



Purpose

The Health Care Provider Invoicing and Reporting (HCPIR) application is available to support Physiotherapy practitioners. The HCPIR application has been designed to streamline the invoice and report submission process.

This job aid will show you how to submit a report, submit an invoice, and request a treatment extension or submit a discharge notification in the HCPIR web application.



Overview

Topics Covered

[Enter Service Provider Information & Customer Details](#)

[Submit an Initial Report](#)

[Submit a Reassessment Report](#)

[Submit Clinical Records](#)

[Invoice a Patient Care](#)

[Submit a Request for a Treatment Extension](#)


[Submit a Discharge Notification](#)



Service Provider Information & Customer Details


Enter Service Provider Information

1. To begin your submission, enter your vendor number and click the **Verify** button.
2. Validate the auto-populated information (for example, *Business name and Business address*).
 - a. If the auto-populated information is incorrect, click the **Help** icon next to the field to learn how to update vendor information.
3. Enter a valid email address in the *Email address* field. If you request a final copy of the submission, it will be sent to the email address that you have entered.




Health Care Provider Invoicing and Reporting

Service Provider / Payee Information
* Indicates required field

Vendor number * 


1

Verify



Health Care Provider Invoicing and Reporting

Service Provider / Payee Information
* Indicates required field


Vendor number * 


2a


Verify


2

3

Business name 

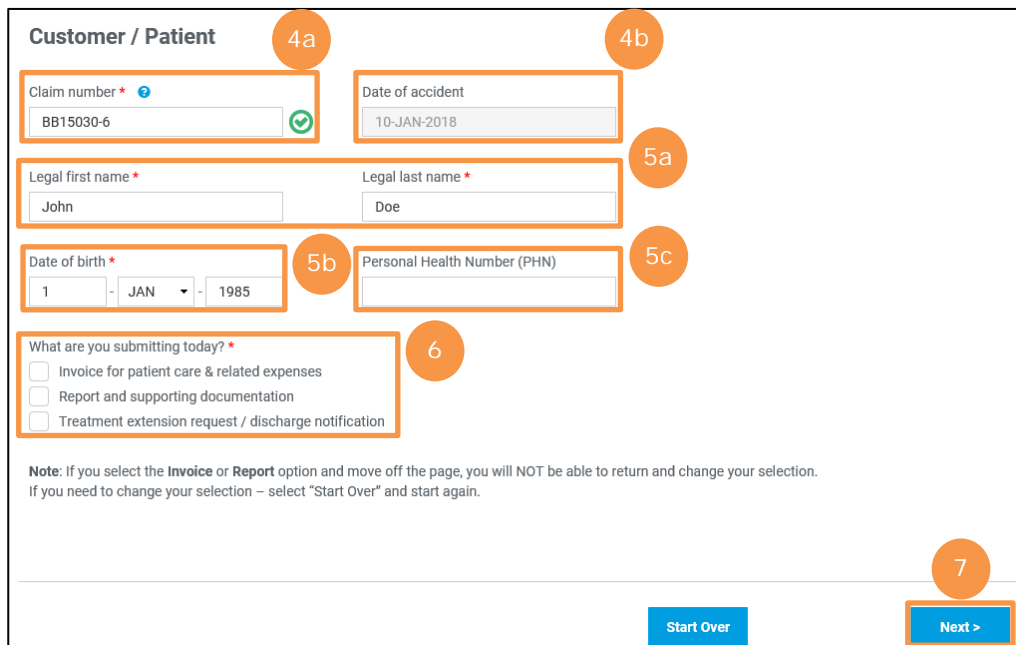
Email address 

Business address 



GST registrant number 

Enter Customer Details

4. Scroll down to the *Customer / Patient* section and enter the required customer details.
 - a. Enter the claim number. Remember that each submission can only be made for one customer on one claim number.
 - b. The *Date of accident* will auto-populate.
5. Enter the customer details.
 - a. Enter the customer's legal first name and legal last name. If a name other than the customer's legal name is used (for example, a nickname), this could cause delays in processing the submission and receiving payment.
 - b. Enter the customer's date of birth.
 - c. Enter the customer's personal health number. This is optional, however, it will assist pairing the submission to the correct customer in ICBC's claim system and ensure that the submission is reviewed by the appropriate ICBC representative.
6. Select the appropriate option in the *What are you submitting today?* field below.
 - a. "Invoice for patient care & related expenses"
 - b. "Report and supporting documentation"
 - c. "Treatment extension request / discharge notification"
7. Click the **Next** button.



Customer / Patient

4a Claim number *  BB15030-6 

4b Date of accident 10-JAN-2018

5a Legal first name * John Legal last name * Doe

5b Date of birth * 1 - JAN - 1985

5c Personal Health Number (PHN)

6 What are you submitting today? *

☐ Invoice for patient care & related expenses

☐ Report and supporting documentation

☐ Treatment extension request / discharge notification

Note: If you select the **Invoice** or **Report** option and move off the page, you will NOT be able to return and change your selection. If you need to change your selection – select "Start Over" and start again.

7

[Start Over](#) [Next >](#)



Tip: If you select "Report and supporting documentation," then "Invoice for patient care & related expenses" will be automatically selected.




Tip: If you select the "Invoice" or "Report" option and proceed to the next page, you will not be able to return and change your selection. To change your selection, click the **Start Over** button and start again.



Initial Report

Enter Details of the Initial Report

1. In the *Medical Report* section, enter the required details of the report you are submitting.
 - a. Enter the date of the report being submitted in the *Date of report* field.
 - b. Select "Physiotherapy" from the drop-down menu in the *Who is submitting?* field.
 - c. Select "Initial Visit and Report" from the drop-down menu in the *Which report are you submitting?* field.
 - d. Enter the practitioner number. This is optional.
 - e. Enter the practitioner first name and last name.
2. Click the **Next** button to continue.



Health Care Provider Invoicing and Reporting

Customer: John Doe
Claim number: BB15030-6
Date of accident: 10-JAN-2018
Submission date: 22-JUL-2019

Medical Report

Step 1/3

* Indicates required field

1a

Date of report *

01-JUL-2019

1b

Who is submitting? *

Physiotherapy

1c

Which report are you submitting? *

Initial Visit and Report

1d

Practitioner number

Practitioner first name *

Jenna

Practitioner last name *

Simon


1e

2

< Previous

Next >

3. Enter details of the report you are submitting in the below *Medical Report* section.
 - a. Enter the date in which the customer was assessed by the medical practitioner in the *Date of assessment* field.
 - b. To add another assessment date, click the **Add another date** button. You can add up to four assessment dates.
 - c. To remove an assessment date, click the **Trash** icon beside the session field.
 - d. Select whether the customer is currently off work in the *Is the patient currently off work?* field.
4. In the *Select One* field, select whether the customer's information is being shared with the customer's consent or because of a request from ICBC.
5. Click the **Next** button to continue.



Health Care Provider Invoicing and Reporting

Customer: John Doe Claim number: BB15030-6 Date of accident: 10-JAN-2018 Submission date: 22-JUL-2019

Medical Report

Step 2/3

* Indicates required field

Date of assessment *

01-JUL-2019

3a

Add another date

3b

Is the patient currently off work? *

☒ Yes ☐ No

3d

4

Select one: *

☒ I have obtained consent from the patient/client to share all information related to the history, examination, assessment and management of the injury related to the motor vehicle accident with ICBC.

☐ This report is being provided pursuant to a request by ICBC under Section 28 or Section 28.1 of the *Insurance (Vehicle) Act*.

5

< Previous


Next >

6. In the final *Medical Report* section, click the **Browse** button to select the copy of the PDF report from your system to upload.



Tip: Blank copies of the PDF reports can be downloaded from the Business Partners web page, filled out and uploaded to the *Medical Report* screen.

7. Click the **Attach** button to upload the file.



Health Care Provider Invoicing and Reporting

Customer: John Doe Claim number: BB15030-6 Date of accident: 10-JAN-2018 Submission date: 22-JUL-2019

Medical Report

Step 3/3

* Indicates required field

Attachments

Select the document you want to attach to this medical report and click Attach. *

Acceptable file types for attachment:
Documents (MS Excel, MS Word, Text, Msg/Eml, PDF)
Images (Jpeg, Png)

File


6

7

25MB remaining / 25MB limit

File name	Size (MB)	Document title
No file attachments to show...		

8. To remove an incorrect file, click the **Trash** icon to delete the uploaded file.
9. To preview the uploaded document, click the **Preview** button.
10. Click the **Next** button to proceed to the *Invoicing* screen. Based on your submission, select fields in the *Invoice* screen will auto-populate. Refer to the [Invoice for Patient Care](#) section of this job aid for more information.



Health Care Provider Invoicing and Reporting


Customer: John Doe Claim number: BB15030-6 Date of accident: 10-JAN-2018 Submission date: 22-JUL-2019

Medical Report

Step 3/3

* Indicates required field

24.99MB remaining / 25MB limit

File name	Size (MB)	Document title	
Initial Visit Report.docx	0.01	Physio - Initial	<div>8</div> 

9

10

Preview

< Previous

Next >

Practitioner / Therapist 1

10

Treatment / Service type *	Practitioner number	Practitioner first name *	Practitioner last name *
Physiotherapy		Jenna	Simon

Initial Visit and Report

Date of report *	Report type *	Fee *
01-JUL-2019	Initial Report	\$ 100.00
01-JUL-2019	Visit for Initial Report	\$ 150.00

Related expense for report

Currently no related expense added


Add related expense



Reassessment Report

Enter Details of the Reassessment Report

1. In the *Medical Report* section, enter the required details of the report you are submitting.
 - a. Enter the date of the report being submitted in the *Date of report* field.
 - b. Select "Physiotherapy" from the drop-down menu in the *Who is submitting?* field.
 - c. Select "Reassessment Report" from the drop-down menu in the *Which Report are you submitting?* field.
 - d. Enter the practitioner number. This is optional.
 - e. Enter the practitioner first name and last name.
2. Click the **Next** button to continue.



Health Care Provider Invoicing and Reporting

Customer: John Doe
Claim number: BB15030-6
Date of accident: 10-JAN-2018
Submission date: 22-JUL-2019

Medical Report

Step 1/3

* Indicates required field

1a

Date of report *

01-JUL-2019

1b

Who is submitting? *

Physiotherapy

1c

Which report are you submitting? *

Reassessment Report

1d

Practitioner number

1e

Practitioner first name *

Jenna

Practitioner last name *


Simon

2

< Previous

Next >

3. Enter details of the report you are submitting in the below *Medical Report* section.
 - a. Enter the date in which the customer was assessed by the medical practitioner in the *Date of assessment* field.
 - b. To add another assessment date, click the **Add another date** button. You can add up to four assessment dates.
 - c. To remove an assessment date, click the **Trash** icon beside the session field.
 - d. Select whether the customer is currently off work in the *Is the patient currently off work?* field.
4. In the *Select One* field, select whether or not the customer's information is being shared with the customer's consent or because of a request from ICBC.
5. Click the **Next** button to continue.



Health Care Provider Invoicing and Reporting

Customer: John Doe Claim number: BB15030-6 Date of accident: 10-JAN-2018 Submission date: 22-JUL-2019

Medical Report

Step 2/3 * Indicates required field

Date of assessment *
01-JUL-2019
3a

Add another date
3b

Is the patient currently off work? *
☒ Yes
☐ No
3d

4

Select one: *
☒ I have obtained consent from the patient/client to share all information related to the history, examination, assessment and management of the injury related to the motor vehicle accident with ICBC.
☐ This report is being provided pursuant to a request by ICBC under Section 28 or Section 28.1 of the *Insurance (Vehicle) Act*.

5

< Previous


Next >

6. In the final *Medical Report* section, click the **Browse** button to select a file from your system to upload.



Tip: Blank copies of the PDF reports can be downloaded from the Business Partners web page, filled out and uploaded to the *Medical Report* screen.

7. Click the **Attach** button to upload the file.



Health Care Provider Invoicing and Reporting

Customer: John Doe

Claim number: BB15030-6

Date of accident: 10-JAN-2018

Submission date: 22-JUL-2019

Medical Report

Step 3/3

* Indicates required field

Attachments

Select the document you want to attach to this medical report and click Attach. *

Acceptable file types for attachment:
Documents (MS Excel, MS Word, Text, Msg/Eml, PDF)
Images (Jpeg, Png)

File

6

7

25MB remaining / 25MB limit


File name	Size (MB)	Document title
No file attachments to show...		

Preview

< Previous

Next >

8. To remove an incorrect file, click the **Trash** icon to delete the uploaded file.
9. To preview the uploaded document, click the **Preview** button.
10. Click the **Next** button to proceed to the *Invoicing* screen. Based on your submission, select fields in the *Invoice* screen will auto-populate. Refer to the [Invoice for Patient Care](#) section of this job aid for more information.



Health Care Provider Invoicing and Reporting

Customer: John Doe Claim number: BB15030-6 Date of accident: 10-JAN-2018 Submission date: 22-JUL-2019

Medical Report

Step 3/3

* Indicates required field

24.99MB remaining / 25MB limit

File name	Size (MB)	Document title
Reassessment Report.docx	0.01	Physio - Reassessment

8

Trash icon

9

Preview button

10

Next > button

< Previous button

Practitioner / Therapist 1

Treatment / Service type * Practitioner number Practitioner first name * Practitioner last name *

Physiotherapy Jenna Simon

Report

Date of report * Report type * Fee *

01-JUL-2019 Reassessment Report \$

Related expense for report

Currently no related expense added


Add related expense button



Clinical Records

Enter Details of the Clinical Records

1. In the *Medical Report* section, enter the required details of the report you are submitting.
 - a. Enter the date of the report being submitted in the *Date of report* field.
 - b. Select "Physiotherapy" from the drop-down menu in the *Who is submitting?* field.
 - c. Select "Clinical Records" from the drop-down menu in the *Which Report are you submitting?* field.
 - d. Enter the date range of the customer's clinical records in the *Clinical records from* and *Clinical records to* fields.
 - e. Enter the practitioner number. This is optional.
 - f. Enter the practitioner first name and last name.
2. Click the **Next** button to continue.



Health Care Provider Invoicing and Reporting

Customer: John Doe Claim number: BB15030-6 Date of accident: 10-JAN-2018 Submission date: 22-JUL-2019

Medical Report

Step 1/2

* Indicates required field

1a

Date of report *

01-JUL-2019

1b

Who is submitting? *

Physiotherapy

1c

Which report are you submitting? *

Clinical Records

1d

Clinical records from *

01-JUL-2019

Clinical records to *

18-JUL-2019

1e

Practitioner number

1f

Practitioner first name *

Jenna

Practitioner last name *


Simon

2

< Previous

Next >

3. In the final *Medical Report* section, click the **Browse** button to select a file from your system to upload.
4. Click the **Attach** button to upload the file.



Health Care Provider Invoicing and Reporting

Customer: John Doe

Claim number: BB15030-6

Date of accident: 10-JAN-2018

Submission date: 22-JUL-2019

Medical Report

Step 2/2

* Indicates required field

Attachments

Select the document you want to attach to this medical report and click Attach. *

Acceptable file types for attachment:
Documents (MS Excel, MS Word, Text, Msg/Eml, PDF)
Images (Jpeg, Png)

File

Browse...

Attach

25MB remaining / 25MB limit


File name	Size (MB)	Document title
No file attachments to show...		

Preview

< Previous

Next >

- To remove an incorrect file, click the **Trash** icon to delete the uploaded file.
- To preview the uploaded document, click the **Preview** button.
- Click the **Next** button to proceed to the *Invoicing* screen. Based on your submission, select fields in the *Invoice* screen will auto-populate. Refer to the [Invoice for Patient Care](#) section of this job aid for more information.



Health Care Provider Invoicing and Reporting


Customer: John Doe Claim number: BB15030-6 Date of accident: 10-JAN-2018 Submission date: 22-JUL-2019

Medical Report

Step 2/2

* Indicates required field

24.99MB remaining / 25MB limit

File name	Size (MB)	Document title	
Clinical Records.docx	0.01	Physio - [01JUL2019-18JUL2019]	<div>5</div> 

6

Preview

7

< Previous

Next >

Practitioner / Therapist 1

7

Treatment / Service type *

Physiotherapy

Practitioner number

Practitioner first name *

Jenna

Practitioner last name *

Simon

Report

Date of submission *

22-JUL-2019

Report type *

Clinical Records

Fee *

\$

Related expense for report

Currently no related expense added

Add related expense



Invoice for Patient Care

Enter Details of the Invoice

1. Validate the details of the service that the customer received.
 - a. Enter the invoice number in the *Your invoice number* field. This number will be printed on the PDF copy of your final submission and on the vendor statement when you receive payment from ICBC.
 - b. If a report is part of your submission, the *Treatment / Service type*, *Practitioner number* (this is optional), *Practitioner first name*, and *Practitioner last name* fields will pre-populate. Validate the pre-populated fields.
 - c. Validate the date of submission.
 - d. Validate the report type (for example, "Clinical Records").
2. Depending on the type of report that is being invoiced, a dollar value in the *Fee* field may auto-populate. If a dollar value does not auto-populate, enter a dollar value in the *Fee* field.

Your invoice number * ?
 1234567

1a

Practitioner / Therapist 1

1b

Treatment / Service type *	Practitioner number	Practitioner first name *	Practitioner last name *
Physiotherapy		Jenna	Simon

Report

1c

1d

2

Date of submission *	Report type *	Fee *
22-JUL-2019	Clinical Records	\$ 50.00

Related expense for report

Currently no related expense added

[Add related expense](#)

[Add session](#)

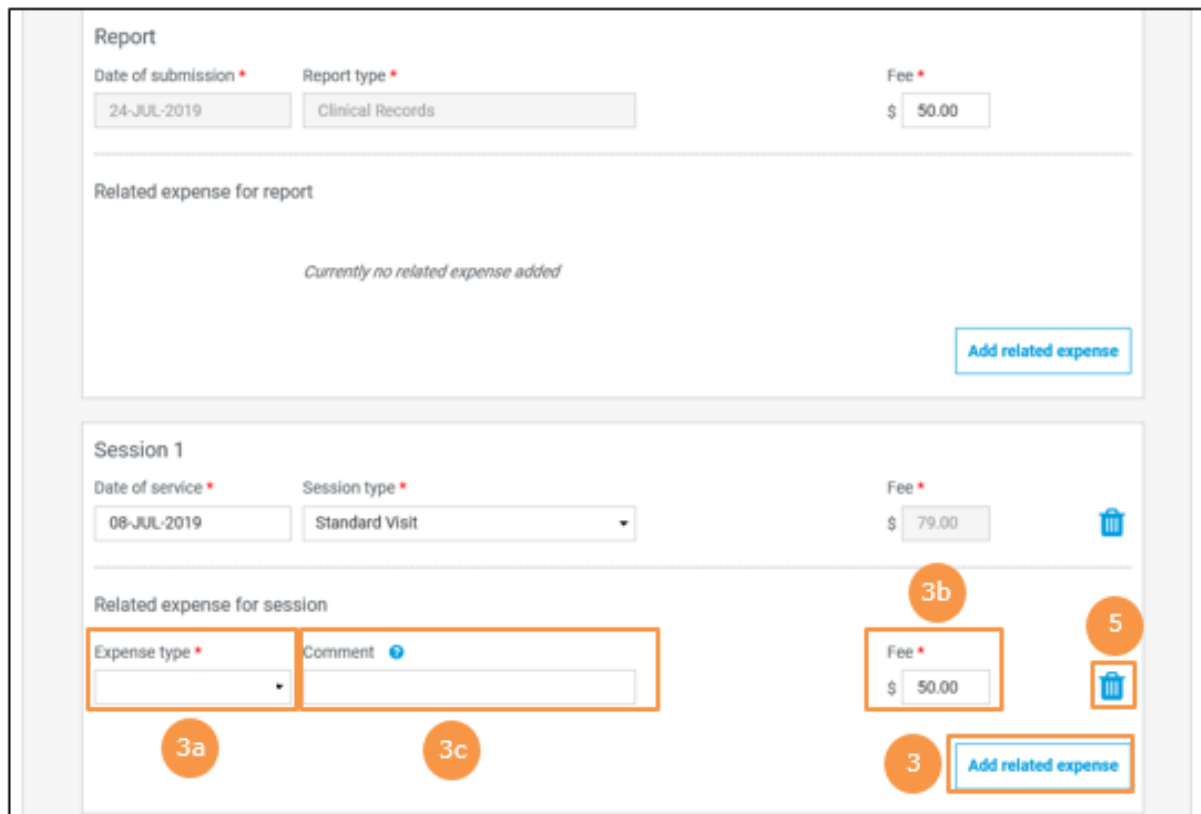
[Add new practitioner / therapist](#)

Add Related Expense

3. For any additional pre-approved expense related to the session, click the **Add Related Expense** button to add the details in the *Related expenses for session* section.

Note: Please be reminded that any expenses related to supplies or equipment require prior approval from an ICBC claims or recovery specialist.

- a. Select the expense type from the dropdown menu in the *Expense type* field.
 - b. Enter the dollar value of the expense in the *Fee* field. If, for example, gym fees were expensed, a dollar amount would be entered in the *Fee* field. However, if travel time was expensed, the amount of time would be entered in the *No. of hours* field in decimal hours and a fee amount would generate. Alternatively, if mileage was expensed, the distance would be entered in the *No. of km* field in kilometers and a fee amount would generate.
 - c. Provide additional information related to the expense type in the *Comment* field. This field can be used to describe what that expense is.
4. To add more than one related expense for a session, click on the **Add Related Expense** button.
 - a. Enter the details related to the additional expense.
 5. To delete a related expense, click the **Trash** icon next to the expense you wish to delete.



Report

Date of submission * 24-JUL-2019 Report type * Clinical Records Fee * \$ 50.00

Related expense for report

Currently no related expense added

Add related expense

Session 1

Date of service * 08-JUL-2019 Session type * Standard Visit Fee * \$ 79.00

Related expense for session

Expense type *	Comment

Fee * \$ 50.00

Add related expense

 **Tip:** You can add a related expense for a medical report, a clinical record, or a treatment.

Add a Session

6. In the *Invoice* section, if the customer has multiple sessions with the same practitioner, click the **Add Session** button to add a session with the same practitioner.
 - a. Enter the details related to the additional session.
7. To delete a session, click the **Trash** icon next to the session.

6a

Session 1

Date of service *

08-JUL-2019

Session type *

Home Visit

Fee *

\$ 60.00

7

Related expense for session

Currently no related expense added

Add related expense

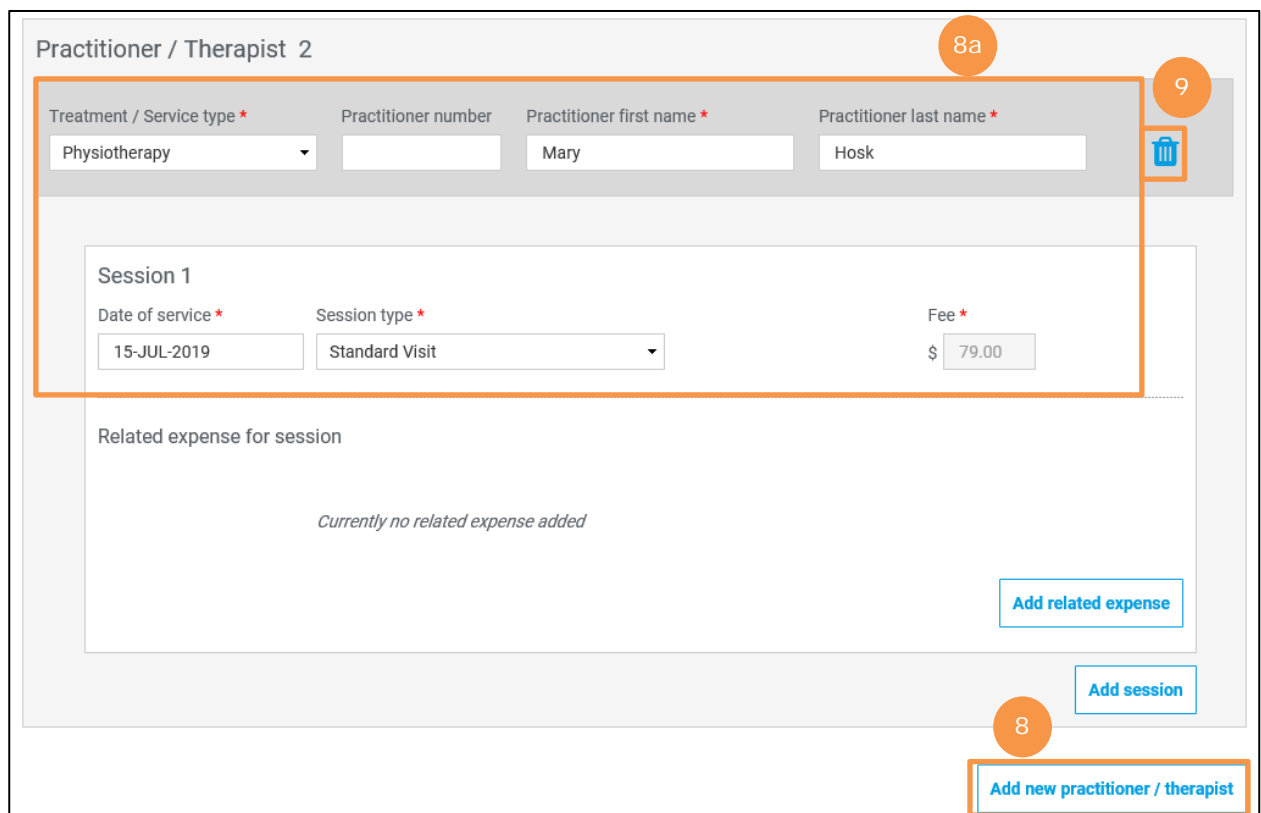
6

Add session

Add new practitioner / therapist

Add New Practitioner

8. In the *Invoice* section, if the customer has session with an additional practitioner or for a different treatment or service type, click the **Add new practitioner / therapist** button to add a session with a new practitioner.
 - a. Enter the details related to the session with the additional practitioner.
9. To delete a practitioner, click the **Trash** icon next to the session with the practitioner.



Practitioner / Therapist 2

Treatment / Service type * Practitioner number Practitioner first name * Practitioner last name *

Physiotherapy Mary Hosk

Session 1

Date of service * Session type * Fee *

15-JUL-2019 Standard Visit \$ 79.00

Related expense for session

Currently no related expense added

Add related expense

Add session

Add new practitioner / therapist



Tip: A vendor that offers multiple services (for example, physiotherapy and massage therapy) can bill those services under one submission as long as the services are for the same customer under the same claim.



Tip: To bill for a type of therapy that is missing from your drop down list, visit the ICBC Business Partners page to learn how to request to have additional therapy types added to your vendor number.

Attach / Remove documents

10. Where applicable, attach documents supporting the related expenses.

- a. Click the **Attach / Remove Documents** button to attach supporting documents.

Attachment(s)
25MB remaining / 25MB limit

File name	Size (MB)	Document title
No file attachments to show...		
0 records		

10a

Attach / Remove documents

- b. In the new screen displayed, select the treatment type and related expense type.
- c. Click the **Browse** button to select the document that you wish to upload.
- d. Click the **Attach** button once you have selected the required document.

11. To remove an incorrect document, select the checkbox next to the attached document and click **Delete selected**.

12. To return to the previous screen, click the **Save and return to invoice** button.

Invoice

* Indicates required field

Attachments

Select a treatment and related expense type for the documents you want to attach, select files and then click Attach.
Acceptable file types for attachment: Documents (MS Excel, MS Word, Text, Msg/Eml, PDF) Images (Jpeg, Png)

Treatment type *

Related expense type *

10b

File

Browse...

10c

Attach

10d

24.99MB remaining / 25MB limit

<input type="checkbox"/>	File name	Size (MB)	Document title
<input checked="" type="checkbox"/>	Supporting Document.docx	0.01	Physio – Supporting Documents

1 record

Delete selected

11

24.99MB remaining / 25MB limit

12

Save and return to Invoice

13. In the Legal disclaimer section, review the disclaimer and select the checkbox to acknowledge it.

Attachment(s)
24.99MB remaining / 25MB limit

File name	Size (MB)	Document title
Supporting Document.docx	0.01	Physio – Supporting Documents

1 record

[Attach / Remove documents](#)

Subtotal
\$ 210.00

PST
\$ 0.00

GST/HST
\$ 2.50

Total
\$ 212.50

Legal disclaimer: *

☒ By submitting this invoice, the vendor certifies that the goods and/or services contained herein were provided to the customer for medical purposes by qualified and accredited persons. The vendor further certifies that the customer has received all goods and/or services as described and that the information provided for this claim payment is true and complete. It is understood and agreed that providing false or misleading information may result in the cancellation of the vendor's vendor number and ICBC may seek to recover damages and/or financial restitution.

Preview the Invoice Submission

14. To preview the PDF format of the invoice submission, click the **Preview** button.

GST/HST
\$ 2.50

Total
\$ 212.50

Legal disclaimer: *


☒ By submitting this invoice, the vendor certifies that the goods and/or services contained herein were provided to the customer for medical purposes by qualified and accredited persons. The vendor further certifies that the customer has received all goods and/or services as described and that the information provided for this claim payment is true and complete. It is understood and agreed that providing false or misleading information may result in the cancellation of the vendor's vendor number and ICBC may seek to recover damages and/or financial restitution.

Preview

< Previous Submit

15. To make a change to the invoice submission, click the **Previous** button to return to the section of the submission you wish to modify.

- To submit on the *Preview* section, click the **Submit** button.
- To submit on the *Invoice* section, click the **Previous** button to exit from the *Preview* section, and click the **Submit** button on the *Invoice* section.



Health Care Provider Invoicing and Reporting

Customer: John Doe
Claim number: BB15030-6
Date of accident: 10-JAN-2018

15b on 15 22-1 15a

Print

< Previous

Submit

This is a preview of the invoice you will be submitting. Please review it and click "Previous" if you would like to make any changes or "Submit" to process your invoice.

GST/HST

\$ 2.50

Total

\$ 212.50

Legal disclaimer: *

☒ By submitting this invoice, the vendor certifies that the goods and/or services contained herein were provided to the customer for medical purposes by qualified and accredited persons. The vendor further certifies that the customer has received all goods and/or services as described and that the information provided for this claim payment is true and complete. It is understood and agreed that providing false or misleading information may result in the cancelation of the vendor's vendor number and ICBC may seek to recover damages and/or financial restitution.

15b

Preview

< Previous

Submit

16. Save the unique reference number generated for the submission. This number is printed on the PDF version of the submission and on the vendor statement.



Health Care Provider Invoicing and Reporting

Thank you for your submission.

16

Your reference number for this submission is **19-00001388**

Please record this number as it will be required for future communications regarding your submission.

If you wish to receive a PDF copy of your submission, click "Request PDF Copy". An email containing the PDF will be sent within 24 hours to the email address you provided during your submission.

[Request PDF Copy](#)

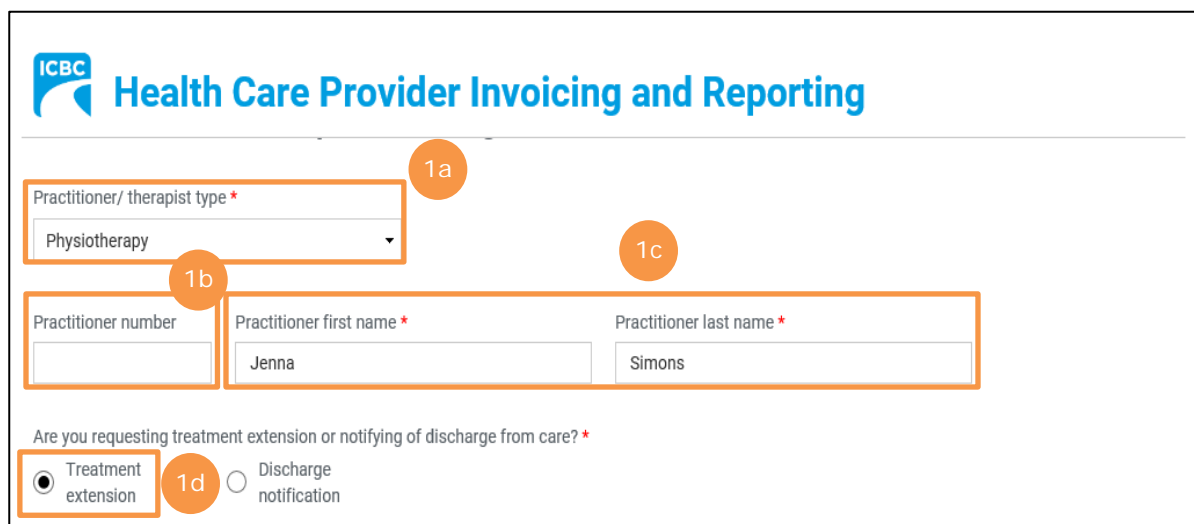
[Make another submission](#)



Submit a Request for a Treatment Initiation or Extension

Enter Details of the Request for a Treatment Initiation or Extension

1. In the *Treatment Extension Request / Discharge Notification* section, enter details of the initiation or extension request.
 - a. Enter "Physiotherapy" in the *Practitioner / therapist type* field.
 - b. Enter the practitioner number. This is optional.
 - c. Enter the practitioner's first name and last name.
 - d. Select "Treatment extension" in the *Are you requesting treatment extension or notifying of discharge from care?* field.



ICBC Health Care Provider Invoicing and Reporting

Practitioner/ therapist type * 1a
 Physiotherapy

Practitioner number 1b
 Practitioner first name * Jenna
 Practitioner last name * Simons 1c

Are you requesting treatment extension or notifying of discharge from care? *
☒ Treatment extension 1d ☐ Discharge notification

- e. Enter the number of additional sessions you will provide the customer in the *Number of additional sessions* field.
- f. Enter the anticipated discharge date.
- g. Enter the reason for treatment extension
 Brief clinical rationale items to include in your extension request are
 - What are the functional/symptom improvements to date?
 - What are the current barriers to recovery?
 - What are the current functional limitations?
 - Does your treatment plan address these barriers? If so, how?

Enter Your Contact Details

2. Enter your contact details to ensure that the appropriate ICBC representative is able to contact you while processing the submission.
 - a. Select how you wish the appropriate ICBC representative to contact you in the *Contact preference* field. You are not required to provide both a phone and an email address. You may choose to provide one.

In order to consider your treatment extension, please provide the following information

Number of additional sessions *

1e

Anticipated discharge date *

1f

Reason for treatment extension *

1. What is the functional/symptom improvement to date?
2. What are the current barriers to recovery?
3. What are the current functional limitations?
4. Does your treatment plan address these barriers? If so, how?

220 / 750 character limit

1g

Contact preference *
☒ By phone ☒ By email
Contact phone number * Contact email *

2a

Preview the Request for a Treatment Extension Submission

- To preview the PDF format of the request for a treatment extension submission, click the **Preview** button.

In order to consider your treatment extension, please provide the following information

Number of additional sessions *

Anticipated discharge date *

Reason for treatment extension *

1. Functional/symptom improvement to date?
2. What are the current barriers to recovery?
3. What are the current functional limitations?
4. Does your treatment plan address these barriers? If so, how?

201 / 750 character limit

Contact preference *
☒ By phone ☒ By email
Contact phone number * Contact email *

3


Preview

< Previous

Submit


- To make a change to the submission, click the **Previous** button to return to the section of the submission you wish to modify.
- Click the **Submit** button to submit the request for a treatment extension submission.
 - To submit on the *Preview* section, click the **Submit** button.

- b. To submit on the *Treatment Extension Request / Discharge Notification* section, click the **Previous** button to exit from the *Preview* section, and click the **Submit** button on the *Treatment Extension Request / Discharge Notification* section.




Health Care Provider Invoicing and Reporting

Customer: John Doe Claim number: BB15030-6 Date of accident: 22-NOV-2017 Submit 4 Date: 22-5a 9

Print  < Previous Submit

Below is the preview of your submission. Please review and click "Previous" if you would like to make any changes.



Health Care Provider Invoicing and Reporting

In order to consider your treatment extension, please provide the following information

Number of additional sessions * Anticipated discharge date *

5 27-FEB-2019

Reason for treatment extension *

Patient not showing satisfactory improvement.

45 / 750 character limit

Contact preference *

☒ By phone ☒ By email

Contact phone number * Contact email *

11235677890 abc@email.com

* Indicates required field

5b Preview < Previous Submit

6. Save the unique reference number generated for the submission. This number is printed on the PDF version of the submission and on the vendor statement.



Health Care Provider Invoicing and Reporting

Thank you for your submission.

6

Your reference number for this submission is **19-00001388.**

Please record this number as it will be required for future communications regarding your submission.

If you wish to receive a PDF copy of your submission, click "Request PDF Copy". An email containing the PDF will be sent within 24 hours to the email address you provided during your submission.

[Request PDF Copy](#)


[Make another submission](#)



Submit a Discharge Notification

Enter Details of the Discharge Notification

1. In the *Treatment Extension Request / Discharge Notification* section, enter details of the discharge notification.
 - a. Enter "Physiotherapy" in the *Practitioner / therapist type* field.
 - b. Enter the practitioner number. This is optional.
 - c. Enter the practitioner's first name and last name.
 - d. Select "Discharge notification" in the *Are you requesting treatment extension or notifying of discharge from care?* field.



Health Care Provider Invoicing and Reporting

Treatment Extension Request / Discharge Notification

Practitioner/ therapist type *

Physiotherapy

1a

Practitioner number
1b

Practitioner first name *
Practitioner last name *

Jenna

Simons

1c

Are you requesting treatment extension or notifying of discharge from care? *

☐ Treatment extension
☒ Discharge notification
1d

- e. Enter the discharge date.
- f. Select the reason that the customer is being discharged in the *Is the customer being discharged due to* field. If "Other" is selected, an explanation for why the customer is being discharged is required in the *Comment* field.

Discharge date *

22-FEB-2019

1e

Is the customer/ patient being discharged due to *

Met treatment goal

1f

Comment

Met treatment goal

18 / 750 character limit

Preview the Request for a Discharge Notification

- To preview the PDF format of the request for a discharge notification submission, click the **Preview** button.

Discharge date *

22-FEB-2019

Is the customer/ patient being discharged due to *

Met treatment goal

Comment

Met treatment goal

18 / 750 character limit

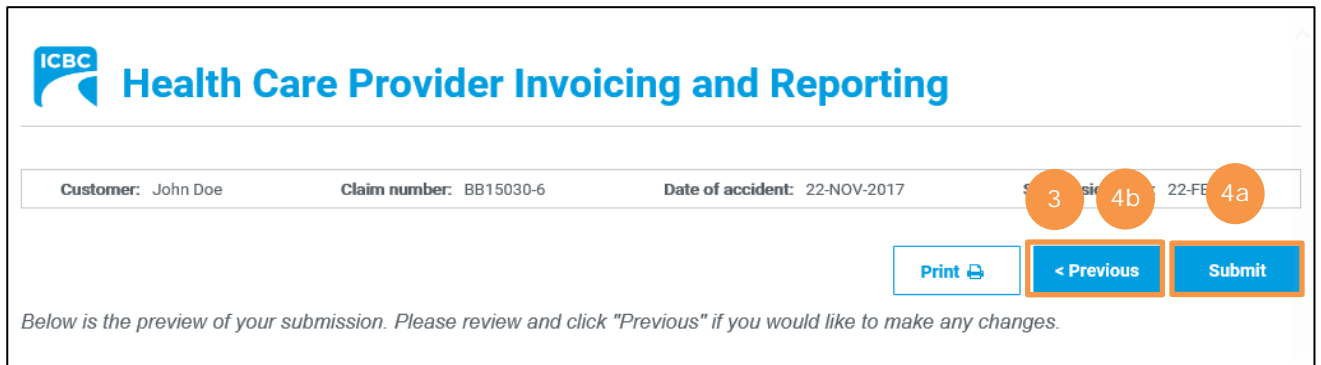
* Indicates required field

Preview

< Previous

Submit

3. To make a change to the discharge notification submission, click the **Previous** button to return to the section of the submission you wish to modify.
4. Click the **Submit** button to submit the discharge notification submission.
 - a. To submit on the *Preview* section, click the **Submit** button.
 - b. To submit on the *Treatment Extension Request / Discharge Notification* section, click the **Previous** button to exit from the *Preview* section, and click the **Submit** button on the *Treatment Extension Request / Discharge Notification* section.



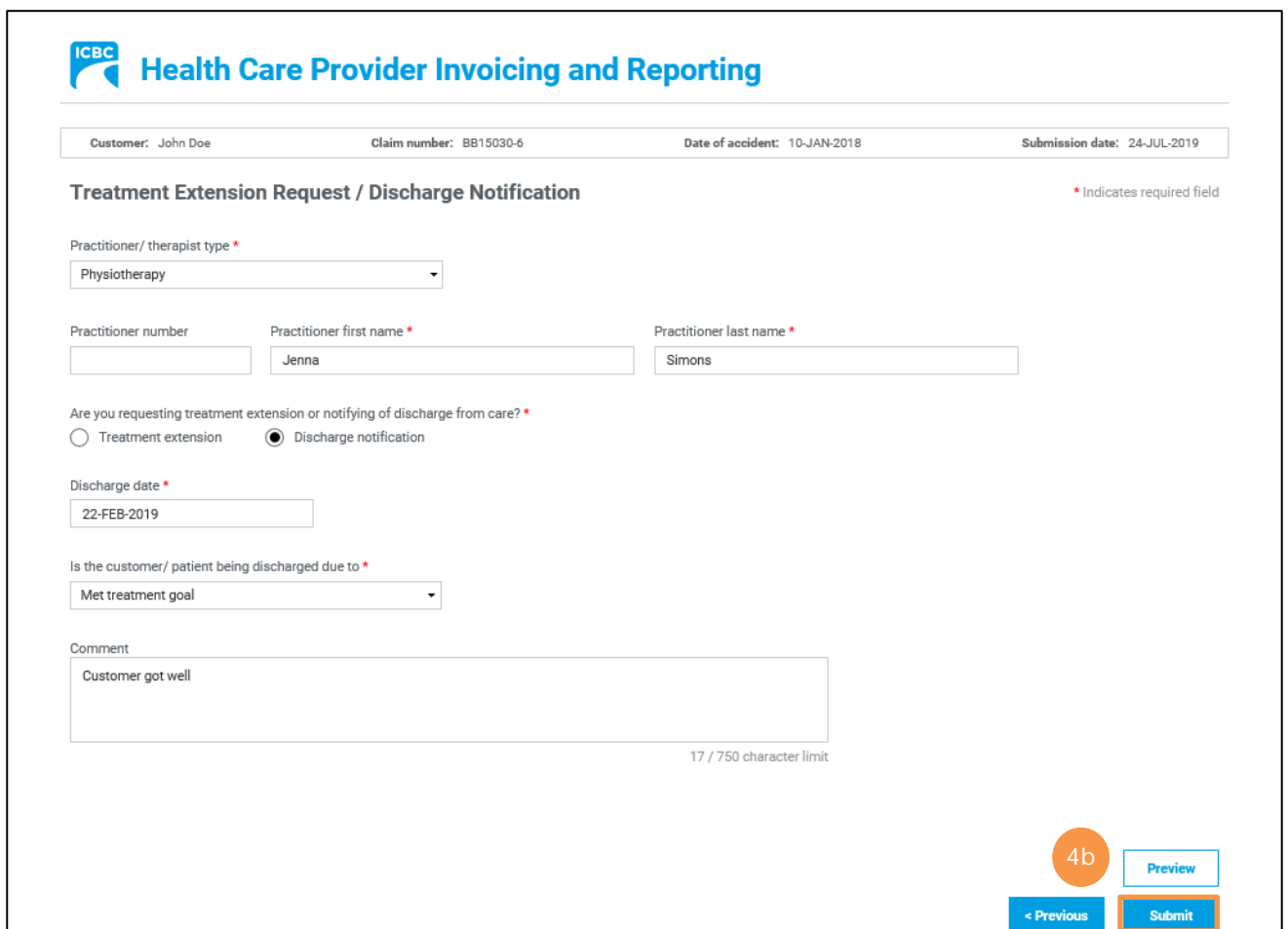
ICBC Health Care Provider Invoicing and Reporting

Customer: John Doe Claim number: BB15030-6 Date of accident: 22-NOV-2017 Submission date: 22-FEB-2019

3 **4b** **4a**

[Print](#) [< Previous](#) [Submit](#)

Below is the preview of your submission. Please review and click "Previous" if you would like to make any changes.



ICBC Health Care Provider Invoicing and Reporting

Customer: John Doe Claim number: BB15030-6 Date of accident: 10-JAN-2018 Submission date: 24-JUL-2019

Treatment Extension Request / Discharge Notification * Indicates required field

Practitioner/ therapist type *

Practitioner number Practitioner first name * Practitioner last name *

Are you requesting treatment extension or notifying of discharge from care? *
☐ Treatment extension ☒ Discharge notification

Discharge date *


Is the customer/ patient being discharged due to *

Comment

17 / 750 character limit

4b [Preview](#) [< Previous](#) [Submit](#)

5. Save the unique reference number generated for the submission. This number is printed on the PDF version of the submission and on the vendor statement.
6. If an email address was entered on the *Service Provider / Payee Information* screen, click the **Request PDF Copy** button.



Health Care Provider Invoicing and Reporting

Thank you for your submission.

5


Your reference number for this submission is **19-00001362**.
Please record this number as it will be required for future communications regarding your submission.

If you wish to receive a PDF copy of your submission, click "Request PDF Copy". An email containing the PDF will be sent within 24 hours to the email address you provided during your submission.

6

Request PDF Copy **Make another submission**

7. A confirmation screen stating that the PDF copy of the submission will be sent within 24 hours will appear.



Health Care Provider Invoicing and Reporting

Thank you for your submission.
An email containing the PDF copy of your submission will be sent within 24 hours.

Your reference number for this submission is 19-00001362.
Please record this number as it will be required for future communications regarding your submission.

Make another submission

8. If an email address was not entered on the *Service Provider / Payee Information* screen, enter a valid email address in the *Email address* field.
9. Click the **Request PDF Copy** button.



Health Care Provider Invoicing and Reporting

Thank you for your submission.

Your reference number for this submission is 19-00001361.

Please record this number as it will be required for future communications regarding your submission.

If you wish to receive a PDF copy of your submission, provide an email address and then click "Request PDF Copy". An email containing the PDF will be sent within 24 hours.

8

Email address 

abc@email.com

9

Request PDF Copy

Make another submission