

## Updates for non-accredited collision repair shops

December 3, 2019

As you know, ICBC is making changes to its collision repair program.

One of the main reasons we're updating our program is due to advancements in the vehicle industry that have increased the need for specialized equipment and training. We're updating requirements to ensure collision repair facilities have the capability to repair the majority of today's vehicles according to manufacturer standards. ICBC will recognize all industry certification and manufacturer-certified programs that meet the redesigned program requirements.

Yesterday, ICBC announced that the new collision repair program will be implemented on February 3, 2020 – as of this date, we will begin phasing out the non-accredited supplier program over a period of two years.

As a non-accredited collision repair shop, effective February 3, 2022, you will no longer be able to use your ICBC account number to invoice for passenger (car and truck) autobody and paint vehicle repairs. You will, however, still be able to use your account number for repairs, such as mechanical, and repairs of “non-passenger” vehicles, examples being commercial vehicles, motorcycles and recreational type vehicles, if you have been approved for that supplier type.

All collision repair facilities, regardless of repair volume, are welcome to apply to the new collision repair program (see the [program guide](#) for minimum equipment and training requirements). Please note that there will be a 3-month moratorium on new applications starting February 3, 2020.

Should you have any questions, please complete and submit the collision repair programs [form](#) on our [Business Partners page](#). We look forward to working together as ICBC transitions into the new collision repair program.

Kind regards,

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Director, Material Damage Strategy and Programs