



October 29, 2020

Attn: Collision, glass, commercial, tow, and rental suppliers

Subject: COVID-19 Temporary policy extensions

Dear business partner,

The health and safety of our business partners, employees and customers continues to be our top priority.

We are extending the temporary policies that are currently in place to help reduce the spread of COVID-19 until January 31st, 2021, at which time we will reassess. This extension recognizes the ongoing situation the Province is facing and ensures protective measures are in place. As we move towards a new normal, we will continue to adjust as needed, and we will send further communications where necessary to alert you of any future changes.

For specific policy details and updates, please see www.icbc.com/partners/Pages/covid-19.aspx

Thank you for your continued commitment, support and understanding. Please stay safe and healthy, and look after yourselves and your families.

Regards,

Greg Beauregard
Director, Material Damage Strategy and Programs