

How is Enhanced Care changing commercial auto insurance?



Enhanced Care is designed to make auto insurance more affordable and accessible for British Columbians. This means that there will be changes to coverages which all customers, including **Commercial Fleet** and **Non-Fleet** customers, will need to be aware of.



The new auto insurance model is designed to **improve affordability** by removing legal costs from the system.



The Enhanced Care model intends to **reverse the projected upward cost** for bodily injury claims, which has put pressure on insurance premiums for policy holders.

Key Coverage Changes

The points below highlight the key coverage changes that will come in to effect under Enhanced Care on May 01, 2021

Pre May 01, 2021



Third party insurance is purchased to protect the insured against liability for losses or damage the insured causes to another individual or their property.



If your driver causes a crash, Basic insurance pays when the other person makes a claim against your policy for their injuries or damage to their vehicle or property.



Litigation can be pursued against other parties for damage caused to their vehicle and to cover expenses related to injuries that have been incurred.



If your vehicle is hit by an unidentified motorist, your vehicle is eligible for coverage even if your policy doesn't have optional coverage through a statutory Hit and Run coverage.

Post May 01, 2021



The policyholder obtains first party insurance to cover losses or damage to the policyholder's vehicles, property or themselves.



If your driver is in a crash in BC, their injury claims are covered under Enhanced Care and Basic insurance pays for vehicle damage to the extent your driver is not at fault.



Litigation can be pursued against some other parties for certain damage if their actions may have contributed to the crash, for example damage to personal property, downtime or environmental clean-up.



The Hit and Run statutory coverage will no longer exist for vehicle damage and an optional product will be needed to cover this exposure.



More Information

Basic Vehicle Damage coverage

Basic Vehicle Damage coverage will be included in Basic mandatory coverage and will cover your vehicle damage in crashes where you are not at fault.



The cost of repairs or replacement of a vehicle is covered up to a limit of **\$200,000** and is included in Basic policies at no additional cost to the extent that your driver is not at fault for the crash.

Collision coverage will provide coverage when your driver is at fault and for costs of repair or replacement of a vehicle above this limit.

Your discount is not impacted by hit and run claims where your collision coverage is used, or if your driver is not at fault and Basic Vehicle Damage coverage is used to pay for damage.

Basic Third Party Liability

Legal action will not be necessary for most crashes in BC due to the significantly enhanced accident benefits available with Enhanced Care coverage and as most BC drivers whose vehicles are damaged by another vehicle will be able to access Basic Vehicle Damage coverage.



Third party liability will still be required in some circumstances, if your driver causes:

- Damage to someone else's vehicle or causes injury **while driving outside of BC**,
- Damage to property, other than a vehicle, while driving (hit a building or a fence), or
- Damage to the contents inside the other driver's vehicle.

Basic Third Party Liability under Enhanced Care will continue to provide up to \$200,000 in Third Party Liability coverage. Optional Extended Third Party Liability coverage will still be available.

Hit and Run coverage



Starting May 1, 2021, vehicle damage coverage from a hit and run changes from a Basic coverage to an **Optional coverage**.

This change means all policyholders will no longer subsidize coverage for hit and run incidents, making premiums fairer. It also makes BC's coverage for hit and run consistent with most other jurisdictions across Canada.

If your policy already includes collision coverage, you will be covered for hit and run claims. All British Columbians, regardless of whether they have any insurance coverage, will be covered for any injuries resulting from a hit and run, under Enhanced Accident Benefits.



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