



May 17, 2016

Attention: c.a.r. shop & c.a.r. shop VALET participants

Changes to industry training course offerings

Please be advised that effective **July 1, 2016**, ICBC will no longer be offering technical upgrade training, with the exception of the "Clearing the Air" Environmental Awareness Course (VOC) which will continue to be offered on a quarterly basis.

Please refer to the [Accreditation Programs-Training Information](#) section of the [Material Damage Partners Page](#) for a list of training providers offering a wide selection of course options to meet specific training needs. When choosing a course for your technician, please be aware of the definition of "trade specific upgrade training" to ensure that the course of choice meets this definition.

ICBC will continue to post known dates for course offerings to assist you in your training needs.

Express Repair and Glass Express Programs

ICBC will continue to provide appropriate training for the Express Repair and Glass Express Programs.

If you have any questions about these changes, please contact ICBC's Accreditation Programs department at 604-777-4513.

Troy Campbell

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