



May 5, 2023

Attn: Commercial Collision Repair Program participants

**RE: Mitchell Cloud Estimating for Commercial Collision Repair Program Participants**

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We're pleased to confirm that we will be launching [Mitchell TruckMax](#) on **Monday May 8, 2023**.

### Survey

We're working with Mitchell to ensure your most commonly repaired vehicles are available in the system. Please take a moment to complete [this short questionnaire](#) to help us identify the most common vehicles repaired by your facility, so we can identify any vehicles that are not already in Mitchell TruckMax and prioritize their inclusion in the system.

### Training

If you and/or a delegate would like to attend the final training session the details are:

**Date: Wednesday, May 10, 2023**

Time: 1:00 pm, PST

To register for this training session go to

<https://mitchell.webex.com/mitchell/k2/j.php?MTID=t3d8e2bdebe9c064cc8e2f83a1b19d2a3>

### Post Launch Support.

If you have any questions on Mitchell TruckMax or need more information, please contact the Mitchell Technical Assistance Centre (TAC) support team on 1-800-448-4401 (they are available Monday to Friday, 8:30 AM to 8:00 PM EST) and they will be happy to assist.

We look forward to collectively experiencing the many benefits of Mitchell TruckMax. If you do have any general inquiries or questions related to this project, including why we have switched to Mitchell TruckMax, please email ICBC at [MDPrograms@icbc.com](mailto:MDPrograms@icbc.com) and we'll be happy to respond.

Sincerely,

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