

Temporary Allowance for COVID-19 Vehicle Sanitization for rental providers

This mandatory policy is a temporary measure to reduce the spread of COVID-19 to both our customers and suppliers. This policy is applicable to a vehicle repair start date of April 1, 2020, and applies to all authorized ICBC claims with applicable collision, comprehensive and specified perils coverage. This will remain in effect until January 31st, 2021, and will be reassessed at this time.

POLICY

Rental suppliers must disinfect and/or protect the following items when applicable:

Vehicle keys, fob/transmitter, steering wheel, outer and inner door handle/panels, centre console, shift knobs, all levers attached to the steering column, seatbelt buckles and shoulder straps, and all other major touch points in a vehicle.

Please Note: This policy includes the use of electrostatic sprayers to administer the disinfectant.

Suppliers may use plastic seat protectors and steering wheel covers, where applicable.

Suppliers must utilize a safe disinfectant and/or protective covering on the vehicle prior to delivery to the customer.

Allowance

Vehicle sanitation pursuant to this policy is a mandatory requirement. ICBC will provide a vehicle sanitation allowance of \$20 per rental contract between April 1, 2020 and January 31st, 2021 by way of a bulk payment made directly to the rental provider. **The rental provider is not required to provide specific invoicing or application for this fee. Bulk payments will be made by ICBC to each provider on the basis of internal reporting of invoices and requires no involvement by the supplier.**

Note: The vehicle sanitation allowance will only be paid if the rental invoice is submitted within 15 days of the rental return, unless otherwise authorized by ICBC.

The vehicle sanitization allowance of \$20.00 is payable only once per supplier per invoice, and includes:

- Pre-delivery and post-delivery vehicle sanitization at the repair facility, rental office, or any agreed upon drop-off or pick up location for all contracts.