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January 15, 2016

Attention: All collision repair suppliers

Subject line: ICBC Material Damage: organizational update

I'm pleased to announce that ICBC's Christopher Hancock and Troy Campbell have been promoted, effective January 25, 2016.

Christopher's extensive claims knowledge and expertise has led to a promotion with our Corporate Services division.

To backfill for Chris, Troy has been promoted to Manager, Material Damage Programs and Industry Relations, so he will be your primary contact person. Troy is available by [email](#) and his new phone number will be 604-777-4575.

Regards,

Gerry Tyller
Director, Material Damage