



building trust. driving confidence.

January 16, 2018

Attention: Express Repair participants

RE: ADXE (Audatex) estimating – effective March 31, 2018

I'm pleased to share with you that this will be the last ADXE update and effective March 31, 2018, we will depart from using ADXE (Audatex) estimating.

As we mentioned in our October 27 Mitchell connect newsletter, we are well positioned for this milestone thanks to your continued cooperation as you transitioned and adopted to using the Mitchell systems.

We would like to ask that you make every effort to process outstanding ADXE estimates prior to March 31. After this date, only ICBC staff will be able to supplement ADXE estimates and we will provide more details on that process closer to the date.

If you have any questions about this communications, please do not hesitate to contact me by [email](#) or phone (604-514-5350).

Thank you,

Troy Campbell
Manager Operations,
MD Programs & Industry Relations