



building trust. driving confidence.


February 6, 2019

**Attn: c.a.r. shop VALET suppliers**

**RE: Changes coming to Mitchell Connect**

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Starting today February 6, 2019, if there has been a change to the deductible, you will see a notification banner in Mitchell Connect indicating a deductible change.

The Notification icon  indicates a new notification has arrived. When you click the icon, if there has been a change to the deductible, the banner that is displayed upon clicking the icon will now indicate a deductible change.

This enhancement was developed in support of a future change that will remove the deductible notifications from the message notes. It should be noted that further to this, you will still be able to see the deductible status on the Insurance Card of the claim in Mitchell Connect.

For any assistance, please contact the Mitchell Technical Assistance Center.

Thank you.