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May 11, 2018

**Attention: c.a.r. shop VALET suppliers**

**Subject line: Update: entries for extended clear coat and diagnostic scans**

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Good morning,

We're aware that a couple of shops have encountered some challenges when manually adding lines to the Long Expansion Group entries for [extended clear coat](#) and [pre and post vehicle diagnostic scans](#) (policies are attached). We'd like to ask all shops to add these items to the estimate as manual entries to avoid any possible challenges.

Our team is looking at automating these policy changes potentially sooner than the June 4<sup>th</sup> date we communicated last week. We'll provide more details as soon as we have more information to share.

If you have any questions about this communication, please contact your local material damage manager.

Regards,

John Wood  
Director, Material Damage and Fraud Strategy and Programs