

Commercial & Heavy Equipment Allowance for COVID-19 Pre- Repair & Post-Repair Vehicle Sanitization

This mandatory policy is a temporary measure to reduce the spread of COVID-19 to both our customers and suppliers. This policy is applicable to a vehicle repair start date of April 1, 2020, and applies to all authorized ICBC claims with applicable collision, comprehensive and specified perils coverage. This will remain in effect until January 31st, 2021, and will be reassessed at this time.

POLICY

Commercial & Heavy Equipment Suppliers must disinfect and/or protect the following items when applicable:

Vehicle keys, fob/transmitter, steering wheel, outer and inner door handle/panels, centre console, shift knobs, all levers attached to the steering column, seatbelt buckles and shoulder straps, and all other major touch points in a vehicle.

Please Note: The use of electrostatic sprayers is inclusive of this allowance, but not a required method to administer the disinfectant.

Suppliers may use plastic seat protectors and steering wheel covers, where applicable.

Suppliers must utilize a safe disinfectant and/or protective covering on the vehicle upon arrival at the repair facility, and again when the vehicle is delivered to the customer upon completion of the repairs.

Allowance

Vehicle sanitation pursuant to this policy is a mandatory requirement. ICBC will provide a vehicle sanitation allowance once per claim:

- Minimal contact with Commercial Vehicle Interior .5 Labour on line item of estimate "COVID 19 Sanitization"
- If "in house repairs" require the removal of interior panels/components, 1.0 hour labour billable on line item of estimate "COVID 19 Sanitization"
- If utilizing a sublet provider, ICBC will allow \$100.00 fee + Markup for the "COVID 19 Sanitization" service