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MATERIAL DAMAGE SYSTEM SOLUTION (MDSS)

System Outages – January 28/29, 2017

Please be advised that as part of the [Material Damage Strategic Solution \(MDSS\) project](#) there will be two system outages this coming weekend that will affect your access to multiple systems. We apologize in advance for any inconvenience.

System Outage:

ARIES-based systems, including ARIES Web Express (AWE), ARIES Payment Request (APR), ARIES Supplement Request (ASR) and Glass Web Express (GWE) as well as CDIS:

1. Friday Jan 27 at 10pm to Saturday Jan 28 at 9:30 am
2. Sunday Jan 29 at 12:01am to 9:30 am

Please do not attempt to use these systems until we confirm that the systems are back online. We'll communicate via email on both Saturday and Sunday when the systems are back up.

To learn more about the MDSS project, please visit us on the [MDSS Partners Page](#).

For any questions or concerns, don't hesitate to connect with us at: mdss@icbc.com.

Thanks,
Ron

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Ron Tang

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Working Sponsor, MDSS

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