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ARIES Payment Request (APR) Error:

It has come to our attention that it is possible to mistakenly enter a Price (dollar value) when adding an 'Additional Operation' labour item to an estimate. Please Note that if a "Price" (dollar value) is entered instead of Labour Unit (time), the payment will be stopped in (APR).

Correction

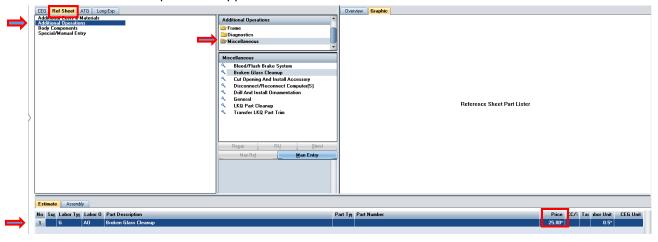
To correct the issue:

- 1. Supplement the estimate,
- 2. Remove the Price entered in error,
- 3. Correct the estimate,
- 4. Calculate & Commit,
- 5. Resend to ICBC.

When approved, you can Submit for payment consideration via APR.

E.g.:

Incorrect Additional Operations application:



Note: If/when appropriate to use an Additional Operations entry, do not put a Price in. Additional Operations entries are for Labour entries only.