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September 18, 2017

**Attention: Glass Express Participants**

**Subject line: National Auto Glass Specifications Pricing Changes**

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**Effective date:** Sunday, Sept 24<sup>th</sup> 2017

**Summary of change**

As of September 24<sup>th</sup> 2017, glass parts will be priced using the September 2017 NAGS pricing as listed in the current NAGS calculator (less 11%). The exceptions to this will be claims with a Replacement Cost Endorsement (APV 286A) or a New Vehicle Replacement (NVR+) policy.

**Note:** The September 2017 NAGS prices apply to claims completed before September 23rd, 2017. The new September 2017 NAGS prices will apply to claims completed on or after September 24th, 2017.

Thank you,

Lindsay Qually, Manager Estimating Services  
Vendor Unit & Provincial Glass Operations