

## Initiating Care after the Early Access Period

When a customer wants to start treatment with a new health care provider after the Early Access Period (12 weeks since date of crash), here are the steps for you to initiate care.

- 1) Contact the ICBC recovery specialist by phone or email to obtain approval for one to two treatments so you can assess the new patient's injuries.
- 2) If the initial assessment funding request is approved:
  - Conduct the initial assessment.
  - Submit an initial report, if applicable. Only Counsellors and Psychologists are required to submit an initial report if their patient's crash was on or after May 1, 2021.
  - Counsellors, Chiropractors, Kinesiologists, Physiotherapists and Psychologists are required to submit an initial report if their patient's crash was on April 30, 2021 or earlier.
  - Submit an invoice for the initial assessment (and report, if applicable).
- 3) If additional treatment is recommended, submit a full treatment plan via HCPIR/HCPP. If, in your assessment, you identify information the recovery specialist should be aware of, you are encouraged to request a conversation with the recovery specialist.