



# Vehicle Repair Cycle Time Information

## Repair Cycle-Time Information:

Cycle-Time (vehicle arrival to delivery) is an industry standard measure, utilized by ICBC to assess time management in association with vehicle repairs.

Please confirm arrival and delivery dates for the above described vehicle repairs.  
(Car-in date is not required for vehicles towed-in)

## Customer Information:

Claim Number: \_\_\_\_\_

Customer Name (print): \_\_\_\_\_

**Car-in / Arrival Date:** \_\_\_\_\_

Customer signature: \_\_\_\_\_

**Car-out / Delivery Date:** \_\_\_\_\_

Customer signature: \_\_\_\_\_

## Shop Representative:

The information captured on this form is confirmed to be accurate.

Shops Representative (print): \_\_\_\_\_

Shops Representative signature: \_\_\_\_\_