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ARIES Payment Request (APR) Error:

It has come to our attention that it is possible to mistakenly enter a Price (dollar value) when adding an 'Additional Operation' labour item to an estimate. **Please Note** that if a "Price" (dollar value) is entered instead of **Labour Unit** (time), the payment will be stopped in (APR).

Correction

To correct the issue:

1. **Supplement** the estimate,
2. Remove the **Price** entered in error,
3. Correct the estimate,
4. **Calculate & Commit**,
5. Resend to ICBC.

When approved, you can **Submit** for payment consideration via **APR**.

E.g.:

Incorrect Additional Operations application:

The screenshot displays the ARIES software interface. On the left, a tree view shows 'Additional Operations' expanded, with 'Miscellaneous' selected. A red arrow points to this selection. In the center, a list of operations is shown, including 'Bleed/Flush Brake System', 'Broken Glass Cleanup', 'Cut Opening And Install Accessory', 'Disconnect/Reconnect Computer(S)', 'Drill And Install Ornamentation', 'General', 'LKQ Part Cleanup', and 'Transfer LKQ Part Trim'. A red arrow points to the 'Broken Glass Cleanup' item. At the bottom, a table shows the entry for 'Broken Glass Cleanup' with a price of '25.00' highlighted in a red box. A red arrow points to this price value.

No.	Seq	Labor Typ	Labor D	Part Description	Part Typ	Part Number	Price	CC/	Tax	Labor Unit	CEG Unit
1		G	A0	Broken Glass Cleanup			25.00			0.5*	

Note: If/when appropriate to use an Additional Operations entry, do not put a Price in. Additional Operations entries are for Labour entries only.