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May 1, 2018

**Attention: Alloy wheel repairers**

**Subject line: Updates to ICBC's alloy wheel repair policy**

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Good afternoon,

We're pleased to share with you that as a result of consultation with you and feedback from our collision repair suppliers, we are updating our [alloy wheel repair policy](#), including the allowance rates, effective May 2.

This policy update is part of our continued commitment to listening to you and making improvements that help to better align our procedures with industry standards and best practices.

We ask that you and your staff review the specifics in the material damage procedures. Please note, the link above will take you directly to the respective page of the material damage procedures and you may be prompted to first indicate your agreement with the terms and conditions.

These changes will be available to ICBC's Express Repair participants in the upcoming Mitchell Estimating system update as Long Expansions, effective June 4. Until then, Express Repair participants will be required to manually enter these operations.

If you have any questions about this communication, please contact your local material damage manager.

Regards,

John Wood  
Director, Material Damage and Fraud Strategy and Programs