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MDSS Parts Supplier Update Announcement

July 20, 2016

Attn: ICBC Industry Partners

Subject: Material Damage Strategic Solution (MDSS) Parts Supplier Update

Good morning

The MDSS project has assessed the capabilities of the recycled parts solutions available to us, and at this time we have decided to remain with our current solution provider, Allied Information Networks and the Recycled Parts Locator (RPL). ICBC remains committed to sourcing an integrated parts solution that best serves both the corporation and the industry, and we will provide more information when there is something to share.

For more details on the project, please refer to the [original announcement](#), and the updated [timeline announcement](#). This does not affect the current timeline of the project rollout, which is still expected to begin in early 2017.

For questions related to Mitchell's estimating software, including installation schedule, management system requirements, early software install training, system functionality or support issues, please contact Mitchell directly at 1-800-448-4401 (hours of operation: Mon – Fri 5:00 am – 5:00 pm and Sat 7:00 – 11:00 am PST).

If you have any further questions about the project, please feel free to contact Cory Marion, MDSS Business Lead at mdss@icbc.com.

Thank you.

Gerry Tyller
Sr. Director, Material Damage
Business Sponsor, MDSS