

Enhanced Care has arrived!

We are pleased to announce that on **May 1, 2021**, Enhanced Care coverage came into effect. This new care-based insurance model will provide British Columbians who have been injured in a crash with access to the care they need for as long as they need it. Read more in this [news release](#) from the Province of British Columbia.

We have also released [a detailed guide on our Enhanced Care benefits](#), [which you can check out here](#).

Depending on the date that a crash occurred, **the benefits will vary**. To see benefits and limits that apply to our customers, you can check out our document on [Customer Accident Benefits for Health Care Providers](#).

ICBC will continue working with health care providers and their associations to build effective partnerships.

Check out our guiding principles!

To guide our decision making and interactions with health care providers and our customers, ICBC has developed five guiding principles.

You can learn more about our guiding principles in this short video.



[Click here!](#)

April Webinar Recap

In mid-April, we held a series of webinars for health care providers that outlined the changes happening through Enhanced Care, and what they mean for each discipline. We had a great turnout and want to thank everyone who participated. Check out the list of resources mentioned during our session.



- [Webinar recordings](#)
Recordings for each provider specific session.



- [Clinical Advisory Group Factsheet](#)
A helpful infographic that outlines the Clinical Advisory Group.



- [Enhanced Care FAQ](#)
Refreshed with the most commonly asked questions.



Recommended Reading



[Health Services Partner Page](#)



[Enhanced Care FAQ](#)



[Using the Health Care Provider Portal \(Video\)](#)



[How to submit a treatment plan \(video\)](#)