

Getting ready for Enhanced Care

Enhanced Care comes into effect **May 1, 2021**, which will enable customers that get into a crash on or after May 1 to access to significantly improved care and recovery benefits if they're injured in a crash. As a health care provider, are you ready for the changes coming? Use our checklist and see how you can prepare yourself for May 1:



How you can prepare for Enhanced Care

Sign up to our **April webinars** below, which will provide information specific to each provider type

Check out our **Enhanced Care FAQ** to see some of the most commonly asked **questions and answers**

Check out our **interactive PDF** to learn **how ICBC will work with health care providers** through 3 customer journeys

If you missed our **February webinars**, watch our **recordings** to see what we covered

Learn about **how to submit a treatment plan** through this informative **video**

These resources will help you become familiar with the changes coming for health care providers!



Sign up for our April webinars

We will be hosting another series of webinars for health care providers from **April 12 – 20th**.

These information sessions will be discipline specific and will provide an opportunity to learn more about what the changes under Enhanced Care mean for you.

Enhanced Care for Acupuncturists

Date: Mon, Apr 12, 2021

Time: 8:00 – 9:00AM

Registration: [Click here to register](#)

Enhanced Care for Massage Therapists

Date: Wed, Apr 14, 2021

Time: 4:00 – 5:00PM

Registration: [Click here to register](#)

Enhanced Care for Chiropractors

Date: Wed, Apr 14, 2021

Time: 8:00 – 9:00AM

Registration: [Click here to register](#)

Enhanced Care for Occupational Therapists

Date: Mon, Apr 19, 2021

Time: 4:00 – 5:00PM

Registration: [Click here to register](#)

Enhanced Care for Counsellors

Date: Fri, Apr 16, 2021

Time: 8:00 – 9:00AM

Registration: [Click here to register](#)

Enhanced Care for Physiotherapists

Date: Mon, Apr 12, 2021

Time: 4:00 – 5:00PM

Registration: [Click here to register](#)

Enhanced Care for Kinesiologists

Date: Thurs, Apr 15, 2021

Time: 4:00 – 5:00PM

Registration: [Click here to register](#)

Enhanced Care for Psychologists

Date: Mon, Apr 19, 2021

Time: 8:00 – 9:00AM

Registration: [Click here to register](#)

Enhanced Care for Health Care Providers– Open Door

Date: Tues, Apr 20, 2021

Time: 8:00 – 9:00AM

Registration: [Click here to register](#)



Recommended Reading



[Health Services Partner Page](#)



[Enhanced Care FAQ](#)



[Using the Health Care Provider Portal \(Video\)](#)



[Using the Portal PIN \(Video\)](#)