



September 6, 2022

Attn: Collision Repair Program Participants

**RE: Update on LKQ fuel surcharge**

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Hello Collision Repair Program Participants,

On July 14, 2022, we wrote to let you know a parts supplier, LKQ, was adding a \$5 fuel surcharge to some of their invoices, and that we would temporarily cover the fee while we reviewed the change in their pricing practices and determined our next steps.

We've now made the difficult decision to de-list LKQ from the Mitchell platform, and, as of September 12, 2022 we will no longer cover the fuel surcharge.

We strongly believe the prices displayed in Mitchell should be inclusive of all fees, including shipping. The surcharge misrepresents the net cost of the part, making it difficult for Collision Repair Program Participants to make the most cost effective decisions.

**What does this mean for you?**

We understand that some facilities have an existing relationship with LKQ. Facilities will continue to chose which company they purchase parts from, but, starting September 12, 2022, LKQ will no longer be listed in Mitchell and facilities will be responsible for paying the fuel surcharge if they chose to purchase parts from LKQ.

As always, we are here to assist you in this transition. Please reach out to your MD [Account Service Representative](#) if you have questions.

Sincerely,

Alden Li  
Director, Claims Customer & MD Strategy

