

April 2022

Driver's Licence Number Project

Information for Business Partners

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Background and key outcomes

Changes are coming to B.C. driver's licence numbers

- ICBC anticipates running out of 7-digit driver's licence numbers by the end of 2023. In preparation, we will increase the length of driver's licence numbers from 7-digits to 8-digits by the fall of 2023.
- This presentation provides information about the Driver's Licence Number Project and how it may affect your organization.
- **This presentation supersedes information published in November 2021.** Specific changes are indicated on each slide



Be **aware** of the upcoming changes to B.C. driver's licence numbers



Understand **what you need to do** to prepare for this change



Complete a contact form to **identify the key people from your organization** for future communications



Understand **how to get in touch** with us and what resources are available to support this change

What's changing and why



Information in this slide has been updated. All driver's licence numbers will increase in length, not just new ones.

Why are we doing this?

- We consume roughly 20,000 driver's licence numbers every month
- At current consumption rates we will run out of driver's licence numbers in late 2023

What's changing?

- B.C. driver's licence numbers will increase to 8-digits in length
- New B.C. driver's licence numbers will use a new number series, starting with "3"

What's not changing?

- ICBC client number will not change
- B.C. Identification (BCID) numbers will not change

Overview of changes

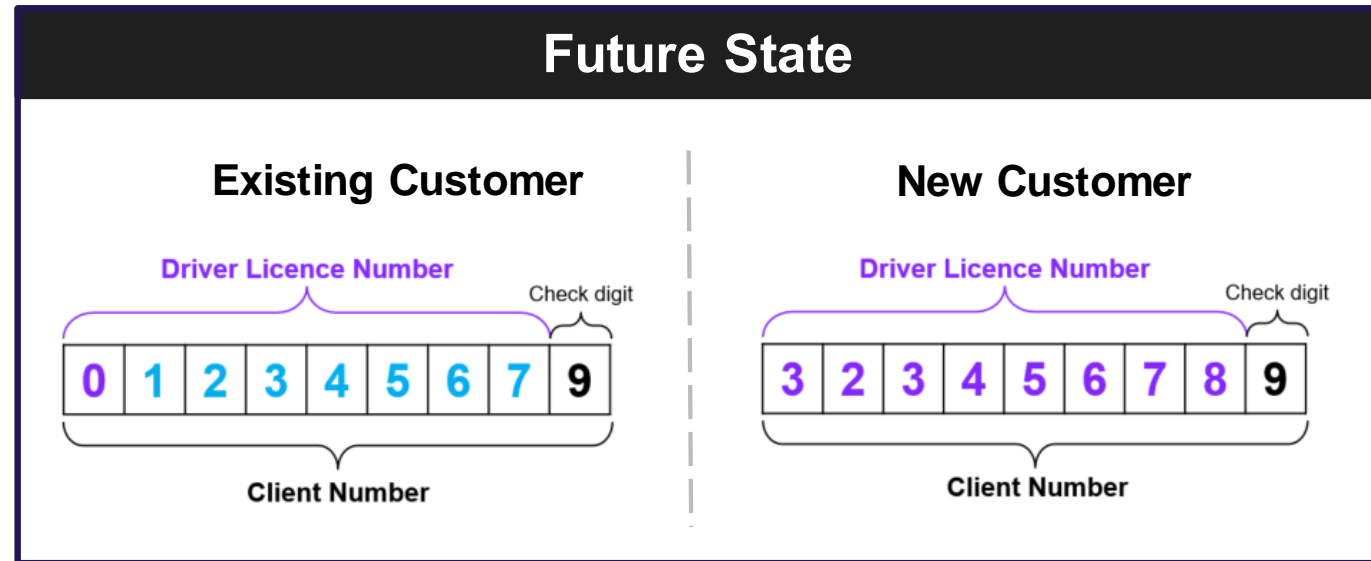
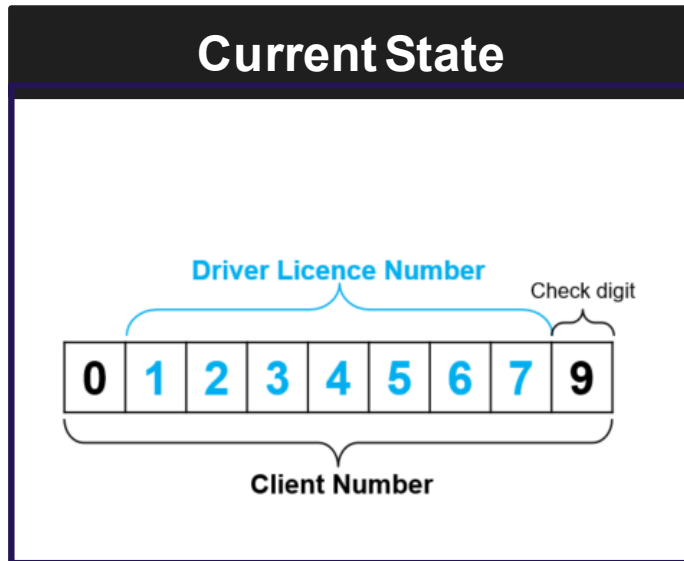
Client number and driver's licence number uniquely identify customers in ICBC systems.

In the future:

- the driver's licence number will **increase in length**
- newly issued driver's licence numbers will use a **new number range** (3 or higher)



Information in this slide has been updated. All driver's licence numbers will increase in length, not just new ones. Technical guidelines are now available



Client number and driver licence number field formats vary depending on where they are stored and used in ICBC systems.

See [our technical guidelines document](#) for field format specifications and details of what will change in the future.

Getting ready for this change

Adding an additional digit to the driver's licence number impacts many ICBC systems and processes. It may also impact your organisation. It is important that you assess your systems and discuss this change with your business and technology teams, so you can make any changes required to accommodate the additional digit.



Conduct an Impact Assessment

Review your systems and processes including:

- System interfaces
- Data storage and use
- Forms, including prescribed forms
- Reporting
- Public facing information
- Searches and views for driver's licence numbers



Update your systems and processes

- Make any required changes to your systems, forms or processes



Plan testing

- If your systems are integrated with ICBC we will schedule integrated testing with you



Implementation readiness

- Your system should be able to support 8-digit driver's licence numbers by August 2023

High level timeline



Information in this slide has been updated with additional details

Dec 2021 - April 2022

- Project Awareness
- Stakeholder self-assessment

Sept 2022 - July 2023

- ICBC to schedule integration testing
- Conduct Integration testing
- Confirm readiness

May 2022 - Dec 2022

- Start your system & process changes
- Plan and prepare for integration testing
- Testing readiness confirmation with ICBC

August 2023

- Target implementation (GO LIVE)

What you need to do



Information in this slide has been updated. Technical Guidelines are now available

It is important that you assess your systems and discuss this change with your business and technology teams, so you can make any changes required.

You need to be ready to accept 8-digit numbers by August 2023.

Complete our contact form

Identify your key contacts and complete our contact form

We will use contact information to:

- keep you updated with project information.
- schedule follow-up meetings if we need more information from you.

Conduct your assessment

Assess your systems, forms and processes for impacts

- Review our technical guidelines
- Identify any changes you need to make to support this change.
- Tell us what support you need to help you make these changes.

Tell us how this change affects you

Whether you are impacted or not, we would like to know

- Let us know the outcome of your assessment at 8digitdl@icbc.com

Tell us what support you need

Support is available from our team

- We can help with technical information and testing support.
- If you need help, contact us at 8digitdl@icbc.com

Support and resources



Information in this slide has been updated. Technical Guidelines are now available.

Questions?

Contact us with questions at:
8digitDL@icbc.com

**Save as a trusted email address to ensure you get project updates*

Information & resources

Project information is posted on our [business partners page](#)

- icbc.com/partners – choose the Licensing & ID tab
- View our [Technical Guidelines](#) for more details that will help you assess your changes

Individual sessions

- In the coming months we will schedule individual sessions with business partners as required
- If you'd like to meet with us, email 8digitDL@icbc.com