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March 5, 2018

Attn: c.a.r. shop VALET participants

RE: March 31, 2018 ADXE Final Steps

Good afternoon,

This is a reminder that March 2018 is our last month ADXE will be available to shops. This means, any current ADXE estimates need to have potential supplements completed and approved in ADXE prior to March 31.

While we are seeing very few new ADXE estimate submissions, we would like to advise that as of March 12, ICBC will no longer accept new ADXE estimates. If new estimates are submitted in ADXE after March 12, ICBC will request the estimate to be re-written and submitted in Mitchell.

Please note that while APR will still be available for use with the Mitchell estimates, it is important that you submit any outstanding ADXE estimates for payment as soon as possible. This will allow us to address any issues with the estimate that may arise during the payment approval process.

ICBC will send further communication regarding the process for handling outstanding ADXE estimates after March 31; such as estimates that were previously written by ICBC in ADXE and recently received by a repair facility.

Should you wish to continue to use Audatex for any non-ICBC related work, please see the attached communication from Audatex.

Once again, ICBC would like to thank all of you for working with us through the transition to the Mitchell estimating system. With your commitment, we continued to see a strong adoption rate to the new system which has made it possible for us to meet the March 31 end date for ADXE.

Thank you,

Patrick Welford, Manager
Operations Vehicle Estimating Services