141 | 1,547 |
| RHIM H. | 97,181 | 0 | SCHRADER M.J. | 95,430 | 6,989 |
| RIBEIRO D. | 121,491 | 3,909 | SCHUBERT J. | 346,263 | 172,647 |
| RICE D. | 105,359 | 9,200 | SCHUCK P. | 102,329 | 852 |

Remuneration and expenses paid to employees for the year ended December 31, 2009

| EMPLOYEE NAME | REMUNERATION | EXPENSES | EMPLOYEE NAME | REMUNERATION | EXPENSES |
|---------------|--------------|----------|------------------|--------------|----------|
| SCHULTZ A. | 84,118 | 6,538 | SPEARMAN G.E. | 81,553 | 0 |
| SCHULZ J. | 268,996 | 8,890 | SPENCE M. | 111,913 | 6,859 |
| SCLATER R. | 82,220 | 4,413 | SPENCER C.C. | 75,363 | 0 |
| SCOTT N.A. | 95,855 | 7,223 | SPENCER J. | 119,882 | 2,543 |
| SCULTETY J. | 112,260 | 4,802 | SPENCER S.J. | 77,155 | 0 |
| SEAH H.P. | 76,123 | 1,260 | SPRATT M. | 111,606 | 9,808 |
| SEARY S.A. | 75,140 | 0 | SPROULE R. | 100,453 | 1,272 |
| SEGUSS L. | 98,605 | 2,138 | SQUIRES F. | 149,644 | 1,179 |
| SEHGAL A. | 84,987 | 194 | ST AUBIN M.D. | 108,031 | 1,788 |
| SEIP T.W. | 96,311 | 6,110 | ST. LOUIS E. | 83,854 | 5,933 |
| SENGHERA G. | 77,176 | 972 | ST. PIERRE A. | 83,184 | 291 |
| SENGHERA S. | 109,728 | 3,288 | STATTON G. | 75,739 | 0 |
| SETTER R. | 108,666 | 3,957 | STEELE C. | 78,246 | 2,125 |
| SETTICASI P. | 90,456 | 2,403 | STEFANI R. | 75,269 | 0 |
| SHANNON K. | 79,591 | 5,495 | STEIRO C. | 118,662 | 2,973 |
| SHAUNTZ A.E. | 106,683 | 7,486 | STENNES D. | 78,341 | 1,671 |
| SHAW C.A. | 97,895 | 175 | STEPIEN S.E. | 165,725 | 1,616 |
| SHAW I. | 196,827 | 16,105 | STEVENS G.D. | 77,317 | 0 |
| SHEPPARD J.E. | 76,873 | 11,690 | STEWART D. | 77,537 | 1,130 |
| SHIBATA A. | 109,129 | 2,823 | STEWART K. | 340,075 | 19,588 |
| SHOTTON B. | 112,555 | 5,868 | STOCKLEY S.L. | 85,240 | 894 |
| SI P. | 108,034 | 4,727 | STONNELL B. | 198,297 | 12,849 |
| SIDDOO H. | 115,203 | 569 | STORY J. | 177,740 | 21,647 |
| SIDDOO P. | 93,114 | 168 | STORY R.J. | 125,994 | 12,072 |
| SIDHU J. | 84,221 | 801 | STOTT G. | 76,253 | 965 |
| SIEMENS B. | 93,931 | 1,475 | STRONG G. | 112,031 | 303 |
| SILVEIRA P. | 118,359 | 0 | STUART L. | 89,974 | 122 |
| SILVER C. | 77,945 | 7,005 | STURROCK L. | 106,659 | 582 |
| SIMISTER J.R. | 105,002 | 7,847 | STUSHNOFF D. | 135,984 | 1,185 |
| SIMONE S. | 95,446 | 6,135 | STUTT R. | 97,965 | 6,378 |
| SIMPSON P. | 77,464 | 398 | SULKERS C. | 109,929 | 5,328 |
| SIMPSON S. | 81,614 | 955 | SULLY M. | 106,144 | 2,872 |
| SINCLAIR W. | 140,868 | 6,710 | SUM J.Y. | 77,632 | 1,247 |
| SINGBEIL K.M. | 84,584 | 1,624 | SURINE R. | 84,297 | 0 |
| SINGLETON A. | 103,400 | 920 | SUTHERLAND C. | 77,269 | 551 |
| SKINNER L. | 75,858 | 0 | SWAIN C. | 122,866 | 873 |
| SLADE I. | 102,286 | 4,281 | SWANSON M.W. | 144,517 | 1,284 |
| SLESSOR D. | 84,610 | 359 | SWANSTON K. | 80,795 | 0 |
| SMEYERS M.J. | 85,538 | 413 | SWEENEY D. | 120,391 | 7,798 |
| SMITH A. | 77,655 | 5,491 | SWITZER G. | 82,069 | 1,761 |
| SMITH D. | 102,047 | 850 | SZETO V. | 79,469 | 2,000 |
| SMITH JOC. | 78,615 | 0 | SZYMANSKI A. | 155,392 | 294 |
| SMITH JOS. | 99,006 | 1,634 | TAM C. | 78,802 | 0 |
| SMITH P.M. | 78,009 | 0 | TAM K. | 92,847 | 3,295 |
| SMITH S. | 95,957 | 8,332 | TANG R. | 109,163 | 4,155 |
| SMRZ J. | 75,324 | 0 | TARASUK J. | 196,708 | 7,676 |
| SO J. | 97,385 | 2,501 | TAY T. | 83,408 | 675 |
| SODEN D.A. | 98,551 | 1,060 | TAYLOR D. | 98,094 | 2,805 |
| SOLHEIM A. | 112,312 | 666 | TAYLOR M.M. | 96,152 | 4,511 |
| SOLLOWAY F. | 79,684 | 857 | TAYLOR N. | 159,044 | 5,093 |
| SOO T. | 84,921 | 152 | TAYLOR-RING L.T. | 104,288 | 7,534 |
| SOON L. | 76,480 | 0 | TEIZAD F. | 86,522 | 283 |
| SORENSEN L. | 86,567 | 102 | TEMPLE F.J. | 212,814 | 15,747 |
| SOTHAM J.C. | 81,219 | 1,236 | TERAGUCHI L. | 128,184 | 4,304 |

Remuneration and expenses paid to employees for the year ended December 31, 2009

| EMPLOYEE NAME | REMUNERATION | EXPENSES | EMPLOYEE NAME | REMUNERATION | EXPENSES |
|---------------------|--------------|----------|-------------------|--------------|----------|
| TERMUENDE R. | 115,066 | 6,413 | WANG C. | 85,325 | 3,529 |
| TETLOW L. | 95,940 | 931 | WANG R. | 89,667 | 3,537 |
| THIESSEN L. | 78,357 | 1,355 | WARD R. | 109,402 | 2,062 |
| THIND R. | 93,379 | 4,939 | WARKENTIN A. | 98,179 | 2,646 |
| THOM J. | 110,830 | 4,343 | WARNER R.O. | 159,070 | 3,880 |
| THOMPSON M. | 90,716 | 24,558 | WARREN G. | 98,330 | 10 |
| THOMPSON P.J. | 78,516 | 297 | WASSERMAN H. | 80,796 | 5,076 |
| THOMSON B. | 104,425 | 13,930 | WATERMAN D.J. | 109,276 | 152 |
| THOMSON K.B. | 187,517 | 20,022 | WEAVER D. | 97,500 | 473 |
| TILLYER E. | 75,343 | 1,837 | WEBSTER D.P. | 133,478 | 7,952 |
| TODD R.R. | 84,634 | 0 | WEBSTER T. | 76,062 | 4,520 |
| TOGNELA J. | 101,114 | 8,967 | WEDEMIRE D. | 104,305 | 3,641 |
| TOMLINSON R. | 112,626 | 4,170 | WEIGHTMAN M. | 75,595 | 4,809 |
| TONG K. | 130,502 | 1,085 | WEISS R. | 87,298 | 1,345 |
| TOOR S. | 85,882 | 3,760 | WELFORD G.P. | 78,127 | 1,208 |
| TOWELL R. | 75,302 | 2,499 | WELFORD P. | 92,563 | 5,833 |
| TRAVERS J. | 106,060 | 3,153 | WELLWOOD M. | 77,587 | 417 |
| TRENDELL B. | 93,252 | 630 | WHITE B.E. | 113,412 | 4,310 |
| TRIPP S. | 148,929 | 3,239 | WHITE S. | 87,271 | 2,863 |
| TSE L. | 151,155 | 2,218 | WHITFIELD K. | 91,256 | 4,708 |
| TSUI J.W. | 94,739 | 1,633 | WICKWARE D. | 77,910 | 0 |
| TSUYUKI A. | 88,477 | 0 | WIGGINS S. | 78,912 | 4,056 |
| TUCK A. | 79,435 | 8,230 | WILCOX D.J. | 96,916 | 4,597 |
| TURKO D.A. | 77,403 | 9,156 | WILKINSON D. | 96,193 | 2,499 |
| TURNERY N. | 112,448 | 6,568 | WILKINSON T. | 77,634 | 1,712 |
| TUTTOSI P. | 85,834 | 4,625 | WILLIAMS C. | 89,588 | 9,521 |
| TUZZI M. | 78,812 | 0 | WILLIAMS P. | 101,261 | 3,591 |
| TYERMAN K. | 83,670 | 1,383 | WILLIAMS R. | 122,270 | 893 |
| TYLLER G. | 191,140 | 7,589 | WILMOT L. | 152,190 | 0 |
| UNGER W. | 81,633 | 239 | WILSON D.A. | 79,853 | 13,784 |
| URTON T. | 96,536 | 952 | WILSON J.R. | 109,376 | 4,551 |
| UYESUGI D. | 109,700 | 1,073 | WILSON M.G. | 133,921 | 8,376 |
| VAAGEN E. | 107,005 | 2,420 | WILSON R.M. | 132,300 | 1,273 |
| VALLEE B. | 75,426 | 5,144 | WIMPERLY S. | 132,613 | 1,178 |
| VAN DER MERWE S. | 128,051 | 28,018 | WING D. | 353,639 | 17,508 |
| VAN GRONDELLE A. | 117,301 | 657 | WING-LANTELA D.B. | 75,066 | 718 |
| VAN HELVOIRT J. | 125,887 | 12,640 | WIPPERMAN B.H. | 134,054 | 4,480 |
| VAN HULSEN E. | 76,839 | 742 | WIRCH G. | 104,642 | 1,860 |
| VANDEKERCKHOVE S.L. | 75,302 | 341 | WITHENSHAW M.A. | 139,826 | 0 |
| VANDERWEELE M.M. | 136,695 | 4,031 | WITZKE E.L. | 93,809 | 332 |
| VASQUEZ M. | 80,369 | 249 | WONG A. | 116,663 | 3,237 |
| VASSILEV M. | 100,187 | 2,254 | WONG A.H. | 78,787 | 0 |
| VAVRIK J. | 112,408 | 1,242 | WONG B. | 125,803 | 2,625 |
| VELLESCIG M. | 81,421 | 717 | WONG C. | 85,481 | 0 |
| VERGA T. | 83,789 | 298 | WONG D.K. | 96,238 | 3,008 |
| VETTER P. | 113,253 | 8,429 | WONG F. | 87,451 | 823 |
| VIEIRA J. | 75,816 | 635 | WONG J. | 86,165 | 5,479 |
| VILLANUEVA L.B. | 81,524 | 6,605 | WONG KAR. | 77,228 | 217 |
| VIZVARY C. | 80,404 | 0 | WONG KAT. | 215,734 | 3,779 |
| WAGNER C. | 77,685 | 0 | WONG KE. | 81,730 | 0 |
| WAINE N. | 84,444 | 700 | WONG K.H. | 75,028 | 412 |
| WALKER C. | 78,484 | 1,008 | WONG K.W. | 107,476 | 1,980 |
| WALKER M. | 76,144 | 919 | WONG L. | 95,441 | 0 |
| WALLACE D. | 75,186 | 236 | WOOD D. | 103,381 | 1,311 |

Remuneration and expenses paid to employees for the year ended December 31, 2009

| EMPLOYEE NAME | REMUNERATION | EXPENSES |
|-------------------------|-----------------------|------------------|
| WOOD I.K. | 142,545 | 2,389 |
| WOOD J.D. | 127,440 | 3,141 |
| WOODSKE J.M. | 98,446 | 1,976 |
| WRIGHT B. | 108,822 | 4,472 |
| WRIGHT K. | 95,361 | 2,735 |
| WRIGHT M. | 104,120 | 6,462 |
| YANOSIK W.G. | 90,535 | 3,226 |
| YERXA M.B. | 127,710 | 5,184 |
| YEUNG CH. | 93,835 | 99 |
| YEUNG CL. | 132,010 | 5,545 |
| YEUNG V. | 79,835 | 0 |
| YIP J. | 122,844 | 1,087 |
| YOSHIDA L. | 94,551 | 4,634 |
| YOUNG A.M. | 85,887 | 1,256 |
| YOUNG K.E. | 104,891 | 0 |
| YOUNG S. | 85,602 | 1,140 |
| YPENBURG K.D. | 94,871 | 10,338 |
| YUEN D.J. | 82,202 | 0 |
| YUNG Y.W. | 102,101 | 2,511 |
| ZANOCCO V. | 91,535 | 826 |
| ZARYSKI T. | 76,072 | 1,445 |
| ZECH S. | 100,006 | 4,136 |
| ZENAROSA R. | 93,212 | 265 |
| ZHENG Y. | 80,047 | 0 |
| ZHOU Y. | 101,554 | 4,213 |
| ZUSKIND L. | 82,257 | 97 |
| RECEIVER GEN. OF CANADA | 16,072,545 | 0 |
| | | |
| TOTAL FOR OVER \$75,000 | \$ 142,092,795 | 4,993,328 |
| OTHER UNDER \$75,000 | \$ 219,855,129 | 2,697,178 |
| GRAND TOTAL | <u>\$ 361,947,924</u> | <u>7,690,506</u> |

There were 13 severance agreements made between ICBC and its non-unionized employees during fiscal year 2009. These agreements represent from 3 month to 18 months compensation.

**Remuneration and expenses paid to members of the board of directors
for the year ended December 31, 2009**

| NAME | POSITION | REMUNERATION | EXPENSES |
|--------------|------------|-------------------|------------------|
| TURNER T.R. | CHAIR | 58,000 | 3,403 |
| DE GELDER N. | VICE-CHAIR | 39,650 | 575 |
| BROWN C. | DIRECTOR | 36,250 | 13,459 |
| FULTON D. | DIRECTOR | 38,250 | 941 |
| HAGGIS P. | DIRECTOR | 39,500 | 21,817 |
| MARTIN K. | DIRECTOR | 42,500 | 725 |
| PORTER T.M. | DIRECTOR | 41,750 | 1,077 |
| RAI J. | DIRECTOR | 31,500 | 0 |
| SHIELDS S. | DIRECTOR | 33,750 | 0 |
| TOTAL | | \$ 361,150 | \$ 41,997 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|--|-----------|
| A & A WONG'S INSURANCE SERVICES LTD | 140,558 | ABOUGOUGH COLLISION INC (BOYD-WESTSIDE) | 1,397,713 |
| A & D BODY SHOP LTD | 213,438 | ABOVE AUTO COLLISION RESTORATION | 68,990 |
| A & G AUTO BODY REPAIR (2002) LTD | 397,754 | ABRAHAM INVESTIGATIONS & CONSULTING LTD | 156,197 |
| A & J BODY SHOP (1983) LTD | 310,036 | ABSOLUTE AUTO LTD | 675,791 |
| A & S INSURANCE SERVICES LTD | 325,029 | ABSTRACT GLASS LTD | 234,007 |
| A & T INSURANCE BROKER LTD | 333,268 | ACCELL AUTOGLASS LTD | 151,786 |
| A ANITA VERGIS DISPUTE RESOLUTION INC | 40,140 | ACCENT GLASS WORLD LTD | 38,479 |
| A C & D (QUESNEL) INSURANCE SERVICES LTD | 517,562 | ACCESS RECORDS & MEDIA MGMT LTD | 63,599 |
| A C & D (SQUAMISH) INSURANCE SERVICES LTD | 161,698 | ACCOST INSURANCE & FINANCIAL CENTRE INC | 476,164 |
| A C & D INSURANCE SERVICES LTD | 567,410 | ACCURATE ADJUSTERS | 28,125 |
| A E BERRY LIMITED | 147,628 | ACCURATE AUTO BODY AND PAINT LTD | 1,112,339 |
| A IAN MUNRO INC | 57,620 | ACE ALDERGROVE COLLISION | 112,988 |
| A J TOWING INC | 77,529 | ACE AUTOBODY (CRESTON) | 507,121 |
| A JETWAY AUTOBODY REPAIR LTD | 453,382 | ACE TRUCK & EQUIPMENT REPAIRS LTD | 1,456,815 |
| A K AUTOBODY & REPAIR LTD (AK AUTOWORKS) | 1,336,209 | ACKROYD INSURANCE AGENCIES LTD | 322,517 |
| A L SOTT FINANCIAL (88TH) INC | 521,143 | ACME JANITOR SERVICE LTD | 28,180 |
| A M BUILDING MAINTENANCE LTD | 31,030 | ACR GLASS INC | 145,728 |
| A M FORD SALES LTD | 64,125 | ACTION GLASS INC | 47,490 |
| A MOVEABLE FEAST | 69,128 | ACTION MOTORCYCLES INC | 74,991 |
| A R C ACCOUNTS RECOVERY CORPORATION | 73,814 | ACTION PACIFIC ENT LTD | 227,807 |
| A R P COLLISION | 220,634 | ACTIVE INSURANCE & FINANCIAL MANAGEMENT | 621,114 |
| A W FRASER & ASSOCIATES | 103,843 | ACTIVE KINETICS INC | 51,135 |
| A W JONES INSURANCE SERVICE LIMITED | 143,984 | ACUITY INVESTMENT MANAGEMENT INC | 170,254 |
| A-BEST AUTOBODY & FRAME LTD | 186,036 | ACURA OF LANGLEY | 27,549 |
| A-CANADIAN AUTO BODY & PAINT LTD | 211,772 | ADAMS-BROADWAY INSURANCE SERVICES LTD | 307,981 |
| A-CLASS AUTO BODY & PAINT LTD | 1,852,803 | ADAPT MEDIA | 31,824 |
| A-PLUS AUTOMOTIVE LTD | 117,583 | ADC ADJUSTING | 78,108 |
| A-PLUS RENT-A-CAR COMPANY LIMITED | 453,105 | ADDON CONSTRUCTION LTD | 27,863 |
| A-Z EUROPE AUTO CARE (1984) LTD | 1,213,415 | ADEPT'S AUTO BODY | 162,530 |
| A-1 AUTO BODY LTD | 755,610 | ADIEL FIXRIGHT COLLISION | 39,978 |
| A-1 PAUL'S TRAILER REPAIR LTD | 46,826 | ADJUSTERS NORTHWEST INC | 185,101 |
| A-1 WHEELCHAIRS UNLIMITED SUPPLY INC | 35,196 | ADL CONSULTING THERAPY INC | 51,695 |
| AA MERRITT MOUNTAIN TOWING & RECOVERY LTD | 128,349 | ADMIRAL INSURANCE SERVICES (PACIFIC) INC | 462,706 |
| AA-1 WINDSHIELD AND GLASS | 109,120 | ADMIRAL INSURANCE SERVICES (VANC WEST) | 167,859 |
| AAA AUTO COLLISION INC | 299,147 | ADMIRAL INSURANCE SERVICES INC | 235,458 |
| AAA INSURANCE MARKET (SARDIS) INC (THE) | 719,052 | ADVANCE COLLISION LTD | 3,074,580 |
| AAIM ADJUSTERS LTD | 129,339 | ADVANCE INVESTIGATIONS INC | 46,243 |
| AALL GLASS LTD | 252,414 | ADVANCE TECH AUTOBODY & PAINT LTD | 326,054 |
| ABBA TOWING & STORAGE (1995) LTD | 73,235 | ADVANCED MOBILITY PRODUCTS LTD (KELOWNA) | 54,195 |
| ABBEY AUTO COLLISION LTD | 1,868,821 | ADVANCED MOBILITY PRODUCTS LTD (VANC) | 161,198 |
| ABBEY MEDICAL SUPPLIES LTD | 55,934 | ADVANCED PARKING SYSTEMS LTD | 91,787 |
| ABBOTSFORD TAXI LTD | 48,036 | ADVANTAGE CAR RENTAL LTD | 149,832 |
| ABBOTSFORD'S MAXIMUM COLLISION LTD | 1,608,304 | ADVANTAGE CLAIMS LTD | 112,327 |
| ABC AUTO & WINDOW GLASS LTD | 489,139 | ADVANTAGE COLLISION CO LTD | 484,706 |
| ABET INTERNATIONAL INVESTIGATIONS LTD | 31,488 | ADVANTAGE INSURANCE SERVICES LTD | 132,075 |
| ABILITIES NEUROLOGICAL REHABILITATION | 29,906 | AFFINITY INSURANCE SERVICES | 124,942 |
| ABK RESTORATION SERVICES | 32,617 | AFFORDABLE AUTO RENTALS LTD | 29,070 |
| ABLE AUTO BODY (PENTICTON) | 61,298 | AGAR PAINT & AUTOBODY INC | 211,570 |
| ABLE AUTO BODY (SURREY) LTD | 2,201,902 | AGGRESSIVE AUTO TOWING LTD | 759,888 |
| ABLE AUTOBODY (NEWTON) | 1,048,052 | AIKENHEAD MOSCOVICH & JONES | 1,344,120 |
| ABLE TOWING | 38,655 | AIM DEVELOPMENTS LTD DBA JOHNSTON MEIER | 697,814 |
| ABOUGOUGH COLLISION INC (BOYD-KELOWNA) | 3,685,971 | AITKEN GEORGE S DR | 26,054 |
| ABOUGOUGH COLLISION INC (BOYD-RUTLAND) | 1,287,924 | AJ COMMUNICATIONS INC | 108,850 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|--|-----------|--|---------|
| AJILON CANADA INC | 96,728 | ALTEC INDUSTRIES | 57,527 |
| AL PARKER AUTOBODY | 98,361 | AMBER AUTO BODY | 239,558 |
| ALASKA HI-WAY AUTO BODY (2004) LTD | 3,140,812 | AMC INSURANCE SERVICE (2008) LTD | 78,765 |
| ALASKA HI-WAY AUTO GLASS LTD | 128,721 | AMC INSURANCE SERVICE LTD | 797,438 |
| ALBERNI GLASS & MIRROR | 25,168 | AMEC EARTH & ENVIRONMENTAL LIMITED | 42,910 |
| ALBERNI TOWING LTD | 91,044 | AMEX AUTO BODY LTD | 266,638 |
| ALBERTA HEALTH AND WELLNESS | 82,006 | AN'S AUTO BODY | 253,905 |
| ALBINO ARDEN | 26,844 | ANCHOR INSURANCE AGENCIES LTD | 245,409 |
| ALDER ST CAR DEPOT SALES & RENTALS | 25,931 | ANDERSON INSURANCE AGENCIES (1979) LTD | 93,789 |
| ALDER STREET AUTO BODY LTD | 514,939 | ANDERSON INSURANCE AGENCIES LTD | 556,966 |
| ALDERGROVE A-1 GLASS LTD | 206,845 | ANDRE'S COLLISION REPAIRS LTD | 635,455 |
| ALDERGROVE INSURANCE SERVICES LTD | 523,148 | ANDY LAL AUTO BODY & PAINTING LTD | 57,457 |
| ALEXANDER HOLBURN BEAUDIN & LANG | 4,197,376 | ANDY SORENSEN AUTOBODY & FRAME LTD | 764,937 |
| ALEXANDER PARK & ASSOCIATES LTD | 136,737 | ANGUS REID STRATEGIES CORP | 195,861 |
| ALL OUT CUSTOMS & COLLISION LTD | 31,538 | ANNEX CONSULTING GROUP INC | 860,813 |
| ALL POINTS ADJUSTING SERVICE | 46,496 | ANVIL MOBILE AUTO GLASS (PORT COQUITLAM) | 202,154 |
| ALL RISK INSURANCE AGENCIES LTD | 483,186 | ANVIL MOBILE AUTO GLASS (SURREY) | 78,164 |
| ALL TECH TRANSPORT LTD (BUSTERS TOWING) | 1,993,063 | ANVIL MOBILE AUTO GLASS (VANCOUVER) | 348,009 |
| ALL WHEELS COLLISION LTD | 486,194 | ANVIL RING TRANSPORTATION LTD | 66,076 |
| ALL WRITE INSURANCE AGENCIES LTD | 498,336 | AON REED STENHOUSE INC | 640,484 |
| ALL-WAYS TOWING (KUSTOM TOWING 2009 LTD) | 36,301 | AP INSURANCE SERVICES LTD | 156,651 |
| ALL-WEST GLASS BURNS LAKE LTD | 61,739 | APEL MARYANA DR | 74,434 |
| ALL-WEST GLASS CHETWYND LTD | 35,914 | APEX COLLISION | 512,767 |
| ALL-WEST GLASS FORT NELSON LTD | 63,510 | APEX GLASS & SECURITY LTD | 126,060 |
| ALL-WEST GLASS FT ST JOHN LTD | 197,378 | APEX INSURANCE SERVICES (1993) LTD | 314,573 |
| ALL-WEST GLASS HAZELTON LTD | 43,600 | APEX INSURANCE SERVICES (1996) LTD | 138,077 |
| ALL-WEST GLASS HOUSTON LTD | 66,710 | APEX INSURANCE SERVICES LTD | 311,929 |
| ALL-WEST GLASS KITIMAT LTD | 127,814 | APLIN & MARTIN CONSULTANTS LTD | 77,560 |
| ALL-WEST GLASS PRINCE GEORGE LTD | 221,445 | APOLLO AUTOBODY 1996 LTD | 78,403 |
| ALL-WEST GLASS PRINCE RUPERT | 84,556 | APPEALS UNLIMITED | 32,970 |
| ALL-WEST GLASS QUESNEL LTD | 126,873 | APPLE AUTO GLASS (ABBOTSFORD) | 429,046 |
| ALL-WEST GLASS SMITHERS LTD | 193,969 | APPLE AUTO GLASS (ALDERGROVE) | 85,729 |
| ALL-WEST GLASS TERRACE LTD | 234,422 | APPLE AUTO GLASS (CAMPBELL RIVER) | 145,955 |
| ALL-WEST GLASS VANDERHOOF LTD | 69,742 | APPLE AUTO GLASS (CASTLEGAR) | 149,003 |
| ALL-WEST HERITAGE GLASS LTD | 113,753 | APPLE AUTO GLASS (CHILLIWACK) | 313,820 |
| ALLCARE AUTO PROTECTION CENTRES | 53,147 | APPLE AUTO GLASS (COURTENAY) | 321,418 |
| ALLEN A CHONG INSURANCE AGENCIES LTD | 95,928 | APPLE AUTO GLASS (DAWSON CREEK) | 216,439 |
| ALLIANCE SYSTEMS CONSULTING | 40,425 | APPLE AUTO GLASS (DUNCAN) | 177,606 |
| ALLIED AUTOBODY REPAIR | 142,304 | APPLE AUTO GLASS (LANGLEY) | 520,004 |
| ALLIED INFORMATION CANADA | 134,460 | APPLE AUTO GLASS (NANAIMO) | 199,051 |
| ALLIED INSURANCE SERVICES INC | 2,006,094 | APPLE AUTO GLASS (NELSON) | 135,304 |
| ALLIED INSURANCE SERVICES INC DBA KR INS | 80,300 | APPLE AUTO GLASS (SALMON ARM) | 135,418 |
| ALLSTAR COLLISION SERVICES LTD | 894,677 | APPLE AUTO GLASS (SURREY) | 217,369 |
| ALLSTAR HOLDINGS INCORPORATED | 648,699 | APPLE AUTO GLASS (VERNON) | 176,693 |
| ALLWEST INSURANCE SERVICES LTD | 9,027,040 | AQUARIUS AUTOBODY REPAIR | 54,189 |
| ALLWEST REPORTING LTD | 98,370 | ARBOR BODY SHOP (1980) LTD | 891,047 |
| ALOQUETTE TRANSIT SYSTEMS LTD | 35,372 | ARBUS AUTO BODY LTD | 42,752 |
| ALPHA HOME HEALTH CARE LTD | 113,456 | ARBUTUS INSURANCE BROKERS | 255,731 |
| ALPHA PAINT & AUTO BODY LTD | 136,183 | ARCHER ADJUSTING & APPRAISALS LTD | 82,853 |
| ALPINE AUTO BODY LTD | 146,104 | ARCHIBALD CLARKE & DEFIEUX (COQUITLAM) | 238,725 |
| ALPINE INSURANCE AGENCIES LTD | 222,497 | ARCHIBALD CLARKE & DEFIEUX (PR RUPERT) | 292,686 |
| ALPINE WINDOWS & DOORS LTD | 194,662 | ARCHIE'S AUTOWRECKING & TOWING | 33,401 |
| ALPORT INSURANCE AGENCIES INC | 315,539 | ARCTIC MANUFACTURING LTD | 52,426 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|---|-----------|
| ARIA SOLUTIONS INC | 956,641 | AVIS RENT A CAR (BURNABY-KINGSWAY) | 52,632 |
| ARINSO CANADA INC | 104,368 | AVIS RENT A CAR (COQUITLAM) | 39,202 |
| ARMSTRONG COLLISION SERVICES | 938,357 | AVIS RENT A CAR (KAMLOOPS) | 29,648 |
| ARROW INSURANCE AGENCY LTD | 897,721 | AVIS RENT A CAR (LANGLEY-FRASER HWY) | 56,875 |
| ARROW TRANSPORTATION SYSTEMS INC | 82,084 | AVIS RENT A CAR (NEWTON) | 46,634 |
| ARROWSMITH AUTOMOTIVE | 60,604 | AVIS RENT A CAR (NORTH VANCOUVER) | 36,266 |
| ART AUTO BODY INC | 140,524 | AVIS RENT A CAR (RICHMOND) | 29,769 |
| ARTHUR JOHN S DR INC | 165,088 | AVIS RENT A CAR (SURREY-KING GEORGE) | 738,511 |
| ARTONA GROUP INC | 122,779 | AVIS RENT A CAR (VANC-BROADWAY) | 28,732 |
| AS NEW AUTOBODY & GLASS LTD | 583,545 | AVIS RENT A CAR (VANC-SW MARINE) | 233,516 |
| AS-U-LIKE-IT COMMERCIAL & RESIDENTIAL | 34,788 | AVISCAR INC | 164,624 |
| ASC COLLISION REPAIR LTD | 620,050 | AVONLEA HOUSE | 36,316 |
| ASHCROFT INSURANCE ADJUSTERS | 129,485 | AWARD PROSTHETICS INC | 25,312 |
| ASHLEY-PRYCE INTERIOR DESIGNERS INC | 750,838 | AXIS INSURANCE MANAGERS INC DBA WINRAM | 390,668 |
| ASPECT SOFTWARE INC | 57,463 | AZORCAN AUTO BODY REPAIR AND PAINTING | 814,262 |
| ASSOCIATED ISLAND ADJUSTERS (CAMP RIVER) | 38,601 | B & A AUTO BODY | 1,224,755 |
| ASSOCIATED ISLAND ADJUSTERS (COURTENAY) | 180,782 | B & B GLASS | 51,082 |
| ASTROGRAPHICS INDUSTRIES | 369,343 | B & D AUTO BODY LTD | 3,106,600 |
| AT TRAFFIC SAFETY CORPORATION | 30,949 | B & M AUTO-CRAFT COLLISION LTD | 1,604,323 |
| ATI TRUCK REPAIR LTD | 226,816 | B & P SAMI'S AUTOBODY & PAINTING 1990 LTD | 33,025 |
| ATKINSON & TERRY INSURANCE BROKERS | 8,253,706 | B & T ENTERPRISES INC | 26,705 |
| ATLAS ELECTRIC INC | 138,061 | B G MCVEAN & ASSOCIATES LTD | 75,640 |
| ATTACHMATE CORPORATION | 327,546 | B-BOYS SPECIAL PRODUCTS LTD | 83,250 |
| ATTS - AUTOMOTIVE TRAINING & TECHNICAL | 33,042 | BABINE TRUCK & EQUIPMENT LTD (PR GEORGE) | 29,349 |
| ATWAL'S INSURANCE & FINANCIAL CENTRE INC | 589,792 | BABINE TRUCK & EQUIPMENT LTD (SMITHERS) | 36,060 |
| ATWATER INSURANCE AGENCY LTD | 396,993 | BACK IN MOTION FUNCTIONAL ASSESSMENTS INC | 144,862 |
| AUDATEX | 4,725,123 | BACK IN MOTION REHAB INC | 26,815 |
| AUDY AUTOBODY INC | 620,359 | BADRY COLLISION REPAIRS INC | 295,675 |
| AURORA TRUCK CENTRE LTD | 39,835 | BAILEY MARK DR | 36,543 |
| AUTO ART COMPLETE REPAIRS LTD | 151,788 | BAILEY WESTERN STAR TRUCKS INC | 26,290 |
| AUTO IMAGE BODY & PAINT INC | 75,263 | BAJA AUTO BODY LTD | 391,328 |
| AUTO LINK SERVICES LTD | 84,673 | BAKER MATERIALS ENGINEERING LTD | 534,355 |
| AUTO MIND COLLISION REPAIR (BURNABY) | 900,478 | BAKER NEWBY & CO | 3,678,592 |
| AUTO MIND COLLISION REPAIR (RICHMOND) | 2,585,732 | BALFOUR AUTOBODY & GLASS LTD | 143,977 |
| AUTO MIND COLLISION REPAIR (VAN-10TH AVE) | 2,356,281 | BALLDE EAGLE ADJUSTING LLC | 172,455 |
| AUTO MIND COLLISION REPAIR (VAN-7TH AVE) | 786,509 | BANK OF MONTREAL | 225,864 |
| AUTO PLUS INSURANCE AGENCY INC | 321,576 | BANK OF NOVA SCOTIA | 103,649 |
| AUTO SENSE COLLISION LTD | 1,335,648 | BANNISTER CHEVROLET INC | 1,455,755 |
| AUTO ZONE COLLISION LTD | 109,109 | BARCLAYS GLOBAL INVESTORS CANADA LTD | 4,228,467 |
| AUTO 2000 COLLISION LTD | 257,677 | BARE'S PAINT & BODYWORKS | 263,207 |
| AUTO-LAND BODY & MECHANIC LTD | 171,824 | BARNES CRAIG & ASSOCIATES | 630,866 |
| AUTOBODY ONE INC | 728,199 | BARNES HARLEY-DAVIDSON | 66,770 |
| AUTOCRAFT AUTOSPORT | 549,892 | BARON INSURANCE AGENCIES GROUP INC | 775,298 |
| AUTOLAND BODY & MECHANIC LTD | 141,775 | BARTIMAEUS INC | 39,047 |
| AUTOMALL AUTOBODY LTD | 2,567,559 | BAVARA AUTO HAUS INC | 1,275,530 |
| AUTOMASTER AUTOBODY | 624,382 | BAVARO AUTO BODY & AUTO GLASS | 509,180 |
| AUTOP MOTORS (TOPWIN AUTO CENTRE INC) | 32,383 | BAY CITY INSURANCE SERVICES LTD | 1,749,644 |
| AUTOSMART COMPLETE REPAIR & SERVICES INC | 537,947 | BAYSHORE HEALTHCARE LTD | 75,384 |
| AUTOW / B & B TOWING (QUESNEL TOWING LTD) | 101,210 | BAYVIEW AUTO TOWING (2000) LTD | 128,166 |
| AUTOWEST AUTOBODY LTD | 286,075 | BAYWOOD GLASS INC | 129,490 |
| AUTOWORKS COLLISION REPAIR LTD | 563,019 | BC ADJUSTMENT CORPORATION | 32,143 |
| AVENUE ALIGNMENT & BODY SHOP LTD | 736,186 | BC AUTOBODY & PAINTSHOP LTD | 615,960 |
| AVIS RENT A CAR (ABBOTSFORD) | 44,944 | BC AUTOBODY & PAINTSHOP POMO LTD | 541,686 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|--|------------|---|-----------|
| BC AUTOGLASS & DETAILING LTD | 36,456 | BINNS & ASSOCIATES ADJUSTERS LTD | 49,376 |
| BC COLLISION LTD | 1,184,297 | BIO SOLUTIONS INC | 457,527 |
| BC CRIME PREVENTION ASSOCIATION | 33,964 | BIODYNAMIC RESEARCH CORPORATION | 51,024 |
| BC FERRY SERVICES | 45,044 | BISHOP PAUL B DR | 321,537 |
| BC HYDRO | 4,820,204 | BISMARK COLLISION FACILITY | 1,805,312 |
| BC MEDEQUIP HOME HEALTHCARE LTD | 236,904 | BIX GROUP (1320956 ONTARIO INC) | 137,242 |
| BC ONLINE | 64,181 | BK DANCEY INVESTIGATION SERVICES | 74,241 |
| BCAA HOLDINGS LTD DBA BCAA INSURANCE | 14,135,342 | BKV ENTERPRISES LTD | 31,376 |
| BCAA TRAFFIC SAFETY FOUNDATION | 150,000 | BLACK TOP CABS LTD | 82,464 |
| BCR PROPERTIES | 36,150 | BLAINE'S AUTOBODY & PAINT | 58,035 |
| BEARINGPOINT LP | 32,145 | BLAIR MACKAY MYNETT VALUATIONS INC | 94,700 |
| BECK COLLISION SERVICES (ABBOTSFORD) | 476,048 | BLAKE CASSELS & GRAYDON LLP | 37,762 |
| BECK COLLISION SERVICES (LANGLEY) | 971,670 | BLASBERG BRUCE DR INC | 28,314 |
| BECK COLLISION SERVICES (NEWTON) | 1,095,929 | BLOCK 81 HOLDINGS LTD | 975,967 |
| BECK ROBINSON & COMPANY | 488,587 | BLOOMBERG FINANCE LP | 112,893 |
| BECKMAN JEFF H DR INC | 79,037 | BLUE CHIP JANITORIAL | 31,920 |
| BEE JAY AUTO WRECKING & TOWING | 78,248 | BLUE CHIPS AUTOMOTIVE LTD | 1,134,303 |
| BEGBIE GLASS CO LTD | 45,930 | BLUE KNIGHT INVESTIGATIONS | 106,519 |
| BEL AIR TAXI LTD | 47,355 | BLUEBIRD CABS LTD | 51,545 |
| BELFOR RESTORATION SERVICES | 29,611 | BLUEFIN CONSULTING INC | 49,490 |
| BELL CANADA | 233,256 | BMC SOFTWARE CANADA INC | 1,391,000 |
| BELL CONFERENCING INC | 78,039 | BMW STORE LTD (THE) | 34,617 |
| BELL DESMOND DR | 28,446 | BOB BROWN PONTIAC BUICK GMC LTD | 685,099 |
| BELL RICHARD C DR INC | 53,136 | BOB'S BARRIERE GLASS | 32,196 |
| BELLE RIVE AUTOBODY (2007) LTD | 32,926 | BODO MOTORS AUTOMOTIVE SERVICES LTD | 937,303 |
| BELMONT COLLISION (1975) LTD | 1,656,970 | BODY-PLUS COLLISION REPAIR | 235,604 |
| BELRON CANADA INC | 328,641 | BODYCRAFT COLLISION LTD | 1,383,550 |
| BENS TOWING | 131,755 | BODYFIT REHABILITATION SERVICES | 99,345 |
| BENSON SALLOUM WATTS | 750,079 | BONIFACE JEFF | 174,132 |
| BENZTA AUTO WORLD CO LTD | 148,319 | BOORMAN INVESTMENT CO LTD | 111,118 |
| BERGERAC LAKE EQUIPMENT | 76,380 | BORDEN LADNER GERVAIS LLP | 3,662,687 |
| BERK'S INTERTRUCK LTD | 79,601 | BORDEN LADNER GERVAIS LLP (TORONTO) | 68,439 |
| BERK'S TOWING LLC | 43,016 | BORTOLO & SONS PAVING CO LTD | 358,245 |
| BERNARD & PARTNERS | 495,855 | BOURDIN & ASSOCIATES CONSULTING GROUP LTD | 259,125 |
| BERNIES CUSTOM AUTO BODY | 36,194 | BOWEN ISLAND INSURANCE AGENCIES LTD | 137,306 |
| BEST AUTO BODY & PAINT LTD | 655,950 | BOYCE DAVID W DR INC | 93,635 |
| BEST BUY CANADA-FUTURE SHOP (SURREY-120) | 25,002 | BOYD AUTO BODY & GLASS (ABBOTSFORD) | 1,116,211 |
| BEST BUY CANADA-FUTURE SHOP (WHALLEY) | 31,191 | BOYD AUTO BODY & GLASS (LANGLEY) | 1,143,409 |
| BEST CHOICE AUTO RENTALS LTD | 28,551 | BOYD AUTO BODY & GLASS (MAPLE RIDGE) | 1,097,561 |
| BEST CHOICE CAR & TRUCK RENTALS | 38,607 | BOYD AUTO BODY & GLASS (NEW WEST) | 400,991 |
| BEST CHOICE COLLISION LTD | 517,523 | BOYD AUTO BODY & GLASS (SOUTH VANC) | 1,334,008 |
| BEST-VALU GLASS 2001 INC | 215,188 | BOYD AUTO BODY & GLASS (SURREY) | 1,384,650 |
| BESTWAY AUTO BODY LTD | 532,373 | BOYD AUTO BODY & GLASS (VIC-JOHN ST) | 917,913 |
| BETA AUTO BODY SERVICES LTD | 615,428 | BOYD AUTO BODY & GLASS (VIC-SOOKE) | 641,973 |
| BFL CANADA INSURANCE SERVICES INC | 216,294 | BOYLE MARC R DR INC | 102,300 |
| BIG CITY'S AUTO BODY LTD | 563,801 | BOYLEY AUTO BODY | 61,702 |
| BIG RIG COLLISION & PAINT LTD | 952,346 | BOYSEN AUTO BODY REPAIR LTD | 110,452 |
| BIG RIG COLLISION CALGARY | 53,358 | BPO MANAGEMENT SERVICES LTD | 80,419 |
| BIG RIG TOWING & RECOVERY LTD | 49,876 | BRABY MOTORS LTD | 25,451 |
| BIJOU'S AUTOBODY | 36,621 | BRADDAN PRIVATE HOSPITAL | 39,812 |
| BILL HARTLEY INSURANCE SERVICES LTD | 104,965 | BRAID INSURANCE AGENCIES LTD | 269,760 |
| BILL HOWICH CHRYSLER LTD | 42,443 | BRAIDWOOD & COMPANY | 112,685 |
| BILL'S HEAVY DUTY ENTERPRISES (2004) LTD | 152,846 | BREEZE DEVELOPMENTS INC | 44,850 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|---|-----------|
| BRENT GRAHAM LTD ENVIRONMENTAL SERVICES | 118,342 | BUDGET RENT-A-CAR (SURREY-2576 KGH) | 429,724 |
| BRENTWOOD TRAILERS MFG LTD | 29,043 | BUDGET RENT-A-CAR (VANCOUVER-KINGSWAY) | 88,565 |
| BRIAN GIBBARD LAW CORP | 102,162 | BUDGET RENT-A-CAR (VANCOUVER-PENDER ST) | 111,640 |
| BRIAN JESSEL BMW/SUBARU | 240,182 | BUDGET RENT-A-CAR (VANCOUVER-SW MARINE) | 27,859 |
| BRIAN'S GLASS | 67,489 | BUDGET RENT-A-CAR (VICTORIA-DOUGLAS ST) | 42,032 |
| BRIDGE LAKE TOWING | 40,232 | BUDGET RENT-A-CAR (VICTORIA-HARRIET RD) | 337,498 |
| BRIDGE WEST CONSULTING INC | 174,044 | BUDGET RENT-A-CAR OF BC LTD (VAN-GEORGIA) | 27,784 |
| BRIDGEPORT COLLISION LTD | 843,163 | BULKLEY VALLEY INSURANCE SERVICES LTD | 577,435 |
| BRIDGEVIEW INSURANCE CENTRE LTD | 245,459 | BULLET AUTO GLASS & ACCESSORIES | 70,341 |
| BRITANNIA AGENCIES (1986) LTD | 178,589 | BUMPER 2 BUMPER AUTO COLLISION LTD | 94,329 |
| BROCO AUTO GLASS (LANGLEY) | 233,806 | BUNTAIN INSURANCE AGENCIES LTD | 566,486 |
| BROCO AUTO GLASS (VANCOUVER-KINGSWAY) | 424,541 | BURDEN REHABILITATION SERVICES | 52,633 |
| BROCO AUTO GLASS & UPHOLSTERY (BURNABY) | 353,097 | BURNABY AUTO BODY 1986 LTD | 146,727 |
| BROCO AUTO GLASS & UPHOLSTERY (COQUITLAM) | 495,047 | BURNABY KAWASAKI RETAIL LTD | 91,862 |
| BROCO AUTO GLASS & UPHOLSTERY (HASTINGS) | 81,119 | BURNABY PHYSIOTHERAPY CLINIC | 33,213 |
| BROCO AUTO GLASS & UPHOLSTERY (KAMLOOPS) | 210,993 | BURNABY SQUARE ORTHOPEDICS & SPORTS | 29,477 |
| BROCO AUTO GLASS & UPHOLSTERY (LANGLEY) | 441,868 | BURNS FITZPATRICK ROGERS & SCHWARTZ | 458,044 |
| BROCO AUTO GLASS & UPHOLSTERY (MPL RIDGE) | 237,222 | BURNS PETER T, QC | 82,931 |
| BROCO AUTO GLASS & UPHOLSTERY (NANAIMO) | 224,048 | BURRARD AUTO METAL LTD | 52,191 |
| BROCO AUTO GLASS & UPHOLSTERY (NORTH VAN) | 342,315 | BURRARD AUTOSTRASSE COLLISION LTD | 3,512,896 |
| BROCO AUTO GLASS & UPHOLSTERY (RICHMOND) | 346,392 | BUSINESS OBJECTS AMERICAS | 320,533 |
| BROCO AUTO GLASS & UPHOLSTERY (SW MARINE) | 492,015 | BUSINESS RULE SOLUTIONS LLC | 355,050 |
| BROCO AUTO GLASS & UPHOLSTERY (VICTORIA) | 167,759 | BUSY BEE INSTALLATIONS | 40,143 |
| BROCO GLASS (ABBOTSFORD) | 62,676 | BUZZ'S AUTOBODY LTD | 3,001,612 |
| BROCO GLASS (SURREY) | 211,650 | C & C INSURANCE AGENCIES LTD | 534,665 |
| BRODEX INDUSTRIES LTD | 49,739 | C & C REHAB SERVICES LTD | 49,345 |
| BROKEN AUTO GLASS | 100,928 | C & R TRUCK WEST LTD | 689,654 |
| BROOKFIELD PROPERTIES VANCOUVER LTD | 268,538 | C G COYLE & ASSOCIATES INC | 579,500 |
| BROOKS CORNING COMPANY LTD | 71,294 | C P AUTOBODY LTD | 158,566 |
| BROOKS KEVIN | 50,897 | C R METAL FABRICATORS | 29,578 |
| BROOKVALE CARE CENTRE LIMITED | 78,404 | C R NO 1 AUTO BODY LTD | 1,150,997 |
| BROTHERS AUTOBODY REFINISHERS LTD | 564,655 | C V HOME & AUTO GLASS | 34,755 |
| BROUWER CLAIMS CANADA & CO LTD | 146,481 | C&D INSURANCE SERVICES LTD | 124,328 |
| BROWN BENSON | 1,806,270 | C-1 COLLISION REPAIR LTD | 523,235 |
| BROWN BROS AGENCIES LIMITED | 237,225 | CA CANADA COMPANY | 334,170 |
| BROWN BROS FORD SALES | 32,552 | CACTUS COLLISION & PAINT INC | 817,528 |
| BROWN ROBIN B - P ENGINEERING | 74,011 | CADBORO BAY INSURANCE AGENCY LTD | 90,912 |
| BROWNRIDGE & COMPANY INSURANCE SERVICES | 615,877 | CALAMOS ADVISORS LLC | 280,227 |
| BRUNETTE INSURANCE AGENCIES LTD | 1,480,396 | CALDWELL PARTNERS | 57,021 |
| BRYAN & COMPANY LLP | 419,779 | CALEA LTD | 89,442 |
| BRYAN'S AUTO BODY (SQUAMISH) LTD | 404,441 | CALEDONIAN CLINIC LTD | 32,654 |
| BUDD'S COLLISION SERVICES LTD | 28,842 | CALGARY PETERBILT LTD | 95,257 |
| BUDGET CAR & TRUCK RENTAL | 89,971 | CAM CLARK FORD LINCOLN LTD | 1,331,055 |
| BUDGET GLASS LTD | 173,431 | CAMERON DONALD A DR INC | 29,090 |
| BUDGET PRINTING | 57,792 | CAMPBELL BURTON & MCMULLAN | 604,474 |
| BUDGET RENT-A-CAR (BURNABY) | 36,019 | CAMPBELL FROH MAY & RICE LLP | 724,007 |
| BUDGET RENT-A-CAR (LANGLEY) | 75,710 | CAMPBELL KENT-SNOWSELL | 258,793 |
| BUDGET RENT-A-CAR (MAPLE RIDGE) | 46,880 | CAMPBELL LEARN ZENK | 574,959 |
| BUDGET RENT-A-CAR (N VAN-MARINE DR) | 67,455 | CAMPBELL SAUNDERS & CO | 27,640 |
| BUDGET RENT-A-CAR (RICH-BRIDGEPORT) | 34,223 | CAN AM MOBILITY | 131,905 |
| BUDGET RENT-A-CAR (RICHMOND-NO 3 RD) | 78,463 | CAN DO COLLISION LTD | 27,151 |
| BUDGET RENT-A-CAR (SQUAMISH) | 36,543 | CANADA POST CORPORATION | 3,187,452 |
| BUDGET RENT-A-CAR (SURREY-10305 KGH) | 154,218 | CANADA REVENUE AGENCY | 72,389 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|---|-----------|
| CANADA ROAD CARRIER LTD | 31,001 | CASTLE GLASS & WINDSHIELDS LIMITED | 58,061 |
| CANADA SAFEWAY LTD | 74,403 | CATHAY PACIFIC INSURANCE AGENCY LTD | 78,669 |
| CANADIAN BUSINESS SOCIAL RESPONSIBILITY | 90,402 | CAVA AUTO BODY (1988) LTD | 212,817 |
| CANADIAN CAR & TRUCK RENTAL (MACKIE BROS) | 155,292 | CAVE & COMPANY | 1,020,472 |
| CANADIAN CARE CAREERS INC | 31,272 | CAVERLY SANDRA - CONSULTANT | 55,054 |
| CANADIAN COLLISION PAINT AND AUTOBODY LTD | 95,122 | CB RICHARD ELLIS GLOBAL CORP SERVICES LTD | 3,785,274 |
| CANADIAN COMMUNICATION PRODUCTS INC | 199,974 | CB'S AUTOTECH COLLISION & AUTOBODY REPAIR | 1,094,953 |
| CANADIAN IMPERIAL BANK OF COMMERCE | 111,105 | CBI PHYSIOTHERAPY & REHAB (BURNABY) | 44,085 |
| CANADIAN K9 DETECTION SECURITY & INVEST | 33,183 | CBI PHYSIOTHERAPY & REHAB (COQUITLAM) | 69,306 |
| CANADIAN MORTGAGE LOAN SERVICES LIMITED | 103,445 | CBI PHYSIOTHERAPY & REHAB (PRINCE GEORGE) | 28,214 |
| CANADIAN SPRINGS WATER COMPANY | 25,586 | CBI PHYSIOTHERAPY & REHAB (RICHMOND) | 46,528 |
| CANDAN RV CENTRE (TRAVELAND RV RENTALS) | 60,920 | CBI PHYSIOTHERAPY & REHAB (SURREY) | 196,520 |
| CANEM SYSTEMS LTD | 558,840 | CBI PHYSIOTHERAPY & REHAB (VANCOUVER) | 73,318 |
| CANNON CLINIC | 25,776 | CBI PHYSIOTHERAPY & REHAB (VICTORIA) | 29,359 |
| CANOPY WEST (PACIFIC LEISURE PRODUCTS) | 28,771 | CBV COLLECTIONS | 91,347 |
| CANPRO INVESTIGATIONS | 860,755 | CCL LABEL, DIVISION OF CCL INDUSTRIES LTD | 516,282 |
| CANPRO RISK SOLUTIONS INC | 59,603 | CELLTEX COLLISION REPAIRS | 297,909 |
| CAPITAL AUTO GLASS (DUNCAN) | 49,759 | CENTENNIAL AUTO BODY SHOP LTD | 339,663 |
| CAPITAL AUTO GLASS & UPHOLSTERY (VICT) | 225,074 | CENTERLINE COLLISION CENTRE | 784,304 |
| CAPITAL GLASS (COURTENAY) | 135,139 | CENTRAL AGENCIES LTD | 576,157 |
| CAPITAL GLASS (1996) LTD | 28,182 | CENTRAL CITY INSURANCE SERVICES INC | 111,288 |
| CAPITAL WEST INSURANCE AGENCIES INC | 144,107 | CENTRAL INTERIOR BAILIFFS INC | 84,815 |
| CAPITAL WEST INSURANCE SERVICES | 560,357 | CENTRAL PARK PHYSIOTHERAPY & SPORTS | 89,440 |
| CAPITAL WEST INSURANCE SERVICES (SURREY) | 258,153 | CENTRAL WASHINGTON HOSPITAL | 45,729 |
| CAPRI INSURANCE SERVICES LTD | 5,931,613 | CENTRE LINE AUTOBODY & REPAIR | 37,544 |
| CAPRICORN INVESTIGATIONS | 74,920 | CENTURY COLLISION | 406,463 |
| CAPTAIN HOOK TOWING | 137,674 | CENTURY GLASS (85) LTD | 409,709 |
| CARE CONCERNS LTD | 35,000 | CERIDIAN CANADA LTD | 35,492 |
| CARE PLACE MEDICAL CENTRE | 26,658 | CERNA COLLISION LTD | 721,612 |
| CARE PLUS HOME & HEALTH SERVICES | 27,590 | CERTIFIED PROSTHETICS & ORTHOTICS | 32,416 |
| CARE POINT MEDICAL CENTRE | 46,364 | CHAMBERS OLSON LTD | 388,685 |
| CARE TOWING (1991) LTD | 43,323 | CHAMPION CHEVROLET LTD | 605,085 |
| CARFRA & LAWTON | 1,845,762 | CHANG KWONG AUTO BODY INC | 204,640 |
| CARIBOO CHEVROLET PONTIAC BUICK GMC | 56,715 | CHANOR TRUCK & AUTO REPAIRS LTD | 28,052 |
| CARIBOO COLLISION REPAIRS LTD | 227,177 | CHAP'S AUTO BODY LTD | 433,724 |
| CARIBOO TOWING & AUTO PARTS | 42,995 | CHAREST REPORTING INC | 87,799 |
| CARLSBAD MEDICAL CENTER | 25,217 | CHARIOT AUTO SERVICES INC | 228,425 |
| CARRUTHERS & COMPANY | 633,817 | CHARLESWORTH INSURANCE SERVICES LTD | 795,821 |
| CARSON CONSULTING & MANAGEMENT INC | 132,910 | CHARLTON INSURANCE AGENCIES LTD | 236,771 |
| CARSON INSURANCE BROKERS LTD | 359,354 | CHAS & ASSOCIATES CONSULTING INC | 694,139 |
| CARSWELL | 37,286 | CHASE AUTO & WINDOW GLASS LTD | 96,404 |
| CARTER BODY & FRAME LTD | 946,148 | CHECK POINT COLLISION LTD | 377,571 |
| CARTER CHEVROLET (NORTH VAN) | 1,077,305 | CHECKWELL DECISION LTEE | 38,765 |
| CARTER CHEVROLET PORT COQUITLAM LTD | 632,798 | CHEMO RV SALES & SERVICE LTD | 46,786 |
| CARTER HONDA | 205,033 | CHERNICK GRANT M P DR INC | 28,006 |
| CARTER PONTIAC BUICK LTD | 2,773,516 | CHESHIRE HOMES SOCIETY OF BC | 115,481 |
| CASCADE INSURANCE AGENCIES (BURNABY) INC | 741,614 | CHETWYND AUTO BODY (1994) LTD | 438,818 |
| CASCATA CONSULTING INC | 51,120 | CHETWYND GLASS | 70,942 |
| CASEGEN TECHNOLOGIES LTD | 90,256 | CHILLIWACK AUTO GLASS & UPHOLSTERY LTD | 166,695 |
| CASEY LAW OFFICES | 421,916 | CHILLIWACK INSURANCE AGENCIES LTD | 496,551 |
| CASMAN INSURANCE AGENCY & FINANCIAL GROUP | 191,778 | CHILLIWACK TAXI LTD | 41,700 |
| CASSADY & COMPANY | 887,437 | CHOICE INSURANCE SERVICES INC | 449,429 |
| CASSELLS INSURANCE LTD | 73,635 | CHOMICKI BARIL MAH LLP | 108,971 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|---|-----------|
| CHRISTENSEN MOTORS LTD | 667,029 | CLEARBROOK GLASS 2007 LTD | 213,933 |
| CHRISTIAN K M W DR | 36,740 | CLEARWATER GLASS LTD | 67,702 |
| CHRISTIE-PHOENIX (VICTORIA) LTD | 177,842 | CLEARWATER TOWING | 38,959 |
| CHUCK JUNG ASSOCIATES | 243,703 | CLEARWAY RENTALS INC | 169,278 |
| CHUM LTD | 48,011 | CLEARY INSURANCE AGENCIES LTD | 281,939 |
| CIRCUIT FRAME & SUSPENSION LTD (BOYD-COQ) | 1,277,457 | CLIFF'S TOWING LTD | 27,810 |
| CIS INSURANCE BROKERS LTD | 238,025 | CLOVER COLLISION REPAIRS (1991) LTD | 118,540 |
| CISION CANADA INC | 50,963 | CLOVER TOWING LTD | 828,221 |
| CITY GLASS AND WINDSHIELD SHOP LTD | 119,181 | CLOVERDALE AUTO METAL (1979) LTD | 712,688 |
| CITY OF ABBOTSFORD | 453,556 | CLOVERDALE PHYSIOTHERAPY | 39,161 |
| CITY OF BURNABY | 418,453 | CMW INSURANCE SERVICES LTD | 150,371 |
| CITY OF CAMPBELL RIVER | 181,842 | CO-OPERATORS INSURANCE AGENCIES (THE) | 5,308,681 |
| CITY OF CHILLIWACK | 281,488 | CO-UP AUTO BODY REPAIRS | 28,502 |
| CITY OF COQUITLAM | 842,123 | COACHE COLLISION LTD | 2,124,791 |
| CITY OF COURTENAY | 243,885 | COACHWERKS AUTOMOTIVE RESTORATION | 133,160 |
| CITY OF CRANBROOK | 33,954 | COADY CONSULTING INC | 184,671 |
| CITY OF GREENWOOD | 40,402 | COAST CAPITAL INSURANCE SERVICES LTD | 6,025,194 |
| CITY OF KAMLOOPS | 340,600 | COAST CLAIMS SERVICE LTD | 291,589 |
| CITY OF KELOWNA | 417,263 | COAST GLASS LTD | 32,524 |
| CITY OF LANGFORD | 39,367 | COAST MOUNTAIN BUS COMPANY LTD | 483,436 |
| CITY OF LANGLEY | 102,561 | COAST MOUNTAIN CHEVROLET OLDSMOBILE LTD | 41,740 |
| CITY OF NANAIMO | 315,397 | COAST REALTY INSURANCE SERVICES (PARKSV) | 292,200 |
| CITY OF NEW WESTMINSTER | 444,087 | COAST REALTY INSURANCE SERVICES LTD | 708,862 |
| CITY OF NORTH VANCOUVER | 1,111,888 | COAST REPORTING SERVICES | 104,216 |
| CITY OF PENTICTON | 122,683 | COASTAL COMMUNITY INSURANCE AGENCIES LTD | 1,853,431 |
| CITY OF PORT COQUITLAM | 756,172 | COASTAL COMMUNITY INSURANCE SERVICES | 1,813,631 |
| CITY OF PORT MOODY | 47,240 | COASTAL FORD SALES LIMITED (BURNABY) | 86,131 |
| CITY OF PRINCE GEORGE | 227,714 | COASTAL FORD SALES LIMITED (VANCOUVER) | 30,791 |
| CITY OF RICHMOND | 482,477 | COASTAL INSURANCE SERVICES LTD | 146,900 |
| CITY OF SURREY | 1,680,326 | COASTAL RANGE SYSTEMS INC | 150,529 |
| CITY OF TERRACE | 33,069 | COASTLINE AUTO GLASS LTD | 125,158 |
| CITY OF TRAIL | 26,680 | COASTLINE MAZDA | 118,059 |
| CITY OF VANCOUVER | 2,074,020 | COASTLINE TOWING | 101,474 |
| CITY OF VERNON | 330,133 | COASTSIDE INVESTIGATIONS | 82,944 |
| CITY OF VICTORIA | 473,120 | COGHLAN JOHN K DR | 128,045 |
| CITY OF WILLIAMS LAKE | 73,326 | COHEN DOUGLAS DR PSYCHOLOGICAL SERVICES | 41,250 |
| CITY WIDE TOWING & RECOVERY SERVICES LTD | 26,975 | COIT SERVICES | 45,714 |
| CLAIMCO INC | 62,172 | COLBERT LISETTE | 154,142 |
| CLAIMSPRO INC | 469,437 | COLD COUNTRY AUTO | 25,358 |
| CLANCY ADJUSTING AND MEDIATING | 63,498 | COLLEGE OF PHARMACISTS OF BC | 28,330 |
| CLARK AUTO BODY LTD | 238,215 | COLLIERS INTERNATIONAL | 1,026,848 |
| CLARKDALE MOTORS LTD | 57,153 | COLLIERS MACAULAY NICOLLS INC | 150,613 |
| CLASSIC CARE HOMES LTD | 47,186 | COLLINGWOOD INSURANCE CENTRE INC | 313,452 |
| CLASSIC CAREGIVERS LTD | 119,548 | COLLINS MANUFACTURING COMPANY LTD | 226,939 |
| CLASSIC COLLISION LTD | 772,610 | COLLISION SAFETY ENGINEERING | 25,566 |
| CLASSIC GLASS & AUTO | 885,675 | COLUMBIA COLLISION REPAIRS LTD | 1,316,900 |
| CLASSIC GLASS & TRIM | 34,131 | COLUMBIA GLASS (1972) LTD | 102,165 |
| CLASSIC IMAGE AUTOBODY | 307,031 | COLUMBIA INSURANCE SERVICES INC | 250,719 |
| CLASSIC TOWING COMPANY | 147,398 | COLUMBIA INTERNATIONAL TRUCKS LTD | 47,525 |
| CLAYMORE COLLISION LTD (BOYD-POCO) | 1,726,927 | COLUMBIA PACIFIC CONSULTING | 597,711 |
| CLEAR MARKETING INC | 52,877 | COLUMBIA SPEECH AND LANGUAGE SERVICES INC | 178,933 |
| CLEAR VIEW GLASS & UPHOLSTERY LTD | 233,444 | COLUMBIA TOWING LTD | 131,744 |
| CLEAR-VIEW GLASS (PRINCE GEORGE) | 99,719 | COLUMBIA TRUCK REPAIR INC | 67,066 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|---|-----------|
| COLWIN ELECTRICAL GROUP | 41,384 | CRAFTSMAN COLLISION (1981) LTD (NANAIMO) | 1,243,100 |
| COM COURT CLEANING & PAINTING | 28,080 | CRAFTSMAN COLLISION (1981) LTD (PORT COQ) | 1,895,957 |
| COMFORT KEEPERS | 92,037 | CRAFTSMAN COLLISION (1981) LTD (PT MOODY) | 1,486,867 |
| COMMIT AUTO BODY & REPAIR LTD | 510,064 | CRAFTSMAN COLLISION (1981) LTD (RICHMOND) | 2,859,054 |
| COMMUNITY THERAPISTS (1998) INC | 1,395,889 | CRAFTSMAN COLLISION (1981) LTD (SUR-32ND) | 924,602 |
| COMOX VALLEY DODGE CHRYSLER JEEP LTD | 420,498 | CRAFTSMAN COLLISION (1981) LTD (VAN-MAIN) | 2,482,171 |
| COMPETITION GLASS CO LTD | 136,749 | CRAFTSMAN COLLISION (1981) LTD (VAN-1ST) | 2,894,691 |
| COMPLETE REHAB & WELLNESS SERVICES | 52,396 | CRAFTSMAN COLLISION (1981) LTD (VIC-BRDG) | 1,984,539 |
| COMPREHENSIVE INSURANCE BROKERS LTD | 905,589 | CRAFTSMAN COLLISION (1981) LTD (VIC-ESQU) | 1,044,595 |
| CONCERT REAL ESTATE CORPORATION | 125,385 | CRAFTSMAN COLLISION (1981) LTD (VIC-ISL) | 941,315 |
| CONCERT REALTY SERVICES LTD | 438,791 | CRAFTSMAN COLLISION LTD (NORTH VANCOUVER) | 2,220,054 |
| CONCORD SECURITY CORPORATION | 163,053 | CRAFTSMAN COLLISION LTD (VANC-POWELL ST) | 1,317,817 |
| CONFERENCE BOARD OF CANADA | 52,440 | CRAFTSMAN COLLISION LTD (VANC-6TH AVE) | 4,321,098 |
| CONNELL D G DR | 27,416 | CRANBROOK DODGE LTD | 27,732 |
| CONSULCO CONSULTANTS INC | 126,490 | CRANBROOK GLASS | 51,749 |
| CONTINENTAL AUTO BODY LTD | 190,990 | CRASHTEAMS PACIFIC NORTHWEST | 36,673 |
| CONVENIENCE BUILDING MAINTENANCE LTD | 40,620 | CRAWFORD & COMPANY CANADA INC | 127,614 |
| COOKSON INTERNATIONAL TRUCKS INC | 98,414 | CRAWFORD ADJUSTERS CANADA INC | 217,036 |
| COOKSON MOTORS LTD | 103,559 | CREATIVE MOBILITY PRODUCTS INC | 69,729 |
| COPART AUTO AUCTIONS | 91,506 | CREATIVE THERAPY CONSULTANTS | 50,821 |
| COQUITLAM AGENCIES (1982) LTD | 335,444 | CRESTON TRUCK SERVICE LTD | 113,631 |
| COQUITLAM CUSTOM COLLISION CENTRE LTD | 208,530 | CRESTON VALLEY INSURANCE SERVICES LTD | 567,082 |
| COQUITLAM TOWING & STORAGE CO LTD | 739,591 | CRIDGE CENTRE FOR THE FAMILY | 43,694 |
| CORE AUTOBODY & REPAIR LTD | 366,965 | CROCKETT CONSULTING INC | 58,392 |
| CORNERSTONE ADJUSTERS INC | 519,914 | CROSSMAN MARK W DR | 147,354 |
| CORONATION INSURANCE AGENCIES LTD | 507,740 | CROWN CORPORATION EMPLOYERS' ASSOCIATION | 37,681 |
| CORPORATE CLASSICS CATERERS | 93,310 | CROWN GLASS AND DETAILING LTD | 205,029 |
| CORPORATE EXPRESS | 372,563 | CROWN PACIFIC COLLISION & SALES LTD | 111,259 |
| CORPORATION COMPUWARE DU CANADA | 378,465 | CRUISE CONSTRUCTION LTD | 89,217 |
| CORPORATION OF DELTA | 96,253 | CRUSH COLLISION LTD | 200,523 |
| CORVETTE SPECIALTIES LTD | 383,318 | CRYSTAL GLASS CANADA LTD (ABBOTSFORD) | 145,812 |
| COSMOS AUTOCARE (COSMIC COLLISION LTD) | 813,715 | CRYSTAL GLASS CANADA LTD (CRANBROOK) | 121,760 |
| COTTONWOOD AUTO BODY LTD | 1,162,840 | CRYSTAL GLASS CANADA LTD (FERNIE) | 112,294 |
| COTTONWOOD RV SALES & SERVICE LTD | 72,732 | CRYSTAL GLASS CANADA LTD (KAMLOOPS) | 101,725 |
| COURTENAY COLLISION SERVICES LTD | 346,640 | CRYSTAL GLASS CANADA LTD (KEL-BYLAND RD) | 162,695 |
| COVEO SOLUTIONS INC | 26,565 | CRYSTAL GLASS CANADA LTD (KEL-PANDOSY ST) | 221,380 |
| COWICHAN COLLISION LTD | 642,851 | CRYSTAL GLASS CANADA LTD (LANGLEY) | 194,542 |
| COWICHAN TOWING LTD | 62,584 | CRYSTAL GLASS CANADA LTD (MAPLE RIDGE) | 91,322 |
| COYOTE COLLISION LTD | 926,497 | CRYSTAL GLASS CANADA LTD (NEW WEST) | 104,640 |
| COZENS WIENS LLP | 101,799 | CRYSTAL GLASS CANADA LTD (PRINCE GEORGE) | 237,207 |
| CPA INTERNATIONAL INVESTIGATIONS INC | 34,235 | CRYSTAL GLASS CANADA LTD (QUESNEL) | 149,559 |
| CRAFTLINE COLLISION | 53,158 | CRYSTAL GLASS CANADA LTD (RICHMOND) | 185,911 |
| CRAFTSMAN COLLISION (1981) LTD (ABBOTS) | 1,932,183 | CRYSTAL GLASS CANADA LTD (SALMON ARM) | 86,261 |
| CRAFTSMAN COLLISION (1981) LTD (BBY-IMP) | 2,590,837 | CSA INVESTIGATIONS | 165,530 |
| CRAFTSMAN COLLISION (1981) LTD (BBY-1ST) | 1,385,007 | CULLEN GARY - CULLEN CONFLICT RESOLUTION | 76,705 |
| CRAFTSMAN COLLISION (1981) LTD (CAMBIE) | 2,287,759 | CUMBERBIRCH INSURANCE AGENCY LTD | 86,310 |
| CRAFTSMAN COLLISION (1981) LTD (CHILLWCK) | 901,019 | CUNDARI SEIBEL LLP | 1,963,542 |
| CRAFTSMAN COLLISION (1981) LTD (COQUIT) | 1,200,988 | CUNNINGHAM LINDSEY CANADA LIMITED | 113,348 |
| CRAFTSMAN COLLISION (1981) LTD (DELTA) | 2,720,714 | CUSHMAN & WAKEFIELD LEPAGE INC | 308,064 |
| CRAFTSMAN COLLISION (1981) LTD (KELOWNA) | 1,592,993 | CUT THUMB GLASS LTD | 47,210 |
| CRAFTSMAN COLLISION (1981) LTD (LANG-BYP) | 1,887,509 | CUTBANKS AUTOBODY & GLASS LTD | 541,093 |
| CRAFTSMAN COLLISION (1981) LTD (LANG-96) | 1,523,489 | CYCLE LOGIC LTD | 26,721 |
| CRAFTSMAN COLLISION (1981) LTD (MPL RDG) | 3,126,394 | D & K BODY SHOP CO LTD | 139,285 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|--|-----------|---|-----------|
| D BRAD HENRY LAW CORPORATION | 322,979 | DEVON TRANSPORT LTD (BUDGET-NANAIMO) | 542,661 |
| D C DEAN ASSOCIATES INC | 137,171 | DEVON TRANSPORT LTD (BUDGET-PORT ALBERNI) | 113,352 |
| D J HUSBAND MEDIATION SERVICES | 157,154 | DEVON TRANSPORT LTD (BUDGET-PR GEORGE) | 144,511 |
| D J'S PAINT & BODY (1987) LTD | 798,031 | DHL EXPRESS (CANADA) LTD | 955,785 |
| D W SIMPSON & COMPANY INC | 92,362 | DIAMOND AUTO & WINDOW GLASS | 106,251 |
| D'ARCY'S GLASS | 112,957 | DIAMOND AUTO DISPOSAL | 244,306 |
| DALE BAZZANA AUTO BODY | 69,325 | DICK'S TOWING INC | 28,773 |
| DALGLEISH CONSTRUCTION LTD | 50,961 | DIONNE GLASS | 113,277 |
| DAMS FORD LINCOLN SALES LTD (FRASER HWY) | 1,633,496 | DIRECT LINE COMMERCIAL PROPERTY | 30,135 |
| DAMS FORD LINCOLN SALES LTD (104TH AVE) | 1,688,607 | DIRECT TOWING (CHETWYND) | 33,237 |
| DAN BROWN CONSULTING | 163,413 | DIRECT TOWING LTD (HOPE) | 53,402 |
| DAN THE MAN'S AUTOBODY REPAIRS LTD | 660,334 | DISCOUNT CAR & TRUCK RENTALS | 2,015,311 |
| DAN'S KAMLOOPS COLLISION CENTRE LTD | 2,169,842 | DISCOUNT CAR & TRUCK RENTALS (PORT MOODY) | 417,500 |
| DANCEY COLLISION | 99,482 | DISCOVERY CLAIMS SERVICES LTD | 265,336 |
| DARYL PAGE INSURANCE AGENCIES LTD | 1,002,744 | DISCOVERY INSURANCE SERVICES LTD | 378,076 |
| DATA GROUP OF COMPANIES | 1,305,687 | DISTRICT OF CLEARWATER | 190,886 |
| DATA CORE MAIL MANAGEMENT LTD | 99,422 | DISTRICT OF HUDSON'S HOPE | 114,184 |
| DAVE DALE INSURANCE AGENCIES LTD | 514,471 | DISTRICT OF MAPLE RIDGE | 176,280 |
| DAVE WHEATON PONTIAC BUICK GMC LTD | 1,036,237 | DISTRICT OF NEW HAZELTON | 252,834 |
| DAVID BELLM & CO INSURANCE CONSULTANTS | 227,997 | DISTRICT OF NORTH COWICHAN | 325,481 |
| DAVID EYTAN ABRAHAM DR | 253,090 | DISTRICT OF NORTH VANCOUVER | 208,220 |
| DAVID J GOOK INSURANCE AGENCIES LTD | 504,689 | DISTRICT OF SAANICH | 282,762 |
| DAVID MITCHELL CO LTD | 123,735 | DISTRICT OF WEST VANCOUVER | 67,349 |
| DAVIDSON LAWYERS LLP | 916,651 | DIVERSIFIED REHABILITATION GROUP INC | 38,902 |
| DAVIE & ASSOCIATES | 711,070 | DIX INSURANCE AGENCIES LTD | 90,851 |
| DAVIS H DR | 212,527 | DL ADJUSTERS LTD | 532,865 |
| DAVIS INSURANCE AGENCIES LTD | 136,853 | DMA CLAIMS SERVICES | 100,799 |
| DAWN INSTALLATIONS LTD | 56,579 | DMJ CONSULTING LIMITED | 146,465 |
| DAWSON SERVICE LTD | 31,800 | DNR TOWING INC | 134,374 |
| DAY ADVERTISING GROUP INC | 28,336 | DO-4-U AUTOBODY & PAINT | 40,360 |
| DAY AND NIGHT TOWING & AUTOWRECKING | 58,189 | DOAK SHIRREFF | 269,727 |
| DAYTONA MOTORSPORTS | 106,605 | DOBIE INSURANCE SERVICES LTD | 319,182 |
| DCT CHAMBERS TRUCKING LTD | 276,499 | DOBSON'S GLASS LTD | 30,007 |
| DDI SELECTION & DEVELOPMENT SYSTEMS LTD | 93,633 | DOBSON'S LTD | 212,423 |
| DE LEUR CONSULTING LTD | 170,761 | DOC'S AUTO BODY (2007) LTD | 806,246 |
| DEAK AGENCIES LTD | 146,605 | DODGE ANDREW | 65,399 |
| DEAN NEUMANN PLC | 265,720 | DOLLAR THRIFTY (SURREY) | 673,797 |
| DEARBORN MOTORS LTD | 69,766 | DOLLAR THRIFTY (VANCOUVER-SW MARINE) | 62,088 |
| DECO PLUS CONTRACTING | 154,090 | DOLLAR THRIFTY AUTOMOTIVE GROUP CANADA | 26,913 |
| DEL EQUIPMENT | 129,711 | DOLO INVESTIGATIONS LTD | 2,315,719 |
| DEL ORO TOWING LTD | 374,141 | DOMENICO MEDIATION & ADJUSTMENT SERVICES | 116,295 |
| DELCAN CORPORATION | 66,665 | DOMINION OF CANADA INSURANCE | 96,820 |
| DELOITTE & TOUCHE LLP | 1,761,393 | DOMMISSE I G DR INC | 259,969 |
| DELTA SUNSHINE TAXI (1972) LTD | 31,045 | DON BECK COLLISION & GLASS (WALNUT GROVE) | 39,634 |
| DEMARA INSURANCE BROKERS LTD | 387,546 | DON BECK COLLISION LTD (WHITE ROCK) | 2,407,704 |
| DEN'S LADYSMITH COLLISION CENTRE INC | 167,472 | DON DOCKSTEADER MOTORS LTD | 51,980 |
| DENNIS JONSSON MOTOR PRODUCTS LTD | 549,071 | DON FOLK AUTOBODY | 1,194,327 |
| DENNISON CHEVROLET LTD | 790,408 | DON RUSSELL INSURANCE AGENCIES LTD | 47,294 |
| DESERT REGIONAL MEDICAL CENTER | 163,634 | DON UNRAU & ASSOCIATES | 146,598 |
| DESTINATION TOYOTA BURNABY | 1,949,986 | DON WOTHERSPOON & ASSOCIATES (NORDEL) LTD | 506,842 |
| DETAILS AUTO BODY LTD | 92,590 | DON WOTHERSPOON & ASSOCIATES (PANORAMA) | 497,521 |
| DEVON TRANSPORT LTD (BUDGET-DUNCAN) | 115,600 | DON WOTHERSPOON & ASSOCIATES (RICHMOND) | 210,648 |
| DEVON TRANSPORT LTD (BUDGET-KAMLOOPS) | 1,504,552 | DON WOTHERSPOON & ASSOCIATES (VANCOUVER) | 1,220,176 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|---|-----------|
| DON WOTHERSPOON & ASSOCIATES LTD | 1,464,024 | ED SCHRAM MOTORS LTD | 45,305 |
| DON'S AUTO BODY & PAINT SHOP LTD | 563,263 | EDELWEISS AUTO REPAIRS LTD | 613,176 |
| DON'S AUTO TOWING LTD | 298,922 | EDGE TRAINING & CONSULTING LTD | 211,920 |
| DONALD FLOORING CONTRACT LTD | 41,592 | EDIFICE CONSTRUCTION INC | 272,069 |
| DONN DEAN COLLISION LTD | 1,084,342 | EDMONTON TRAILER REPAIRS LTD | 75,209 |
| DOUGLAS R SODERLAND LAW OFFICES | 270,208 | EDWARD WONG PHYSIOTHERAPY CLINIC | 72,839 |
| DOWNTOWN SERVICE TOWING LTD | 105,512 | EISENHUT INSURANCE AGENCIES LTD | 538,258 |
| DOYLE DENNIS | 74,441 | ELAN DATA MAKERS | 154,902 |
| DP VOCATIONAL SOLUTIONS INC | 26,877 | ELDERSAFE SUPPORT SERVICES | 39,928 |
| DPS ENTERPRISES LTD DBA SUSSEX INS AGENCY | 91,322 | ELITE BODY SHOP LTD | 2,112,233 |
| DRAKE MEDOX HEALTH SERVICES INC | 104,037 | ELITE CONSULTING GROUP INCORPORATED | 155,250 |
| DRAKE TOWING LTD | 305,389 | ELITE XPRESS COLLISION SERVICES | 1,075,880 |
| DRIVING FORCE INC (THE) | 87,575 | ELK VALLEY AUTO BODY (1983) LTD | 189,854 |
| DRUGSTORE PHARMACY | 26,685 | ELK VALLEY GLASS LTD | 101,632 |
| DRUMMOND & ASSOCIATES | 583,722 | ELLIOTT T G DR INC | 94,069 |
| DTKH COMMUNICATIONS INC | 32,762 | ELLIS CREEK AUTOBODY | 546,081 |
| DUECK CHEVROLET CADILLAC HUMMER LIMITED | 2,878,961 | ELLIS DAVID R DR | 55,784 |
| DUECK LANSDOWNE PONTIAC BUICK CADILLAC | 1,385,943 | ELMER'S INSURANCE AGENCY LTD | 225,289 |
| DUECK PONTIAC BUICK GMC LIMITED | 40,497 | EMB AMERICA LLC | 54,654 |
| DUKE REFRIGERATION & HVAC LTD | 79,043 | EMC CORPORATION OF CANADA | 461,539 |
| DUMORE'S COLLISION LTD | 763,096 | EMERSON ELECTRIC CANADA LIMITED | 56,100 |
| DUMOULIN AND BOSKOVICH | 1,398,738 | EMMET CAFFERKY & ASSOCIATES LTD | 291,946 |
| DUNBAR INSURANCE AGENCY LTD | 313,441 | ENCORE TOWING & SERVICE | 28,846 |
| DUNDEE REALTY CORP | 461,986 | ENDERBY AUTO BODY LTD | 435,637 |
| DURANGO OILFIELD SERVICES LTD | 30,531 | ENHANCED INVESTMENT TECHNOLOGIES LLC | 223,511 |
| DUTTON BROCK LLP | 39,039 | ENIGMA GROUP INC (THE) | 37,537 |
| DYE & DURHAM CORPORATION | 219,772 | ENMAX POWER CORPORATION | 34,844 |
| DYNAMEX CANADA CORPORATION | 120,167 | ENSERA | 411,006 |
| DYNAMIC INVESTIGATIONS INC | 53,105 | ENTERPRISE RENT-A-CAR | 4,557,837 |
| DYNAMIC OCCUPATIONAL THERAPY SERVICES INC | 35,603 | ENTERPRISE RENT-A-CAR (ABBOTSFORD) | 51,733 |
| DYNAMIC REHAB SERVICES | 70,335 | ENTERPRISE RENT-A-CAR (BBY-GILMORE AVE) | 61,848 |
| DYNAMIC REHABILITATION | 1,044,498 | ENTERPRISE RENT-A-CAR (BBY-IMPERIAL ST) | 86,550 |
| E B HORSMAN AND SON LTD | 61,614 | ENTERPRISE RENT-A-CAR (COQ-BARNET HWY) | 41,956 |
| E J KLASSEN MOTORCADE LTD | 212,207 | ENTERPRISE RENT-A-CAR (COQ-BRUNETTE AVE) | 41,175 |
| E V TOWMASTERS SERVICES LTD | 31,972 | ENTERPRISE RENT-A-CAR (CRANBROOK) | 37,036 |
| EAGL MANAGEMENT LTD | 172,270 | ENTERPRISE RENT-A-CAR (KAMLOOPS) | 45,937 |
| EAGLE AUTOMOTIVE CENTER | 498,782 | ENTERPRISE RENT-A-CAR (KELOWNA-AIRPORT) | 70,315 |
| EAGLE COLLISION SERVICES LTD | 267,257 | ENTERPRISE RENT-A-CAR (KING GEORGE HWY) | 68,102 |
| EAGLE PROFESSIONAL RESOURCES INC | 135,360 | ENTERPRISE RENT-A-CAR (LANGLEY BYPASS) | 106,044 |
| EAGLE RIDGE AQUATIC CENTRE PHYSIOTHERAPY | 61,639 | ENTERPRISE RENT-A-CAR (N VAN-MARINE DR) | 97,672 |
| EAGLERIDGE INSURANCE AGENCY LTD | 216,777 | ENTERPRISE RENT-A-CAR (PRINCE GEORGE) | 113,932 |
| EAST END AUTO BODY SHOP LTD | 549,190 | ENTERPRISE RENT-A-CAR (RICH-BRIDGEPORT) | 71,032 |
| EAST KOOTENAY REALTY LTD | 821,406 | ENTERPRISE RENT-A-CAR (RICH-SMALLWOOD) | 119,605 |
| EASTGATE AUTOBODY SHOP (1981) LTD | 855,094 | ENTERPRISE RENT-A-CAR (SURREY-KING GEO) | 25,014 |
| EASTWIN AUTO MODE LTD | 123,675 | ENTERPRISE RENT-A-CAR (SURREY-120TH ST) | 49,230 |
| EBA ENGINEERING CONSULTANTS LTD | 108,170 | ENTERPRISE RENT-A-CAR (SURREY-72ND AVE) | 140,431 |
| EBSCO CANADA LTD | 66,234 | ENTERPRISE RENT-A-CAR (VANC-EAST 1ST AVE) | 46,335 |
| ECHLIN INSURANCE AGENCY LTD | 314,756 | ENTERPRISE RENT-A-CAR (VANC-FRASER ST) | 141,425 |
| ECKLER LTD | 162,247 | ENTERPRISE RENT-A-CAR (VERNON) | 37,790 |
| ECM ENGINEERING CONSULTANTS INC | 41,229 | ENTERPRISE RENT-A-CAR (VICTORIA-GOVT ST) | 52,827 |
| ECONO GLASS LTD | 39,903 | ENTERPRISE RV | 29,454 |
| ECONOMICAL INSURANCE GROUP | 265,829 | ENTRUST LTD | 80,841 |
| ED KLASSEN PONTIAC BUICK GMC (1994) LTD | 1,700,304 | ENVISION INS SERVICES DBA DON STOBBE INS | 164,991 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|--|-----------|--|-----------|
| ENVISION INS SERVICES DBA RIVERSIDE INS | 277,285 | FENNELL'S RV REPAIR LTD | 27,385 |
| ENVISION INSURANCE SERVICES LTD | 3,045,317 | FERNIE RENT A WRECK | 26,717 |
| ENVOY BAILIFFS & COLLECTION SERVICES LTD | 194,355 | FERNY'S AUTO BODY SHOP LTD | 330,891 |
| ERDITAS ENVIRONMENTAL SOLUTIONS | 60,500 | FERREIRA COLLISION CENTRES LTD | 89,329 |
| ERIK'S RESTORATIONS INC | 124,539 | FIJI ISLAND AUTO REPAIRS LTD | 686,028 |
| ERNIE'S TOWING INC | 63,742 | FINE TOUCH AUTOBODY & GLASS LTD | 462,455 |
| ERV'S AUTO BODY LTD | 1,057,785 | FINEART AUTO COLLISION LTD | 35,559 |
| ES AUTO BODY (ES AUTO SALES LTD) | 184,598 | FIRST CAPITAL (LONGWOOD STATION) CORP | 109,655 |
| ESSENTIAL AUTO COLLISION LTD | 474,363 | FIRST CHOICE TOWING (2007) LTD | 85,160 |
| ESSEX COLLISION SERVICES LTD | 381,559 | FIRST CLASS AUTO BODY LTD | 978,267 |
| ESSEX INSURANCE AGENCY (1ST AVENUE) INC | 282,046 | FIRST INS AGENCIES LTD DBA COAST COUNTRY | 978,990 |
| ETONHALL COMPUTERS LTD | 149,350 | FIRST INSURANCE AGENCIES LTD | 218,344 |
| EURO IMAGE AUTO BODY & GLASS INC | 38,669 | FIRST RATE AUTOBODY 2005 | 1,154,811 |
| EURO-CAN BUILDING SERVICES LTD | 73,645 | FIRST RESPONSE GLASS LTD | 158,195 |
| EUROSPEC AUTOBODY (2001) LTD | 283,680 | FIRST TRUCK CENTRE VANCOUVER INC | 1,251,521 |
| EVANS PROFESSIONAL ENGINEERING SERVICES | 49,460 | FIRST TRUCK COLLISION CENTRE LTD | 456,069 |
| EVENSTAR CONSULTING INC | 26,688 | FIRST WESTERN INSURANCE SERVICES INC | 204,076 |
| EVERARD KUBITZ & MUELLER | 196,457 | FLAG CHEVROLET-CHEVROLET TRUCK LTD | 2,022,178 |
| EVERBEST INSURANCE SERVICES LTD | 41,576 | FLEMING OLSON & TANEDA | 85,037 |
| EVERGREEN NURSING SERVICES LTD | 577,368 | FLETCHER LEISURE GROUP INC | 36,026 |
| EXCEL AUTOBODY LTD | 281,586 | FOCUS INVESTIGATIVE SERVICES | 173,765 |
| EXCEPTIONAL TOWING | 47,567 | FOCUS REHABILITATION AND CONSULTING | 50,650 |
| EXECUTIVE HOTEL & CONFERENCE CENTRE | 44,926 | FORENSIC DYNAMICS INC | 271,903 |
| EXECUTIVE PLAZA HOTEL | 43,957 | FORENSIC INVESTIGATIONS CANADA INC | 347,075 |
| EXPERT COLLISION (2002) LTD | 501,873 | FORNIE KEITH | 33,112 |
| EXPRESS CUSTOM TRAILER MFG LTD | 34,762 | FORRESTER RESEARCH INC | 57,312 |
| EXPRESS LANE AUTOBODY LTD | 77,715 | FORSONS ADJUSTING SERVICE | 226,200 |
| EXTREME AUTOBODY LTD | 781,173 | FORT MOTORS LTD | 53,733 |
| EYE WITNESS INVESTIGATIONS LTD | 111,542 | FORT NELSON AUTOBODY (1999) | 269,717 |
| EYFORD MACAULAY | 188,123 | FORTISBC INC | 297,722 |
| F ADAMS & ASSOCIATES INSURANCE SERVICES | 736,407 | FORWORDS COMMUNICATION INC | 68,928 |
| FABRIS MCIVER HORNQUIST | 651,319 | FOUNTAIN TIRE | 81,993 |
| FACTORY FINISH AUTO GLASS LTD | 44,377 | FOWLES SARAH | 83,625 |
| FAIRLANE COLLISION REPAIRS LTD | 1,964,815 | FOX INSURANCE BROKERS LTD | 229,450 |
| FAIRMONT WATERFRONT (THE) | 32,167 | FP&H LAWYERS | 321,832 |
| FALCON EQUIPMENT LTD | 27,735 | FPINFOMART (DIV OF CANWEST MEDIA WORK) | 25,945 |
| FALKINS INSURANCE GROUP LIMITED | 2,189,641 | FRANK'S AUTO BODY REPAIR | 1,148,216 |
| FALKINS INSURANCE SERVICES (KIMBERLEY) | 275,276 | FRASER CANYON GLASS LTD | 61,220 |
| FALKINS INSURANCE SERVICES GOLDEN LTD | 383,633 | FRASER HEALTH AUTHORITY | 206,496 |
| FALSE CREEK COLLISION | 1,362,227 | FRASER MILNER CASGRAIN | 291,104 |
| FARBROOK AUTO WRECKING 1979 LTD | 25,352 | FRASER RIDGE HAND THERAPY CLINIC | 27,566 |
| FARRELL KEVIN DR INC | 32,148 | FRASER VALLEY AUTO GLASS AND DETAILING | 80,827 |
| FASKEN MARTINEAU DUMOULIN LLP | 1,468,237 | FRASER VALLEY ORTHOPEDIC & SPORTS PHYSIO | 214,288 |
| FAST TRAC BOBCAT & EXCAVATING SERVICE | 155,536 | FRASER VALLEY REHAB SHOP LTD | 64,483 |
| FAST TRACK INVESTIGATIONS | 125,524 | FRASER WHARVES LTD | 57,871 |
| FAVERO KENNETH J DR INC | 335,260 | FRASERVIEW COLLISION REPAIR LTD | 1,151,067 |
| FAWCETT INSURANCE AGENCY LTD | 358,415 | FRASERWAY RV GP LTD (ABBOTSFORD) | 205,540 |
| FAYE NAPLES PHYSIOTHERAPIST CORP | 47,171 | FRASERWAY RV GP LTD (DELTA) | 37,258 |
| FBIG INCORPORATED | 403,482 | FRED'S AUTOBODY & PAINT (FRED GOWER ENT) | 760,941 |
| FBIG INVESTIGATIONS (OKANAGAN) INC | 346,427 | FREIGHTLINER OF CRANBROOK LTD | 218,385 |
| FBIG INVESTIGATIONS INC (NANAIMO) | 57,459 | FREIGHTLINER PRINCE GEORGE | 97,906 |
| FDI FORENSIC DYNAMICS INC | 49,703 | FREIGHTLINER TERRACE | 69,320 |
| FENDER'S AUTO BODY & PAINT LTD | 1,717,408 | FRITZ SHIRREFF VICKERS | 1,441,717 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|---|-----------|
| FROH ROBERT DR INC | 72,983 | GLOBAL INSURANCE AGENCY LTD | 310,227 |
| FRONTIER ADJUSTERS INC | 38,681 | GMR ADVANCED AUTOWORKS (ROB'S AUTO CARE) | 461,809 |
| FRYE CLAIMS CONSULTATION & ADMINISTRATION | 27,098 | GNK INSURANCE SERVICES INC | 431,155 |
| FUNCTIONAL KINETICS | 31,850 | GO AUTO STI LTD | 43,060 |
| FUNCTIONAL OUTCOMES REHABILITATION | 58,104 | GODFREY ENGINEERING SERVICES LTD | 29,469 |
| G & A AUTOBODY REPAIRS LTD | 159,172 | GODOY & VERVERGAERT INSURANCE BROKERS INC | 316,804 |
| G & L AUTO BODY REPAIRS | 67,450 | GODOY & VERVERGAERT INSURANCE ONLY INC | 471,237 |
| G & L COLLISION CENTRE LTD | 33,474 | GODOY'S INSURANCE ONLY (LANGLEY) INC | 272,346 |
| G B GLASS EXPRESS | 134,128 | GODOY'S INSURANCE ONLY INC | 349,499 |
| G B PERSEID LTD | 85,855 | GOLD KEY INSURANCE SERVICES LTD | 1,406,572 |
| G DUNCAN AUTO BODY LTD | 1,006,098 | GOLD KEY PONTIAC BUICK (1984) LTD | 1,239,308 |
| G HO ENGINEERING CONSULTANTS INC | 131,391 | GOLDEN EARS MOTORS LTD | 439,851 |
| G&G AUTO BODY REPAIR & SALES LTD | 135,618 | GOLDEN EARS ORTHOPAEDIC & SPORTS PHYSIO | 131,945 |
| GALAXIE COLLISION 1979 LTD (BOYD-BURNABY) | 1,334,341 | GOLDEN LIFE MANAGEMENT CORP | 25,373 |
| GALAXY COACH SALES SERVICE & LEASING LTD | 26,731 | GOLDEN SHIELD ADJUSTERS LTD | 144,439 |
| GALLAGHER LAKE AUTO-BODY | 184,286 | GOLDER ASSOCIATES LTD | 91,540 |
| GARDEN CITY BODY & PAINT | 36,100 | GOLDMAN SACHS ASSET MANAGEMENT | 1,200,058 |
| GARDNER CHEVROLET PONTIAC BUICK GMC LTD | 57,403 | GOLDMINE INSURANCE SERVICES LTD | 418,039 |
| GARDNER LEASING LTD | 29,079 | GOLDSTEIN B H DR INC | 205,975 |
| GARRISON BEATTY & GARRISON INSURANCE | 586,196 | GORD-ROB'S AUTO METAL LTD (BBY-EDMONDS) | 1,488,294 |
| GARTNER CANADA CO | 63,700 | GORD-ROB'S AUTO METAL LTD (BBY-ROYAL OAK) | 1,291,850 |
| GARY W NIX & ASSOCIATES LTD | 68,794 | GORDON & REES LLP | 109,637 |
| GATOR AUTO GLASS | 47,479 | GORDON HULME LTD | 111,981 |
| GEM TOWING LTD | 29,424 | GORDON'S AUTO BODY WORKS LTD | 2,355,595 |
| GEMINI ADJUSTERS LTD | 73,128 | GOVERNMENT AGENT - ATLIN | 34,513 |
| GEMM DIESEL LTD | 42,093 | GOVERNMENT AGENT - DEASE LAKE | 76,975 |
| GENERIC TOWING & AUTO PARTS LTD | 169,498 | GOVERNMENT OF ALBERTA | 96,991 |
| GEO H HEWITT CO LTD (THE) | 28,041 | GOVERNMENT OF YUKON | 27,236 |
| GEORDY RENTALS INC | 54,876 | GOWLING LAFLEUR HENDERSON LLP | 606,594 |
| GEORGE'S BODY SHOP LTD | 605,962 | GRAHAM & FRAME | 708,768 |
| GEORGIA STRAIGHT COLLISION LTD | 660,705 | GRAHAM'S RENOVATIONS | 180,283 |
| GET-AWAY RV CENTRE LTD | 49,897 | GRAMPA'S RV REPAIRS | 70,976 |
| GIBB & COMPANY | 239,056 | GRAND & TOY LIMITED | 1,220,177 |
| GIBBY'S AUTOBODY LTD | 46,465 | GRAND FORKS GLASS LTD | 106,817 |
| GIBSONS AUTOBODY LTD | 312,218 | GRAND PERFORMANCE AUTO CENTRE INC | 816,139 |
| GILBERT WRIGHT & KIRBY | 451,233 | GRANDCITY AUTOBODY LTD (RICHMOND) | 3,258,019 |
| GILLESPIE RENKEMA BARNETT BROADWAY | 1,477,039 | GRANDCITY AUTOBODY LTD (VANCOUVER) | 2,975,848 |
| GITTENS WINSTON DR INC | 29,992 | GRANT KOVACS NORELL | 2,933,873 |
| GIVER A YANK TOWING & PICKER SERVICE | 34,812 | GRANT THORNTON LLP | 170,828 |
| GJB HOLDINGS LTD | 67,476 | GRANVILLE TOYOTA | 27,855 |
| GK CHAMBERS CONSULTING INC | 26,993 | GRAY LINE OF VICTORIA | 165,684 |
| GK WOODWARD & ASSOCIATES | 127,958 | GRAZIANO INVESTIGATIONS LTD | 33,411 |
| GLACIER CARSTAR COLLISION | 25,069 | GREAT WEST LIFE | 3,933,255 |
| GLACIER TOYOTA | 25,729 | GREENLAND AUTO LTD | 28,556 |
| GLACIER-VIEW INVESTIGATIVE SERVICES | 50,311 | GREENLEAF INVESTMENTS DBA C&N INSURANCE | 252,136 |
| GLASS HOUSE (THE) | 53,006 | GREENLIGHT DYNAMICS INC | 25,200 |
| GLASS SMITH & CO | 26,941 | GREG GARDNER MOTORS LTD | 57,955 |
| GLASSHOUSE SYSTEMS INC | 57,780 | GREG'S RV PLACE | 82,866 |
| GLENMERRY GLASS LTD | 95,164 | GREY ROBINSON & ASSOCIATES | 541,590 |
| GLENN MOUNTAIN ORTHOPEDIC & SPORTS PHYSIO | 47,427 | GROUP THREE CONSULTING SERVICES | 25,634 |
| GLOBAL AUTOBODY & PAINT LTD | 175,774 | GROVE EQUIPMENT RENTALS LTD | 82,385 |
| GLOBAL INSURANCE AGENCY (2007) LTD | 135,555 | GRYPMA MARTIN P DR INC | 188,057 |
| GLOBAL INSURANCE AGENCY (2008) LTD | 104,736 | GT COLLISION LTD | 3,028,100 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|------------|---|-----------|
| GUILD YULE LLP | 43,416 | HAZCO ENVIRONMENTAL SERVICES LTD | 854,624 |
| GUILDFORD CAB (1993) LTD | 51,560 | HAZELTON LANCE DR INC | 39,524 |
| GULF AND FRASER INSURANCE SERVICES LTD | 41,975 | HBA ADJUSTERS LTD | 59,415 |
| GULF ISLANDS INSURANCE AGENCIES LTD | 107,211 | HD MANAGEMENT INC | 63,174 |
| GUSTAVSON WYLIE ARCHITECTS INC | 90,937 | HEALTH CARE PROTECTION PROGRAM | 29,155 |
| GUSTOFSON'S AUTO SERVICE LTD | 760,668 | HEALTHLINC MEDICAL EQUIPMENT LTD | 81,052 |
| GUY CARPENTER AND COMPANY LTD | 12,987,806 | HEALTHQUEST | 44,337 |
| GXS CANADA INC | 55,842 | HEALTHX PHYSICAL THERAPY CENTERS | 30,621 |
| G4S CASH SERVICES (CANADA) LTD | 31,870 | HEARTLAND TOYOTA | 57,512 |
| G4S CASH SOLUTIONS (CANADA) LTD | 226,394 | HEATH & COMPANY | 2,025,423 |
| H & L GLASS LTD | 67,813 | HEATHER SADLER JENKINS LLP | 1,287,256 |
| H & R COLLISION AND GLASS LTD | 3,419,545 | HEAVYSIDE JANET B DR | 29,991 |
| H G INSURANCE AGENCIES LTD | 417,185 | HEENAN BLAIKIE LLP | 284,008 |
| H W INSURANCESOURCE LTD | 113,287 | HELIJET INTERNATIONAL INC | 35,255 |
| HABANERO CONSULTING GROUP | 41,363 | HELP AT HOME SUPPORT SERVICES INC | 38,244 |
| HABITAT INSURANCE AGENCIES LTD | 138,025 | HELP ON THE WAY HHS LTD | 61,036 |
| HAIGHT BROWN & BONESTEEL LLP | 60,609 | HEMMERLING & ASSOCIATES LAW OFFICES | 963,150 |
| HALSE-MARTIN CONSTRUCTION CO LTD | 308,612 | HENDRY SWINTON MCKENZIE INSURANCE SERVICE | 258,236 |
| HAMILTON DUNCAN ARMSTRONG & STEWART | 1,169,677 | HENRY'S AUTO BODY (LANGLEY) | 107,681 |
| HAMMOND PETER | 58,968 | HEPBURN ANDREW DR INC | 146,305 |
| HANSEL TECHNOLOGIES | 114,224 | HERAN MANRAJ DR INC | 28,194 |
| HANIN INSURANCE SERVICES INC | 331,361 | HERBERS AUTO BODY REPAIR LTD | 32,800 |
| HANNA COLLISION REPAIRS (1984) LTD | 288,964 | HERBERT'S AUTOBODY INC | 168,896 |
| HANSEN JANICE F - MEDIATOR | 68,490 | HERCHMER INSURANCE AGENCIES LTD | 341,773 |
| HANSSON DR ANN INC | 77,275 | HERITAGE OFFICE FURNISHINGS LTD | 1,319,731 |
| HARBORD INSURANCE SERVICES FAIRFIELD LTD | 289,580 | HERJAVEC GROUP INC (THE) | 106,469 |
| HARBORD INSURANCE SERVICES LTD | 338,037 | HERON CONSTRUCTION & MILLWORK LTD | 112,808 |
| HARBORVIEW MEDICAL CENTER | 77,815 | HERON DEVELOPMENTS LTD | 80,410 |
| HARBOUR INSURANCE AGENCIES LTD | 161,397 | HERTZ CANADA LIMITED (ABBOTSFORD) | 327,397 |
| HARBOUR-VIEW COLLISION LTD | 1,123,956 | HERTZ CANADA LIMITED (BURNABY) | 309,366 |
| HARCOTT GLANVILLE INSURANCE BROKERS LTD | 218,889 | HERTZ CANADA LIMITED (CHILLIWACK) | 113,602 |
| HARMONY HEALTH CARE LTD | 105,787 | HERTZ CANADA LIMITED (COQ-BRUNETTE AVE) | 248,796 |
| HARMONY RESTORATION SERVICES LTD | 27,843 | HERTZ CANADA LIMITED (COURTENAY) | 28,498 |
| HARMS AUTO BODY & PAINT (1987) LTD | 730,425 | HERTZ CANADA LIMITED (DUNCAN) | 40,366 |
| HARPER & COMPANY | 391,239 | HERTZ CANADA LIMITED (KAMLOOPS-AIRPORT) | 67,638 |
| HARPER GREY LLP | 699,845 | HERTZ CANADA LIMITED (KAMLOOPS-LORNE ST) | 32,841 |
| HARRIS & BRUN | 3,255,207 | HERTZ CANADA LIMITED (KELOWNA) | 230,723 |
| HARRIS & COMPANY | 255,318 | HERTZ CANADA LIMITED (LANGLEY) | 466,495 |
| HARRIS & LEIB INSURANCE BROKERS LTD | 208,008 | HERTZ CANADA LIMITED (MAPLE RIDGE) | 173,114 |
| HARRIS INSURANCE SERVICES (RICHMOND) LTD | 487,542 | HERTZ CANADA LIMITED (NANAIMO-SHENTON) | 59,522 |
| HARRIS INSURANCE SERVICES (VANCOUVER) LTD | 225,115 | HERTZ CANADA LIMITED (NEW WESTMINSTER) | 148,084 |
| HARTEC ENGINEERING & REPAIR SERVICE | 46,980 | HERTZ CANADA LIMITED (NORTH VANCOUVER) | 362,168 |
| HARTLEY'S AUTOBODY LTD | 434,156 | HERTZ CANADA LIMITED (PR GEORGE-AIRPORT) | 33,517 |
| HARTSHORNE & MEHL | 3,897,026 | HERTZ CANADA LIMITED (RICHMOND-GRANT MC) | 204,526 |
| HARVEY L HERMAN & ASSOCIATES LTD | 47,427 | HERTZ CANADA LIMITED (RICHMOND-NO 3 RD) | 109,775 |
| HASHIMOTO STANLEY A DR INC | 70,420 | HERTZ CANADA LIMITED (RICHMOND-NO 5 RD) | 77,478 |
| HATTER THOMPSON & SHUMKA | 914,964 | HERTZ CANADA LIMITED (SURREY-72ND AVE) | 818,252 |
| HAYER ANALYTICS | 32,265 | HERTZ CANADA LIMITED (SURREY-86TH AVE) | 115,530 |
| HAWK H E DR INC | 325,190 | HERTZ CANADA LIMITED (VANC-SEYMOUR ST) | 202,730 |
| HAWKINS ROBERT H DR INC | 45,490 | HERTZ CANADA LIMITED (VANC-STATION ST) | 289,632 |
| HAYMACK AUTO GLASS & UPHOLSTERY | 162,208 | HERTZ CANADA LIMITED (VANC-SW MARINE DR) | 193,735 |
| HAYS SPECIALIST RECRUITMENT (CANADA) INC | 52,400 | HERTZ CANADA LIMITED (VICTORIA) | 231,801 |
| HAYWARD HUGH W G | 231,145 | HERTZ CANADA LTD | 96,755 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|------------|--|-----------|
| HESLOP & COMPANY ADJUSTERS LTD | 270,760 | IC FINANCIAL CORP DBA YALETOWN INSURANCE | 346,844 |
| HEWITT ASSOCIATES | 886,464 | ICS COURIER | 83,577 |
| HI-LIGHT AUTOBODY 2003 LTD | 849,584 | IKON OFFICE SOLUTIONS | 97,551 |
| HI-TECH AUTO REBUILDERS | 416,245 | ILUKA HOSPITALITY INC | 514,842 |
| HICKS PACIFIC CENTRE INSURANCE SERVICES | 360,213 | IMAGE FITZ (THE) | 60,622 |
| HIGH CALIBER AUTO COLLISION & REPAIR | 247,277 | IMPACT ENGINEERING INC | 133,233 |
| HIGH IMPACT AUTO BODY LTD | 223,984 | IMPACT HEALTH | 54,936 |
| HIGH QUALITY AUTO SERVICE LTD | 96,338 | IMPERIAL AUTOBODY LTD | 164,678 |
| HIGHSPEED AUTO COLLISION LTD | 82,068 | IMPERIAL PARKING CANADA CORP | 70,249 |
| HIGHSTREET ASSET MANAGEMENT INC | 1,128,476 | IMPLEMENTATION MANAGEMENT | 38,352 |
| HIGSON APPS | 209,445 | IN FOCUS REHABILITATION SERVICES LTD | 34,182 |
| HILL KENNETH C DR INC | 121,456 | INCEPTION SOFTWARE TECHNOLOGY | 39,043 |
| HILLTOP SALES & SERVICE LTD | 718,974 | INCON DEVELOPMENTS LTD | 33,259 |
| HILLTOP TOYOTA | 46,642 | INDEPENDENT RESTORATIONS INC | 44,805 |
| HILTON VANCOUVER METROTOWN | 128,628 | INFOCUS ENTERPRISES INC | 128,640 |
| HILTOP BODY SHOP LTD | 529,237 | INLAND CLAIMS LTD | 39,096 |
| HIRSCH GABRIEL DR INC | 44,725 | INLAND KENWORTH (BURNABY) | 46,829 |
| HKG HOLDINGS INC DBA SUSSEX INSURANCE | 474,314 | INLAND KENWORTH (CAMPBELL RIVER) | 72,540 |
| HMWR VANCOUVER | 1,887,518 | INLAND KENWORTH (CRANBROOK) | 180,804 |
| HODGES & COMPANY INSURANCE SERVICES LTD | 100,040 | INLAND KENWORTH (FORT ST JOHN) | 1,022,166 |
| HOG CAR AUTO RENTALS | 53,883 | INLAND KENWORTH (KAMLOOPS) | 72,997 |
| HOGAN & COMPANY CONSULTING LTD | 76,960 | INLAND KENWORTH (LANGLEY) | 2,150,235 |
| HOLESHOT MOTORSPORTS LTD | 55,948 | INLAND KENWORTH (NANAIMO) | 133,216 |
| HOME INSTEAD SENIOR CARE | 25,162 | INLAND KENWORTH (PENTICTON) | 86,533 |
| HOME MEDICAL SHOP (THE) | 64,171 | INLAND KENWORTH (PRINCE GEORGE) | 410,270 |
| HOMESTEAD INSURANCE AGENCIES LTD | 325,371 | INLAND KENWORTH (QUESNEL) | 80,107 |
| HOPE AUTO BODY LTD | 625,526 | INLAND KENWORTH (TERRACE) | 25,959 |
| HORIZON ADJUSTERS LTD | 74,970 | INLAND KENWORTH (VERNON) | 28,877 |
| HORIZON AUTOBODY COLLISION LTD | 289,605 | INLAND KENWORTH (WILLIAMS LAKE) | 38,296 |
| HORNE MARR ZAK | 418,470 | INLAND TRANSPORTATION LTD | 189,907 |
| HOSKINS FORD SALES LTD | 301,420 | INNOVATIVE REHABILITATION SERVICES | 27,100 |
| HOULE ELECTRIC LIMITED | 295,946 | INNOVATIVE TRAFFIC SOLUTIONS INC | 29,580 |
| HOUSE OF HEARTYS ORG | 70,498 | INSIGHTS LEARNING & DEVELOPMENT LTD | 199,981 |
| HOUSECALL ENTERPRISES LTD | 35,630 | INSIGHTSWORLD TRAINING LTD | 26,580 |
| HOWE SOUND REHABILITATION SERVICES | 36,850 | INSTA GLASS (CHILLIWACK) | 149,745 |
| HP ADVANCED SOLUTIONS INC | 43,498 | INSTA GLASS (SECHLT) | 110,032 |
| HTC SIDNEY HI-TECH COLLISION | 540,549 | INSURANCE BUREAU OF CANADA | 196,613 |
| HUB CITY MOTORS & EQUIPMENT LTD | 26,752 | INSURANCE INSTITUTE OF CANADA | 56,099 |
| HUB INTERNATIONAL (BRENTWOOD) LTD | 941,702 | INSURANCE SERVICES DEPT OF LONDON DRUGS | 4,751,195 |
| HUB INTERNATIONAL (RICHMOND AUTO MALL) | 2,662,652 | INTECH ENGINEERING LIMITED | 200,210 |
| HUB INTERNATIONAL CANADA WEST CO | 28,050,575 | INTECH INVESTMENT MANAGEMENT LTD | 110,085 |
| HUDSON INVESTIGATIVE SERVICES LTD | 53,844 | INTEGRA CUSTOM COLLISION LTD | 322,405 |
| HUDSON MANAGEMENT GROUP LTD | 158,899 | INTEGRATED CLAIMS SERVICES LTD | 59,963 |
| HUGH AUTO BODY LTD | 440,758 | INTEGRIS INSURANCE SERVICES LTD | 587,296 |
| HUMHEJ DEANNA | 75,939 | INTELLIDECISION CONSULTING INC | 28,960 |
| HUNGERFORD TOMYEN LAWRENSEN & NICHOLS | 454,461 | INTERCITY EQUITY CORP DBA CAULFEILD INS | 284,102 |
| HUSTON GRANT ADJUSTERS (KAMLOOPS) | 47,086 | INTERCITY EQUITY CORP DBA LEADERS INS | 146,246 |
| HUSTON GRANT ADJUSTERS (PRINCE GEORGE) | 28,615 | INTERCONTINENTAL TRUCK BODY (BC) INC | 88,356 |
| HYATT REGENCY VANCOUVER | 194,700 | INTERIM HEALTH CARE | 176,991 |
| HYDE PARK INSURANCE AGENCIES LTD | 248,885 | INTERIOR HEALTH | 298,021 |
| IARS SYSTEMS ENGINEERS INC | 27,125 | INTERIOR INVESTIGATIONS | 124,767 |
| IBM CANADA LTD | 7,588,744 | INTERIOR MOBILE GLASS (KELOWNA) | 139,284 |
| IC FINANCIAL CORP DBA LANSDOWNE INSURANCE | 279,494 | INTERIOR REHABILITATION SERVICES | 80,598 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|---|-----------|
| INTERIOR SAVINGS INSURANCE SERVICES INC | 4,477,958 | JAMES WESTERN STAR LTD (KAMLOOPS) | 764,532 |
| INTERLOCK EMPLOYEE & FAMILY ASSISTANCE | 198,240 | JAMES WESTERN STAR LTD (PRINCE GEORGE) | 113,436 |
| INTERMOBILE AUTOBODY LTD | 223,421 | JAMES WESTERN STAR LTD (WILLIAMS LAKE) | 34,928 |
| INTERNATIONAL ADJUSTERS LTD | 553,171 | JAMES WESTERN STAR STERLING LTD (KELOWNA) | 102,755 |
| INTERNATIONAL INSURANCE AGENCIES LTD | 111,020 | JAMIE DAVIS MOTOR TRUCK & AUTO LTD | 303,472 |
| INTERNATIONAL TRANSPORT EQUIPMENT CORP | 33,915 | JAN-PRO CLEANING SYSTEMS OF VANCOUVER | 381,214 |
| INTRINSIC SYSTEMS INC | 220,185 | JAN'S PRECISION AUTOBODY (LANGLEY) | 1,259,055 |
| INTUITIVE INDEPENDENCE SERVICES | 310,405 | JANI-KING OF NORTHERN BC | 25,192 |
| INVERMERE GLASS LTD | 115,083 | JANKE PAUL G DR INC | 68,250 |
| INVESTORS GROUP TRUST CO LTD | 2,006,718 | JARDINE LLOYD THOMPSON CANADA INC | 292,697 |
| IOS FINANCIAL SERVICES | 216,098 | JAVORSKY INVESTIGATIONS | 204,334 |
| IPSA INTERNATIONAL INC | 138,979 | JB'S CUSTOM COLORS INC | 161,694 |
| IPSOS ASI CORPORATION | 29,050 | JEFF'S COLLISION CENTRE LTD | 574,017 |
| IPSOS REID CORPORATION | 212,034 | JENSEN SIGNS | 39,871 |
| IRL TRUCK CENTRE LTD | 120,050 | JERRY'S AUTOBODY & PAINT SHOP | 81,066 |
| IRON MOUNTAIN CANADA CORP | 62,210 | JEWEL INSURANCE SERVICES INC DBA SUSSEX | 1,078,051 |
| IRONWOOD DEVELOPMENTS LTD | 90,109 | JIM BUCKLEY & ASSOCIATES INC | 36,666 |
| IRONWOOD INSURANCE AGENCIES LTD | 757,708 | JIM PATTISON CHRYSLER JEEP DODGE | 1,762,423 |
| IRWIN & BILLINGS | 325,809 | JIM PATTISON INDUSTRIES LTD | 1,375,947 |
| IRWIN COLLISION REPAIRS LTD | 550,860 | JIM PATTISON SUZUKI BURNABY | 28,696 |
| IS SOLUTIONS LIMITED | 45,858 | JIM PATTISON TOYOTA NORTH VANCOUVER | 31,397 |
| ISLAND FREIGHTLINER TRUCK | 168,087 | JIM PATTISON TOYOTA SURREY | 3,979,974 |
| ISLAND INSURANCE AGENCY LTD | 395,718 | JIMBONES SOLUTIONS INC | 110,396 |
| ISLAND SAVINGS CREDIT UNION | 213,243 | JJB INSURANCE AGENCIES INC | 114,514 |
| ISLAND SAVINGS INSURANCE SERVICES LTD | 1,433,261 | JOE'S AUTOBODY REPAIR | 656,692 |
| ISLAND TRUCK & AUTO COLLISION LTD | 636,371 | JOHN ROSS INSURANCE SERVICE LTD | 424,732 |
| ISPW BENCHMARK TECHNOLOGIES LTD | 132,441 | JOHN S ARNOLD LAW CORPORATION | 85,901 |
| ITEAS SOLUTIONS INC | 140,450 | JOHN VALK BMW DUCATI | 35,414 |
| IVAN'S AUTO BODY LTD | 755,775 | JOHN'S AUTOBODY (CRANBROOK) | 51,256 |
| IVANHOE CAMBRIDGE II INC | 168,935 | JOHN'S AUTOBODY & AUTOSALVAGE | 206,634 |
| IVERS CUSTOM CYCLES LTD | 50,163 | JOHN'S INSURANCE AGENCY LTD DBA FALKINS | 305,551 |
| IVES BURGER | 247,517 | JOHNSTON MEIER INSURANCE AGENCIES | 373,958 |
| J & B COLLISION REPAIRS LTD | 1,434,873 | JOHNSTON MEIER INSURANCE AGENCIES (1982) | 186,281 |
| J & R AUTO TECH LTD | 29,040 | JOHNSTON MEIER INSURANCE AGENCIES GROUP | 1,715,402 |
| J & R REPORTING SERVICES INC | 26,478 | JOHNSTON MEIER INSURANCE AGENCIES LTD | 2,483,991 |
| J A QUALITY GLASS | 170,100 | JOHNSTON MEIER INSURANCE BROKERS (1996) | 231,307 |
| J AINSLEY & ASSOCIATES | 64,632 | JOHNSTON MEIER INSURANCE BROKERS INC | 688,976 |
| J C WORD ASSIST LTD | 26,470 | JONCAS MEDIATION SERVICES | 79,525 |
| J D TOWING | 29,053 | JONES EMERY HARGREAVES SWAN | 834,765 |
| J F AUTO CENTRE LTD | 65,931 | JONES MICHAEL W DR | 160,108 |
| J K COOPER REALTY LTD | 317,292 | JONKER HONDA | 38,659 |
| J M MORRIS PHYSIOTHERAPIST CORPORATION | 39,405 | JOSAN ENTERPRISES LTD | 94,833 |
| J P MOORE INVESTIGATIONS LTD | 291,805 | JOSCHKO MICHAEL DR INC | 61,324 |
| J R REFRIGERATION LTD | 36,917 | JOY BISCHOFF LTD | 37,211 |
| J ROZENTAL CONSULTANCY LTD | 142,278 | JPS MANAGEMENT CONSULTING LTD | 31,130 |
| J T INSURANCE SERVICES (CANADA) INC | 49,593 | JR REHAB ASSISTANT SERVICES | 996,904 |
| JACK SCHULTZ AUTOBODY LTD | 1,481,356 | K M AUTOBODY REPAIR LTD | 329,518 |
| JACK W CHOW INSURANCE SERVICES LTD | 310,232 | K P ABERNATHY LTD | 36,623 |
| JACK'S TOWING LTD | 61,957 | K-LINE TRAILERS LTD | 344,240 |
| JACOBSEN PONTIAC BUICK (1993) LTD | 1,479,069 | KAL TIRE | 103,996 |
| JACOBSON FORD SALES LTD | 49,780 | KALAWSKY COLLISION CENTRE LTD | 1,041,228 |
| JAMES G MCMYNN AGENCIES LTD | 73,831 | KALISPELL REGIONAL MEDICAL CENTER | 47,628 |
| JAMES WESTERN STAR LTD (FORT ST JOHN) | 28,480 | KAMI INSURANCE AGENCIES LTD | 170,088 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|---|-----------|
| KAMLOOPS FORD LINCOLN LTD | 1,864,523 | KIRMAC COLLISION SERVICES (NORTH BURNABY) | 1,185,926 |
| KAMLOOPS HONDA | 25,740 | KIRMAC COLLISION SERVICES (RICHMOND) | 967,722 |
| KANE SHANNON AND WEILER | 5,867,120 | KIRMAC COLLISION SERVICES (VANCOUVER) | 1,622,753 |
| KANSAI SPORT AUTO LTD | 46,557 | KIRMAC COLLISION SERVICES (WALNUT GROVE) | 799,295 |
| KAPITOL COLLISION | 29,321 | KKBL NO 348 VENTURES LTD | 453,645 |
| KAREN'S HOME HELP SERVICES | 40,981 | KKBL VENTURES NO 232 LTD | 66,433 |
| KARP PERSONAL TRAINING & REHABILITATION | 817,508 | KLEAR & COMPANY | 430,169 |
| KARP REHABILITATION | 814,017 | KLIMKO INSURANCE BROKERS LTD | 383,495 |
| KASTELEIN STOUT INSURANCE AGENCIES INC | 217,716 | KLINE STEPHEN A DR | 55,500 |
| KATRINA TILLEY - OT | 52,951 | KMB AUTOBODY | 226,123 |
| KAYE THOME TOEWS & HANSFORD | 574,997 | KNAZAN M C DR | 175,238 |
| KBM AUTOWORKS | 56,165 | KNIGHT REPAIR LTD | 720,689 |
| KCI MEDICAL CANADA INC | 110,866 | KOCH B & Y INS SERVICES (CHILLIWACK) LTD | 232,657 |
| KDM WELDING & MANUFACTURING LTD | 65,543 | KOCH B & Y INSURANCE SERVICES LTD | 2,637,989 |
| KEATING COLLISION (SIDNEY HI-TECH) | 859,264 | KOCH WILLIAM J DR | 94,585 |
| KEENLEYSIDE INSURANCE SERVICES LTD | 602,174 | KODAK CANADA INC | 31,952 |
| KELOWNA AUTO GALLERY | 60,104 | KOKAN P J DR INC | 62,340 |
| KELOWNA AUTO TOWING (89) LTD | 43,726 | KOKAN PETER A DR INC | 46,043 |
| KELOWNA BMW | 28,466 | KOOL COUNTRY AUTO PARTS TOWING & RADS LTD | 48,944 |
| KELOWNA CHRYSLER DODGE JEEP | 965,583 | KOOTENAY AUTOBODY AND COLLISION | 344,676 |
| KELOWNA PERFORMANCE COLLISION CENTRE LTD | 2,797,402 | KOOTENAY CAR CARE INC | 686,849 |
| KELOWNA VALLEY INSURANCE SERVICES LTD | 889,926 | KOOTENAY GLASS & MIRROR LTD | 36,613 |
| KELVIN PHYSIOTHERAPY CLINIC | 74,393 | KOOTENAY HEALTH SERVICES | 62,396 |
| KEN EVANS FORD SALES LTD | 32,288 | KOOTENAY INSURANCE SERVICES LTD | 1,258,511 |
| KEN PORTH INVESTIGATIONS | 244,519 | KORCAN MOTORCYCLES LTD | 49,148 |
| KEN RYSTEAD INSURANCE AGENCIES LTD | 147,592 | KORN/FERRY CANADA INC | 176,559 |
| KEN'S LANDSCAPING | 70,452 | KORVA WORLD CLASS COLLISION LTD | 1,735,716 |
| KENDALL RICHARD DR INC | 72,546 | KOS AUTOBODY & AUTO SALES (2007) LTD | 62,428 |
| KENNEDY RUSSELL & COMPANY (VANCOUVER) LTD | 339,135 | KOUSAIE K N DR INC | 65,819 |
| KENSINGTON INSURANCE SERVICES LTD | 362,459 | KP'S AUTO BODY SHOP | 507,476 |
| KENT ALLAN DESIGN GROUP INC | 165,101 | KRANKIN' VINTAGE RESTORATION | 43,428 |
| KERR REDEKOP LEINBURD BOSWELL | 381,481 | KREATER WEST CUSTOM MOTORCYCLE | 27,854 |
| KEY WEST FORD SALES LTD | 45,209 | KRG INSURANCE BROKERS (WESTERN) INC | 66,767 |
| KEY WEST INSURANCE SERVICES LTD | 243,404 | KRUGER NEURO-REHABILITATION | 139,519 |
| KEYES ROBERT D DR | 35,514 | KUSIC AND KUSIC LTD | 598,643 |
| KEYSTONE ENVIRONMENTAL LTD | 529,508 | KUSTOM KOACH RV CENTRE | 60,017 |
| KEYSTONE INSURANCE BROKERS LTD | 257,140 | KUSTOM TOWING LTD | 152,398 |
| KILLARNEY INSURANCE AGENCIES LTD | 299,846 | L N G AGENCIES | 398,711 |
| KIM AUTOBODY LTD | 140,017 | L RUSH ADJUSTERS | 128,113 |
| KIM'S KUSTOM AUTOBODY | 586,692 | LA ALEX CUONG CHI DR | 36,750 |
| KINES CONNECT REHAB | 43,800 | LADNER AUTO BODY LTD | 1,088,767 |
| KINET-X REHABILITATION & CONDITIONING | 25,288 | LADYSMITH AND DISTRICT CREDIT UNION | 403,215 |
| KINFOCUS REHABILITATION | 52,995 | LAILOW DUNCAN M DR | 125,138 |
| KINGSWAY GLASS LTD | 30,950 | LAKE CITY FORD SALES LTD | 605,403 |
| KINGSWAY HONDA (DESTINATION AUTO SALES) | 25,088 | LAKE CITY GLASS LTD | 52,499 |
| KIRBY INSURANCE AGENCIES LTD | 653,852 | LAKE COUNTRY TOWING LTD | 75,947 |
| KIRKWOOD CAROLYN - BLOOD ALCOHOL CONSULT | 33,850 | LAKESIDE INSURANCE SERVICES LTD | 559,974 |
| KIRMAC COLLISION SERVICES (COQUITLAM) | 3,395,968 | LAKESIDE ELECTRIC LTD | 37,092 |
| KIRMAC COLLISION SERVICES (LANGLEY) | 1,267,351 | LAM CONNIE | 103,636 |
| KIRMAC COLLISION SERVICES (MAPLE RIDGE) | 932,570 | LAMBERT INSURANCE AGENCIES LTD | 735,649 |
| KIRMAC COLLISION SERVICES (METROTOWN) | 828,271 | LANA PORTER GROUP INC | 66,311 |
| KIRMAC COLLISION SERVICES (NEW WEST) | 1,206,238 | LANCE CHONG & COMPANY LTD | 134,240 |
| KIRMAC COLLISION SERVICES (NEWTON) | 1,442,337 | LAND ROVER OF RICHMOND | 32,352 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|---|------------|
| LANDON COLLISION & TOWING LTD | 332,924 | LOUGHEED ACURA | 43,486 |
| LANG MICHENER | 285,540 | LOVETT & WESTMACOTT | 113,579 |
| LANG'S GLASS (RICHMOND) LTD | 397,523 | LSV ASSET MANAGEMENT | 704,970 |
| LANGFAB FABRICATORS LTD | 121,140 | LUCABOY PROJECTS | 71,168 |
| LANGLEY CHRYSLER LTD | 31,024 | LYLE INSURANCE SERVICES INC | 403,844 |
| LANGUAGE LINE SERVICES | 54,066 | LYNN VALLEY INSURANCE AGENCY LTD | 132,764 |
| LANKI INVESTIGATIONS INC | 1,396,507 | LYONS LANDSCAPING LTD | 37,289 |
| LAPOINTE JOCELYNE S DR | 45,811 | LYSAK HANNA DR PSYCHOLOGY INC | 60,450 |
| LAURA SMITH & ASSOCIATES | 33,895 | M B COLLISION RICHMOND INC | 4,918,027 |
| LAVANCO BUILDING MAINTENANCE | 200,624 | M G COLLISION REPAIRS LTD | 1,459,251 |
| LAWN FATHER'S LANDSCAPING | 32,005 | M K AUTOBODY SPECIALISTS LTD | 55,670 |
| LAWSON LUNDELL | 34,091 | M MCKEACHIE LAW CORPORATION | 58,451 |
| LEARN ZENK | 108,139 | MAACO AUTO PAINTING & BODYWORKS (KELOWNA) | 335,971 |
| LEBLANC JEANNE DR | 33,634 | MAACO COLLISION REPAIR (BURNABY) | 110,377 |
| LEDCOR CONSTRUCTION LTD | 38,029 | MAACO COLLISION REPAIR (LANGLEY) | 145,570 |
| LEE & PORTER INC | 199,172 | MAC'S TOWING (NEW HAZELTON) | 41,661 |
| LEE'S AUTOPRIDE COLLISION LTD | 1,770,842 | MACAULAY MCCOLL | 1,046,752 |
| LEGAL ALTERNATIVE (THE) | 72,995 | MACAW AUTOBODY (MACAW HOLDINGS LTD) | 107,822 |
| LEGEAR PELLING INSURANCE AGENCIES LTD | 595,034 | MACCABEE AUTOBODY | 182,146 |
| LEISURELAND RV CENTRE INC | 52,223 | MACDERMOTT'S INSURANCE AGENCY LTD | 620,073 |
| LEITH JORDAN M DR | 166,085 | MACDONALD BOYLE & JEFFERY | 95,926 |
| LEITH WHEELER INVESTMENT COUNSEL LTD | 184,617 | MACDONALD-GILL INSURANCE SERVICES LTD | 426,032 |
| LEINHART INSURANCE BROKERS LTD | 151,931 | MACDONALD'S PRESCRIPTIONS LTD | 157,586 |
| LENTZ CONTRACTING LTD | 66,085 | MACFARLANE INSURANCE AGENCIES LTD | 174,518 |
| LEON AINES AUTO BODY LTD | 286,656 | MACKENZIE FUJISAWA BREWER & COMPANY | 1,071,837 |
| LEPIN BONNIE T | 425,945 | MACKOFF & COMPANY | 934,084 |
| LES SCHULTZ AUTOBODY AND GLASS | 314,365 | MACLEOD THORSON DARYCHUK | 520,321 |
| LEVELTON CONSULTANTS LTD | 334,959 | MACNAUGHTON & WARD LTD | 2,053,408 |
| LEVETT AUTO METAL LTD | 1,807,616 | MADISON SQUARE INVESTORS | 129,842 |
| LEVIN ALEXANDER L DR LTD | 201,917 | MAGEAU LINDA - NURSE CONSULTANT | 60,947 |
| LEXISNEXIS CANADA INC | 95,051 | MAGNUM TRAILER & EQUIPMENT INC | 302,715 |
| LIFEMARK HEALTH CENTRE | 32,313 | MAINLAND AGENCIES LTD | 92,264 |
| LIFEMARK HEALTH ESQUIMALT | 35,159 | MAINLAND AUTOMOTIVE COLLISION (2006) LTD | 2,023,615 |
| LIFEMARK HEALTH OKANAGAN | 43,006 | MAINLAND REPORTING SERVICES INC | 119,748 |
| LILLOOET GLASS AND TIRE | 63,925 | MAITLAND INSURANCE SERVICE LTD | 97,771 |
| LIMA'S BODY & PAINT (2002) | 364,067 | MAKIN V DR INC | 195,620 |
| LINDE SPEECH-LANGUAGE PATHOLOGY | 50,606 | MALIBU COLLISION (2004) LTD | 397,518 |
| LINDSAY HART NEIL & WEIGLER LLP | 110,507 | MALOON STEPHEN DR INC | 363,804 |
| LINDSAY KENNEY | 6,821,130 | MANFRED'S AUTO BODY LTD | 1,248,122 |
| LIONS GATE INVESTIGATIONS GROUP INC | 60,464 | MANN RAJ DR | 90,510 |
| LIONS GATE TRAILER RENTALS (ON) LTD | 305,393 | MANOR INSURANCE SERVICE LTD | 116,444 |
| LITTLE VALLEY RESTORATIONS | 1,142,637 | MANULIFE FINANCIAL | 15,305,925 |
| LITTLEFORD ROBYN - EDUCATIONAL CONSULTANT | 26,390 | MAPLE AUTO GLASS & UPHOLSTERY INC | 186,927 |
| LO-COST RENT-A-CAR | 111,826 | MAPLE RIDGE CHRYSLER JEEP DODGE | 76,626 |
| LODGE & ASSOCIATES INVESTIGATIONS LTD | 800,832 | MAPLE RIDGE HI-TECH COLLISION REPAIRS LTD | 78,025 |
| LOMAK INDUSTRIES | 40,622 | MAPLE RIDGE HYUNDAI (SUPER DAVE'S) | 26,780 |
| LOMAS-MILNE GROUP INC DBA LMG PRINGLE INS | 1,297,342 | MAPLE RIDGE PHYSIOTHERAPY & PAIN CLINIC | 43,572 |
| LONDON DRUGS LTD | 46,415 | MAPLE RIDGE TOWING (1981) LTD | 398,306 |
| LONG SPAN & ASSOCIATES LTD | 140,291 | MAPLELEAF INSURANCE SERVICES LTD | 388,113 |
| LONG VIEW SYSTEMS CORPORATION | 194,057 | MARBOROUGH INSURANCE & FINANCIAL SERVICES | 84,867 |
| LONSDALE QUAY HOTEL | 39,474 | MARDON & CAMPBELL INSURANCE BROKERS (SUR) | 251,153 |
| LOOMER RICHARD L DR INC | 134,688 | MARDON & CAMPBELL INSURANCE BROKERS (WHI) | 178,012 |
| LOTUS AUTOBODY REPAIRS LTD | 172,282 | MARDON & CAMPBELL INSURANCE BROKERS LTD | 485,455 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|--|------------|
| MARDON & GARRISON INSURANCE BROKERS LTD | 445,035 | MEDICAL ASSOCIATES | 39,503 |
| MARDON VANGUARD INSURANCE BROKERS LTD | 30,181 | MEDICAL SERVICES PLAN | 19,181,512 |
| MARINE DRIVE COLLISION LTD | 566,188 | MEDICHAIR BURNABY | 29,933 |
| MARIO'S TOWING | 798,040 | MEDICHAIR CALGARY | 35,541 |
| MARK IV COLLISION 1984 LTD | 258,267 | MEDICHAIR CRANBROOK | 54,686 |
| MARK V AUTO BODY (1974) LTD | 1,655,829 | MEDICHAIR KAMLOOPS | 47,083 |
| MARK'S AUTO BODY (BBY) LTD | 890,275 | MEDICHAIR KELOWNA | 47,126 |
| MARK'S AUTO BODY LTD | 1,777,878 | MEDICHAIR NANAIMO | 125,593 |
| MARK'S WORK WEARHOUSE | 68,004 | MEDICHAIR NORTHERN BC | 28,268 |
| MARLOWE MARINE SERVICE INC | 51,267 | MEDICHAIR VICTORIA | 71,078 |
| MARQUARDT & COMPANY | 936,191 | MEDISYS CORPORATE HEALTH LP | 602,032 |
| MARSH CANADA LIMITED | 1,513,696 | MEDOX HEALTH SERVICES INC | 26,557 |
| MARV JONES LTD | 32,173 | MEGA ASSISTANCE SERVICES INC | 152,702 |
| MARY ANN MEEGAN INSURANCE | 295,822 | MEGA AUTO BODY LTD | 153,588 |
| MASKALL'S COLLISION AND GLASS | 191,658 | MEGSON FITZPATRICK (2000) INC | 277,665 |
| MASTER AUTOBODY | 171,717 | MEGSON FITZPATRICK INC | 778,731 |
| MASTER TOUCH AUTOBODY SERVICE LTD | 177,910 | MEGSON FITZPATRICK INSURANCE | 30,828 |
| MASTERCRAFT AUTOBODY | 1,831,416 | MEIER & COMPANY INSURANCE | 835,701 |
| MATEC CONSULTANTS LTD | 27,801 | MEIER & COMPANY INSURANCE AGENCIES (MIS) | 632,994 |
| MATSON DRISCOLL & DAMICO LTD | 104,261 | MEL'S U-DRIVE 1978 LTD | 60,533 |
| MAXIMUM COLLISION LTD | 2,670,955 | MELCOR LAKESIDE INC | 136,440 |
| MAXS AUTO FRAME REPAIR LTD | 32,866 | MELLOR-LIGGETT INSURANCE AGENCIES INC | 232,124 |
| MAXUM AUTOMOTIVE REFINISHING LTD | 264,255 | MERCEDES-BENZ CANADA INC (BOUNDARY RD) | 30,805 |
| MAXWELL FLOORS LTD | 214,520 | MERCEDES-BENZ CANADA INC (LLOYD AVE) | 2,701,971 |
| MAXWELL PAPER CANADA INC | 35,310 | MERCEDES-BENZ CANADA INC (MARINE DRIVE) | 51,448 |
| MAXXAM INSURANCE SERVICES (BURNABY) LTD | 2,639,624 | MERCEDES-BENZ CANADA INC (PARKWOOD WAY) | 27,049 |
| MAXXAM INSURANCE SERVICES INCORPORATED | 741,796 | MERCEDES-BENZ CANADA INC (WEST BROADWAY) | 34,743 |
| MAYFAIR INDUSTRIAL PAINTING LTD | 256,112 | MERCER (CANADA) LIMITED | 401,534 |
| MCAULEY CLAIMS SERVICES LTD | 93,791 | MERCURY ADJUSTERS INC | 314,977 |
| MCBRIDE AUTO BODY | 69,034 | MEREDITH ALLAN & ROBINSON | 104,945 |
| MCBURNEY'S INSURANCE AGENCY LTD | 133,538 | MERIDIAN INSURANCE AGENCIES LTD | 416,366 |
| MCCALLUM COLLISION & COLUMN REPAIR | 150,312 | MERIDIAN REHABILITATION | 477,019 |
| MCCONNAN BION O'CONNOR & PETERSON | 430,965 | MERIDIAN RV MFG LTD | 156,591 |
| MCCRACKEN AND COMPANY | 33,608 | MERIT TOWN & COUNTRY INSURANCE SERVICES | 1,026,901 |
| MCDANIEL & TILLIE | 42,748 | MERLIN MACHINE & TOOLING | 66,700 |
| MCDERMOTT'S BODY SHOP LTD | 1,202,000 | MERRICK HOFSTEDT & LINDSEY | 53,729 |
| MCDONALD & COMPANY | 224,247 | MERTIN CHEVROLET CADILLAC LTD | 1,082,754 |
| MCDUGALL AUTO BODY LTD | 135,763 | MERTIN GM | 124,640 |
| MCEWAN HARRISON AND CO | 330,280 | MERVYN'S THE BODY SHOP (1994) LTD | 1,055,023 |
| MCGRAW ROBERT W DR INC | 337,995 | METRO LEXUS TOYOTA | 124,299 |
| MCL MOTOR CARS (1992) INC (BURREARD) | 46,822 | METRO MOTORS LTD | 1,494,099 |
| MCL MOTOR CARS (1992) INC (3RD AVE) | 33,881 | METROPOLITAN INSURANCE BROKERS LTD | 407,814 |
| MCL SOLUTIONS | 111,969 | METROTOWN INSURANCE SERVICES LTD | 217,260 |
| MCLARENS CANADA | 30,344 | METROTOWN MAZDA (INTERTOWN AUTO LTD) | 26,893 |
| MCLEOD AGENCIES (2002) LTD | 269,440 | MEYERS NORRIS PENNY LLP | 29,525 |
| MCNEIL OCCUPATIONAL REHAB SERVICES LTD | 117,625 | MICHAEL O'MEARA LAW CORPORATION | 322,804 |
| MCPHERSON DUNCAN DR INC | 249,378 | MICRO COM SYSTEMS LTD | 102,471 |
| MCPHERSON INSURANCE AGENCIES LTD | 203,087 | MICROSOFT CANADA CO | 218,578 |
| MCQUARRIE HUNTER & CO | 1,253,552 | MICROSOFT LICENSING GP | 2,137,998 |
| MCW CUSTOM ENERGY SOLUTIONS LTD | 28,036 | MID ISLAND AUTO COLLISION LTD | 1,337,043 |
| MEA FORENSIC ENGINEERS & SCIENTISTS LTD | 2,520,221 | MID ISLAND TOWING AND TRANSPORT LTD | 227,901 |
| MEADOWRIDGE COLLISION LTD | 1,864,671 | MID VALLEY INSURANCE AGENCIES LTD | 769,944 |
| MEDI VAN CANADA INC | 34,806 | MID VAN MOTORS LTD | 277,406 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|--|------------|--|-----------|
| MID-ISLAND OCCUPATIONAL THERAPY SERVICES | 87,940 | MORTON-ELLIS INVESTIGATION | 52,981 |
| MID-WESTERN BODY SHOP (BOYD-CLOVERDALE) | 847,825 | MOSEWICH RUSSELL K DR INC | 33,748 |
| MIDNYTES TOWING INC | 50,470 | MOTION SPECIALTIES BC LTD | 133,967 |
| MIKE ROSMAN AUTO & RV SALES | 43,897 | MOTOR LINK HOLDINGS LTD | 110,161 |
| MIKE'S AUTOMOTIVE SERVICES | 794,801 | MOUNTAIN GLASS & MIRROR | 120,409 |
| MIKE'S QUALITY BODYWORKS & REFINISH | 107,184 | MOUNTAIN HWY COLLISION LTD | 431,945 |
| MIKES AUTO TOWING | 323,896 | MOUNTAIN SKYWAY LTD | 38,900 |
| MILANI AUTO BODY LTD | 337,159 | MOUNTAINVIEW INSURANCE SERVICES LTD | 503,369 |
| MILL BAY TOWING & RECOVERY LTD | 60,230 | MOUNTAINVIEW KINESIOLOGY LTD | 312,944 |
| MILL CREEK COLLISION CENTRE | 124,270 | MOVING PRODUCTS | 121,953 |
| MILLER NEUROPSYCHOLOGICAL SERVICES INC | 29,890 | MOWATT PATRICIA | 44,200 |
| MILLER THOMSON LLP | 2,595,493 | MR RENT-A-CAR (DOWNTOWN) LTD | 568,342 |
| MILLERVILLE RV SERVICE | 55,280 | MTK AUTO WEST LTD | 199,525 |
| MINI YALETOWN | 31,956 | MTM AUTO BODY REPAIR (2006) LTD | 630,509 |
| MINISTER OF FINANCE | 1,949,731 | MULTI-LINE CLAIM SERVICES LTD | 670,152 |
| MINISTER OF FINANCE - AMBULANCE SERVICES | 3,335,571 | MULTIPLE INSURANCE SERVICES INC | 313,564 |
| MINISTER OF FINANCE - BC UTILITIES COMM | 480,000 | MUNDIES TOWING | 1,027,107 |
| MINISTER OF FINANCE - PUBLIC AFFAIRS | 42,300 | MURCHISON THOMSON & CLARKE LLP | 1,337,360 |
| MINISTER OF FINANCE - PUBLIC SAFETY | 22,299,446 | MURRAY CHEVROLET PONTIAC BUICK (FSJ) | 28,017 |
| MINISTER OF FINANCE - QUEEN'S PRINTER | 913,147 | MURRAY CHEVROLET PONTIAC BUICK (NICOLA) | 54,415 |
| MINISTER OF FINANCE-WORKPLACE TECHNOLOGY | 1,623,329 | MURRAY JAMIESON | 1,171,840 |
| MINISTRY OF HEALTH | 14,230,067 | MURRAY PONTIAC BUICK GMC (ABBOTSFORD) | 43,754 |
| MINISTRY OF LABOUR & CITIZENS' SERVICES | 454,478 | MURRICK INSURANCE SERVICES (DELTA) LTD | 190,714 |
| MINISTRY OF TRANSPORTATION | 4,061,958 | MURRICK INSURANCE SERVICES LTD | 173,585 |
| MINORU TRUCK BODIES LTD | 105,792 | MUSSON CATTELL MACKEY PARTNERSHIP | 174,059 |
| MINT AUTO BODY LTD | 703,247 | M3 COLLISION CO LTD | 390,088 |
| MINTEL COMPEREMEDIA INC | 33,999 | NADINA TRUCK SERVICES LTD | 32,814 |
| MISSING LINK SERVICES LTD | 51,712 | NAHANNI TRUCK & TRAILER REPAIR LTD | 53,876 |
| MISSION AUTO WRECKING LTD | 750,305 | NAKUSP GLASS | 30,992 |
| MISSION GLASS | 90,596 | NANAIMO AUTOBODY & GLASS LTD | 350,506 |
| MISTER OTTO GLASS (WILLIAMS LAKE) | 97,277 | NANAIMO CHRYSLER LTD | 497,929 |
| MISTER OTTO GLASS (100 MILE HOUSE) | 32,785 | NANAIMO FUNCTIONAL EVALUATION CENTRE | 105,038 |
| MITCHELL'S TOWING LTD | 25,804 | NANAIMO REALTY (NANAIMO) LTD | 565,039 |
| MODERN BRADLEY COLLISION | 2,071,597 | NANOOSE BAY COLLISION | 56,687 |
| MODERN BRADLEY COLLISION (LANGLEY) LTD | 672,649 | NASCAR AUTO BODY LTD | 31,671 |
| MODERN MANAGEMENT SERVICES LTD | 80,244 | NATHEN PRINTING SERVICES LTD | 53,033 |
| MODERN TIRE & TOWING INC | 88,773 | NATIONAL AUTO GLASS SPECIFICATIONS | 70,653 |
| MODERN TIRE LIMITED | 43,864 | NATIONAL CAR & TRUCK RENTAL (DOUGLAS ST) | 68,614 |
| MOE'S AUTO SERVICE LTD | 83,782 | NATIONAL CAR & TRUCK RENTAL (DUNCAN) | 128,405 |
| MOLL ALEXANDER DR INC | 112,978 | NATIONAL CAR & TRUCK RENTAL (ISLAND HWY) | 39,238 |
| MOLLY MAID | 37,123 | NATIONAL CAR & TRUCK RENTAL (MALAVIEW AVE) | 51,072 |
| MONASHEE AUTO BODY (1979) LTD | 632,360 | NATIONAL CAR & TRUCK RENTAL (NORTH VAN) | 110,604 |
| MONICA FISHER INVESTIGATIONS INC | 108,822 | NATIONAL CAR & TRUCK RENTAL (VICTORIA) | 83,308 |
| MOODY'S ANALYTICS | 157,695 | NATIONAL CAR RENTAL (CANADA) INC | 105,285 |
| MOORE CANADA | 1,291,925 | NATIONAL CAR RENTAL (MINORU BLVD) | 242,764 |
| MOQUA SYSTEMS | 103,075 | NATIONAL CAR RENTAL (PRINCE GEORGE) | 36,211 |
| MORELLI CHERTKOW | 707,816 | NATIONAL INVESTIGATION SERVICES LTD | 133,452 |
| MORGAN'S GLASS CO LTD | 63,357 | NATIONAL PUBLIC RELATIONS (VANCOUVER) INC | 59,677 |
| MORITA AUTO BODY SERVICES LTD | 576,650 | NAUROTH & ASSOCIATES INSURANCE BROKERS | 632,705 |
| MORREY BODY SHOP | 2,319,840 | NAVIGANT CONSULTING (LAC) LTD | 35,038 |
| MORREY NISSAN OF COQUITLAM LTD | 174,650 | NAVIGATA COMMUNICATIONS | 49,688 |
| MORREY SATURN SAAB ISUZU | 26,548 | NAVIGO CONSULTING & COACHING | 104,839 |
| MORRIS & COMPANY | 365,566 | NAYLOR CRAIG K DR INC | 26,003 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|---|-----------|
| NCIRCLE NETWORK SECURITY INC | 43,583 | NORTHERN CAPITAL TOWING LTD | 146,113 |
| NCO FINANCIAL SERVICES INC | 75,221 | NORTHERN HEALTH AUTHORITY | 47,449 |
| NEIGHBORHOOD NURSING | 92,020 | NORTHERN SAVINGS INSURANCE AGENCY LTD | 374,916 |
| NEIGHBOURHOOD AUTO BODY LTD | 385,941 | NORTHERN TOYOTA | 167,302 |
| NEIGHBOURHOOD AUTO GLASS & UPHOLSTERY LTD | 97,558 | NORTHLAND CHRYSLER JEEP DODGE | 120,706 |
| NEIGHBOURHOOD INSURANCE BROKER INC | 141,353 | NORTHLAND GLASS | 53,625 |
| NELSON CHRYSLER | 398,185 | NORTHLINE COLLISION LTD | 769,841 |
| NELSON'S GLASS LTD | 148,108 | NORTHWAY GLASS INC | 37,446 |
| NEMTIN CONSULTANTS LTD | 71,770 | NORTHWEST RESPONSE LTD | 47,576 |
| NENO'S PAINT & BODY LTD | 745,643 | NOVUS WINDSHIELD REPAIR (KELOWNA) | 215,603 |
| NEUROHEALTH RESEARCH & REHABILITATION INC | 167,151 | NOWAK JOZEF DR INC | 57,099 |
| NEVADA CAPITAL GROUP INC | 45,013 | NR INSURANCE SERVICES LTD | 153,977 |
| NEW BILLA AUTOBODY 2008 LTD | 174,729 | NRG RESEARCH GROUP INC | 719,913 |
| NEW DIAMOND INSURANCE SERVICES LTD | 221,321 | NU-MODE AUTO BODY AND PAINT LTD | 296,355 |
| NEW PLANET COLLISION LTD | 636,181 | NURSE NEXT DOOR HOME HEALTHCARE SERVICES | 52,478 |
| NEW PROFESSION COLLISION LTD | 443,306 | NUTECH COLLISION & PAINTING LTD | 161,285 |
| NEW TECHNOLOGY COLLISION | 347,247 | NUTHALL ADJUSTERS | 137,033 |
| NEW WEST AUTO METAL INC (COQUITLAM) | 548,465 | NW CLAIMS SERVICES INC | 191,956 |
| NEW WEST AUTO METAL INC (NEW WESTMINSTER) | 847,571 | O T SOLUTIONS | 27,657 |
| NEW WESTMINSTER TOWING | 187,517 | O'CONNOR COLLISION & TOWING | 1,482,568 |
| NEW WORLD INSURANCE SERVICES (2000) LTD | 46,155 | O'CONNOR RV CENTRE (LANGLEY) LTD | 85,449 |
| NEW WORLD INSURANCE SERVICES LIMITED | 467,083 | O'FARRELL T DR INC | 186,902 |
| NEW YORK LIFE INVESTMENT MANAGEMENT LLC | 376,876 | O'SHAUGHNESSY ROY DR INC | 286,950 |
| NEWALTA CORPORATION | 116,783 | OAK BAY MARINE GROUP | 35,897 |
| NEWCOMBE INSURANCE AGENCIES LTD | 237,225 | OAKWEST INSURANCE AGENCIES LTD | 550,460 |
| NEWTON INSURANCE SERVICES INC | 343,556 | OASIS PHYSIOTHERAPY | 147,872 |
| NEWTON PHYSIOTHERAPY | 43,570 | OCE-CANADA INC | 47,534 |
| NICE SYSTEMS INC | 140,829 | OCEAN N MOTION PAINT & AUTO BODY | 39,543 |
| NICHOLS ENVIRONMENTAL CANADA LTD | 326,668 | OCEAN PARK FORD SALES LTD | 27,155 |
| NICHOLSON TOWING SERVICES LTD | 142,281 | OCEAN TRAILER RENTALS | 421,420 |
| NICK'S AUTO BODY LTD | 1,304,909 | ODGERS BERNDTSON | 39,000 |
| NIXON O'BRIEN | 126,497 | OFF ROAD AUTO BODY LTD | 219,421 |
| NO 1 COLLISION (RICHMOND) | 5,002,594 | OKANAGAN GLASS LTD | 61,730 |
| NO 1 COLLISION (VANCOUVER) | 3,064,896 | OKANAGAN VALLEY INSURANCE SERVICES LTD | 142,230 |
| NOBLE SECURITY INC | 51,709 | OLIVER & CO | 256,902 |
| NOR-DEL GLASS LTD | 195,473 | OLSEN LINDSAY | 42,468 |
| NOR-TECH WELDING & FABRICATING INC | 87,102 | OLYMPIC INSURANCE SERVICES LTD | 201,245 |
| NORA CHAMBERS INC | 64,764 | OMI HOLDINGS CORPORATION | 57,375 |
| NORCO INC | 99,885 | OMINECA GLASS SERVICES LTD | 91,489 |
| NORGATE AUTO BODY LTD | 1,574,185 | OMNI FACILITY SERVICES CANADA LIMITED | 28,704 |
| NORGATE RESTORATIONS LTD | 222,628 | OMNICARE FOR PEOPLE AT HOME | 37,497 |
| NORID CONSULTING LTD | 42,515 | ON CALL SERVICE CENTRE | 57,663 |
| NORM'S AUTO BODY | 119,237 | ON LINE COLLISION LTD | 1,783,442 |
| NORM'S AUTO REFINISHING LTD | 1,139,686 | ON TIME AUTOBODY | 30,147 |
| NORTH COAST COLLISION LTD | 313,119 | ONDATECH SOFTWARE INC | 114,607 |
| NORTH ISLAND GLASS LTD (CAMPBELL RIVER) | 30,477 | ONSITE AUTO GLASS | 173,621 |
| NORTH ISLAND GLASS LTD (PORT HARDY) | 54,337 | OPEN TEXT CORPORATION | 170,012 |
| NORTH PACIFIC WINDOW & GLASS LTD | 86,511 | OPENROAD AUDI - VANCOUVER | 54,378 |
| NORTH RIVER TOWING (2004) LTD | 27,601 | OPENROAD COMMUNICATIONS LTD | 31,763 |
| NORTH SHORE LAW LLP | 1,757,929 | OPERTUNE AUTO CLINIC LTD | 37,341 |
| NORTH SHORE TAXI 1966 LTD | 27,180 | OPTIMAL RECOVERY PHYSIOTHERAPY CLINIC | 38,869 |
| NORTH STAR MOTORS LTD | 1,125,359 | OPTIMUM THERAPY REHABILITATION SERVICES | 205,167 |
| NORTH WEST CRANE PG LTD | 55,974 | OPUS INTERNATIONAL CONSULTANTS CANADA LTD | 87,092 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|--|-----------|---|-----------|
| ORACLE CANADA ULC | 482,606 | PAYLESS AUTO TOWING LTD | 699,998 |
| ORCHARD VALLEY GLASS LTD | 96,468 | PAYLESS GLASS LTD | 262,744 |
| ORIGIN AUTO SERVICES LTD | 154,972 | PB MAPINFO CANADA | 49,678 |
| ORION HEALTH SERVICES INC | 446,274 | PBA ENGINEERING LTD | 288,327 |
| OT CONSULTING/TREATMENT SERVICE LTD | 31,963 | PCL CONSTRUCTORS WESTCOAST INC | 1,709,437 |
| OT WORKS! | 223,863 | PDA INC | 30,911 |
| OTTER POINT COLLISION LTD | 195,013 | PEACE GLASS LTD | 231,144 |
| OTTO & ASSOCIATES INSURANCE AGENCY LTD | 302,117 | PEACHLAND COLLISION AND GLASS | 153,970 |
| OTTO AUTO SERVICE LTD | 89,271 | PEACHLAND INSURANCE BROKERS LTD | 240,085 |
| OUR GLASS SHOP | 102,875 | PEAKE & RICHMOND LTD | 266,038 |
| OVERDRIVE COLLISION CENTRE LTD | 483,370 | PEARLMAN AND LINDHOLM | 307,378 |
| OVERSEAS AUTOBODY (1989) INC | 1,529,404 | PELHAM'S AUTOMOTIVE SERVICE LTD | 39,350 |
| OWEN BIRD LAW CORPORATION | 484,137 | PELLING & ASSOCIATES INSURANCE BROKERS CO | 207,284 |
| P & C STEINBERG MEDICAL CORPORATION | 158,413 | PEMBERTON INSURANCE CORPORATION | 90,748 |
| P & R WESTERN STAR TRUCKS | 117,440 | PENDER AUTO BODY LTD | 1,106,214 |
| P G KLASSIC AUTOBODY LTD | 2,179,849 | PENINSULA & BAY LANDS LTD | 279,609 |
| P I CONSULTING CORP | 114,099 | PENINSULA TOWING | 51,679 |
| PACE AUTOBODY LTD | 1,106,799 | PENN INSURANCE AGENCIES LTD | 444,030 |
| PACIFIC ASSET MANAGEMENT CORPORATION | 407,940 | PENNEY AUTO BODY LTD | 1,419,606 |
| PACIFIC AUTO TRIM LTD | 309,416 | PENSIONFUND REALTY LIMITED | 162,858 |
| PACIFIC COACH LINES LTD | 35,511 | PENTICTON AUTO GLASS & UPHOLSTERY LTD | 118,417 |
| PACIFIC COAST HEAVY TRUCK GROUP | 139,242 | PENTICTON COLLISION CENTRE | 465,449 |
| PACIFIC COAST INSURANCE BROKERS INC | 299,932 | PENTICTON TOWING LTD | 216,427 |
| PACIFIC COASTCOM | 72,483 | PEOPLE AT HOME | 35,668 |
| PACIFIC COURT BAILIFF EXECUTION SERVICES | 49,800 | PERFECT AUTO & WINDOW GLASS LTD | 231,210 |
| PACIFIC HONDA AUTOMOBILE LIMITED | 43,150 | PERFECTION AUTO GLASS | 26,748 |
| PACIFIC INSURANCE AGENCIES LTD | 158,781 | PERFECTIONS CUSTOM PAINT & AUTOBODY LTD | 156,672 |
| PACIFIC LAW GROUP | 4,194,877 | PERFORMANCE INSTITUTE | 35,280 |
| PACIFIC NORTHERN GAS LTD | 30,678 | PERPETUAL INSURANCE SERVICES LTD | 963,938 |
| PAINE EDMONDS | 792,299 | PERRY ALAN - MEDIATOR | 36,838 |
| PAINE HAMBLÉN LLP | 122,671 | PETA CONSULTANTS LTD | 49,280 |
| PAN WEST CONTRACTING LTD | 26,379 | PETE'S AUTOBODY | 230,509 |
| PANTHER GLASS & UPHOLSTERY | 62,155 | PETE'S TOWING & STORAGE (1985) LTD | 62,669 |
| PARADISE AUTOBODY REPAIRS 1993 LTD | 294,876 | PETER BALJET CHEV PONTIAC BUICK GMC LTD | 830,070 |
| PARAGON COLLISION REPAIRS LTD | 548,860 | PETER F POOK INSURANCE AGENCIES LTD | 1,273,895 |
| PARAGON INSURANCE AGENCIES LTD | 396,222 | PETER MACDONALD INSURANCE AGENCIES LTD | 150,889 |
| PARAMOUNT AUTO BODY LTD | 1,012,346 | PETER WING ORTHOPEDICS & SPINE SURGERY | 102,376 |
| PARK COLLISION AND SERVICE INC | 373,666 | PETERBILT CALGARY LTD | 79,748 |
| PARK GEORGIA INSURANCE AGENCIES LTD | 1,572,350 | PETERBILT PACIFIC INC (ABBOTSFORD) | 29,542 |
| PARK INSURANCE AGENCY LTD | 470,399 | PETERBILT PACIFIC INC (KAMLOOPS) | 1,064,628 |
| PARK SHORE MOTORS LTD | 58,351 | PETERBILT PACIFIC LEASING INC | 291,264 |
| PARKER MOTORS LTD | 978,872 | PETERBILT TRUCKS PACIFIC INC (PR GEORGE) | 1,684,178 |
| PARKER'S AUTO BODY & PAINT LTD | 1,787,161 | PETERBILT TRUCKS PACIFIC INC (SURREY) | 87,395 |
| PARKING CORPORATION OF VANCOUVER | 33,705 | PETRO CANADA INC | 576,318 |
| PARKSVILLE CHRYSLER LTD | 638,969 | PG SURG-MED LTD | 76,699 |
| PARKSVILLE INSURANCE SERVICE LTD | 232,889 | PGR CONSULTING INC | 198,827 |
| PARKWAY TOWING LTD | 41,167 | PHARMASAVE | 87,579 |
| PAT ANDERSON AGENCIES LTD | 835,634 | PHH ARC ENVIRONMENTAL LTD | 218,509 |
| PAT ANDERSON AGENCIES LTD DBA GIFFIN INS | 152,574 | PHIL'S JANITOR SERVICE | 57,126 |
| PAT ANDERSON AGENCIES LTD DBA RON DAWSON | 179,832 | PHOENIX AUTOBODY REPAIRS | 307,618 |
| PATERSON JAMIESON & ASSOCIATES | 31,563 | PHOTOTECH INVESTIGATIONS INC | 161,317 |
| PATHWAY RESOURCES LTD | 149,186 | PIHL & ASSOCIATES | 1,773,942 |
| PAUL'S AUTO BODY LTD | 1,134,577 | PINE TREE AUTO BODY LTD | 785,006 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|---|-------------|
| PINTON FORREST & MADDEN GROUP INC | 38,436 | PRO TOW (MELNICK'S PROFESSIONAL TOWING) | 55,587 |
| PIONEER AUTOBODY INC | 609,424 | PRO-SERV INVESTIGATIONS LTD | 76,848 |
| PIONEER GARAGE LTD | 508,037 | PRO-TECH COLLISION CENTRE | 280,257 |
| PIONEER MOTORS | 30,560 | PRO-TECH COLLISION LTD | 360,676 |
| PIPER MICHAEL S DR | 136,611 | PRO-VISION REALTY & INSURANCE SERVICES | 244,693 |
| PITBULL TOWING LIMITED | 25,626 | PROACTIVE HOME CARE SERVICES LTD | 30,437 |
| PITNEY BOWES | 53,109 | PROBE INVESTIGATORS & SECURITY CONSULTANT | 175,145 |
| PITNEY BOWES POSTAGE BY PHONE | 1,164,500 | PROCARE HEALTH SERVICES INC (PROGROUP) | 185,199 |
| PJ COLLISION LTD | 687,704 | PROFILE INVESTIGATIONS INC | 240,142 |
| PLANT CHRISTENSEN & KANELL | 26,775 | PROFIRE EMERGENCY EQUIPMENT INC | 152,887 |
| PLATINUM AUTO GLASS | 96,111 | PROGRESSIVE INSURANCE SERVICES LTD | 383,692 |
| PLAZA 4 DEVELOPMENTS LTD | 83,379 | PROGRESSIVE REHAB INC | 221,568 |
| PLUS ONE COLLISION | 56,293 | PROLINE COLLISION LTD | 415,345 |
| PLUTO AUTOBODY (2008) LTD | 112,634 | PROLINE GLASS LTD | 71,637 |
| POCO INSURANCE AGENCIES INC | 319,474 | PRONTO AUTO GLASS | 93,866 |
| POLEX MANUFACTURING (CANADA) LTD | 28,907 | PRONTO TOWING LTD | 72,696 |
| POPOW'S AUTO BODY | 70,318 | PROSPECT PARK AUTOBODY LTD | 1,042,028 |
| PORT COQUITLAM PHYSIO & SPORTS INJURY | 54,307 | PROSPERA INSURANCE AGENCIES LTD | 936,784 |
| PORT KELLS COLLISION (2008) LTD | 80,885 | PROSPEROUS FINANCIAL & INSURANCE AGENCIES | 314,479 |
| PORT MCNEILL AUTO BODY LTD | 173,267 | PROTECH TRAINING CANADA INC | 28,260 |
| PORT MOODY INSURANCE SERVICES | 464,559 | PROTECTRON INC | 30,349 |
| PORTER & MCMILLAN (1992) LTD | 697,794 | PROUT ALISTER J E DR INC | 210,219 |
| PORTER & MCMILLAN LTD | 1,413,986 | PROVIDENCE HEALTH CARE | 48,423 |
| PORTER ARTHUR EDWARD | 49,418 | PROVINCE OF BC (MVB FEES) | 481,759,896 |
| POTTER ENVIRONMENTAL | 32,846 | PROVINCE OF BC (MVB FINES) | 35,161,032 |
| POULIN AGENCIES LTD | 235,292 | PROVINCE OF BC (PREMIUM TAX) | 162,964,216 |
| PPM 2000 INC | 53,466 | PROVINCE OF BC (SS TAX) | 97,096,229 |
| PRACTICAR CAR & TRUCK RENTALS | 29,861 | PRYKE LAMBERT LEATHLEY RUSSELL | 1,775,662 |
| PRANCING HORSE AUTOBODY AND PAINT | 898,250 | PUBLIC SERVICE PENSION PLAN | 998,468 |
| PRE-TECH COLLISION LTD | 1,615,374 | Q-MATIC CANADA LIMITED | 26,756 |
| PRECISION GLASS LTD | 57,225 | QED FINANCIAL SYSTEMS INC | 68,692 |
| PRECISION LOCKSMITHING CORP | 141,732 | QT INVESTIGATIONS | 30,892 |
| PREMIER SCHOOL AGENDAS LTD | 29,398 | QUALITEK COLLISION LTD | 288,010 |
| PREMIERE COLLISION LTD | 1,075,083 | QUALITY GLASS LTD | 89,132 |
| PREMIERE VERBATIM REPORTING LTD | 73,275 | QUALITY ONE AUTO BODY (2004) LTD | 119,312 |
| PREMIUM-FIT AUTO UPHOLSTERY & GLASS | 30,963 | QUALITY PLUS AUTO CONSULTING LTD | 241,307 |
| PRESTIGE COLLISION SERVICES | 1,198,395 | QUANTUM MURRAY LP | 700,893 |
| PRESTIGE INSURANCE SERVICES LTD | 1,325,349 | QUANTUM MURRAY REMEDIATION SERVICES | 339,380 |
| PRESTON CHEVROLET CADILLAC (2006) LTD | 1,943,192 | QUARTECH SYSTEMS LTD | 2,541,257 |
| PRESTON MATTHEWS GROUP INC | 56,061 | QUEENSWAY AUTOBODY | 658,359 |
| PRICEWATERHOUSECOOPERS LLP | 589,161 | QUESNEL TOYOTA | 88,715 |
| PRIME COLLISION (2006) LTD | 687,027 | QUINLAN ABRIOUX | 5,263,407 |
| PRIME INSURANCE CENTRE LTD | 621,323 | QUIRING MOTORS (1994) LTD | 95,010 |
| PRIME RENTALS | 44,091 | QV INVESTORS | 336,923 |
| PRINCE GEORGE BRAIN INJURED GROUP SOCIETY | 51,366 | R & S AUTOBODY (1990) LTD | 1,113,062 |
| PRINCE GEORGE MOTORS LTD | 46,821 | R AND M GLASS & TRIM | 37,556 |
| PRINCETON GLASS CO LTD | 66,748 | R GOWAN TOWING | 60,440 |
| PRISM TOWING | 61,560 | R I SMITH HOLDINGS LTD | 63,543 |
| PRIVASOFT CORP | 64,636 | R N MCNEIL LAW CORP | 47,138 |
| PRO BODY SHOP 84 | 1,108,063 | R R PLETT TRUCKING LTD | 25,719 |
| PRO CHOICE AUTO BODY LTD | 138,777 | R-1 COLLISION LTD | 116,022 |
| PRO LINE AUTO SALVAGE LTD PRO LINE AUTO | 59,076 | RACE & COMPANY | 1,126,321 |
| PRO MOTION PHYSIOTHERAPY & SPORTS INJURY | 68,817 | RADIANT COMMUNICATIONS LTD | 107,291 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|---|-----------|
| RAE TECH FIRE INVESTIGATIONS LTD | 103,346 | REVIVE AUTO REPAIRS LTD | 199,568 |
| RAI K DR | 27,658 | RF MOORE CLAIMS SERVICE LTD | 146,479 |
| RAINBOW GLASS | 91,944 | RHC INSURANCE BROKERS LTD | 1,673,920 |
| RAINBOW INSURANCE AGENCY LTD | 127,253 | RIAR KULWANT S DR | 88,100 |
| RALPH'S RADIO LTD (VANCOUVER) | 29,364 | RICH CITY COLLISION REPAIRS (HORSESHOE) | 1,369,142 |
| RAM'S AUTOBODY LTD | 64,723 | RICH CITY COLLISION REPAIRS (NO 5 ROAD) | 2,068,617 |
| RAMP BODY & FENDER WORKS LTD | 636,965 | RICH'S AUTOBODY & WRECKING LTD | 793,856 |
| RAND & FOWLER INSURANCE AGENCIES LTD | 338,049 | RICHARD MURAKAMI COLLISION | 54,788 |
| RAND & FOWLER INSURANCE COQUITLAM LTD | 2,415,929 | RICHARDS AND NELSON GARAGE LTD | 104,745 |
| RAND & FOWLER INSURANCE LTD | 1,658,416 | RICHARDS BUELL SUTTON | 329,005 |
| RAND & FOWLER INSURANCE SERVICES LTD | 1,676,843 | RICHARDS INVESTIGATIONS INC | 130,769 |
| RAPID AUTO GLASS LTD | 500,630 | RICHMOND AUTO BODY (RICHMOND) | 4,965,073 |
| RATS TOWING | 154,034 | RICHMOND AUTO BODY LTD (NORTH VANC) | 2,939,834 |
| RATZKE & ASSOCIATES INVESTIGATIONS | 36,920 | RICHMOND CHRYSLER DODGE JEEP LTD | 1,848,386 |
| RAVEN AUTOWORKS | 289,690 | RICHMOND CONTINENTAL AUTO LTD | 576,893 |
| RAY F CHIN INDEPENDENT ADJUSTER | 250,136 | RICHMOND HONDA CARS | 54,847 |
| RAY WONG INSURANCE SERVICES LTD | 304,382 | RICHMOND MOTORCYCLES LTD | 58,158 |
| RAY-CAM CO-OPERATIVE CENTRE | 33,500 | RICHMOND TOYOTA LTD | 34,961 |
| RAYDAR AUTOBODY LTD | 1,373,562 | RICHTER AUTO BODY LTD | 378,353 |
| RAYMAR REALTY LTD | 30,474 | RICOH CANADA INC | 1,591,059 |
| RBC DEXIA INVESTOR SERVICES TRUST | 43,125 | RIDGE INVESTIGATIVE SERVICES | 98,119 |
| RBS COLLISION REPAIRS LIMITED | 89,274 | RIDGWAY & COMPANY | 133,919 |
| RCU INSURANCE SERVICES LTD | 218,538 | RIGHT TOUCH AUTOBODY LTD | 133,438 |
| REACTIVE REHABILITATION FUNCTIONAL HEALTH | 280,418 | RIGHT TRUCKS SALES & SERVICE LTD | 38,891 |
| READ JONES CHRISTOFFERSEN LTD | 103,898 | RILEY'S AUTOBODY LTD | 142,797 |
| RECALL SECURE DESTRUCTION SERVICES | 217,345 | RITCHEY & SONS COLLISION REPAIR LTD | 40,889 |
| RECEIVER GENERAL FOR CANADA | 1,893,303 | RITCHIE COLLISION LTD | 880,251 |
| REDMAN & ASSOCIATES INFORMATION SERVICES | 25,338 | RITZ AUTOBODY LTD | 156,149 |
| REEBYE N K DR INC | 269,311 | RIVERSIDE COLLISION (KAMLOOPS) | 372,459 |
| REED LORI - REGISTERED COUNSELLOR | 99,674 | RIVERSIDE COLLISION (1994) | 429,249 |
| REED RESEARCH LTD | 43,586 | RIVERSIDE INSURANCE AGENCIES (1984) LTD | 355,210 |
| REES PETER M DR LTD | 273,895 | RIVERSIDE REPAIRS | 32,346 |
| REFLECTIONS TRUCK BODY REPAIR LTD | 3,037,469 | RML AUTOMOTIVE APPRAISALS LTD | 53,499 |
| REGAN WILLIAM D DR | 94,327 | ROAD WARRIOR MOBILE AUTO GLASS INC | 137,748 |
| REGENCY MEDICAL SUPPLIES | 28,141 | ROADHOUSE TOWING | 73,934 |
| REGIONAL CLAIMS SERVICE LTD | 147,884 | ROADWAY TOWING LTD | 517,923 |
| REGIONAL INVESTIGATION SERVICES LTD | 45,929 | ROADWAYS INSURANCE AGENCIES INC | 120,754 |
| REHAB GROUP (THE) | 311,339 | ROBBINS PARKING SERVICE LTD | 65,677 |
| REHAB ON THE MOVE | 57,912 | ROBERT R LAWLER - PLC | 585,522 |
| REHAB SOLUTIONS INC | 233,454 | ROBERTS TOWING AND RECOVERY | 70,159 |
| REHABILITATION IN MOTION (CAMPBELL RIVER) | 29,040 | ROBERTSON DOWNE & MULLALLY | 2,321,801 |
| REHABILITATION IN MOTION (COURTENAY) | 57,026 | ROBYN STANIFORTH - KINESIOLOGIST | 295,738 |
| REHABMAX PHYSIOTHERAPY & SPORTS INJURY | 35,976 | ROCK STEADY RESTORATIONS | 36,396 |
| RELIABLE AUTO BODY (2001) LTD | 970,899 | ROCKY MOUNTAIN DIESEL LTD | 182,356 |
| RELIANCE INSURANCE AGENCIES LTD | 933,315 | ROD'S AUTO GLASS & UPHOLSTERY LTD | 92,365 |
| RENASCENT COLLISION (ABBOTSFORD) | 1,347,390 | ROD'S TOWING | 32,132 |
| RENASCENT COLLISION CHILLIWACK LTD | 1,156,800 | RON RIDLEY RENTALS LTD | 79,580 |
| RENAUD COOK DRURY MESAROS PA | 129,438 | RON'S AUTO TOWING | 231,766 |
| RENT-A-WRECK | 72,034 | RON'S COLLISION | 1,048,500 |
| RENT-A-WRECK (PORT COQUITLAM) | 46,275 | RONA KINETICS AND ASSOCIATES LTD | 82,988 |
| RENT-A-WRECK (TRAIL) | 30,777 | ROOKZ'S AUTOBODY LTD | 129,972 |
| REOTECH CONSTRUCTION LTD | 264,058 | ROUTLEY & COMPANY | 639,741 |
| REPORTEX AGENCIES LTD | 81,100 | ROYAL BANK OF CANADA | 978,754 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|---|-----------|
| ROYAL CITY AUTOPAINTING & COLLISION | 347,579 | SCU INSURANCE SERVICES LTD | 440,413 |
| RPOPTIONS LTD | 235,255 | SDM REALTY ADVISORS LTD | 625,958 |
| RUDY & PETER BODY SHOP (2004) LTD | 321,205 | SEAFIRST INSURANCE BROKERS LTD | 658,617 |
| RULEARTS LLC | 83,067 | SECHELT INSURANCE AGENCY (1987) LTD | 286,959 |
| RUSS' BODY SHOP (1988) LTD | 973,236 | SECOND LOOK AUTO BODY (1992) LTD | 706,949 |
| RUSSELL PROSTHETICS | 36,857 | SECURIGUARD SERVICES LIMITED | 1,127,180 |
| RUSSELL TRUCK LTD | 76,367 | SECURITY RESOURCE GROUP INC | 69,778 |
| RUSTY'S AUTO TOWING LTD | 80,432 | SEDGWICK CLAIMS MANAGEMENT SERVICES | 50,781 |
| RUTLAND GLASS (1994) LTD | 165,615 | SELFCARE HOME HEALTH PRODUCTS (NORTH VAN) | 36,555 |
| RV CAMPER & TRAILER CLINIC LTD | 33,238 | SELFCARE HOME HEALTH PRODUCTS (VANCOUVER) | 35,424 |
| S & L CUSTOMS & COLLISION | 70,107 | SELKIRK GLASS LTD | 55,840 |
| S & R MAINTENANCE | 61,175 | SEMRAU STANLEY DR INC | 488,713 |
| S & S INSURANCE SERVICES LTD | 166,003 | SENTES CHEVROLET LTD | 1,025,132 |
| S & V MOTORCYCLE WORLD LTD | 25,209 | SERVICE GLASS LTD | 77,674 |
| S G POWER PRODUCTS LTD | 50,562 | SERVICE QUALITY MEASUREMENT GROUP INC | 193,654 |
| S I SYSTEMS LTD | 243,082 | SETTLED BY SCHAPIRO MEDIATIONS INC | 153,971 |
| S J KERNAGHAN ADJUSTERS LTD | 52,636 | SHARONS INSURANCE SERVICES LTD | 146,308 |
| S R COLLISION (1991) LTD | 448,327 | SHARP ANDREW | 83,003 |
| S T INSURANCE AGENCY LTD | 246,541 | SHARP COLLISION REPAIR LTD | 368,314 |
| S-258 HOLDINGS LTD | 116,997 | SHARPE'S AGENCY LTD. | 261,485 |
| SABIL INSURANCE AGENCY (ALDERGROVE) LTD | 326,946 | SHAW CABLESYSTEMS GP | 119,065 |
| SAFE-GUARD FENCE LTD | 52,884 | SHAW SABEY & ASSOCIATES LTD | 153,653 |
| SAGE SPORT INSTITUTE | 31,362 | SHEPELLFGI (A DIVISION OF HRCO INC) | 30,300 |
| SAINTONGE ALLIANCE INC | 68,642 | SHERATON VANCOUVER GUILDFORD HOTEL | 29,970 |
| SALMO AUTO REBUILDERS | 47,983 | SHIELD GLASS (2007) LTD | 65,166 |
| SALMON ARM FRAME & BODY SHOP (2000) LTD | 238,989 | SHOJANIA KAM DR | 35,750 |
| SALMON ARM HONDA | 28,341 | SHOOK WICKHAM BISHOP AND FIELD | 236,143 |
| SALTON & COMPANY | 41,335 | SHOPPERS DRUG MART | 138,785 |
| SAMAC ENGINEERING LTD | 51,100 | SHOPPERS HOME HEALTH CARE (BC) INC | 192,089 |
| SAMI'S AUTOBODY & PAINTING 1990 LTD | 92,007 | SHORTSTOP AUTO GLASS (DELTA) | 118,290 |
| SAMKA TRAINING SYSTEMS INC | 30,400 | SHUMKA CRAIG & MOORE ADJUSTERS LTD | 60,651 |
| SAMRA AUTOBODY LTD | 109,427 | SHUSWAP COLLISION CENTER LTD | 824,962 |
| SAMSON AUTO SERVICE | 59,056 | SICAMOUS COLLISION REPAIR | 169,281 |
| SAN COLLISION AUTO REPAIRS LTD | 527,802 | SIDEWINDER CONVERSIONS MOBILITY LTD | 63,625 |
| SANDY'S COLLISION REPAIRS | 166,548 | SIDNEY GLASS LTD (CAPITAL AUTOGLASS & UP) | 183,273 |
| SANGAM AUTO BODY LTD | 191,736 | SIERRA SYSTEMS GROUP INC | 191,497 |
| SANTOS COLLISION CRAFT | 148,027 | SIGNAL COLLISION LTD | 1,964,682 |
| SAP CANADA INC | 1,469,719 | SILHOUETTE COLLISION (PLANET ERA ENT LTD) | 2,435,610 |
| SAS INSTITUTE (CANADA) INC | 215,301 | SILVER WING INSURANCE SERVICES LTD | 313,804 |
| SASCU INSURANCE SERVICES LTD | 154,060 | SIMILKAMEEN AGENCIES LTD | 341,537 |
| SASI AUTOCRAFT LTD | 229,795 | SIMMONS BLACK & EMSLAND INSURANCE SERVICE | 602,949 |
| SAVAGE CYCLES (C & S MOTORCYCLES LTD) | 26,788 | SIMPLE CAR AND TRUCK RENTALS INC | 76,397 |
| SAXBEE INSURANCE AGENCIES LTD | 1,296,774 | SIMPSON CONTROLS LTD | 60,145 |
| SCARBOROUGH HERMAN & HARVEY | 345,801 | SIMPSON HO AUTOBODY REPAIR LTD | 268,612 |
| SCHEER & ZEHNDER LLP | 763,691 | SINGLETON URQUHART LLP | 4,000,481 |
| SCHILL INSURANCE BROKERS LTD | 1,323,767 | SINTRA ENGINEERING INC | 28,727 |
| SCHULTZ PONTIAC BUICK GMC (1999) INC | 32,535 | SK ENGINEERING LTD | 35,133 |
| SCHWEIGEL J F DR INC | 607,794 | SKAGIT VALLEY HOSPITAL | 34,839 |
| SCOTT HALL LLP | 70,888 | SKAHA FORD INC | 658,007 |
| SCOTT SNIDER | 50,342 | SKEENA RENT A CAR LTD | 54,294 |
| SCOTT TOWN AUTOBODY LTD | 271,655 | SKEENA VALLEY RHINO LININGS & AUTO GLASS | 97,268 |
| SCOTTSDALE HEALTH OSBORNE | 50,135 | SKILLSOFT CANADA LTD | 143,696 |
| SCRAP KING AUTOWRECKING & TOWING LTD | 33,914 | SKYVIEW INSURANCE BROKERS LTD | 53,719 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|--|------------|
| SLR CONSULTING (CANADA) LTD | 171,153 | SPEEDY GLASS (NELSON) | 172,043 |
| SMITH CHEVROLET CADILLAC LTD | 926,765 | SPEEDY GLASS (NORTH VAN-BROOKSBANK) | 376,884 |
| SMITH DERRYCK H DR INC | 614,918 | SPEEDY GLASS (NORTH VAN-MARINE DR) | 756,095 |
| SMITH J DR INC | 36,206 | SPEEDY GLASS (PENTICTON) | 319,756 |
| SMITHERS PARTS & SERVICES | 32,517 | SPEEDY GLASS (PRINCE GEORGE-CENTRAL) | 150,772 |
| SMITHRITE EQUIPMENT PAINTING & REPAIRS | 250,706 | SPEEDY GLASS (PRINCE GEORGE-15TH AVE) | 225,728 |
| SOC ROBOTICS INC | 93,579 | SPEEDY GLASS (RICHMOND) | 288,405 |
| SOFSYSTEMS CONSULTING INC | 221,988 | SPEEDY GLASS (SQUAMISH) | 182,449 |
| SOFTCHOICE CORPORATION | 5,293,331 | SPEEDY GLASS (SURREY-FRASER HWY) | 372,370 |
| SOFTWARE AG (CANADA) INC | 59,338 | SPEEDY GLASS (SURREY-KING GEORGE HWY) | 415,528 |
| SOJA PETER J DR | 55,913 | SPEEDY GLASS (SURREY-72ND AVE) | 498,095 |
| SOLID GOLD COLLISION LTD | 439,275 | SPEEDY GLASS (VANCOUVER-BROADWAY) | 492,980 |
| SOLOMONS KEVIN DR INC | 1,008,977 | SPEEDY GLASS (VANCOUVER-KINGSWAY) | 700,606 |
| SOLSYS CORPORATION | 89,608 | SPEEDY GLASS (VERNON) | 312,711 |
| SOMERS AND COMPANY | 4,594,366 | SPEEDY GLASS (VICTORIA-ISLAND HWY) | 271,329 |
| SOMERSET INSURANCE SERVICES COMPANY LTD | 482,988 | SPEEDY GLASS (VICTORIA-PANDORA AVE) | 265,951 |
| SONIK CONSULTING GROUP | 169,328 | SPEEDY GLASS (WILLIAMS LAKE) | 137,642 |
| SOPRON AUTO BODY (P & T AUTO BODY LTD) | 656,891 | SPINNERS AUTO GLASS LTD | 53,356 |
| SOPRON AUTO BODY LTD | 508,420 | SPLASHES WASH LODGE INC | 226,686 |
| SOUNDSGOOD AUTO SERVICES INC | 29,006 | SPORTS & SPINE PHYSIOTHERAPY & REHAB | 129,058 |
| SOUNDWORKS CAR AUDIO & SECURITY | 25,732 | SPORTSMAN'S CORNER 2002 | 28,034 |
| SOUTH COAST FORD SALES LTD | 41,897 | SPOTLITE CUSTOM COLLISION LTD | 1,616,268 |
| SOUTH FRASER PHYSIOTHERAPY CLINIC INC | 101,667 | SPRINGFIELD AUTO BODY LTD | 1,436,584 |
| SOUTH SEAS AUTO BODY CO LTD | 1,052,012 | SPRINGMAN'S SATURN & ISUZU | 1,028,926 |
| SOUTHERN INSURANCE SERVICES LTD | 1,899,033 | SPRINT GLASS | 43,179 |
| SOUTHERN INTERIOR CLAIMS SERVICES INC | 32,865 | SPSS INC | 62,385 |
| SOUTHLANDS INSURANCE BROKERS (1992) INC | 226,893 | SQUAMISH INSURANCE AGENCIES LTD | 274,065 |
| SOUTHSIDE DOOR AND GATE | 55,080 | SQW INVESTIGATIONS INC | 166,977 |
| SOVIO O M DR | 274,050 | SRT SYSTEMS GROUP INC | 190,357 |
| SPARLING REAL ESTATE LTD | 102,368 | SS&C TECHNOLOGIES CANADA CORP | 83,825 |
| SPECIAL D'S COLLISION | 334,723 | SSDG INTERIORS INC | 26,868 |
| SPECIAL T TOWING (2001) LTD | 29,355 | ST JOSEPH HOSPITAL | 173,563 |
| SPECIALIST REFERRAL CLINIC | 1,247,986 | STAMPEDE GLASS | 163,907 |
| SPECIALIZED MEDICAL INC | 41,461 | STANDARD & POOR'S LLC | 40,836 |
| SPECTRUM REHABILITATION SERVICE INC | 38,935 | STANDARD AUTO GLASS (KELOWNA) | 100,386 |
| SPEED CRAFT AUTOLINE | 122,230 | STANDARD LIFE ASSURANCE COMPANY | 154,508 |
| SPEED WATCH / AUTO CRIME | 71,556 | STAR AUTOBODY LTD | 1,740,791 |
| SPEEDLINE TRAILER REPAIR INC | 77,181 | STARLITE AUTOBODY LTD | 409,963 |
| SPEEDY COLLISION LTD | 302,516 | STATE STREET BANK & TRUST COMPANY CANADA | 25,359,074 |
| SPEEDY GLASS (ABBOTSFORD) | 413,301 | STATE STREET GLOBAL ADVISORS LTD | 61,287 |
| SPEEDY GLASS (BURNABY-IMPERIAL ST) | 355,658 | STATE STREET TRUST COMPANY CANADA | 400,054 |
| SPEEDY GLASS (BURNABY-LOUGHEED HWY) | 406,208 | STAVROS BODY SHOP | 313,325 |
| SPEEDY GLASS (CHILLIWACK) | 279,162 | STERLING AUTOWORKS | 239,899 |
| SPEEDY GLASS (COQUITLAM) | 554,039 | STERLING PACIFIC INVESTIGATIONS | 122,152 |
| SPEEDY GLASS (CRANBROOK) | 212,384 | STEVE DRANE HARLEY-DAVIDSON | 47,544 |
| SPEEDY GLASS (DAWSON CREEK) | 113,574 | STEVE MARSHALL FORD LINCOLN LTD | 27,798 |
| SPEEDY GLASS (KAMLOOPS-SEYMOUR ST) | 237,498 | STEVE MARSHALL MOTORS (1996) LTD | 781,468 |
| SPEEDY GLASS (KAMLOOPS-TRANQUILLE) | 243,348 | STEVENS VIRGIN | 3,995,603 |
| SPEEDY GLASS (KELOWNA) | 357,424 | STEWART & COMPANY | 4,368,736 |
| SPEEDY GLASS (LANGLEY) | 330,951 | STILL CREEK COLLISION INC | 419,776 |
| SPEEDY GLASS (MAPLE RIDGE) | 226,781 | STILL CREEK PRESS | 238,780 |
| SPEEDY GLASS (MOBILE) | 49,189 | STONE BROS AUTO BODY & AUTO WRECKING LTD | 889,038 |
| SPEEDY GLASS (NANAIMO) | 188,941 | STRAIT CARPENTRY | 32,324 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|---|-----------|
| STYLES AUTO UPHOLSTERY | 37,494 | SUSSEX INSURANCE AGENCY (ROYAL OAK) INC | 832,770 |
| SUBURBAN MOTORS (VICTORIA FORD ALLIANCE) | 1,622,117 | SUSSEX INSURANCE AGENCY INC | 641,527 |
| SUCCESS REALTY & INSURANCE LTD | 216,958 | SWADDEN & COMPANY | 1,930,994 |
| SUDDEN IMPACT AUTO BODY REPAIR LTD | 790,121 | SWEDE'S TOWING (DAWSON CREEK) | 62,180 |
| SUGAR CATERING INC | 30,875 | SYDNEY SALES & MARKETING | 55,478 |
| SULLIVAN INVESTIGATIVE SERVICES | 63,675 | SYMANTEC CORPORATION | 721,364 |
| SUMMERLAND GLASS LTD | 51,333 | SYMMETRIX INSTITUTE OF EXERCISE | 70,495 |
| SUMMERS AUTOMOBILE SERVICE LTD | 721,267 | SYNAPTIC ANALYSIS CONSULTING GROUP INC | 56,360 |
| SUMMIT ENVIRONMENTAL CONSULTANTS LTD | 38,005 | SYNCSORT INCORPORATED | 32,108 |
| SUMMIT INJURY MANAGEMENT INC (DUNCAN) | 37,977 | SYSTRON PROJECTS INC | 133,110 |
| SUMMIT INJURY MANAGEMENT INC (NAN-WELL) | 63,887 | T & T AUTOMOTIVE WRECKING & TOWING | 37,268 |
| SUMMIT INSURANCE BROKERS INC | 122,473 | T C CONSULTANTS | 65,990 |
| SUMMIT REHABILITATION INC | 126,544 | T C VALLEY COLLISION LTD | 809,592 |
| SUN COUNTRY TOYOTA | 1,072,055 | T D REPAIRS LTD | 40,884 |
| SUN MICROSYSTEMS OF CANADA INC | 977,695 | T F AUTO BODY (TUNG FAT MOTORS LTD) | 179,844 |
| SUN VALLEY GLASS | 136,526 | T J GLASS ODYSSEY INC | 939,193 |
| SUNCREEK AUTO GLASS LTD | 278,586 | T J'S AUTO BODY (1998) LTD | 798,807 |
| SUNGARD AVAILABILITY SERVICES CANADA LTD | 970,316 | T R COLLISION LTD | 195,967 |
| SUNLIGHT AUTO REPAIR CENTRE | 55,849 | T S MCKENZIE INSURANCE AGENCIES LTD | 268,190 |
| SUNNYSIDE AUTOBODY (1980) LTD | 1,039,767 | TAB CANADA | 56,331 |
| SUNRISE FORD SALES LTD | 598,309 | TABERNER PAUL D - MEDIATOR | 59,369 |
| SUNRISE HOSPITAL | 28,089 | TALBOT INSURANCE SERVICES LTD | 222,290 |
| SUNRISE TOYOTA (SUNRISE SERVICE ABBOTS) | 30,823 | TALBOT MEDIATION SERVICES LTD | 208,233 |
| SUNRISE TRAILER SALES LTD | 49,885 | TALON CONSULTING LTD | 140,500 |
| SUNRISE TRANSPORT LTD | 25,148 | TAMMY STAMNES & KEN WILSON INS AGENCY | 2,504,931 |
| SUNSET GLASS | 61,572 | TAO'S AUTO BODY COLLISION LTD | 161,879 |
| SUNSET PHYSIOTHERAPY CLINIC | 40,219 | TAREK SAYED CONSULTING | 58,765 |
| SUNSET SQUARE - DARLEN VENTURES LTD | 78,316 | TAURUS AUTO COLLISION CARE LTD | 213,759 |
| SUNSHINE AUTOBODY LTD | 1,020,774 | TAURUS TRUCK & CRANE REPAIR LTD | 27,621 |
| SUNSHINE CABS LTD | 46,765 | TAYLOR INSURANCE AGENCIES LTD | 163,304 |
| SUNSHINE GLASS AND MIRROR LTD | 69,947 | TAYLORMOTIVE SERVICE LTD | 2,355,268 |
| SUNSHINE SYSTEMS & SOFTWARE INC | 98,940 | TD CANADA TRUST | 60,136 |
| SUNWHEEL REHABILITATION | 73,636 | TEACHERS' TUTORING SERVICE | 26,005 |
| SUPER EURO AUTO LTD | 1,158,871 | TEAL PHILIP A DR | 138,525 |
| SUPERINTENDENT OF MV & PUBLIC SAFETY | 59,322 | TECHNICAL ASSISTANCE GROUP | 48,939 |
| SUPERIOR COLLISION REPAIRS LTD | 1,260,152 | TEDCO RV SUPPLIES | 27,310 |
| SUPERSTAR AUTO REPAIR CENTRE LTD | 684,021 | TEKARA ORGANIZATIONAL EFFECTIVENESS INC | 40,625 |
| SURDELL KENNEDY TAXI LTD | 42,579 | TEKSYSTEMS CANADA INC | 3,046,032 |
| SUREWAY INSURANCE SERVICES LTD | 137,534 | TELTON INTERNATIONAL INC | 160,560 |
| SURREY AUTOBODY AND PAINT LTD | 1,266,581 | TELECOM WEST INC | 80,278 |
| SURREY CRIME PREVENTION SOCIETY | 42,996 | TELUS COMMUNICATIONS INC | 4,766,784 |
| SURREY HONDA (SURREY IMPORTS LTD) | 43,154 | TELUS INTERNET SERVICES | 27,451 |
| SURREY SPORTS & REHABILITATION PHYSIO | 38,400 | TELUS SERVICES INC | 1,481,762 |
| SURVTECH INVESTIGATIONS | 74,963 | TENTHLINE INC | 198,041 |
| SUSSEX INSURANCE AGENCY (AMBLESIDE) INC | 119,457 | TERASEN GAS | 689,388 |
| SUSSEX INSURANCE AGENCY (CREST PLAZA) INC | 2,289,294 | TERMINAL AUTO BODY (PARKSVILLE) LTD | 1,171,917 |
| SUSSEX INSURANCE AGENCY (DOLLAR CENTRE) | 252,424 | TERRACE CUSTOM TOWING 1987 LTD | 26,381 |
| SUSSEX INSURANCE AGENCY (GRANVILLE) INC | 101,256 | TERRACE TOTEM FORD SALES LTD | 31,249 |
| SUSSEX INSURANCE AGENCY (KELOWNA) INC | 1,170,540 | TESSLER BERNARD B DR INC | 516,300 |
| SUSSEX INSURANCE AGENCY (KINGSWAY) INC | 196,105 | THOMPSON INSURANCE CENTRE (1997) INC | 141,957 |
| SUSSEX INSURANCE AGENCY (LANGLEY) INC | 497,024 | THOMPSON J P DR INC | 175,858 |
| SUSSEX INSURANCE AGENCY (MISSION) INC | 943,528 | THORNBURG INVESTMENT MANAGEMENT GROUP | 720,531 |
| SUSSEX INSURANCE AGENCY (PRINCE GEORGE) | 838,030 | THREE PEAKS KINESIOLOGY INC | 53,821 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|---|-----------|
| THREE POINT MOTORS | 30,400 | TRIAD CLAIMS SERVICE (1994) LTD | 186,436 |
| THUNDERBIRD INSURANCE BROKERS LTD | 249,680 | TRIANGLE HOMES LTD | 26,551 |
| THUNDERBIRD INSURANCE SERVICES LTD | 533,796 | TRIMLINE PERFORMANCE LTD | 92,107 |
| TIGER TOWING LIMITED | 52,823 | TRIMSEAL PLASTICS LTD | 60,608 |
| TILDEN RENT A CAR (NANAIMO) | 31,441 | TRISTAR COLLISION | 1,837,533 |
| TIM COOPER SERVICES | 27,741 | TROJAN COLLISION SERVICES LTD | 1,805,571 |
| TIMBERLINE PONTIAC BUICK GMC LTD | 42,235 | TRS CONTRACT CONSULTING GROUP | 212,361 |
| TIP TOP COLLISION LTD | 941,544 | TRU-LINE AUTOBODY FRAME & WHEEL | 215,284 |
| TITAN WINDOW FILMS LTD | 163,908 | TRUFAX SERVICES LTD | 34,109 |
| TK RECRUITING SERVICES INC | 91,548 | TSAWWASSEN COLLISION LTD | 1,221,412 |
| TMA AUTOBODY & SERVICES LTD | 937,489 | TSAWWASSEN INSURANCE BROKERS LTD | 147,658 |
| TMG LOGISTICS INC | 29,095 | TSH SYSTEMS LTD | 320,551 |
| TNS CANADIAN FACTS | 50,000 | TSL INSURANCE AGENCY LTD | 158,890 |
| TOM HARRIS CHEVROLET CADILLAC LTD | 479,472 | TSN INSURANCE SERVICES LTD | 561,121 |
| TOM THOMPSON AUTO GLASS LTD | 159,401 | TSONGAS LITIGATION | 36,446 |
| TOM'S & MERRITT TOWING LTD | 132,900 | TSX INC | 76,572 |
| TOM'S CUSTOM AUTO BODY LTD | 2,453,788 | TURNBULL IAN M DR INC | 176,245 |
| TOMMY'S AUTO UPHOLSTERY | 44,052 | TURNER VOLKSWAGEN | 30,159 |
| TONKS TOWING LTD | 821,160 | TURNHAM WOODLAND | 386,801 |
| TONY LAU INSURANCE AGENCIES LTD | 572,020 | TURNING POINT REHABILITATION CONSULTING | 57,214 |
| TOOMBS INC | 39,500 | TWENTY FOUR SEVEN INVESTIGATIONS INC | 421,979 |
| TOP GUN COLLISION AUTO BODY LTD | 815,430 | TWO SISTERS INFORMATION SERVICES LTD | 81,450 |
| TOTAL RESTORATION SERVICES INC | 65,774 | TXL INSURANCE AGENCY INC | 528,550 |
| TOTAL THERAPY REHABILITATION & WELLNESS | 73,243 | TY-CROP MANUFACTURING LTD | 398,526 |
| TOTEM MERCURY AUTO BODY LTD | 725,591 | TYEE CHEVROLET LTD | 512,762 |
| TOTEM TOWING | 520,331 | TYLER'S TOWING | 29,913 |
| TOWER INVESTIGATIVE GROUP INC | 114,515 | ULTIMATE COLLISION REPAIRS LTD | 654,201 |
| TOWERS PERRIN INC | 218,444 | UNDERWRITERS INSURANCE (VALEMONT) LTD | 158,277 |
| TOWN OF COMOX | 67,700 | UNDERWRITERS INSURANCE AGENCIES-KAMLOOPS | 264,122 |
| TOWN OF GIBSONS | 254,279 | UNDERWRITERS INSURANCE AGENCIES-POWELL RV | 236,677 |
| TOWN OF SIDNEY | 217,082 | UNDERWRITERS INSURANCE BROKERS-ARBUTUS | 173,351 |
| TOWN OF SMITHERS | 54,157 | UNDERWRITERS INSURANCE BROKERS-PENTICTON | 537,227 |
| TOWNSEND & LEEDHAM ADJUSTERS LTD | 200,509 | UNIFIED SYSTEMS INC | 582,525 |
| TOWNSHIP OF ESQUIMALT | 36,764 | UNIGLOBE ADVANCE TRAVEL (VANCOUVER) LTD | 46,867 |
| TOWNSHIP OF LANGLEY | 616,746 | UNIGLOBE GUARDIAN TRAVEL LTD | 37,559 |
| TP SYSTEMS LTD | 692,088 | UNIGLOBE VICTORIA DRIVE AUTO CENTRE | 808,514 |
| TRADEMARK GLASSWORKS | 97,722 | UNIQUE COLLISION REPAIRS LTD | 74,545 |
| TRADEWIND INSURANCE SERVICES LTD | 213,853 | UNISOURCE CANADA INC | 57,639 |
| TRAIL AUTO BODY LTD | 32,390 | UNITED COLLISION AUTO REPAIR | 311,178 |
| TRAILERMASTER INC | 25,405 | UNITED COLLISION REPAIR LTD | 60,269 |
| TRAINOR VOCATIONAL CONSULTING CORP | 25,505 | UNITED SPRING & BRAKE LTD | 26,887 |
| TRANN ALLAN - MEDIATOR | 36,649 | UNITED TOWING SERVICES INC | 73,419 |
| TRANSAMERICA GLASS NETWORK | 137,959 | UNITED WAY OF THE LOWER MAINLAND | 107,528 |
| TRANSFORMERS COLLISION CENTRE | 520,755 | UNITOW SERVICES (1978) LTD | 2,129,951 |
| TRANSTECH DATA SERVICES (1992) | 38,824 | UNIVERSAL GOLDMETAL & IRON WORKS INC | 72,350 |
| TRANSWORLD MANAGEMENT LTD | 126,772 | UNIVERSAL HANDLING EQUIPMENT CO LTD | 29,260 |
| TRAVELAND LEISURE VEHICLES LTD | 140,295 | UNIVERSITY INSURANCE BROKERS | 141,122 |
| TRAVLOS ANDREW DR MBBCH INC | 37,180 | UNIVERSITY MEDICAL CENTRE | 110,291 |
| TRAXLER HAINES | 427,475 | UNIVERSITY OF BRITISH COLUMBIA | 67,488 |
| TREV DEELEY MOTORCYCLES (1991) LTD | 214,810 | UPPER LEVELS ADJUSTERS CO | 27,352 |
| TRI CITY AUTO | 46,513 | URBAN PACIFIC REAL ESTATE CORP | 76,688 |
| TRI-CITY INSURANCE BROKERS LTD | 342,617 | URGEL'S AUTO COLLISION LTD | 921,951 |
| TRI-LINE GLASS LTD | 234,535 | UTI CANADA INC | 46,463 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|-----------|---|-----------|
| VAISLER BARRY J DR INC | 32,980 | VILLAGE INSURANCE SERVICES LTD | 453,762 |
| VALLANCE MAELOR DR INC | 138,725 | VILLAGE OF ALERT BAY | 41,401 |
| VALLEY AUTO REPAIR INC | 27,328 | VILLAGE OF LUMBY | 90,216 |
| VALLEY AUTOHOUSE (1984) LTD | 876,661 | VILLAGE OF MCBRIDE | 32,334 |
| VALLEY COLLISION REPAIRS | 83,645 | VILLAGE OF MIDWAY | 63,663 |
| VALLEY FIRST INSURANCE SERVICES LTD | 2,361,876 | VINA INSURANCE SERVICES LTD | 327,126 |
| VALLEY GLASS KELOWNA LTD | 41,428 | VINASAFE INSURANCE SERVICES LTD | 617,955 |
| VALLEY GLASS WESTBANK LTD | 209,353 | VISA RENTALS & LEASING | 30,510 |
| VALLEY PACIFIC INVESTIGATIONS LTD | 60,818 | VISION AUTO GLASS | 150,303 |
| VALLEY REHABILITATION SERVICES INC | 28,838 | VISIONS GLASS & UPHOLSTERY | 25,997 |
| VAN BEEK INVESTIGATIONS | 105,005 | VISIONS INSTALL (BURNABY) | 28,339 |
| VAN HORNE TOWING (2000) LTD | 106,626 | VISIONS INSTALL (LANGLEY) | 38,890 |
| VAN ISLE AUTO GLASS LTD | 106,215 | VISIONS INSTALL (SURREY) | 39,723 |
| VAN-BURN COLLISION REPAIRS LTD | 1,153,130 | VITA WELLNESS CENTRE | 55,325 |
| VANCITY AUTOBODY LTD | 598,810 | VOCATIONAL PACIFIC LTD | 278,536 |
| VANCITY INSURANCE SERVICES LTD | 135,089 | VOLTECH ELECTRIC LTD | 26,700 |
| VANCOUVER AXLE & FRAME LTD | 82,038 | VULCAN METAL WORKS LTD | 25,850 |
| VANCOUVER BOARD OF TRADE | 33,789 | W A (BILL) PAYMENT | 99,365 |
| VANCOUVER COASTAL HEALTH AUTHORITY | 386,720 | WABASH MFG INC | 25,592 |
| VANCOUVER CONVENTION & EXHIBITION CENTRE | 88,041 | WADDELL RAPONI | 596,360 |
| VANCOUVER HOLDINGS (BC) LTD | 197,492 | WADE JOHN P DR INC | 86,579 |
| VANCOUVER HONDA | 33,161 | WAGSTAFFE AUTOMOTIVE | 412,753 |
| VANCOUVER ISLAND HEALTH AUTHORITY | 117,252 | WAHL A E DR MEDICAL CORP | 71,412 |
| VANCOUVER ISLAND INSURANCECENTRES INC | 4,425,794 | WALDALE | 2,343,893 |
| VANCOUVER LITIGATION SUPPORT SERVICES LTD | 538,408 | WALIA INSURANCE AGENCIES LTD | 536,943 |
| VANCOUVER MOTORSPORTS LTD | 367,211 | WALK THE TALK COMMUNICATIONS | 78,900 |
| VANCOUVER PROSTHETICS AND ORTHOTICS INC | 26,119 | WALLY'S AUTO BODY LTD | 749,717 |
| VANCOUVER TAXI LTD | 34,178 | WALNUT GROVE COLLISION SERVICES LTD | 1,339,113 |
| VANDENBILT AUTO BODY LTD | 733,238 | WARD FINANCIAL GROUP INC | 65,999 |
| VANDY DEVELOPMENTS LTD | 60,637 | WARD WATKINS INSURANCE BROKERS (MPL RDG) | 474,973 |
| VANOC | 6,377,878 | WARD WATKINS INSURANCE BROKERS (SURREY) | 266,442 |
| VAUGHAN OCCUPATIONAL CONSULTING | 100,172 | WARING ROSS | 92,415 |
| VENTURA CAPITAL CORPORATION | 54,635 | WARNER BANDSTRA | 71,346 |
| VERISIGN INC | 25,376 | WARREN JAMES D DR INC | 47,463 |
| VERN AND ROSS CUSTOM AUTO | 54,886 | WARRINGTON PCI MANAGEMENT | 1,290,235 |
| VERNON & DISTRICT PRIVATE INVESTIGATION | 67,464 | WASHINGTON STATE DEPT OF TRANSPORTATION | 255,777 |
| VERNON AUTO TOWING LTD | 122,763 | WASSERMAN & PARTNERS | 7,263,625 |
| VERNON INSURANCE SERVICES INC | 780,915 | WASTE MANAGEMENT OF CANADA CORPORATION | 106,762 |
| VERNON MEDICAL SUPPLIES LTD | 30,322 | WATKIN MOTORS | 77,324 |
| VERNON RV SERVICE LTD | 26,210 | WATTERSON JOHN DR INC | 28,957 |
| VERNON STAR AUTO BODY | 2,852,227 | WAWRYKOW ORTHOPAEDIC PHYSIOTHERAPY | 32,338 |
| VERNON TOYOTA CENTRE | 107,447 | WE CARE HOME HEALTH SERVICES (ABBOTSFORD) | 331,183 |
| VIC WALLACE INSURANCE AGENCY LTD | 185,310 | WE CARE HOME HEALTH SERVICES (BURNABY) | 137,047 |
| VICKERS AUTOBODY LTD (SAVE ON AUTOBODY) | 784,307 | WE CARE HOME HEALTH SERVICES (COURTENAY) | 74,333 |
| VICKERY COLLISION LTD | 457,097 | WE CARE HOME HEALTH SERVICES (KEL-RICHT) | 84,333 |
| VICTORIA CLAIM WORKS INCORPORATED | 36,512 | WE CARE HOME HEALTH SERVICES (KEL-ST PAU) | 49,886 |
| VICTORIA EXERCISE REHABILITATION CENTRE | 121,234 | WE CARE HOME HEALTH SERVICES (NANAIMO) | 99,467 |
| VICTORIA FRONT END AND FRAME | 52,390 | WE CARE HOME HEALTH SERVICES (NORTH VANC) | 63,501 |
| VICTORIA MOTOR PRODUCTS LTD | 420,484 | WE CARE HOME HEALTH SERVICES (PENTICTON) | 178,188 |
| VICTORIA PAIN CLINIC | 30,700 | WE CARE HOME HEALTH SERVICES (PORT COQ) | 208,326 |
| VIETA IMPORT AUTOBODY LTD | 1,024,312 | WE CARE HOME HEALTH SERVICES (PR GEORGE) | 61,347 |
| VIEWPOINT MEDICAL ASSESSMENT SERVICES INC | 324,979 | WE CARE HOME HEALTH SERVICES (SURREY) | 35,730 |
| VIIC FRANCHISE CORP DBA SUSSEX INS AGENCY | 683,495 | WE CARE HOME HEALTH SERVICES (VANCOUVER) | 143,131 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS | SUPPLIER NAME | AMOUNTS |
|---|------------|---|-----------|
| WE CARE HOME HEALTH SERVICES (VERNON) | 130,235 | WIGHTMAN & SMITH INSURANCE | 299,162 |
| WE CARE HOME HEALTH SERVICES (VICTORIA) | 304,099 | WILFRED LEONG INSURANCE AGENCIES LTD | 88,969 |
| WEBEX COMMUNICATIONS INC | 42,010 | WILKINSON R V DR INC | 49,461 |
| WEBSTER HUDSON & COOMBE LLP | 2,914,804 | WILLE DODGE CHRYSLER LTD | 1,020,179 |
| WEEKS INSURANCE & FINANCIAL SERVICES INC | 255,760 | WILLIAM DAVIES & SONS LTD | 263,109 |
| WEERY D & B DRS INC | 71,505 | WILLIAM PARTON AGENCIES LTD | 80,857 |
| WEISSACH PERFORMANCE LTD | 50,856 | WILLIAMS ARTHUR D, LLC | 133,276 |
| WELLINGTON INVESTIGATIONS | 66,670 | WILLIAMS RECOGNITION LTD | 180,658 |
| WELLS GRAY AUTOBODY & RESTORATION | 181,931 | WILLIS CANADA INC | 209,710 |
| WENDY LINTOTT CONSULTING | 82,114 | WILLIS LOUIE LTD | 27,826 |
| WESBILD HOLDINGS LTD | 78,082 | WILLOW POINT COLLISION | 262,284 |
| WESGROUP PROPERTIES LTD | 1,102,471 | WILLOWBROOK COLLISION 2002 LTD | 642,734 |
| WESPAC AUTO GLASS LTD | 42,775 | WILLY'S COLLISION (2005) LTD | 465,060 |
| WEST CANADA INSURANCE SERVICES INC | 306,272 | WILSON INTERNATIONAL PRODUCTS LTD | 163,278 |
| WEST COAST ALIGNMENT & FRAME LTD | 41,664 | WILSON KING AND COMPANY | 385,846 |
| WEST COAST COLLISION | 315,600 | WILSON M BECK INSURANCE SERVICES (KEL) | 185,902 |
| WEST COAST DETAIL & ACCESSORY | 138,301 | WILSON M BECK INSURANCE SERVICES INC | 272,081 |
| WEST COAST HEALTH CARE SERVICES LTD | 33,301 | WINGLEE AUTOMEDIC | 61,225 |
| WEST COAST KINESIOLOGY SERVICES LTD | 137,765 | WISEMAN STEPHEN R DR INC | 129,858 |
| WEST COAST REPAIR & COLLISION SERVICE | 309,973 | WIZARDS GLASS & UPHOLSTERY LTD | 66,157 |
| WEST END AUTO BODY LTD | 2,529,186 | WM ANDERSON AGENCIES LTD | 833,658 |
| WEST LINE TRUCKING LTD | 35,593 | WM HOWARD INSURANCE AGENCIES LTD | 93,119 |
| WEST PACIFIC CONSULTING GROUP | 585,754 | WOLFE AUTOGLASS (WOLFE MOTORS LTD) | 132,562 |
| WEST-PAC CONTRACTING LTD | 74,199 | WOLFE CHEVROLET LTD | 47,740 |
| WESTCOAST ENERGY INC | 32,543 | WOLFE MOTORS LTD | 953,943 |
| WESTERN AUTO WRECKERS | 64,950 | WOLFE'S LANGLEY MAZDA | 49,432 |
| WESTERN COMPENSATION & BENEFIT CONSULTANT | 50,450 | WOLL ANDREW D - LAWYER | 32,558 |
| WESTERN FINANCIAL GROUP (NETWORK) INC | 10,069,292 | WONG PETER DR INC | 269,128 |
| WESTERN LEGAL INFORMATION SERVICES INC | 249,740 | WONG'S INSURANCE SERVICES LTD | 597,682 |
| WESTERN MGMT CONSULTANTS | 36,500 | WOOD WHEATON CHEVROLET OLDS CADILLAC LTD | 134,118 |
| WESTERN MOTORCYCLES LTD | 26,880 | WOODBIDGE ASSOCIATES INC | 88,056 |
| WESTERN STAR & STERLING TRUCKS | 55,828 | WOOLFENDEN ANDREW R DR | 115,971 |
| WESTERN STAR TRUCKS NORTH (EDMONTON) | 40,993 | WORK EVALUATION CENTRE INC | 137,564 |
| WESTGATE RV CENTRE LTD | 57,964 | WORK IN PROGRESS REHABILITATION | 54,168 |
| WESTKEY GRAPHIC LTD | 26,452 | WORK LOSS DATA INSTITUTE | 47,871 |
| WESTLAND INSURANCE GROUP LTD | 8,324,197 | WORKABLE STEPS REHABILITATION SPECIALISTS | 58,779 |
| WESTMINSTER VOLKSWAGEN 1975 LTD | 48,675 | WORKERS' COMPENSATION BOARD OF BC | 910,068 |
| WESTSHORE INSURANCE SERVICES | 250,909 | WORKFIT HEALTH SERVICES LTD | 95,920 |
| WESTVIEW AGENCIES LTD | 695,845 | WORLD INSURANCE SERVICES LTD | 1,044,870 |
| WESTVIEW INSURANCE SERVICES | 189,270 | WRIGHT'S AUTO BODY | 431,118 |
| WESTWOOD HONDA | 32,467 | WWL VEHICLE SERVICES CANADA LTD | 28,826 |
| WHEATLEY ALEXANDRA | 48,344 | X-TREME COLLISION & CUSTOM | 35,817 |
| WHEATON PACIFIC PONTIAC BUICK GMC LTD | 762,901 | XTREME AUTOBODY & PAINT | 262,313 |
| WHEATON PONTIAC BUICK GMC (NANAIMO) LTD | 1,330,775 | YAU BONG AUTO GLASS LTD | 33,671 |
| WHEELER-HOMEMAKER'S INSURANCE AGENCIES | 81,917 | YEE INSURANCE SERVICES LTD | 217,874 |
| WHISTLER GLASS LTD | 72,558 | YELLOW CAB COMPANY LTD | 94,049 |
| WHITE ROCK GLASS (2005) LTD | 251,248 | YELLOWHEAD ROAD & BRIDGE (FORT GEORGE) | 212,087 |
| WHITE ROCK SOUTH SURREY TAXI LTD | 75,414 | YEO AUTO BODY LTD | 357,802 |
| WHITE STAG AUTO BODY LTD | 578,530 | YORKE ALAN J DR INC | 47,698 |
| WHITELAW TWINING | 1,009,933 | YOST WINTER INSURANCE AGENCIES | 1,373,838 |
| WHITLOCK INSURANCE SERVICES LTD | 172,329 | YOUNG NOBLE | 716,653 |
| WHYTE INSURANCE SERVICES LTD | 96,053 | YOUR FAMILY FOOD MART LTD | 131,322 |
| WIGHT INSURANCE BROKERAGE SERVICES LTD | 370,782 | YU WILLIAM DR INC | 89,145 |

Amounts paid to suppliers for goods and services for the year ended December 31, 2009

| SUPPLIER NAME | AMOUNTS |
|---|-------------------------|
| YUMA REGIONAL MEDICAL CENTER | 48,507 |
| ZIMMER WHEATON PONTIAC | 1,215,175 |
| ZOFFMAN ELISABETH DR | 85,321 |
| ZORKIN INSURANCE BROKERS INC | 309,532 |
| 1ST AID AUTOBODY | 56,889 |
| 100 MILE AUTO RESCUE | 25,681 |
| 100 MILE GLASS LTD | 91,728 |
| 1105 MEDIA INC | 31,766 |
| 171 ESPLANADE LEASEHOLDS LTD | 397,111 |
| 20/20 AUTO GLASS (ABBOTSFORD) LTD | 337,786 |
| 2000 AUTOMOTIVE COLLISION | 1,346,166 |
| 221 WEST ESPLANADE CO LTD | 27,191 |
| 24 HOUR TOWING | 99,212 |
| 24 HR COLLISION CENTER INC | 688,472 |
| 245726 BC LTD DBA SUSSEX INSURANCE AGENCY | 422,148 |
| 297701 BC LTD DBA IBABC INSURANCE SERVICE | 63,135 |
| 360 FABRICATION INC | 203,000 |
| 393715 BC LTD | 117,871 |
| 443026 BC LTD | 178,418 |
| 461745 BC LTD DBA MCBAIN INSURANCE AGENCY | 467,597 |
| 466824 BC LTD DBA B & W INSURANCE AGENCY | 1,003,219 |
| 485975 BC LTD DBA SUSSEX INS AGENCY (CHI) | 466,109 |
| 510586 BC LTD DBA SUSSEX INS AGENCY (COQ) | 639,068 |
| 51561 BC LTD | 60,476 |
| 548981 BC LTD DBA JOHN FLEMING INSURANCE | 153,050 |
| 556774 BC LTD DBA SUSSEX INSURANCE AGENCY | 424,925 |
| 596961 BC LTD (TILLYARD MANAGEMENT INC) | 1,828,993 |
| 610728 BC LTD DBA SUSSEX INSURANCE AGENCY | 572,132 |
| 677891 BC LTD DBA SUSSEX INSURANCE AGENCY | 420,733 |
| 7 GN AUTOBODY LIMITED | 182,981 |
| 767147 BC LTD DBA ESSEX INSURANCE AGENCY | 168,021 |
| 768206 BC LTD DBA SUSSEX INSURANCE AGENCY | 189,963 |
| 780065 BC LTD DBA SUSSEX INSURANCE AGENCY | 387,925 |
| 836021 BC LTD | 81,125 |
| 851765 BC LTD DBA SUSSEX INSURANCE AGENCY | 276,676 |
| 852773 BC LTD DBA SUSSEX INSURANCE AGENCY | 78,818 |
| 856028 BC LTD DBA SUSSEX INSURANCE AGENCY | 168,253 |
| | |
| TOTAL FOR OVER \$25,000 | \$ 2,245,523,231 |
| | |
| OTHERS UNDER \$25,000 | \$ 61,555,761 |
| | |
| GRAND TOTAL | <u>\$ 2,307,078,992</u> |

