



building trust. driving confidence.

November 12, 2019

Attn: c.a.r. shop VALET participants

RE: Mitchell outage – Saturday, November 16th

Please be advised that there will be a scheduled Mitchell systems outage on **Saturday, November 16th from 5:00 pm until 5:00 am Sunday morning, November 17th** as part of their quarterly maintenance. During this time Mitchell estimating products (Mitchell Connect, Mitchell Estimating Ultramate and Tech Advisor) will not be available.

If you experience any technical difficulties after the system maintenance has occurred, please contact **Mitchell's Technical Assistance Center at 1-800-448-4401**.

We apologize for any inconvenience and thank you for your patience.