



Vehicle registration & licensing

Decal replacements

The ink is fading on a small number of insurance decals. ICBC is replacing the faded decals of impacted motorists.

Background

Approximately 100 incidents of fading decals have been brought to ICBC's attention out of more than 2 million active number plate insurance decals currently on B.C. vehicles.

The impacted decal information includes the month and year of insurance expiration, the decal identification number and bar code.

Corrective steps

Motorists with faded decals can visit any Autoplan broker to get a free replacement.

ICBC has notified its third-party supplier that the ink quality on some batches of the decals do not meet the standards that ICBC, our partners, and customers expect.

ICBC is committed to remedying any issues arising from defective decals as quickly as possible.

Law enforcement options

Members of law enforcement who come across a motorist with a faded decal on their vehicle can advise that motorist to go to any Autoplan broker to have it replaced free of charge.

Members can continue to verify the validity of insurance using their computer systems or through the driver's insurance documentation.

Legislation and regulations

Commercial Transport Act [Sections 4 & 5](#) – *Motor Vehicle Act* provisions & Motor vehicle regulations

Motor Vehicle Act [Section 12](#) – Number plates

Motor Vehicle Act Regulations [Division 3](#) – Display and Use of Number Plates

Contact

For more information, contact

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Distribution list

B.C. Ministry of Environment

Conservation Officer Service (Chief C.O.)

B.C. Ministry of Forests, Lands and Natural Resource Operations

Compliance and Enforcement Branch
(Director)

Land Tenures Branch (Manager responsible
for ORVs)

B.C. Ministry of Public Safety and Solicitor General

CPPO (Directors of Policy & Legislation and
Corporate Initiatives)

Police Services Division, Road Safety Unit
(Director)

RoadSafetyBC, Policy Unit (Director)

B.C. Ministry of Transportation and Infrastructure

CVSE (Director)

CVSE (Deputy Director)

Provincial Permit Centre (Manager)

Transportation Policy & Programs Dept.
(Exec. Director)

Transportation Policy Branch (Manager)

Canadian Border Services Agency

Law Enforcement

BC Association of Chiefs of Police

Municipal Police forces

PRIME-BC

RCMP "E" Division, Traffic Services (Officer
in Charge)

RCMP, Lower Mainland District Traffic
Services (Officer in Charge)

Other Jurisdictions

Canadian Council of Motor Transport
Authorities (CCMTA)

American Association of Motor Transport
Authorities (AAMVA)

Registrar of Imported Vehicles

RIV Policy, Standards & Enforcement
(Compliance Manager)

Toll operators

Transport Canada

Motor Vehicle Regulation Enforcement
(Director)

Road Safety and Motor Vehicle Regulation
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ICBC

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