

Temporary Allowance for COVID-19 Pre & Post Repair Vehicle Sanitization

This mandatory policy is a temporary measure to reduce the spread of COVID-19 to both our customers and suppliers. This policy is applicable to a vehicle repair start date of April 1, 2020, and applies to all authorized ICBC claims with applicable collision, comprehensive and specified perils coverage. This will remain in effect until January 31st, 2021, and will be reassessed at this time.

This policy also extends to repairs that have been denied under the previous policy. Repair facilities will be required to submit a B suffix request for payment of the vehicle sanitization fee. Cycle time is to reflect the vehicle repair in/out dates.

POLICY

Suppliers must disinfect and/or protect the following items:

Vehicle keys, fob/transmitter, steering wheel, outer and inner door handle/panels,

Centre console, shift knobs, all levers attached to the steering column, seatbelt buckles and shoulder straps, and all other major touch points in a vehicle.

Please Note: The use of electrostatic sprayers is inclusive of this allowance, but is not a required method to administer the disinfectant.

Suppliers may use plastic seat protectors and steering wheel covers, where applicable.

DETAILS

Collision Repair Facilities

Suppliers must utilize a safe disinfectant and/or protective covering on the vehicle upon arrival at the repair facility, and again when the vehicle is delivered to the customer upon completion of the repairs.

Tow Facilities

When the vehicle is non-drivable, the towing supplier must perform the vehicle sanitization process when entry to the vehicle is required.

Allowance

The vehicle sanitization process will be paid at \$39.76 once per supplier per claim, and includes:

- Pre-repair and post-repair vehicle sanitization at the repair facility
- Non-drive claims when entry to the vehicle by the tow supplier is required

Courtesy vehicle allowance

the vehicle sanitization will be paid at \$20.00 once per supplier, per claim where a courtesy vehicle is supplied to the customer during the repair process.

For Collision Repair Suppliers:

In Mitchell, enter a manual line entry for Paintless Repair/Sublet. Part description is to state "Vehicle Sanitization". This can be added to the estimate with an amount of \$39.76. When a courtesy vehicle is supplied by the repair facility, a second manual line entry will be utilized to reflect the \$20.00 allowance as demonstrated below.

No	Sup.	Labor Type	Labor Op.	Part Description	Part Type	Part Number	Price	CC/TT	Tax	Labor Unit	CEG Unit
1	B *	PR		Vehicle Sanitization	SL	Sublet	39.76*		✓	0.0*	
2	B *	PR		Courtesy Vehicle Sanitization	SL	Sublet	20.00*		✓	0.0*	

For Towing Suppliers:

- On the CL14C enter “Vehicle Sanitization” in the Other, Explain Charges section with the amount of \$39.76;
- On the CL14CA enter “Vehicle Sanitization” in the Other section with the amount of \$39.76.